



QUALITY PARENTING INITIATIVE
NEVADA

Spotlight on Quality

Minnie Hill

Quality Case Manager

Each month the Foster Parent Champion Program will highlight a caregiver or case manager who exemplifies the quality of care that we strive for as a community focused on the needs of children.

Relative caregiver Yolanda accepted placement of her 2-month-old grandson through DFS. Yolanda had also been caring for seven of the baby's siblings that were not involved with DFS.

When Minnie Hill spoke to Yolanda about her 2-month-old grandson, Minnie realized Yolanda would benefit from learning about community resources that would be able to assist her in caring for all eight of the children. Minnie provided her with the appropriate forms and answered her questions.

Even though there was a language barrier, Minnie continued working with Yolanda, demonstrating patience and understanding. Yolanda expressed her gratitude that case manager, Minnie Hill, had gone above and beyond to ensure that she was able to continue providing care to all eight of the children in the home.

When talking with Minnie about her involvement with caregivers, she shared, "These foster parents are truly ones that meet our new QPI statement and it is my desire to continue assisting them as much as possible."

It is case managers, like Minnie, who demonstrate how working together in partnership promotes the DFS and QPI goal of Safe Children, Healthy Families, and Caring Communities.

***Submitted by Foster Parent Champion Berenice Blas-Juarez
on behalf of relative caregiver Yolanda.***

Do You Know a Quality Caregiver or Case Manager?

To nominate a caregiver or case manager that you believe demonstrates quality care, please email your nomination to DFSFPC@ClarkCountyNV.gov or call us at 702-455-1149.

The Foster Parent Champion Program is available
Monday – Friday, 9 am – 7 pm.