

The Agency for Health Care Administration has contracted with two vendors to provide non-emergency transportation (NET) services to Medicaid recipients not enrolled in a managed care plan. The Agency has implemented this change in Broward, Miami-Dade, and Monroe on February 1 and is implementing in the rest of the state March 1, 2015.

The table below details the counties in which a change is effective March 1, 2015.

Vendor	Regions/Counties	Start Date	Toll-Free Numbers
LogistiCare	<p>Region 1 Escambia, Santa Rosa, Okaloosa, Walton</p> <p>Region 2 Holmes, Washington, Jackson, Bay, Calhoun, Gulf, Liberty, Gadsden, Franklin, Wakulla, Leon, Jefferson, Madison, Taylor</p> <p>Region 9 Indian River, Okeechobee, St. Lucie, Martin, Palm Beach</p>	March 1, 2015	<p>To request NET services 1-866-726-1457</p> <p>“Where’s My Ride?” 1-866-726-1458</p>
MTM	<p>Region 3 Hamilton, Suwannee, Lafayette, Dixie, Columbia, Gilchrist, Levy, Union, Alachua, Bradford, Putnam, Marion, Citrus, Lake, Hernando, Sumter</p> <p>Region 4 Nassau, Baker, Duval, Clay, St. Johns, Flagler, Volusia</p> <p>Region 5 Pasco, Pinellas</p> <p>Region 6 Hillsborough, Manatee, Polk, Hardee, Highlands</p> <p>Region 7 Seminole, Orange, Osceola, Brevard</p> <p>Region 8 Sarasota, DeSoto, Charlotte, Glades, Lee, Hendry, Collier</p>	March 1, 2015	1-844 -239 -5974