Certified Speaking Professional Mel Kleiman is an international authority, writer, speaker, pragmatic business owner, and consultant on frontline employee recruiting, selection, and retention best practices. He serves as president of Humetrics, founded in 1976, and is a member of a number human resource-related boards and organizations. He is also a longstanding member of the Society for Human Resource Management and the National Speakers Association.

With over 30 years of research and consulting work to his credit, Mel is known for helping organizations improve their employee hiring processes and for delivering high impact, high energy presentations that impart hands-on, practical information and advice attendees can put to immediate use to improve their employee hiring and retention practices.



Kleiman is also the author of five books, including the bestselling *Hire Tough*, *Manage Easy - How to Find and Hire the Best Hourly Employees* which was featured on *CNN Headline News*, and he has written hundreds of articles for numerous business and trade journals worldwide.