

## NCWWI RESOURCE LIST: DATA & ACCOUNTABILITY

DATA & ACCOUNTABILITY	
<b>Websites &amp; Resource Pages</b>	<ul style="list-style-type: none"> <li>◆ Child Welfare Information Gateway: Ensuring Quality</li> <li>◆ Child Welfare Information Gateway: Information Systems &amp; Data</li> <li>◆ Child Welfare Information Gateway: Qualitative Case Review</li> <li>◆ Child Welfare Information Gateway: Supervision &amp; Data Management</li> <li>◆ Child Welfare Information Systems Training</li> <li>◆ National Child Welfare Resource Center for Organizational Improvement: Quality Improvement</li> <li>◆ National Data Archive on Child Abuse &amp; Neglect</li> <li>◆ National Resource Center for Child Welfare Data &amp; Technology</li> <li>◆ National Technical Assistance Center for Children's Mental Health: Data Matters Corner</li> <li>◆ Positioning Public Child Welfare Guidance: Information Management</li> </ul>
<b>Reports, Newsletter Articles &amp; Overviews</b>	<ul style="list-style-type: none"> <li>◆ A Framework for Quality Assurance in Child Welfare</li> <li>◆ Accountability</li> <li>◆ Assessing Outcomes in Child Welfare Services: Principles, Concepts &amp; a Framework of Core Indicators</li> <li>◆ Better Data, Better Outcomes: Engaging Users in Performance Management</li> <li>◆ Case Studies in Tribal Data Collection &amp; Use</li> <li>◆ Child Welfare &amp; Technology</li> <li>◆ Child Welfare Practice &amp; Data: Making the Connection</li> <li>◆ Ensuring Quality in Contracted Child Welfare Services</li> <li>◆ Implementing Change at the Local Level: Strategies for Success</li> <li>◆ Key Considerations and Best Practices for Tribal Title IV-E Data Collection &amp; Reporting</li> <li>◆ Key Steps in Outcome Management</li> <li>◆ Monitoring Child Welfare Programs: Performance Improvement in a CQI Context</li> <li>◆ Quality Improvement Systems for Child Welfare Agencies</li> <li>◆ Quality Service Review For A Child &amp; Family: A Reusable Protocol for Examination of System of Care Services for a Child &amp; Family</li> <li>◆ Quality Service Reviews: A Tool for Supervision</li> </ul>

<b>DATA &amp; ACCOUNTABILITY</b>	
	<ul style="list-style-type: none"> <li>◆ Taking Action: Keys to Using Data &amp; Information</li> <li>◆ The Qualitative Service Review Process</li> <li>◆ Using Continuous Quality Improvement to Improve Child Welfare Practice: A Framework for Implementation</li> <li>◆ Using Information Management to Support the Goals of Safety, Permanency, and Well-being</li> </ul>
<b>Guides, Manuals &amp; Tools</b>	<ul style="list-style-type: none"> <li>◆ Adoption &amp; Foster Care Analysis &amp; Reporting System (AFCARS): State Guide to an AFCARS Assessment Review, 4<sup>th</sup> Ed.</li> <li>◆ Building evaluation capacity: Collecting and using data in cross-project evaluations (Guide II)</li> <li>◆ Child Welfare &amp; Technology: A Guide for Policymakers</li> <li>◆ Evaluation Toolkit</li> <li>◆ NRC-CWDT: Tips, Tools &amp; Trends</li> <li>◆ The Program Manager's Guide to Evaluation, 2nd Ed.</li> </ul>
<b>Curriculum &amp; Training Materials</b>	<ul style="list-style-type: none"> <li>◆ Child Welfare Information Systems Training - Training &amp; Webcasts</li> <li>◆ Finding the Return on Investment: A Framework for Monitoring Local Child Welfare Agencies</li> <li>◆ From Data....to Outcomes</li> <li>◆ Logic Model Builder</li> <li>◆ Managing for Outcomes in Child Welfare (Trainer's Manual)</li> <li>◆ NRC-CWDT Webinar Series</li> <li>◆ Performance Management: Linking Individual Performance to Agency Outcomes</li> <li>◆ Quality Service Review: Training &amp; Apprenticeship</li> <li>◆ Results-Oriented Management in Child Welfare</li> <li>◆ The Adoption and Safe Families Act (ASFA) Training Series: Tips for Using Data to Measure Success, Trainer's Guide</li> <li>◆ Using Information &amp; Data in Planning &amp; Measuring Progress</li> </ul>
<b>State/Local Examples</b>	<ul style="list-style-type: none"> <li>◆ A Supervisor's Guide to Assessing Practice (New York)</li> <li>◆ A Training Manual for CQI (Tennessee)</li> <li>◆ Alameda County's Foster Care Tracking System: Innovative Use of Technology to Improve Programs</li> <li>◆ Allegheny County Data Warehouse</li> <li>◆ Business Technology Strategic Plan: 2008-2012 (Minnesota)</li> <li>◆ Child Welfare Accountability: Evaluating Quality Assurance Processes in Maryland</li> <li>◆ Child Welfare Data Dashboard (Minnesota)</li> <li>◆ Continuous Quality Improvement Quality Service Review: Final Report (Wisconsin)</li> </ul>

## DATA & ACCOUNTABILITY

- ◆ Disproportionality & Disparities in Oregon’s Child Welfare System County Level Analysis of Administrative Data: Multnomah County - A Report to the Oregon Child Welfare Equity Task Force
- ◆ Does Mobility Make a Difference? A Cumulative Study of the Impact of Mobile Technology in New York State Child Protective Services
- ◆ Leveraging Data to Enhance Management Outcome (Utah)
- ◆ Managing by Data (Virginia)
- ◆ New Jersey Department of Children & Families “Manage by Data” National Promising Practice Findings
- ◆ Report on the KIDS System: Review and Analysis (Oklahoma)
- ◆ Quality Service Review: Protocol for Review of Current Status of Children & Families & the Performance of Key System Functions (Tennessee)
- ◆ QSR Reviewing & Refining Our Practice (California)
- ◆ Suggested QSR Indicators for Consideration (California)
- ◆ Using Data to Monitor PIP Progress (Texas Department of Protective and Regulatory Services)

## Journal Articles & Dissertations

- ◆ Blakey, S.M., Leathers, S.J., Lawler, M., Washington, T., Natschke, C., Strant, T., & Walton, Q. (2012). A review of how states are addressing placement stability. *Children & Youth Services Review, 34*(2), 369-378.
- ◆ Cash, S.J., Ingram, S.D., Biben, D.S., McKeever, S.J., Thompson, R.W., & Ferrell, J.Z. (2012). Moving forward without looking back: Performance management systems as real-time evidence-based practice tools. *Children & Youth Services Review, 34*(4), 655-659.
- ◆ Collins-Camargo, C., Shackelford, K., Kelly, M., Martin-Galijatovic, R. (2011). Collaborative research in child welfare: A rationale for rigorous participatory evaluation designs to promote sustained systems change. *Child Welfare, 90*(2), 69-85.
- ◆ Duncan, D., Hye-Chung, K., Weigensberg, E.C., Flair, K.A., & Stewart, C.J. (2008). Informing child welfare policy and practice: Using knowledge discovery and data mining technology via a dynamic website. *Child Maltreatment, 13*(4), 383-391.
- ◆ Harrison, L. (2012). Quality management as knowledge sharing: Experiences of the Napa County Health and Human Services Agency. *Journal of Evidence-Based Social Work, 9*(1/2), 121-132.
- ◆ Harrison, L. (2012). Using agency-wide dashboards for data monitoring and data mining: The Solano County Health and Social Services Department. *Journal of Evidence-Based Social Work, 9*(1/2), 160-183.
- ◆ Kaye, S., & Osteen, P.J. (2011). Developing and validating measures for child welfare agencies to self-monitor fidelity to a child safety intervention. *Children & Youth Services Review, 33*(11), 2146-2151.

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- ◆ Lindberg, A. (2012). Linking departmental priorities to knowledge management: The experiences of Santa Cruz County's Human Services Department. *Journal of Evidence-Based Social Work*, 9(1/2), 57-67.
- ◆ Whitaker, T. (2011). Administrative case reviews: Improving outcomes for children in out-of-home care. *Children & Youth Services Review*, 33(9), 1683-1708.
- ◆ Winship, K. (2012). Data mining in children and family services: The Contra Costa County experience. *Journal of Evidence-Based Social Work*, 9(1/2), 12-26.

Please visit <http://www.ncwwi.org/resources/products/reference.html> to locate additional resource lists, or contact Sara Munson at [smunson@albany.edu](mailto:smunson@albany.edu) for more information.