

# Kingsburg Police Dispatch Transition

After careful consideration and numerous public meetings the City of Kingsburg has decided to [transition law enforcement dispatch](#) to Fresno County Sheriff's Office (FSO). As a carefully considered decision, partnering with FSO will provide our police department with upgraded equipment, improve our ability to meet technology demands and fund a front office position for lobby hours as well as hire an additional Kingsburg police officer.

**When will this transition occur?**

**MARCH 19, 2016**

**What does that mean for residents?**

- » You will still call 911 in case of an emergency
- » You will still call 897-2931 for non-emergency police services
- » You will call 897-4418 for administrative purposes

| Examples of When to Call 9-1-1  | Examples of When to Call 897-2931   | Examples of When to call 897-4418  |
|---|---|--|
| <ul style="list-style-type: none"> <li>• Heart attack or stroke</li> <li>• House fire</li> <li>• Domestic violence</li> <li>• Burglary or theft in progress</li> <li>• Car accident with life threatening injuries</li> <li>• Suspicious activities</li> <li>• Anything else that seems like an emergency!</li> </ul> | <ul style="list-style-type: none"> <li>• Report a non-injury car accident</li> <li>• Report a loose, non-vicious dog</li> <li>• Home and business burglaries in which the suspect is gone from the scene</li> <li>• Identity Theft</li> <li>• Hit and run with no injury</li> <li>• Any non-emergency when a police officer is needed.</li> </ul> | <ul style="list-style-type: none"> <li>• Request a copy of a police report</li> <li>• Speak to the Police Service Technician during lobby hours</li> <li>• Inquire about an upcoming event</li> <li>• Speak to Chief Dadian and office personnel</li> <li>• Inquire about property and evidence</li> </ul> |

## **POLICE DEPARTMENT LOBBY HOURS\*:**

*\*Hours are subject to change to best meet customer needs.*

**Mon – Fri.**

**12 noon – 7:00pm**

**1<sup>st</sup> Saturday of the month:**

**9:00am – 4:00pm.**

**KPD Lobby Phone**

**No.: 897-4418**



## **Additional Information:**

- » There will be a phone outside of the police department that will connect you to FSO dispatch 24/7.
- » Response times depends on officers' availability, not dispatching.
- » FSO will receive a detailed list of notable places in Kingsburg to be added to their reference maps.
- » Dispatch will relay any type of location or other information given by the caller to the Kingsburg police officer
- » Kingsburg Officers and paramedics will still be responding to calls.

Curious about how this decision was made? Want to stay up to date? Visit [cityofkingsburg-ca.gov](http://cityofkingsburg-ca.gov) where you can find Council agendas, read about the discussion, sign up for the [Kingsburg Carrier](#), like us on [Facebook](#), follow us on [Twitter](#) and Instagram (@CityofKingsburg). Dispatch Transition Questions: Please contact Chief Dadian at 559-897-4418 or [neil.dadian@fcle.org](mailto:neil.dadian@fcle.org).