

When inspecting your ATMs, please look for the following:

1. Scuff marks, residue, or an irregular piece inserted into the right side of the card reader
2. False faceplate with pinhole over the receipt printing section of the ATM fascia.
 - a. Note: A false faceplate will look nearly identical to the actual fascia (pictured below).
 - i. If you press on the false faceplate, it may have a soft, rubbery, foam-like texture.
 - ii. There will also be some “give” to the faceplate if you press on it.
 - b. Check for gaps in the receipt opening between the false piece and the actual fascia.
 - c. If a faceplate overlay is present, the printer bar will be recessed rather than protruding from the fascia.
 - d. Check the corner of the receipt opening for a small hole.

Please review the following pictures with everyone on your team to ensure they have a thorough understanding of what to look for.



REMOVAL OF FALSE FACEPLATE:



ATM FASCIA AFTER REMOVAL OF FALSE FACEPLATE:

If a false faceplate was attached and was removed, you may notice adhesive residue left on the machine.



CAMERA LOCATION WHILE AFFIXED TO ATM:



Pinhole Camera

SKIMMER WHILE STILL ATTACHED TO ATM:



CARD READER AFTER SKIMMER REMOVAL:

If a skimmer was attached and was removed, you may notice residue/scuffs/markings on the card reader:

