

Getting Started with the Online Auction

Read below to see some helpful questions and answers. Call 503.516.5914 for additional assistance.

I've never bid in an online auction. Is it safe?

Yes, this is our 8th year doing this with BiddingForGood. They are a highly reputable company that hosts thousands of auctions a year for organizations, large and small.

Where do I go? What is the site?

Go to https://www.biddingforgood.com/afportland1.

How do I get started with bidding?

First, you have to be a <u>registered bidder</u>. Click on "Register to Bid", under the banner on the home page. Fill in the blanks, much as you would if you were setting up an account or buying an item online at Amazon.com or other site. When you create your Nickname (which other bidders can see in the Bid History) choose something fun and and anonymous like "MoneyIsNoObject1958." (That keeps your friends and foes guessing as to bidder's identity.)

Can I change my Nickname or Password after I've already been using it?

Yes, you can change your user name at any point and all your previous bids will switch over automatically to the new name you select. Make those changes in the My Account tab or follow prompts if you forgot a password.

I have some friends who might be interested in bidding. Shall I encourage them?

Yes! The more bidders, the more fun, and the more the nonprofits will earn. Just give them the link.

What do you recommend for easy, efficient viewing options?

Notice that there are item categories along the left side. Click on a category to see ONLY items in that group. Otherwise, "View All Items."

What if I bid but then I don't win anything? What happens to my credit card info?

Your card info is always secure; not even the event administrator sees it. If you end up the winning bidder, the auction administrator processes the payment to your card. Shipping charges (for physical items) are charged to the same card after confirming with the winner.

I'm out of state. How can I get my items?

If it's a certificate we'll mail it. For shipping notes, since the points on the home page of the auction.

I would like some additional information on an item.

Call the Auction administrator 503.516.5914 with questions, or email linda.witt@comcast.net.

Is my purchase tax-deductible?

If you pay over retail value, the amount over retail is usually tax-deductible. Keep records.

Any tips about bidding?

Practice bidding well in advance of the last day since you want to have the mechanics well in hand before the final two days. Also consider using the "Bid up to this Amount" option if you are really interested in something. That way the software automatically raises your bid to your pre-defined maximum, as other bidders come along to challenge your bid. Also, remember always to click "Place Bid" followed by "Confirm Bid" and look for the software to "Congratulate" you that your bid was successfully registered. It's all pretty intuitive!

Other tips?

Go to the My Account tab to look under "My Items" to see a convenient list of what you are bidding for, where you are the leading bidder, etc. You can even change the credit card payment preferences and turn "off" or "on" the email notifications of items you are interested in.

HAVE FUN. AMUSEZ-VOUS. It's all for a good cause, and fun too!