

**Meet the Staff: Dale Krynak, Practice Administrator
Interviewed by Angela Beard**

Just four short months ago, CRG was delighted to welcome Dale Krynak as the Practice Administrator and newest member of the CRG management team. Dale joins us with a variety of great experience in the healthcare field. Continue reading to learn more about Dale's professional profile and personal interests.

AB: Tell us a little bit about yourself.

DK: During college, my fraternity "big brother" talked me into becoming a Cub Scout master. At age twenty, I had no idea that this experience would lead to a career in healthcare. By being around children and their families, I gained insights into a range of issues affecting the children's emotional and physical health, from drug use to teenage pregnancy to nutritional needs. The next year, I changed my course of study from law school to entering graduate school studying healthcare administration.

I have worked in healthcare management or related areas for almost my entire professional career. My experiences include managing ambulatory surgery centers, a medical practice, a mental health and addictions organization, and directing statewide sales activities for a medical malpractice insurance company. I also taught freshman and sophomore health education for one year at a state university.

Interestingly, I was also a volunteer counselor in a drug dormitory at a Men's Medium Security Prison for a year.

Originally from Florida, I have completed my education, married and have raised a family in the Midwest. I have worked in Ohio, Indiana, and Illinois. I love our seasons!

AB: What is your current role at CRG?

DK: I am the Practice Administrator at CRG. I work closely with staff to ensure the delivery of quality patient care. I work closely with management and the owners to ensure that CRG can operate and maintain its financial stability in an ever changing, challenging healthcare environment. I am interested in staff development, risk management, quality assurance and performance improvement, creating new programs, and marketing in particular.

AB: What do you like best about working at CRG?

DK: The CRG philosophy that "It takes a Village to Raise a Child" caught my eye immediately. At CRG, the emphasis upon developing a unique plan of care for each patient, beginning with evaluation and testing, truly contributes to treatment results and helping each individual person and family achieve their goals. Internally, the willingness of staff to work closely with each other to best address each patient's needs, is impressive.

I am proud to be affiliated with an organization that is so committed to understanding and responding to each individual's personal needs.

AB: What are your hobbies? What do you like to do in your spare time?

DK: Baseball was my only interest growing up in Florida. Anything about it caught my attention. I played for a long time, it seems. Today, my “quiet” hobbies include traveling, reading, playing with my dog. Attending sports events gives me my “fan” outlet. I coached high school women’s volleyball for five seasons and club volleyball during four winters. Two of my high school “kids” played college volleyball. These times complimented several years of coaching little league as well as umpiring at the high school level (my post-playing baseball days). Kept me around young folks, and hopefully I contributed to their growth and development.