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RESTORATION COMPANY PARTNERS WITH PLUMBER TO RESTORE CAT LOVER'S HOME

February 10, 2016, Newmarket, ON... When Wendy Sloane of Aurora Ontario called Mr. Rooter Plumbing on February 6th because her cat, Patches, had gone missing during a bathroom reno, she had no idea what it would take to camera search her home.

Mr. Rooter sent a technician to her place to help but in order to camera search her house, Plumbing Technician Stephen Hughes had to put holes in her ceiling and walls. Despite the fact that Ms. Sloane was very thankful to Mr. Rooter Plumbing for going above and beyond the call of duty, she is now left with holes in her drywall.

Derek Moreland, President of Mr. Rooter Plumbing reached out to Peter Sandica, President of Rainbow International, Restoration to ask if they would undertake the restoration of the drywall in Ms Sloane's home.

"This was a very unusual circumstance," said Mr. Moreland. "We own three dogs and we understand that pets are family. In her distress Ms. Sloane said she didn't care if we had to take her whole house apart. However, in the end, we know it does matter to people when holes are left in their ceiling and walls and we want to help find a way to restore her home. When I reached out to Rainbow Restoration, Peter Sandica was most willing to help do that."

"Helping with this kind of special circumstance gives us the opportunity to uphold our company Code of Values," said Rainbow's, Peter Sandica. "Our customer focus mandates that we make our best effort to understand and appreciate the customer's needs in every situation. Not only can we do this restoration but we will have fun in the process because we are treating someone as we would want to be treated."

The pro-bono restoration will begin on February 10th.