

اتصل على رقم ٢١١ لتحصل على المعلومات التي تخص
الخدمات الاجتماعية المجانية ، الحكومة ، الصحة ، وخدمات
المجتمع

Translation:

Call 211® for Free Social Services, Government, Health, and Community Services Information

Red Deer is in the process of welcoming refugee families from Syria. Refugees are arriving here weekly, at all times of the day and night. They are all ages, including many young parents with infants. Most arrive with nothing. Very few speak English. They're not used to the bone chilling winter weather.

Central Albertans are reaching out to help, and because of our 211® service, United Way Central Alberta has an important contribution to make. These new refugees can access an Arabic translator for free through the 211 phone service to find assistance with housing, language training, employment and almost anything else they need. 211 will also be able to help volunteers and donors find out how they can help with the refugee effort.

In order to coordinate efforts with other non-profits, United Way Central Alberta has joined the Syrian Refugee Task Force in Red Deer which is working to create a welcoming environment for the newcomers. Many of the refugees are government sponsored, and our partner agencies, Catholic Social Services (CSS) and Central Alberta Refugee Effort (CARE), are on the front lines with their immediate needs. They will continue to provide counselling and assistance to the refugees as long as necessary.

Other refugee families will be arriving with private sponsors, or groups of sponsors. Red Deer Empathy to Action is one of the groups organizing this effort. Local agencies, including 211, are ready to assist them as well.

It's important to note that while efforts and media coverage are currently being focused on Syrian refugees, the usual number of refugees from around the world continues to arrive in Red Deer. 211 is available to all newcomers for help finding social services, government services, health and community services information in over 160 languages. Help is just a phone call away.

We've never had Arabic on our website before, but there is no better time than now!