

February 13, 2015

## Important Parking Information

Dear Valued Guest:

Thank you for selecting the Charlotte Marriott City Center for your stay during the 2015 CIAA Tournament. Please be aware that parking is in high demand in the entire Uptown Charlotte area. Due to growing popularity, the parking experience uptown has become challenging. Many of the surface lots previously used for parking are being converted for other uses, such as apartments, new hotels etc. To avoid any confusion regarding the hotel's parking procedures, we are sending this information in advance.

The Charlotte Marriott City Center will provide parking spaces to hotel guests only, and *on a first-come, first-serve basis*. Only one space will be offered for each guestroom. If you are sharing a guestroom and have multiple vehicles, only one vehicle will be permitted to park in the hotel's parking garage. Therefore, we strongly urge you to carpool.

Each vehicle with access to the hotel's garage will be given a parking pass which needs to be displayed on the vehicle's dashboard at all times. The pass will identify the authorized guest and vehicle. Without this pass, garage access will be denied. Likewise, visitors cannot park at the hotel. Also, a guest's parking pass is non-transferrable. If the parking pass does not match the vehicle's tag, the vehicle will be denied entry.

Because every single parking space will be utilized, any vehicle that occupies more than one parking space will be towed at the owner's expense. We will make one attempt to contact the owner of any vehicle parked over the space's capacity (over the parking lines) but if the owner is not immediately reachable, the vehicle will be towed.

Once the hotel's parking facility reaches capacity, we will provide written directions to locate nearby public parking lots. However, these spaces are also limited and will be available on a first-come, first-serve basis with no guarantee of receiving a space.

Our hotel is conveniently located in the heart of Uptown Charlotte. Thus, we suggest that once you park your vehicle, you keep it parked and walk to your destinations or use the free Gold Rush Trolley System. Due to the high demand for parking, it may be very difficult to find a parking space if you choose to move your vehicle.

We hope you enjoy your visit and the tournament. We look forward to hosting you.

Regards,



Samuel Jones  
Director of Loss Prevention