



1188 Padre Drive, Suite 115, Salinas, CA 93901
(831) 753-6540 (Voice) (831) 753-6541 (TTY) (831) 753-6542 (Fax)

For Immediate Release

Free Program Can Help Thousands Improve Communications

Salinas, California – Imagine, or maybe you don't have to imagine, that using the telephone has become difficult because of your hearing, vision, mobility, speech or cognitive levels. [California Phones](#) from The California Telephone Access Program (CTAP) most likely has the phone for you! CTAP is a program of the California Public Utilities Commission's Deaf and Disabled Telecommunications Program (DDTP). These specialized telephones can have a very positive effect on the lives of their users! CTAP has many different phones that provide loud ringers, volume and clarity controls, easier mobility, easier visual and tactile dialing, photo dialers for those experiencing difficulty remembering names and numbers, and also speech-clarifying and alternative speech telephones.

These phones are available to anyone living in California with a certified need. The Certification Form is easy to fill out and get signed. There are no income limits to qualify. Certification Forms are available at www.californiaphones.org or by visiting the Deaf & Hard of Hearing Service Center, Inc. (DHHSC) at their new location, 1188 Padre Drive, Suite 115, Salinas, CA 93901. DHHSC has the only CTAP Service Center in the Tri-County area. To print out a map to the Salinas DHHSC office please go to www.dhhsc.org/central-coast-outreach/ and click on DHHSC Has Moved.

The second Friday of each month (excluding holidays) DHHSC is a CTAP Service Center from 10:00am – 11:30am and 1:00pm – 3:00pm. First-time CTAP applicants simply bring their completed Certification Form to DHHSC the second Friday of each month (excluding holidays) during the above Service Center hours. In most cases applicants can take their new phone home with them that day! Those who currently have a phone from CTAP and need instruction on how to use it to their best advantage, or those who think there is a technical problem with their current phone, can bring it and all its accessories -- CTAP will be happy to troubleshoot the phone and provide them with a new phone if the current one cannot be fixed.

For more information about the Program you can call CTAP at (800) 806-1191 (Voice) or (800) 806-4474 (TTY). You may also contact the Deaf & Hard of Hearing Service Center, Inc. (DHHSC) in Salinas at (831)753-6540 (Voice) or (831) 753-6541 (TTY).

The next CTAP Service Center open dates will be on Friday February 13th, Friday March 13th, Friday April 10th and Friday May 8th at DHHSC's new Salinas location:

Deaf & Hard of Hearing Service Center, Inc. (DHHSC)
1188 Padre Drive, Suite 115
Salinas, CA 93901.

Fresno Headquarters:

5340 N. Fresno Street
Fresno, CA 93710
(559) 225-3323 V • (559) 225-0415 TTY
(559) 225-0116 FAX • info@dhhsc.org

Central Coast Outreach Office:

1188 Padre Drive, Suite 115
Salinas, CA 93901
(831) 753-6540 V • (831) 753-6541 TTY
(831) 753-6542 FAX • ccinfo@dhhsc.org

South Valley Outreach Office:

3200 S. Fairway Street, Ste. G
Visalia, CA 93277
(559) 334-0134 V • (559) 334-0137 TTY
(559) 334-0138 FAX • svoinfo@dhhsc.org

Merced Outreach Office:

626 18th Street
Merced, CA 95340
(209) 726-7783 V • (209) 726-7786 TTY
(209) 726-7717 FAX • minfo@dhhsc.org