



**It's official-- JFCS has been certified as a #ServiceEnterprise!**

A short year ago, I was at the beginning of a journey, trying to conceive of how to keep the JFCS Volunteer Resources “iceberg” afloat and feeling a bit overwhelmed by the process. Today I am proud and honored that JFCS has been recognized by Points of Light as a Service Enterprise, one of the few organizations in our state to carry this title.

A Service Enterprise is an organization that fundamentally leverages volunteers and their skills across all levels of the organization to successfully deliver on its social mission.

Over the course of 2015, our JFCS core team participated in an intense assessment process and more than 20 hours of training, consultation and coaching to re-imagine our volunteer program into one that is relevant to the times and adaptable to the changing landscape of volunteer management.

Through our Service Enterprise experience, we were able to turn our program inside out and fully explore new possibilities, volunteer opportunities, partnerships and processes to bring JFCS into the future with a vibrant, exciting and sustainable program.

For over 105 years, JFCS has relied on the generosity and dedication of tireless volunteers that have made it a priority to support the more than 16,000 clients we serve each year. Volunteers that deliver Hag Sameach gifts to over 400 families annually; volunteers that serve as mentors in our Jewish Big Brother/Big Sister program; volunteers that free up time in their busy schedules to serve as Deikel Transportation drivers for cherished seniors in our community. And, we often like to proclaim that we can't do it without people like YOU, and we are always looking for new ways of showing our appreciation and gratitude.

When you connect with us you can expect a caring and compassionate staff that is here to create the best plan of volunteer action for you. We will consider your needs and expectations and will be active listeners and advocates on your behalf. We're here to work with you as your partner to provide the most appropriate and meaningful volunteer experience available.

What a great way to kick off the new year!

Happy New Year!  
Deb Savitt  
Community Involvement Manager

For more information about Service Enterprise,  
go to [www.pointsoflight.org](http://www.pointsoflight.org)

