

ASQ Certified Quality Improvement Associate



Course Details

- Dates: March 3rd – June 1st
- Course Number: 30201
- Location: Ivy Tech Community College Perkins Technology Center (1630 Production Road Jeffersonville, IN 47130)
- Tuition: **FREE**
- Books: \$134 (included)
- Certification Exam: \$189
- **Total Cost: \$323**

To register, log on to
www.ivytech.edu/webregister

Course Materials

- American Society for Quality (ASQ) "The Certified Quality Improvement Associate Handbook, Third Edition"
- Quality Council of Indiana (QCI) "CQIA Primer"

Instructor

- James Navetta, ASQ CSSBB, CQE, RIT Certified Lean Leader

Course Description:

Through this highly engaging and interactive hybrid course, you will follow the ASQ CQIA body of knowledge and explore the history and evolution of quality, quality tools, working with teams, assessing customer-supplier relationships, and more. At the same time, you will be preparing for the CQIA exam. ASQ's Certified Quality Improvement Associate (CQIA) certification is designed to introduce the basics of quality to organizations and individuals not currently working within the field of quality.

Instructional Method:

This course will take place in a blended learning environment. There will be six group sessions (both in person and online) and roughly 30 hours of independent study.

Class Schedule (Seven Sessions):

March 9th

- 9:00 am – 11:00 am
- Meets at Ivy Tech Perkins Technology Center J101F

March 16th

- 9:00 – 10:00 am
- Meets online via GoToMeeting

March 23rd

- 9:00 am – 12:00 pm
- Meets at Ivy Tech Perkins Technology Center J101F

March 30th

- 9:00 – 10:00 am
- Meets online via GoToMeeting

April 6th

- 9:00 am – 12:00 pm
- Meets at Ivy Tech Perkins Technology Center J101F

May 11th

- 9:00 am – 10:00 am
- Meets online via GoToMeeting

June 1st

- 9:00 am – 12:00 pm
- Meets at Ivy Tech Perkins Technology Center J101F

Questions?

Contact sl-corporatecollege@ivytech.edu