



News Release

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VMI DEALERS CREATE RESPONSE PROGRAM FOR VPG CRISIS

PHOENIX, Ariz. –May 14, 2013 – Top dealers for [Vantage Mobility International](#) (VMI), a leader in the manufacture and distribution of wheelchair accessible full-size and minivan conversions, are rallying around MV-1 owners. When top media outlets reported that Vehicle Production Group (VPG), producers of the MV-1, had shut down operations, VMI and their dealers created an emergency response phone number and internet clearing house to help consumers who may have difficulties getting service and parts. MV-1 owners who would like to speak with a VMI customer representative can call 1-855-VPG-VANS or visit www.VPGCrisis.com.

“For more than 25 years, wheelchairs users and their caregivers have trusted VMI and our dealers to solve their mobility challenges,” said Doug Eaton, president and CEO of VMI. “In fact, our top priority has always been to take care of our customers. That’s why we appreciate our Select Dealer Network taking the initiative to create a support program for MV-1 owners and help ensure that none of them are left stranded. If we can help just one customer get out of a safety bind or access reliable mobility transportation, we’ll have played a positive role in this mess.”

The VPG crisis hotline and website is set up to help MV-1 owners find some answers to their questions and navigate through the uncertainty of VPG’s future.

“We’re prepared to go to great lengths to help VPG customers who’ve been left in the dark,” said Richard May president of the VMI Select Dealer Network and founder of [United Access](#), a national mobility chain with 13 locations. “Safety and customer satisfaction are our top priorities for our customers. That’s why we’re saddened that a wheelchair user might experience additional hardship in finding service for their MV-1.”

VMI’s Select Dealer Network, which has locations across the country, offers a variety of support options for their mobility customers including:

- Certified technicians on the equipment they sell, install and service
- 24 hour customer service
- Wheelchair accessible van rentals
- Maintenance records of all adaptive work
- Commitment to volunteerism, event sponsorships and donations within the mobility community

ABOUT VANTAGE MOBILITY INTERNATIONAL

VMI is a manufacturer and distributor of the most innovative, reliable, highest quality and easily accessible transportation in the world. Their full line of products include domestic and import minivan conversions, full-size van conversions, platform lifts, scooter and wheelchair lifts and transfer seats. VMI's mobility products enable consumers to travel with comfort, convenience and peace of mind. For more information, contact Scott Black at (214) 520-3430 Ext. 303 or sblack@tpm.com.

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