HSHS St. Anthony’s celebrates new partnership with Liberty University College of Osteopathic Medicine

Despite being 500 miles apart, HSHS St. Anthony’s and Liberty University College of Osteopathic Medicine (LUCOM) in Lynchburg, Virginia share an aligned vision: providing excellent patient-centered care to an underserved population through the marriage of medical science and the love of Jesus Christ.

On November 5 at Liberty’s Center for Medical and Health Sciences, St. Anthony’s and LUCOM took a major step forward together and officially signed an affiliation agreement providing for the clinical education of osteopathic medical students. As LUCOM student-doctors look ahead to their graduate medical education careers and practices, St. Anthony’s will now be one of the clinical sites they consider.

“St. Anthony’s fits with our mission and vision of partnering with quality community institutions and physicians that allows us to provide education to our students and service to those in need. This is done by extending the professional services of our faculty and students to our fellow man in the locations that it is needed, just as Christ demonstrated by journeying to the locations of those he sought to disciple to and serve,” said LUCOM Dean, Ronnie Martin, DO.

Not only does our area’s largely rural and farming population fit LUCOM’s philosophy of providing community-based, primary and preventative care to those who have limited access to services, we are excited about the opportunity to develop Graduate Medical Education programs in cooperation with LUCOM. The goal is to train primary care physicians who will hopefully stay and practice medicine in their service region.

“Our physicians and Board of Directors are committed to delivering exceptional care to our community and recognized the need to introduce new physicians and services to our area. Partnering with LUCOM provides us an opportunity to help develop the skills of physicians in training while they become familiar with our region,” said Teresa Rutherford, President and CEO. “We know physicians are most likely to practice in an area where they trained and establishing these relationships early will allow us to grow and develop our medical staff with the highly-trained medical student-doctors of LUCOM.”

“The best place to train community-based physicians is in a community-based hospital. We want to provide them with a mechanism or a pathway to bring physicians into that community and help to support the existing practices that are already there,” said Eric Gish, DO, LUCOM Associate Dean for Clinical Affairs.

Liberty University College of Osteopathic Medicine has designed a world class, distinctively Christian, student-centered curriculum taught by dedicated professionals who demonstrate excellence both in knowledge and experience within their practice of medicine.

“It is fitting for St. Anthony’s to partner with Liberty University as our missions are so closely aligned in demonstrating Christ’s love to those we serve,” said Rutherford. “Having a similar calling allows us to encourage and develop a relationship with medical students who desire to connect spiritually with their patients, therefore fitting well with our St. Anthony’s Mission to ‘reveal and embody Christ’s healing love for all people through our high quality Franciscan health care ministry.’”

With St. Anthony’s affiliation with Hospital Sisters Health System, a health care ministry with 14 hospitals and multi-speciality medical groups in Illinois and Wisconsin, Dr. Martin hopes this agreement is the first of many to come.

“We hope that the opportunity is such a success that it will open other hospitals within the system and expand opportunities for our student-doctors and the patients the hospital serves alike in the years to come,” said Dr. Martin.

For more information about Liberty University College of Osteopathic Medicine, visit their Web site at www.liberty.edu/lucom.
Terriann Tharp appointed Division Director of Marketing, HSHS Southern Illinois Division

Terriann Tharp recently was named the Division Director of Marketing for the SID. Terriann has served as Interim Director of Marketing and Communications for the Southern Illinois Division (SID), and Marketing and Communications for HSHS St. Anthony’s (SAE). Terriann will continue to lead SAE’s Marketing and Communications Department while also providing oversight and direction for Marketing and Communications functions across the Division, reporting to both Jim Dover, President and CEO of the HSHS SID and Theresa Rutherford, President and CEO, with matrix reporting to Brian Reardon, HSHS Vice-President of External Relations. This role is effective beginning Monday, November 9.

During the past 33 years, Terriann has served HSHS and SAE in a variety of roles. For the past 22 years she has served in SAE’s Community Relations Department. As Director of Marketing and Communications for the past five years, Terriann has provided leadership for all aspects of hospital advertising, promotion and communications. In addition, she has provided leadership in the areas of Advocacy, Community Benefit, and Community Outreach.

Terriann is a member of the Alliance for a Healthier Effingham County and the Jasper County Steering Committee, both formed to address identified needs in their respective counties. In addition, Terriann currently serves on the Board of Heartland Human Services and is a past Board member of the East Central Illinois Development Corporation.

Congratulations, Terriann!

Alison Stephens named Women and Children’s Services Facilitator

Alison Stephens, RN, was recently named HSHS St. Anthony’s Women and Children’s Services Facilitator, effective November 1.

Alison earned her Bachelor’s in Nursing from Millikin University in Decatur. Alison has been with St. Anthony’s since 2007, working as a staff nurse in Maternity services. In the Facilitator position, Alison will support and assist the Director of Women and Children’s Services in the management of maternity and pediatrics.

Congratulations, Alison!

SID People Services Leadership

The Southern Illinois Division People Services team recently announced that Kandi Mensing has joined the team as the SID Manager of People Services. Kandi brings with her 10 years of Human Resources leadership experience and holds a Master’s in Business Administration from McKendree University. In addition, she is a certified Senior Human Resources Professional (SPHR) by the Human Resources Certification Institute. Kandi’s office will be located in People Services at HSHS St. Elizabeth’s Hospital. Her primary focus will be serving the needs of St. Elizabeth’s leaders, but will also share her unique talents to meet division needs and support our division People Services team.

With Kandi’s arrival, Jason Snow has formally accepted an offer to expand his role by serving as Director of People Services at St. Anthony’s, in addition to continuing to serve as Director of People Services at St. Elizabeth’s. In this dual role, Jason will serve on the senior leadership team at both ministries. Kandi and the People Services colleagues residing at HSHS St. Anthony’s will report directly to Jason. Jason joined HSHS in 2012 and has over 17 years HR leadership experience he shares.

We welcome Kandi to our Southern Illinois Division family and congratulate Jason on his expanded role!

Have you applied?

Colleagues are invited to take part in this educational and spiritual program. The purpose of the Larry Mathews Mission Outreach Fellowship is to provide an experiential mission program combined with a mini-pilgrimage and service opportunity for front-line colleagues from each Local System and the Division office.

There is NO COST for selected colleagues. The Fellowship is open to any front-line (non-management) colleague working in the Southern Illinois Division.

Application forms are available for download on the Mission page of SAMNet. Hard copy applications may also be picked up at Pastoral Care Office. Applications are due November 30, 2015.
Mayor designates National Home Care and Hospice Month

Effingham Mayor Jeff T. Bloemker, center, signed two proclamations designating November 2015 as National Home Care and Hospice Month. Joining the Mayor for the signing were representatives from HSHS St. Anthony’s, HSHS Home Care Southern Illinois and HSHS Hospice Southern Illinois. Front row, left to right: Vicky Haslett, Registrar; Renee Beccue, Hospice Secretary; Shawna O’Dell, RN, Director of HSHS Home Care and Hospice Southern Illinois; Beth Zerrusen, RN, Home Care Facilitator; Julie Ohnesorge, RN, Home Care Facilitator; and Kelley Esker, Marketing Specialist. Back row, left to right: Amanda Berg, LPN, HSHS Scheduler; Jamie Hardiek, Systems Analyst; Vicki Griffy, RN, Home Care Facilitator; Mary Flach, Clerical Support Associate; Ryan Jennings, MD, St. Anthony’s Chief Medical Officer; Mayor Bloemker; Amy Frederking, RN, HSHS Home Care Manager, Effingham; Jenifer Cooper, Licensed Social Worker, Hospice Manager; Maddie Johnson, Licensed Clinical Professional Counselor, Hospice Bereavement Counselor; Jeff Spour, HSHS Scheduler, and Ethan Beck, Marketing Specialist.

Focus on Unit-Based Councils:
3rd, 5th, and 6th Floor Unit Based Council

A Unit Based Council (UBC) is a representative group of core members of a unit/area whose purpose is to achieve safe, efficient, effective patient care and/or a healthy work environment incorporating HSHS St. Anthony’s Core Values and guiding principles of care into all decisions and activities to professional practice, quality, and competence. It empowers colleagues to use their clinical knowledge and expertise to develop, direct, and sustain their own professional practice. It allows colleagues to network and collaborate among units and departments, while also providing a forum to give all colleagues an opportunity to participate in shared decisions specific to their unit.

To communicate the diversity of successful UBC’s we have at St. Anthony’s, we will highlight some current UBC’s in issues of In the Know and some recent steps they have taken. This issue’s focus is the 3rd, 5th, and 6th Floor UBC.

The 3rd, 5th, and 6th Floor UBC has been under construction with the addition of several new members. This group has been very busy lately with many projects, including the following ongoing projects:

- Assisting the patients with the timing of ordering their food.
- Obtaining extra chairs for family members and physicians to sit on in the patient rooms.
- Double bagging linen for C. diff isolation.

The 3rd, 5th, and 6th Floor UBC is chaired by Tara Wright. Tara can be reached at Ext. 1331.
**2016 Benefit Open Enrollment**

Open now and runs through 11:59 p.m. on Monday, November 16

During the benefit information meetings, colleagues were notified the Physician Clinical Integration Network (PCIN) list on the benefits Web site was up-to-date. We recently received feedback the Marshall Clinic was not on the list. The Marshall Clinic and all of its providers are PCIN participants and their information has been updated on the Web site. We apologize for any confusion this may have caused.

Eligible colleagues should have received their 2016 FlexPlan Decision Guide as distribution by leadership began the week of October 26. If you have not yet received your guide, please see your manager.

By now you have likely had some time to digest the benefit changes that are occurring in 2016. The below Q&A is designed to provide you with a better understanding of some of the changes related to the PCIN network and our HSHS Preferred Provider benefit.

Q: What is PCIN and what does it stand for?

A: Physician Clinical Integration Network, or PCIN, was formed in 2011 and is an all-physician-led organization which seeks to improve the quality of care and reduce the overall cost of care in the markets they service throughout Illinois and Wisconsin. The HSHS Health Plan provides a higher benefit to you when you see an HSHS Preferred PCP or Specialty Provider. When we say “HSHS Preferred PCP or Specialty Provider” we are referencing providers that make up PCIN.

Q: Where can I find a list of PCIN providers so that I can receive the best benefit possible under the HSHS Healthy Plan?

A: There are three ways you can find a list of list of Specialist and Primary Care Physician providers that are considered HSHS Preferred Providers under the HSHS Health Plan:

- You can access the HSHS Benefits Web site at [benefits.hshs.org](http://benefits.hshs.org) and click on the link provided to locate HSHS Preferred Providers (The benefits site will be updated with 2016 material prior to open enrollment beginning)

- You can use the direct link to the Web site of [www.hshs.org/mdpreferred.aspx](http://www.hshs.org/mdpreferred.aspx) ; OR

- You can go to the Frequently Asked Question Web site at [http://fyi.hshs.org](http://fyi.hshs.org) and look under either the Health Benefit category or the BCBS Benefit category for a FAQ titled “What is PCIN and how do I locate a list of PCIN providers?”

Q: Where do I look to find HSHS Medical Group providers?

A: HSHS Medical Group providers are a part of the PCIN network so you would be able to find them on the HSHS Preferred Provider lists. If you are looking exclusively for an HSHS Medical Group provider, you can visit the HSHS Medical Group Web site at [http://www.hshsmedicalgroup.org/Find_Care/Physicians/](http://www.hshsmedicalgroup.org/Find_Care/Physicians/)

Q: How are Nurse Practitioners (NP) and Physician Assistants (PA) treated under the HSHS Health Plan?

A: The HSHS Health Plan defines a Primary Care Physician as a Professional Provider who is a general practice Physician, a family practice Physician, an internal medicine Physician, a Physician Assistant, or a Certified Nurse Practitioner. The HSHS Health Plan administered by BCBS of IL considers Pediatricians as Specialist Physicians.

Q: I noticed on the HSHS Preferred PCP Provider list that there are some Nurse Practitioners and Physician Assistants who are labeled as “Family Nurse Practitioner” and “Family Physician Assistant” and some that are “Nurse Practitioner” and “Physician Assistant.” What is the difference?

A: This is an attempt by HSHS to make it easier for you to distinguish between a true primary care NP or PA and those NP or PA’s that work in a non-primary care environment. Those NP and PA’s that are listed with a Family NP or PA generally work in a primary care environment. Those who don’t have a “Family” behind their classification generally work in a non-primary care environment.

Q: Will PCIN be adding or removing any providers within their network in the future?

A: Yes, they will. In fact, PCIN is growing and will continue to add providers throughout the Illinois and Wisconsin service areas. The HSHS Preferred Provider lists will be updated as needed on a monthly basis. You are welcome to review the lists at your convenience to find any HSHS Preferred PCP or Specialty Providers near you.

For a complete understanding of all changes to the plan this year, please take time to view the 2016 Open Enrollment video online at [www.benefit@hshs.org](http://www.benefit@hshs.org).

Please contact the HSHS Colleague Service Center (fyi@hshs.org) or 855/394-4747 or People Services should you have any questions.
Thursday, November 19, is the American Cancer Society Great American Smokeout® event....The day quitting smoking becomes a team sport. HSHS St. Anthony’s Memorial Hospital encourages everyone to get ready to quit like champions.

Tobacco use remains the single largest preventable cause of disease and premature death in the U.S., yet about 42 million Americans still smoke cigarettes. We all know that smoking causes health problems, but have you thought about how it affects your wallet? In 2009, the federal tobacco tax increase added 62 cents to the price of each pack of cigarettes – bringing the total tax to $1.01 per pack. Beyond the savings on cigarettes, quitting smoking will benefit you and your family even more over time. The longer a person avoids tobacco, the healthier they will get.

Join the American Cancer Society Great American Smokeout® Thursday, November 19, and finally quit for good.

HSHS Hospice Southern Illinois accepting patients in additional southern counties

HSHS Hospice Southern Illinois is now accepting patients into its Hospice program in St. Clair, Madison, Monroe, Randolph and Washington counties. HSHS Hospice Southern Illinois’ has an office located at 340 West Lincoln, Suite 580, on the campus of HSHS St. Elizabeth’s Hospital.

HSHS Hospice Southern Illinois is an extension of Hospital Sisters Health System’s and our hospitals’ Mission to reveal and embody Christ’s healing love for all people through our high quality Franciscan health care ministry. According to Shawna O’Dell, HSHS Hospice Southern Illinois Director, “Adding Hospice services at HSHS St. Elizabeth’s Hospital allows us to provide compassionate care regardless of where our patients are in their lives, be it a time of birth, of growth, of maturity, of healing, or the precious moments as the human body ceases to function,” she said. “With Hospice, our staff can lengthen the relationships they have already established with our patients and their families, offering care and support to the end.”

For questions or more information about HSHS Hospice Southern Illinois program, call HSHS Hospice Southern Illinois at (800) 551-6566.

In the Know is distributed weekly on Tuesday. Deadline for inclusion in the next issue is Thursday.

Please submit information to be included on the Marketing and Communications Request Form located on SAMNet at this location: https://intranet.hshs.org/Effingham/Marketing_and_Communication_Request_Form.aspx

We are HSHS Southern Illinois Division
HSHS St. Anthony’s-Effingham
HSHS St. Elizabeth’s-Belleville
HSHS St. Joseph’s-Breese
HSHS St. Joseph’s-Highland

Our Strategic Goals
• Living Our Mission
• Quality/Care Integration
• Develop Our People
• Stewardship: Operations/Finance and Growth

Our Mission
To reveal and embody Christ’s healing love for all people through our high quality Franciscan health care ministry.

Promise Pointers
“I alone cannot change the world, but I can cast a stone across the water to create many ripples.”
- Mother Teresa