# University of Texas Health Science Center San Antonio seeks a PRIMARY CARE CENTER DIRECTOR – A talented, visionary physician executive to refine and execute our primary care strategy. Develop and support a Patient-Centered Medical Home model of care delivery at UT Medicine primary care sites - 30% clinical responsibility

Merritt Hawkins is pleased to partner with the University of Texas Medicine to fill this need for the Primary Care Centers Director. You will provide the leadership for the development and operation of our Primary Care Centers (PCC) and will be tasked with the supervision of the PC physicians and providers assigned to the PCC. The PCC Director will lead the team of clinicians and staff in developing and implementing efficient processes in the delivery of accessible and high-quality patient-focused primary care in a sustainable manner. You will collaborate with UT Medicine leadership in business planning, developing outcomes and evaluation. The PCC Director will develop the procedures that monitor the overall quality of care provided by our PC practice sites including access to care, outcomes and service. The PCC Director will also be able to provide direct patient care in one of our PC locations of your choice.

### Key Goals:

- Develop and support a Patient-Centered Medical Home model of care delivery at UT Medicine primary care sites and seek NCQA Level 3 Recognition.
- Adopt innovative models of primary care delivery such as collaboration between general internal medicine and family
  medicine, expansion of the employment of nurse practitioners and physician assistants, incorporation of behavioral health
  services, use of group sessions and greater emphasis on electronic communications with patients.
- Ensure that EMRs at practice sites are capable of accurately collecting and providing key data necessary for reviewing and analyzing potential quality and performance measures.
- Optimize infrastructure to enhance communications between providers.
- Establish satellite primary care offices appropriately staffed for the populations served.
- Develop and maintain practices for panel management, particularly for selected chronic diseases.
- Employ patient navigators as needed to improve care coordination: optimize communication, increase effectiveness, ensure timeliness, and enhance the patient experience.
- Implement infrastructure to record and report on the patients' experience.
- Explore commercial ACO model and explore development of ACO models with hospital partner(s).
- Play an essential role as we pursue alternative reimbursement methodologies (e.g., PMPM, P4P, bundling, gain sharing) with hospital partners and third party payers.

### **Qualifications:**

- Education: MD or DO with Board Certified in an adult primary care specialty
- Respected and experienced clinician with outstanding professional credibility and personal integrity.
- Proficiency with quality process improvement techniques to the description.
- Proven ability to provide leadership to physicians and other health care professionals.
- Demonstrated ability to effectively develop and lead teams and seek collaborative problem-solving using an analytical and systematic approach.
- Demonstrated successful operation of a clinical practice.
- Ability to identify and balance priorities and interests of the patients, the community, and UT Medicine.
- Eligible for a full-time academic appointment in the School of Medicine

Live in one of the 10 largest cities in the country; this Texas location has an expanding patient population, a robust employment market and is located near one of the largest economic projects in Texas history. It has recession proof economy that is focused on financial services, government, healthcare and tourism. In addition, Texas is a Tort Reform state and with no state income tax and a cost of living that is below the national average.

### PLEASE INQUIRE IMMEDIATELY TO SEE THE FULL JOB DESCRIPTION INCLUDING MORE INDEPTH DETAIL INTO FULL DUTIES, RESPONSIBILITIES, PERFORMANCE IMPROVEMENT AND ALSO ADMINISTRTIVE ACTIVITIES.

## Breanna Elliott, Senior Director of Academic and Executive Recruiting

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