

CRGC launches the GoAnywhere Secure Website**Scott Riddle****CRGC System Support Manager**

The Cancer Registry of Greater California (CRGC) recently launched a HIPAA compliant secure website that is intended to provide cancer registry users a single portal for retrieving Regional reports, sending transmit files, picking up followback requests, and accessing Regional forms and documents.

One of the benefits of the GoAnywhere secure website is that the number of steps necessary to get a transmit file to the CRGC has been reduced. This should translate into fewer missed or rejected files. While users still have to make sure they send the correct files, once a file is in a GoAnywhere transmit folder, the CRGC has literally received it.

The GoAnywhere secure website also hosts monthly reports. Our policy is to get monthly reports posted on or before the 4th business day of the month. The current list of monthly reports are:

- *Completeness, Timeliness, and Quality Report*
- *Visual Editing Accuracy Rates Report*
- *New Case Submission Report* (if applicable – depends on whether a New Case Transmit file was received during that month)
- *Visual Editing Discrepancies Report* (if applicable – depends on whether any cases were visually edited during that month)

Please note that the monthly reports do not include the *Transmit File Summary Report* as this is generated and sent by a different system.

One issue that quickly came to light when the GoAnywhere secure website was first accessed by facility users was the fact that some facilities were not providing HTML5 compliant web browsers (Read: *Internet Explorer version 8* and *Internet Explorer version 9*). The solution to this problem is to either upgrade Internet Explorer to version 10 (or higher) or install an HTML5 compliant web browser software such as Google Chrome or Mozilla Firefox. Since the CRGC realizes that some IT departments take time to fulfill a request, the transition period for sending transmit files from DataMotion to GoAnywhere will last until May 4, 2015.

The CRGC has created a policy that allows for 2 users per facility – one for the person transmitting files and the other intended for a registry supervisor or, in the case of a vendor serviced facility, the person designated to monitor a vendor's progress.

We at the CRGC are excited about having this new website available as it means you get your reports sooner and on a more consistent schedule. On top of that, it provides a transmit file receipt process with a lower potential for problems. All in all, a win-win situation!