

TABLE OF CONTENTS

Staff and Board of Directors	2
General Convention Information	3
Welcome Letters	5
CCAP Class of 2015	16
CCAP Recerts for 2015.....	17
Sessions by Track.....	18
Pre-Convention Events	20
Wednesday	22
Thursday.....	44
Friday	55
Exhibitors & Advertisers	62
The Exhibit Hall Floor Plan.....	63
Presenters' Biographies	66
Hotel Floor Plan.....	90



Share your thoughts and experiences about the convention
by using the hashtag #partnership15 on Twitter.
And make sure to follow us at @CAPartnership (our main account) and
@NatTrainingCtr(our Training and Technical Assistance account)

THE PROMISE OF COMMUNITY ACTION

*Community Action changes people's lives, embodies the spirit of hope,
improves communities, and makes America a better place to live.*

*We care about the entire community, and we are dedicated to
helping people help themselves and each other.*

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Avril F. Weisman
Chief Administrative Officer

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Director of Training and Technical Assistance

Daniel Dowdy
Program Support Specialist

Sonji Dawson Johnson
Program Specialist

Natalie Kramer, MSW
Program Support specialist

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Tiffney Marley, CCAP, NCRT
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Program Data Specialist

Halle Papai
Bookkeeper

Sranda Watkins
Administrative and
Member Services Coordinator

Michael Weisman
Technical and Conference
Support Coordinator

James Williams, CPA
Controller

Cashin Yiu
Special Assistant to the CEO/Program
Associate

CONSULTANTS

Jim Lopresti, CCAP
CCAP Program Director

Dini Stewart
Print and Electronic
Graphics Coordinator



*Community Action Partnership Welcomes You to Our
2015 Annual Convention*

*We Recommit Ourselves to Furthering the Mission,
the Promise, and the Spirit of Community Action*

GENERAL CONVENTION INFORMATION

CONVENTION REGISTRATION

Yerba Buena South Registration Desk
Lower B2 level

TUESDAY, AUGUST 25

10:00 am– 6:00 pm

WEDNESDAY, AUGUST 26

8:00 am– 5:00 pm

THURSDAY, AUGUST 27

8:00 am – 5:00 pm

EXHIBIT HALL HOURS

Golden Gate Ballroom
Lower level

TUESDAY, AUGUST 25

10:00 am– 6:00 pm

WEDNESDAY, AUGUST 26

8:00 am– 5:00 pm

THURSDAY, AUGUST 27

8:00 am – 12:00 noon

MEETING AND EVENT LOCATIONS

General Sessions, including the Opening Session and the Awards Gala will take place in the Yerba Buena Ballroom on the Lower B2 Level. Escalators in the Lobby will take you to the ballroom levels. Signs will direct you to the Registration area. Please check the program for all other meeting room locations.

CONVENTION TRACKS

This year we plan to offer more than 100 sessions covering all aspects of program management, advocacy, leadership, and operations. That means a sharp focus on the Organizational Standards. Expect to see workshops that cover each of the nine categories of Standards in areas that include:

- Management (M)
- Advocacy (A)
- Leadership and Governance (LG)
- Community Economic Development (CED)
- Innovative Programs (IP)
- Marketing/Communications (MC)
- Data/Analysis (D)

PROGRAM CHANGES AND ANNOUNCEMENTS

Please check the *San Francisco Daily News* online every morning for program changes, updates, election results, and other Convention news. A limited number of paper copies will be at the Registration Desk every morning beginning on Tuesday, August 25.

TICKETS FOR MEALS

Your name badge is your meal ticket. If a guest is attending any of the major meal functions, a ticket must be purchased. Please see the Community Action Partnership registration staff for tickets. Prices are: Opening Breakfast: \$40; Awards Gala: \$80; Continental Breakfasts: \$35.

APPRECIATION

A major Convention such as this cannot succeed without the assistance and effort of a number of individuals and organizations. Community Action Partnership would like to say "Thank You" to everyone who donated his or her time, expertise, and energy to ensure the success of the 2015 Annual Convention. A great deal of appreciation goes to these hard-working folks who helped us throughout the year and will be with us on-site throughout the Convention.

COMMUNITY ACTION PARTNERSHIP PROGRAM SUPER COMMITTEE

Co-Chairs: Elizabeth "Biz" Steinberg, 3rd Vice Chair, and Rob Goldsmith, CCAP, Region 3

Vice-Chair: Andrew "Joe" Devany, CCAP, Region V

Peter Kilde, Second Vice-Chair

Bryan Duncan, First Vice-Chair

Carl Smith, CCAP, Region VI

Susan Grindle, Region X

2015 HOST PLANNING COMMITTEE

Dennis Yee, EOC of San Francisco, Washington, DC

Brian Angus, Chair, CalCAPA, California Community Action Partnership Association

John Heath, CalCAPA, California Community Action Partnership Association

Michele Montoya, Region IX Representative, Community Action Partnership

Estelle Clemmons, Oakland Community Action Partnership-Alameda County

Brenda Callahan-Johnson, Merced County Community Action Agency

Pancho Guevara, Sacred Heart Community Service

Drene Johnson, Community Action of Napa Valley

Darick Simpson, Long Beach Community Action Partnership

Tim Reese, CCAP, Community Action Partnership Sonoma County

Cynthia Zwick, Arizona Community Action Association

Thank you to all those who helped make this Annual Convention such a great success!

SPECIAL ACKNOWLEDGMENT

The Partnership would like to give a special thank you to the many volunteers, speakers, and presenters who have worked together as a community of committed individuals to make the 2015 Annual Convention a successful experience for everyone.

A special appreciation goes to the on-site and behind-the-scenes CAA volunteers who helped with the many aspects of the Convention. Although too numerous to mention in this limited space, a personal thank you goes to each and every one of them. The family of Community Action plays a key role in every Community Action Partnership Convention!

MARK YOUR CALENDAR:

MANAGEMENT AND LEADERSHIP TRAINING CONFERENCE 2016

WESTIN CANAL PLACE
NEW ORLEANS, LA
JANUARY 6-8, 2016

COMMUNITY ACTION PARTNERSHIP ANNUAL CONVENTION 2016

JW MARRIOTT
AUSTIN, TX
AUGUST 30-SEPTEMBER 2, 2016

STEPS TO BECOMING A CCAP— YOUR PERSONAL PLAN

*by appointment only
with*

Charles McCann, CCAP Emeritus

Sign up at the Registration Desk



NATIONAL OFFICE

1140 Connecticut Avenue, NW
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Washington, DC 20036

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Denise L. Harlow, CCAP

EXECUTIVE BOARD
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Board Chair
Chico, CA

Bryan Duncan
1st Vice Chair
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Peter Kilde
2nd Vice Chair
Glenwood City, WI

Elizabeth "Biz" Steinberg
3rd Vice Chair
San Luis Obispo, CA

Dalitso S. Sulamoyo, CCAP
Secretary
Springfield, IL

Bradley S. Manning, CPA
Treasurer
Weatherford, TX

August 26, 2015

Dear Friends:

Welcome to "Community Action 2015: Empowering Families, Transforming Communities" the largest gathering of Community Action professionals, leaders, friends and learners in the country. This year we are pleased to provide an event that we think will surpass many expectations. There is truly something for everyone whether you are newer or a seasoned member of the network.



There are Pre-Convention institutes for emerging, new, and experienced leaders to network and learn. There are community service opportunities to get up close and personal with local anti-poverty efforts. There are dozens of workshops on topics and issues of interest to Board members, program staff and administrators. Our Organizational Standards and Learning Communities are all expressions of our drive to be better. Then there are celebrations of all things community action including at our awards gala, where we recognize and honor special friends and colleagues from our Network.

Combine all of that with a remarkable venue in the Marriot Marquis hotel in the City by the Bay, San Francisco. Make your convention experience a memorable one as you tour one of the most unique cities in the world with its fine restaurants, shops and attractions. Visit one of the many outstanding eateries at AT&T Park while watching the World Champion San Francisco Giants.

Community Action Partnership is committed to strengthening the Network in all ways. We promote excellence in individual and organizational performance. This year we will bestow the Award for Excellence on only the fifth CAA in history. We will recognize over 75 members of the 2015 Class of Certified Community Action Professionals. Both of these exemplify the resources available to our network as we navigate the issues facing us. We need to be able to distinguish ourselves as we promote reauthorization nationally and expanded investment everywhere.

Last year we celebrated our history. The values, vision and philosophy of Community Action are our most enduring assets. You, the people who embody this most unique of human development endeavors, are an inspiration to those with whom we work. This year we celebrate our future and your part in it; that community action is a vital part of the solution. Welcome!

Yours in our work together,

Thomas P. Tenorio, CCAP
Chair, Board of Directors



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Dalitso S. Sulamoyo, CCAP
Secretary
Springfield, IL

Bradley S. Manning, CPA
Treasurer
Weatherford, TX

August 26, 2015

Dear Friends and Colleagues,

Welcome! We hope you find Community Action 2015: Empowering Families, Transforming Communities a fantastic week of learning, networking, and engaging with Community Action colleagues from across the country. Harnessing this Network's experience, diversity, and energy into a few days will produce the momentum we need to go back to our local communities to put into practice what we learn this week.

While you are here, I hope you take advantage of workshops, plenary sessions, and networking opportunities. Sit in on sessions that push you to think differently, hear speakers that tackle issues outside of your expertise area, and consider developing a new skill set that will serve you well for years to come. We have 100+ sessions for you to choose from and be challenged by over the course of the week.

Highlights for me will include the gala dinner on Thursday evening where we will honor truly deserving award winners with the Jayne Thomas, Sargent Shriver, and Robert Coard awards. We will also recognize a CAA with the Award for Excellence and introduce a new class of CCAPs.

On Wednesday evening, we will screen Selma, the award winning film directed by Ava DuVernay. The movie brings us to the march from Selma to Montgomery with Dr. Martin Luther King, Jr. and shares its message of strength and perseverance as we reflect on Charleston, Ferguson, and Baltimore.

It will be a full week. I hope you all go home on Friday with new program ideas, new contacts to reach out to when the challenges hit, and a renewed spirit to tackle the work ahead.

Thank you for coming to San Francisco and putting your energy and experience into the mix!

Yours in Community Action,

Denise Harlow
Chief Executive Officer



Office of the Mayor
City & County of San Francisco



Edwin M. Lee



GREETINGS FROM THE MAYOR

On behalf of the City and County of San Francisco, it is with great pleasure that I welcome you to Community Action Partnership's 2015 Annual Convention, being held on August 25-28, 2015 in San Francisco.

In challenging economic times, our City utilizes programs like the Community Action Partnership's convention to share ideas, review strategies and plan for the future. This year's theme, "Community Action 2015: Empowering Families, Transforming Communities," reflects our continued efforts strengthening economic security for low-income residents and helping our communities plan for the future. The work we commit to is an investment in the future of our residents and it reflects San Francisco's status as not only a world-class city, but a city with a world-class heart.

I commend Community Action Partnership and its many members for their dedication and commitment to fighting poverty and promoting healthy economic growth. Congratulations to all those who helped to make this event a true success, and best wishes for a productive conference.

With warmest regards,

A handwritten signature of Edwin M. Lee in black ink, enclosed in a rectangular box.

Edwin M. Lee
Mayor

1 Dr. Carlton B. Goodlett Place, Room 200, San Francisco, California 94102-4641
(415) 554-6141



Senator Dianne Feinstein
Washington, D. C.

August 25, 2015

Community Action Partnership
1140 Connecticut Ave., NW, Suite 1210
Washington, DC 20036

Dear Friends:

It is a great pleasure for me to join the entire San Francisco community in welcoming all those distinguished and honored guests who are attending the Community Action Partnership's Annual Convention. I am so very sorry that my schedule does not permit me to be with you on this very special occasion.

It is an honor for me to congratulate all of you for the dedication and hard work you have contributed to your Community Action Agencies. This year's theme, "Empowering Families, Transforming Communities," will address the needs of changing individuals and communities. Through your Community Action Partnership you have helped low income Americans escape poverty and achieve economic security. Your contributions, compassion, and commitment are truly inspiring and are a shining example of leadership, generosity, and good will.

As a United States Senator representing the people of California, I commend the Community Action Partnership and all the Community Action Agencies for their outstanding efforts and achievements. I wish you a wonderful Annual Convention and continued success in the years to come.

Sincerely,

Dianne Feinstein
United States Senator

NOT PRINTED AT GOVERNMENT EXPENSE



LINNÉ K. STOUT
DIRECTOR

State of California-Health and Human Services Agency
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833
Telephone: (916) 576-7109 | Fax: (916) 263-1406
www.csd.ca.gov



EDMUND G. BROWN JR.
GOVERNOR

July 27, 2015

Dear Community Action Partners:

On behalf of the California Department of Community Services and Development, I want to welcome the Community Action Partnership (Partnership) and the convention participants to the conference. This year's theme of Empowering Families, Transforming Communities is timely during this environment of change and evolution. Collectively, we are the catalysts for empowerment and transformation, which the Partnership Annual Convention provides the perfect venue for enrichment and stimulation of new ideas and innovative practices.

As the Department's mission is to reduce poverty by leading the development and coordination of effective and innovative programs for low-income Californians, I look forward to the information exchange and the opportunities to establish new relationships and partnerships that will further the goal of the convention theme and Community Action.

I am grateful to work with a network of dedicated partners that are committed to improving the lives of Californians living in poverty. I hope you fully participate and enjoy the convention. Welcome to California!

Sincerely,

A handwritten signature in black ink, appearing to read 'Linne Stout', is written over a circular stamp.

LINNÉ STOUT
Director

Serving Low-Income Families Through Community Partners



Dear Friends and Colleagues,

On behalf of the Board of Directors and staff of the National Community Action Foundation (NCAF), we would like to congratulate the Community Action Partnership (Partnership) on their Annual Convention.

NCAF thanks the Partnership for continuing to provide high caliber training and resources to our network of Community Action agencies. NCAF would also like to thank the Partnership for all their support for our Bipartisan Community Economic Opportunity Act Reauthorizing Bill H.R. 1655 in the United States House of Representatives.

This bill was sponsored by Congressman, Mike Fitzpatrick, of Pennsylvania and Congresswomen, Betty McCollum of Minnesota. Some of the highlights of the bill are:

- The proposed bill streamlines the process of responding to poor local performance when necessary by tightening the process and timetable for corrective action by states and local agencies.
- The bill prevents re-direction of CSBG funds.
- The bill establishes a preference for private non-profit local agencies as opposed to local governments in the future designation of sub-grantees by the state.
- The proposed bill creates an already-paid for innovation fund to encourage efficient, cutting-edge solutions to poverty elimination.
- The bill requires all CSBG partners to demonstrate professional competence in managing the organization and the grants.
- The bill requires federal and state administrators to have the knowledge, skills and ability to review the operations of private non-profit corporations and to manage federal funds.

NCAF will continue to work with the Partnership to make the Community Action network the premier network in the nation. Welcome everyone and have a great conference.

Sincerely,



Adrian Fassett, President
National Community Action Foundation



Dear Friends and Colleagues,

On behalf of the Board of Directors and staff of Community Action Program Legal Services, Inc., I want to welcome you to the Community Action Partnership's 2015 Annual Convention. We appreciate you taking the time out of your busy schedule to expand your knowledge base and peer contacts, and we are grateful for the opportunity to share some of this time with you.

The Community Action network is facing a deluge of new rules, from the Uniform Guidance to the Community Services Block Grant (CSBG) Organizational Standards to new Head Start regulations. In addition to these emerging issues, the Community Action network continues to refine its knowledge and skills of board governance, financial management, and legal compliance. CAPLAW is excited to see a broad range of issues covered at this year's Community Action Partnership convention and we are eager to share our expertise in several of these workshop sessions.

There is a lot to learn, and this is also an exciting time for Community Action. The Community Services Block Grant, last reauthorized in 1998, is making its way through the legislative process as H.R. 1655, the Community Economic Opportunity Act. The Act has been referred to the House Committee on Education and the Workforce and, despite a notoriously deadlocked Congress, the long list of bipartisan cosponsors gives us hope that this will be an historic year.

CAPLAW looks forward to working with the Partnership in the coming year to build capacity and foster the success of Community Action network organizations as high-performing, sustainable, and accountable agents of innovation and economic opportunities in communities across the nation.

We hope you are able to make the most of your time at this convention and look forward to working with you to sustain and improve the Community Action network.

Sincerely,

Eleanor Evans
Executive Director

178 Tremont Street, Boston, Massachusetts 02111-1093 • Tel (617) 357-6915 • Fax (617) 348-6134 • www.capl原因.org

*Winston A. Ross, President • David Brightbill, Vice President • Gale F. Hennessy, Treasurer • Jerralynn Ness, Secretary
David Bradley, Coordinator • Eleanor Evans, Esq., Executive Director/General Counsel*



NASCS

NATIONAL ASSOCIATION FOR STATE COMMUNITY SERVICES PROGRAMS

July 31, 2015

Dear Community Action Friends:

Greetings and best wishes upon the convening of another great Community Action Partnership Annual Convention! With a focus right where it should be - on *Empowering Families and Transforming Communities* - these next few days will offer a wide range of incredible learning opportunities.

Community action stands poised, with a fifty-year history, to continue to lead the charge and answer the call to address poverty and all its ravages across our country. Dynamic and ever-evolving to best meet the changing context of our challenge, community action in 2015 is again at the forefront of best practice, innovation, and excellence. At the local, state, and federal level, we are engaged in improving our "game", demonstrating results, increasing our accountability, and proving the value of investments in our work and the families we serve.

NASCS is proud to be an integral part of this national network and seeks to forge strong partnerships between State CSBG and Weatherization offices and our local and federal agencies, associations, policymakers, and all who share our cause. Be it Organizational Standards, State Accountability Measures, ROMA Next Generation, or the many other initiatives underway, NASCS will be an unwavering force for strengthening and improving our network.

Full of quality training sessions, keynote speakers, learning activities, and pure inspiration derived from the recognition of colleagues, volunteers, and individuals succeeding against all odds, the 2015 Community Action Partnership Convention is sure to advance our skills, knowledge, and awareness of network challenges and solutions.

Best wishes for a great Convention!

Sincerely,

Bill Brand, President
NASCS Board of Directors

LEADERSHIP

Jenae Bjelland, Executive Director
Bill Brand, President, IA
Willie Fobbs, Vice President, VA
Vaughn Clark, Ex-Officio, OK

LEADERSHIP

Joelle Hoeft, Secretary, MN
Verna Best, Treasurer, NC
Pamela Harrison, CSBG Program Chair, CA
Katrina Metzler, WAP Program Chair, OH

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Washington, D.C. 20002
(202) 624-5866

WEBSITES

www.nascsp.org
www.waptac.org
www.wxplushealth.org



July 8, 2015

Dear Friends,

We are honored to have you join us in California this year for the annual convention of the National Community Action Partnership. On behalf of the California Community Action Partnership Association (CalCAPA), welcome to San Francisco!

The National Community Action Partnership has, once again, put together a stimulating and informative convention that promises to invigorate and challenge us to greater outreach and effectiveness in our work. Just as important is renewing acquaintances and making new friends throughout community action, sharing ideas, and congratulating our rising stars, and the extraordinary accomplishments of our clients and leaders.

This year we are asked to focus our attention on Empowering Families, Transforming Communities. As we launch beyond our first 50 years of service and development as a network, our communities compel us to greater engagement, leadership among abundant partnerships, and the urgency to innovate new programs and strategies that promise to accelerate gains in our war on poverty.

We are a diverse network, and our footprint touches virtually every community in the country. That is our strength, but with it comes a mandate for effective, committed service. We hope you take full advantage of the educational, community service, and networking opportunities the convention is designed to offer. And enjoy the vibrancy and pulse of one of our great American cities!

Sincerely,

Brian Angus, Chair
California Community Action Partnership Association (CalCAPA)

2015 - 2017 BOARD OF DIRECTORS

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Fresno EOC

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Darick Simpson
Long Beach CAP

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Connie Jones
CAP of Orange County

*Representative, National
Community Action Foundation*
Clarence "Buddy" Ray
CAP of Orange County

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Val Martinez
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Jeremy Tobias
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Executive Director
John A. Heath

THE PROMISE OF COMMUNITY ACTION

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.

California Community Action Partnership Association
225 30th Street, Suite 200, Sacramento, CA 95816
PHONE 916-443-1721 FAX 916-325-2549

ECONOMIC OPPORTUNITY COUNCIL OF SAN FRANCISCO
1426 Fillmore Street, Suite 301 • San Francisco, California 94115
(415) 749-5600 • Fax: (415) 749-3956 • Web: www.eocsf.org



July 28, 2015

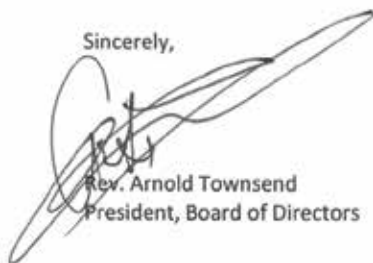
On behalf of the Economic Opportunity Council of San Francisco, the EOC Board of Directors, staff and low income community that we serve, we are delighted to welcome you to San Francisco, the City by the Bay. We know that the Community Action Partnership Annual Convention will be thought provoking as well as very informative.

This year's theme "Community Action 2015: Empowering Families, Transforming Communities" is particularly timely given the issues that low-income families have as they fight displacement. It is imperative that supports and programs that assist low-income families are expanded; that the opportunity for a better life be expanded; that hope is maintained.

We hope that you will take time from this very important work to explore the City by the Bay. The diversity of San Francisco is immense as many cultures, lifestyles and interest group blend to make up our Metropolitan area. The ethnic specialties as well as the range of available eateries invite you to explore different cuisines. Our bridges, cable cars, the painted ladies as well as our museums and exhibits are all worth seeing. San Francisco has a rich musical heritage as well with many clubs and small venues offering a wide variety of sounds and sight.

We hope you enjoy your visit to our world class City and all that it has to offer to you.

Sincerely,



Rev. Arnold Townsend
President, Board of Directors

Child Care
Program
(415) 749-5600

Community Services
Program
(415) 749-5600

Energy Assistance
Program
(415) 749-6491

Potrero Hill Family
Resource Center
(415) 206-2121



Region IX Community Action Association

and



WELCOMES YOU TO OUR REGION!

Arizona, California, Hawaii, Nevada, American Samoa, Guam &
the Commonwealth of the Northern Mariana Islands



*We sincerely thank the
Partnership staff and
leadership for their
continued commitment to
enhancing the mission the
Community Action
Network.*



CERTIFIED COMMUNITY ACTION PROFESSIONAL CLASS OF 2015

Arnie Anderson
Minnesota Community Action
Partnership
St. Paul, MN

Ricky L. Baker
LKLP Community Action Council
Hazard, KY

Tandy D. Bannister
Sunbelt Human Advancement
Resources, Inc.
Greenville, SC

Tanya Bezy
Pace Community Action Agency
Vincennes, IN

Tai Blythe
Pace Community Action Agency
Vincennes, IN

Sharon Burke
Northeast Iowa CAC
Decorah, IA

Dawn M. Cole
Community Action Planning Council
Watertown, NY

Shaundra Covey
Southwest Oklahoma Community
Action Group
Altus, OK

Betty Cox
Sunbelt Human Advancement
Resources, Inc.
Greenville, SC

Daisy J. Cox
St. Lawrence Co Development
Program
Canton, NY

Karla M. Digirolamo
New York State Community Action
Association
Guilderland, NY

Angela Marie Ditch
Audubon Area Community Services
Owensboro, KY

David Dougan
Missouri Ozarks Community Action
Richland, MO

Joel P. Evans
Delta Area Equal Opportunity
Commission
Portageville, MO

Catherine Fair
Community Action Partnership of
Ramsey and Washington Counties
St. Paul, MN

G. David Falconbury
Community Action Council
Lexington, KY

Mary Garcia
Green Hills Community Action
Agency
Trenton, MO

Anne M. Gartner
PaceCommunity Action Agency
Vincennes, IN

Holly Grace
Southwest Oklahoma Community
Action Group
Altus, OK

Jayna M. Gray
Missouri Association for Community
Action
Jefferson City, MO

Paul S. Gronowski
Audubon Area Community Services
Owensboro, KY

Adelaide T. Haberbush
Schenectady Community Action
Program
Schenectady, NY

Mark Alden Haberman
Community Action Partnership
Coeur d'Alene, ID

Leah Hall
Arrowhead Economic Opportunity
Agency
Virginia, MN

Cynthia S. Harpenau
Mid-Sioux Opportunity, Inc
Remsen, IA

Delicia J. Harris
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Agency
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Timothy Hawkins
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Remsen, IA

Stephanie Zorn Kasprzak
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Monroe, MI

Patricia D. Keelean
Mid Florida Community Services
Brooksville, FL

Sarah Klaassen
Central Missouri Community Action
Columbia, MO

Kerry Kroeger
Pace Community Action Agency
Vincennes, IN

Angela Lange
Pace Community Action Agency
Vincennes, IN

Kim French McMann
New York State Community Action
Association
Guilderland, NY

Janet L. Miller
Missouri Valley CAA
Marshall, MO

Micheline L. Moret
Community Action of Ventura
Oxnard, CA

Florence Ohle
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County
Catskill, NY

Barbara Palmateer
Community Action of Greene
County
Catskill, NY

Belinda J. Parent
JCEO of Clinton and Franklin
Counties
Plattsburgh, NY

Leah M. Pauletti
Minnesota Community Action
Partnership
St. Paul, MN

Edith Elizabeth Peterson
Arrowhead Economic Opportunity
Agency
Virginia, MN

Susan Phillips-Keholm
SE Nebraska Community Action
Partnership
Humboldt, NE

Michelle Pitcher
Pace Community Action Agency
Vincennes, IN

Stephanie Plumb
Community Action Council
Georgetown, KY

Kellie R. Pontius
Central Missouri Community Action
Fulton, MO

Dr. Bertha A. Proctor
Pace Community Action Agency
Vincennes, IN

Jason Brian Redden
Delta Area EOC
Portageville, MO

Deb Reynolds
Pace Community Action Agency
Vincennes, IN

Rebecca Rollins
Northeast Missouri CAA
Kirksville, MO

Marcella Rowland
Pace Community Action Agency
Vincennes, IN

Lezlie Sauter
Lakes and Pines CAC
Mora, MN

Jackie Schad
ACCESS
Medford, OR

Debra L. Schimpf
Schenectady Community Action
Program
Schenectady, NY

Jennifer M. Schmidt
CEDA
Chicago, IL

Jacqueline Skiff
JCEO of Clinton and Franklin
Counties
Plattsburgh, NY

Shari J. Sparks
Western Carolina Community Action
Hendersonville, NC

Wayne D. Stenberg
SEMCAC
Rushford, MN

Denise Stewart
Lakes and Pines CAC
Mora, MN

Andrew J. Studley
Cattaraugus Community Action
Salamanca, NY

Erin K. Waddell
Louisville Metro Community
Services
Louisville, KY

Kathy Walker
CAP of Western Indiana
Covington, IN

Alice B. Weary
Montgomery Community Action
Montgomery, AL

Donna Sue Whitworth
Delta Area EOC
Portageville, MO

Naomi Wood
Schenectady Community Action
Program
Schenectady, NY

Michelle R. Woods
Human Services, Inc
Seymour, IN

RECERTIFIED COMMUNITY ACTION PROFESSIONALS

Antonia Barber
Hillsborough Co Family and Aging
Services/HSS Division
Tampa, FL

David Barnes
Community Action Agency of St.
Louis County, Inc.
Overland, MO

Shawn Bingham
KCEOC Community Action
Partnership
Barbourville, KY

Catrina Bowman
Community Action Council
Lexington, KY

Eric Bresee
Oswego County Opportunities
Fulton, NY

Linda Broyles
SEK-CAP
Girard, KS

Kevin Bushur
CEFS Economic Opportunity
Corporation, Effingham, IL

Brenda Callahan-Johnson
Merced County Community Action
Agency, Merced, CA

Dana Campbell
Community Action Agency of Butte
County
Oroville, CA

Sheila Lynn Clark
Southwest Oklahoma Community
Action Group
Altus, OK

Donna Collier
Area IV Agency on Aging and
Community Action Programs
Lafayette, IN

Jeanette Collier
NEK-CAP
Hiawatha, KS

Melanie Corporan
Missouri Valley Community Action
Agency
Marshall, MO

Daniel DuHamel
Minnesota Department of Human
Services, St. Paul, MN

Lil Dupree
People Incorporated of Virginia
Abingdon, VA

Mary Endicott
Missouri Valley Community Action
Agency, Marshall, MO

Ronald Errett
Community Action Partnership of
Mercer County
Sharon, PA

Joyce Fleck
TRI-CAP
Jasper, IN

Melissa Garland
KCEOC Community Action
Partnership
Barbourville, KY

Vicki Geary
North Central West Virginia
Community Action Association
Fairmont, WV

Michael Georgini
Mid Florida Community Services, Inc.
Brooksville, FL

Edward Gerardot
Indiana Community Action
Association, Inc
Indianapolis, IN

Lisa Giboney
Community Action Partnership of
Mid Nebraska
Kearney, NE

Gregory Gray
Minnesota Department of Human
Services, St. Paul, MN

David Hagen
HACAP, Hiawatha, IA

Maureen Hart
Project NOW, Rock Island, IL

Tracy Hoskins
KCEOC Community Action
Partnership
Barbourville, KY

Janet K. Hough
Community Action Partnership of
Riverside County
Moreno Valley, CA

R. Carroll Huggins
Ki Bois Community Action
Foundation
Stigler, OK

William (Bill) A. Iverson
Northeast Iowa Community Action
Corporation
Decorah, IA

Debra P. Jackson
CAP of Riverside County
Riverside, CA

Sharlotte Key
Washita Valley Community Action
Council, Chickasha, OK

G. Renee Killian
East Missouri Action Agency, Inc.
Park Hills, MO

Jamie Kirk
Peoples Community Action C
orporation
St. Louis, MO

Linda Love
Ki Bois Community Action
Foundation
Stigler, OK

Tom Marlatt
Ki Bois Community Action
Foundation
Stigler, OK

Rhonda Martin
KCEOC Community Action
Partnership
Barbourville, KY

James Masters
Center for Community Futures
Berkley, CA

Grace McIntosh
Community Action Partnership of
San Luis Obispo County
San Luis Obispo, CA

Mary Mullins
Missouri Ozarks Community Action
Richland, MO

Roger Pavey
Iowa East Central T.R.A.I.N.
Davenport, IA

Nancy Peacock
Community Action Council
Lexington, KY

Joyce E. Price
Community Action Partnership of
the Greater Dayton Area
Dayton, OH

Sharon Price
Community Action Council
Lexington, KY

Michele Prince
Kennebec Valley CAP
Waterville, ME

Joan M. Proffitt
Cincinnati-Hamilton County CAA
Cincinnati, OH

Malcolm Ratchford
Community Action Council
Lexington, KY

Monica L. Roderick
NEICAC, Decorah, IA

Melissa Saylo
KCEOC Community Action
Partnership, Barbourville, KY

Anna Schoon
NW Indiana CAC
Crown Point, IN

Judy Schultz
Community Action Partnership of
Mid Nebraska
Kearney, NE

Kelly Sims
Jefferson-Franklin Community Action
Corporation, Hillsboro, MO

Mary Smith
KCEOC Community Action
Partnership
Barbourville, KY

LeAnn Speiser
BCMW Community Services
Centralia, IL

Jeanette Sperfslage
NEK-CAP, Inc., Hiawatha, KS

Joyce Stockham
Mid-Kansas Community Action
Program Inc., Augusta, KS

Angela Stoll
Missouri Valley Community Action
Agency
Marshall, MO

Dalito Sulamoyo
Illinois Association of Community
Action Agencies
Springfield, IL

Wayne A. Thompson
Tri-County Opportunities Council
Rock Falls, IL

Nathan Varland
Community Action of Orleans and
Genesee, Inc.
Albion, NH

Christine Westerlund
Illinois Association of Community
Action Agencies
Springfield, IL

Betty Whitaker
North East Community Action
Corporation
Bowling Green, MO

David White
Western Carolina Community Action
Hendersonville, NC

SESSIONS BY TRACK

LEADERSHIP & GOVERNANCE (LG)

Board Governance and the New Standards	Wednesday, 10:30 - 12:00 noon	Salon 1
Pathways to Excellence, Whats New and Some Old Potholes to Miss	Wednesday, 10:30 - 12:00 noon	Salon 2
Working Better Together: An Exploration of Shared Services and Mergers	Wednesday, 10:30 - 12:00 noon	Nob Hill A
Metrics Based Board Governance: What Gets Measured Gets Done!	Wednesday, 1:30 - 3:00 pm	Salon 1
Strategic Planning Nuts and Bolts	Wednesday, 10:30 - 12:00 noon	Salon 2
Top 10 Risks Facing Community Action Agencies	Wednesday, 1:30 - 3:00 pm	Salon 3
Managing Your Leadership Style: Energizing Leadership Through Personality Type Preference and Values...	Wednesday, 1:30 - 3:00 pm	Salon 4
Tools and Techniques for Effective CAA Board Leadership	Wednesday, 1:30 - 3:00 pm	Salon 13
Results of the National Survey of CAAs on Antipoverty Strategy	Wednesday, 1:30 - 5:00 pm	Pacific J
Advancing Your Board to Become Best in Class	Wednesday, 3:30 - 5:00 pm	Salon 2
Tribal CSBG Information Session	Wednesday, 3:30 - 5:00 pm	Pacific B
A Walk Through the 58 Organizational Standards for Private CEEs	Wednesday, 3:30 - 5:00 pm	Pacific J
Katrina Ten Years Later	Wednesday, 3:30 - 5:00 pm	Salon 1
Community Action and Head Start: Keys to a Harmonious Marriage	Wednesday, 3:30 - 5:00 pm	Nob Hill 14
Boards That Lead: Becoming An Effective Non-Profit Board	Thursday, 2:00 - 3:30 pm	Salon 2
Leader to Leader	Thursday, 2:00 - 3:30 pm	Salon 3
Lessons from the 2015 Award for Excellence Winner- KCEOC	Thursday, 2:00 - 3:30 pm	Salon 15
Community Action: A Millennial's Perspective for the Future	Thursday, 2:00 - 3:30 pm	Nob Hill C
State Association Capacity and Resource Development	Thursday, 2:00 - 3:30 pm	Pacific B
Isn't it About Time You Wrote a Book on Your Life and Work?	Thursday, 2:00 - 3:30 pm	Pacific H
Inspire: Inter-organizational Networking and Strategic Planning Instead of Replication of Efforts	Friday, 9:15 - 10:45 am	Salon 2
Successful Program Governance Strategies	Friday, 9:15 - 10:45 am	Salon 3
Trends in the Social Sector	Friday, 9:15 - 10:45 am	Salon 4
State Associations and T/TA: Building Local Capacity for Impact, Organizational Standards, ROMA ...	Friday, 9:15 - 10:45 am	Salon 12

ADVOCACY (A)

The What, Who and How of Advocacy	Wednesday, 10:30 - 12:00 noon	Pacific H
Using Stories Effectively to Advocate, Empower and More	Wednesday, 1:30 - 5:00 pm	Salon 11
Setting the Stage to Make Poverty Reduction a Priority in 2016	Wednesday, 1:30 - 5:00 pm	Pacific H
Beyond Service Delivery: Finding a Place for Community Action in the Work of Social Justice	Wednesday, 1:30 - 5:00 pm	Pacific I
Energy Equity: Social Justice for Community Action Participants	Thursday, 2:00 - 3:30 pm	Nob Hill D
Advocacy: Creating a Realistic Plan that Gets Results	Friday, 9:15 - 10:45 am	Salon 14
Raise Arizona: A Community Partnership for Living Wages	Friday, 9:15 - 10:45 am	Nob Hill D

MANAGEMENT (M)

Preparing for the Audit	Wednesday, 10:30 - 12:00 noon	Salon 4
From on the Brink to Booming	Wednesday, 10:30 - 12:00 noon	Salon 5
Performance Management: Beyond Evaluations	Wednesday, 10:30 - 12:00 noon	Salon 6
Maximize the Human Potential of Your Staff, Board and Program Participants	Wednesday, 10:30 - 12:00 noon	Salon 10
So We've Got the Data...Now What? Analyzing Community Assessment Data to Make Program Decisions	Wednesday, 10:30 - 12:00 noon	Salon 11
Technology Solutions to Achieve Increased Productivity and Greater Customer Satisfaction	Wednesday, 10:30 - 12:00 noon	Salon 12
HR Resources for CAAs	Wednesday, 10:30 - 12:00 noon	Sierra A
Preparing an Agency-wide Budget	Wednesday, 1:30 - 3:00 pm	Salon 5
The Monitoring Map and the Sustainability Mindset	Wednesday, 1:30 - 3:00 pm	Salon 6
Winning Work	Wednesday, 1:30 - 3:00 pm	Salon 14
CAP Agency Merger Alternatives	Wednesday, 1:30 - 3:00 pm	Nob Hill A
Mindfulness and the Work of Community Action	Wednesday, 1:30 - 3:00 pm	Sierra A
Compassion Fatigue—Healing the Helper	Wednesday, 1:30 - 5:00 pm	Salon 12
Succession Planning: An Introduction to Talent Management	Wednesday, 3:30 - 5:00 pm	Salon 3
Building a Financial Policies and Procedures Manual	Wednesday, 3:30 - 5:00 pm	Salon 5
Overview of the NEW Procurement Regulations	Thursday, 2:00 - 3:30 pm	Salon 6
Is HR Ready? Balancing Compliance and Effective Policies	Thursday, 2:00 - 3:30 pm	Salon 10
Can You Spell "Excellence" in Your Alphabet Soup of Programs?	Thursday, 2:00 - 3:30 pm	Salon 12
Walkthrough of Toolkits for Organizational Standards	Thursday, 2:00 - 3:30 pm	Nob Hill A
The Role and Impact of Public CAAs and CSBG in America's Largest Cities	Thursday, 2:00 - 3:30 pm	Pacific I
Estimating Program Costs Through Program Outcome Earnings Analysis	Friday, 9:15 - 10:45 am	Salon 5

COMMUNITY ECONOMIC DEVELOPMENT (CED)

Innovative Cross-Sector Partnerships and New Opportunities for Improving Family Financial Resiliency	Wednesday, 10:30 - 12:00 noon	Salon 13
Overview of Community Economic Development	Wednesday, 1:30 - 3:00 pm	Salon 15
Healthy Food Strategies, Projects and Program	Wednesday, 3:30 - 5:00 pm	Salon 15
Emerald Cities and High Road Jobs	Wednesday, 1:30 - 3:00 pm	Nob Hill D
SafeLink: Your Clients' Connection to Employers, Emergency Services and Family	Wednesday, 3:30 - 5:00 pm	Sierra A

SESSIONS BY TRACK

Community Action Financial Institute (CAFI)	Thursday, 2:00 - 3:30 pm	Salon 13
Applying Carbon Cap-and-Trade Revenue to Motorists in Disadvantaged Communities	Friday, 9:15 - 10:45 am	Pacific A
Recognizing and Developing Social Enterprise Opportunities	Friday, 9:15 - 10:45 am	Salon 11
MARKETING/COMMUNICATIONS (MC)		
Does Marketing Have a Place in the Nonprofit World?	Wednesday, 10:30 - 12:00 noon	Nob Hill C
Reframing Human Services: Strategies to Get Human Needs on the Radar Screen	Wednesday, 10:30 - 12:00 noon	Salon 15
State Associations's Critical Role in Communications	Wednesday, 1:30 - 3:00 pm	Pacific B
Private Work, Public Image	Thursday, 2:00 - 3:30 pm	Salon 11
Getting Your Feet Wet: Social Media 101	Friday, 9:15 - 10:45 am	Salon 13
INNOVATIVE PROGRAMS (IP)		
Skills Workers Need to Support Bundled Services	Wednesday, 10:30 - 12:00 noon	Salon 3
Financial Empowerment and Community Action—Partnership That Works!	Wednesday, 10:30 - 12:00 noon	Salon 14
WIOA Implementation: What Human Services Agencies and Advocates Need to Know	Wednesday, 10:30 - 12:00 noon	Nob Hill B
Opportunities for CAAs in Child Care	Wednesday, 10:30 - 12:00 noon	Nob Hill D
Summer Food: It's Not Your Ladies Lunch Program	Wednesday, 10:30 - 12:00 noon	Juniper
Performance Management Update	Wednesday, 10:30 - 12:00 noon	Club Room
Changing Lives and Empowering People	Wednesday, 10:30 - 12:00 noon	Pacific A
The Learning Community—An Approach to Building CAA Capacity	Wednesday, 10:30 - 12:00 noon	Pacific B
Equipping CAAs to Better Serve Veterans	Wednesday, 10:30 - 12:00 noon	Pacific C
An Overview of <i>Your Money, Your Goals</i> Toolkit: How It Can Help You!	Wednesday, 10:30 - 12:00 noon	Pacific I
The Art of Rural Philanthropy: Addressing Innovative Community Solutions	Wednesday, 10:30 - 12:00 noon	Pacific J
Your Money, Your Goals Train-the-Trainer	Wednesday, 1:30 - 3:00 pm	Salon 10
Working with Fathers to Strengthen Families: Promising Practices and Resources from the National...	Wednesday, 1:30 - 3:00 pm	Nob Hill B
Peer Learning: a Scalable and Cost-effective T/TA Approach for CAAs and Their Clients	Wednesday, 1:30 - 3:00 pm	Juniper
Community Leadership Alignment Leads to Community Transformation	Wednesday, 1:30 - 3:00 pm	Pacific A
Driving Impact: the Case for Local, Evidence-based Coordination in Veteran and Military Family Services...	Wednesday, 1:30 - 3:00 pm	Pacific C
Weatherization Plus Health	Wednesday, 3:30 - 5:00 pm	Nob Hill D
Strategies for Helping People Make a Living	Wednesday, 3:30 - 5:00 pm	Juniper
Pasitos: Innovative and Cutting Edge, Two-generational Approach to School Readiness for Spanish Language...	Wednesday, 3:30 - 5:00 pm	Pacific A
Integrating Financial Empowerment in CAA Programs	Wednesday, 3:30 - 5:00 pm	Pacific C
The Cross Section of Health with Community Action	Wednesday, 3:30 - 5:00 pm	Pacific H
The Role of Community Action Agencies in Affordable Care Act Outreach and Enrollment	Wednesday, 3:30 - 5:00 pm	Pacific I
Agency Transformation - Creating Effective Bundled Service Delivery for Maximum Participant Outcomes	Thursday, 2:00 - 3:30 pm	Salon 1
Self-Sufficiency Research Clearinghouse	Thursday, 2:00 - 3:30 pm	Salon 4
Comprehensive Community Needs Assessment Web Based Tool: Positioning Yourself as an Expert on Poverty	Thursday, 2:00 - 3:30 pm	Salon 14
The Art of Providing Supportive Services to Homeless Veterans in Rural and Urban Communities	Thursday, 2:00 - 3:30 pm	Juniper
Head Start Town Hall	Thursday, 2:00 - 3:30 pm	Club Room
An Innovative Model to Build Financial Assets for Vulnerable Populations in Sonoma County	Thursday, 2:00 - 3:30 pm	Pacific C
Up to our Eyeballs in VI-SPDATS: How our CAA is Transforming our Community by Ending Homelessness	Friday, 9:15 - 10:45 am	Salon 15
Building Capacity for Community Action: Engaging Residents Through Leadership Academies	Thursday, 2:00 - 3:30 pm	Pacific J
How to Build, Maintain and Grow a Successful Information Technology (IT) Program That Will Empower...	Friday, 9:15 - 10:45 am	Nob Hill A
Innovative Approaches for Financial and Economic Empowerment	Friday, 9:15 - 10:45 am	Nob Hill B
Shifting Towards Solutions - A Bundled Approach to Whole Customer Care	Friday, 9:15 - 10:45 am	Nob Hill C
Community Action Agencies and YouthBuild -- A Strong Partnership Model	Friday, 9:15 - 10:45 am	Pacific B
Building Capacity to Address Youth Poverty	Friday, 9:15 - 10:45 am	Juniper
DATA/ANALYSIS (D)		
Performance Indicators (NPIs)—A Crosswalk of Performance Indicators with Other Similar Programs	Wednesday, 1:30 - 3:00 pm	Club Room
A Comprehensive Case Management System, CRTs Steps-to-Success	Wednesday, 3:30 - 5:00 pm	Salon 14
Measuring the Immeasurable: Demonstrating Impact On and Success for Individuals, Families & Communities	Wednesday, 3:30 - 5:00 pm	Nob Hill B
Using Data for Effective Storytelling	Wednesday, 3:30 - 5:00 pm	Nob Hill C
Indicators of Community Success	Wednesday, 3:30 - 5:00 pm	Club Room
Performance Management—Analysis and Use of Data	Thursday, 2:00 - 3:30 pm	Salon 5
Participant Tracking Software – How to Evaluate and Examples	Thursday, 2:00 - 3:30 pm	Nob Hill B
Evaluating and Improving Complex Programs	Wednesday, 1:30 - 3:00 pm	Nob Hill C
Community Action in the 21st Century: Inferences Derived by Applying Spatial Data Visualization Techniques!	Thursday, 2:00 - 3:30 pm	Pacific A
Why Million of People Can No Longer Make a Living	Friday, 9:15 - 10:45 am	Salon 1
Data Driven Funding: Outcomes that Matter	Friday, 9:15 - 10:45 am	Salon 10
Unduplicated Counts and Agency-Wide Data: Can Data Standards Help?	Friday, 9:15 - 10:45 am	Club Room

PRE-CONVENTION EVENTS MONDAY & TUESDAY, AUGUST 24-25

MONDAY, AUGUST 24

IN-DEPTH TRAINING ON NEW OMB'S UNIFORM GUIDANCE, DAY 1

7:45 am - 5:00 pm
Club Room
Lower B2 Level

This two-day training requires separate registration and fee.

Denes Tobie, CPA

Partner
Wipfli LLP
Madison, WI

Janet Johnson, CPA

Senior Manager
Wipfli LLP
Madison, WI

PEER REVIEW TRAINING, DAY 1

7:45 am - 5:00 pm
Pacific C

TUESDAY, AUGUST 25

CONVENTION REGISTRATION

10:00 am - 6:00 pm
Yerba Buena South Registration
Desks, Lower B2 Level

IN-DEPTH TRAINING ON NEW OMB'S UNIFORM GUIDANCE, DAY 2

7:45 am - 5:00 pm
Club Room
Lower B2 Level

This two-day training requires separate registration and fee.

Denes Tobie, CPA

Partner
Wipfli LLP
Madison, WI

Janet Johnson, CPA

Senior Manager
Wipfli LLP
Madison, WI

PEER REVIEW TRAINING, DAY 2

7:45 am - 5:00 pm
Pacific C

EXHIBIT HALL

10:00 am - 5:00 pm
Golden Gate Ballroom, A & B
B2 Level

PRE-CONVENTION LEADERSHIP DAY SESSIONS

Leadership Day provides Community Action leaders an opportunity to come together before the convention begins to connect with colleagues in focused way on issues critical to their CAA. As it did last year, Leadership Day begins with a joint lunch with an inspiring keynote address, this year provided by Jan Masaoka. Ms. Masaoka is a long time nonprofit leader and author, currently serving as the CEO for CALNonprofits. Many of you know her as Director and Editor-in-Chief of Blue Avocado and the co-author of Nonprofit Sustainability: Making Strategic Decisions for Financial Viability. She spoke to the Emerging Leaders in 2011 and we are thrilled to have her join us as this year's Leadership Day keynoter.

Following lunch, attendees will break into three tracks: Emerging Leaders, New Executive Directors, and Seasoned Executive Directors. Speakers include Irv Katz, the National Human Services Assembly; Shannon Ellis, CompassPoint; Eleanor Evans, CAPLAW; Denes Tobie, WIPFLI; and Deb Weinstein, Coalition on Human Needs.

There is a separate fee for this event, and registration is required. If you would like to register on-site, please see the staff outside of Salon 1 late Tuesday morning to see if space is still available.

LEADERSHIP DAY LUNCH

12:00 - 1:00 pm
Salon 1-6

Lunch Keynote with Jan Masaoka 'Community Action and the Meaning of Life' - for registrants only.

EMERGING LEADERS TRAINING

Nob Hill AB
Lower B2 Level
1:00 - 4:00 pm

FOSTERING SUSTAINABLE ORGANIZATIONS

Shannon Ellis

Project Director
CompassPoint

TOOLS, TECHNOLOGIES, AND TECHNIQUES FOR IMPROVING COMMUNICATION STRATEGIES

Deborah Weinstein

Executive Director
Coalition for Human Needs

REFRAMING HUMAN SERVICES: GETTING HUMAN NEEDS ON THE RADAR SCREEN

Irv Katz

Former Executive Director
National Human Services
Assembly

NEW EXECUTIVE DIRECTORS TRAINING

Nob Hill CD
Lower B2 Level
1:00 – 4:00 pm

THE TOP 10 (OR 15) THINGS EVERY ED/CEO NEEDS TO KNOW ABOUT FINANCE

Denes Tobie, CPA
 Partner,
 Wipfli

FOSTERING SUSTAINABLE ORGANIZATIONS

Shannon Ellis
 Project Director,
 CompassPoint

WORKING WITH YOUR BOARD OF DIRECTOR

Allison Ma'luf,
 Deputy Director and Senior Counsel
 CAPLAW

SEASONED EXECUTIVE DIRECTORS TRAINING

Salons 14-15
1:00 – 4:00 pm

SECRETS ONLY VETERAN EDS KNOW

Jan Masaoka
 Chief Executive Officer
 California Association of Nonprofits

REFRAMING HUMAN SERVICES: GETTING HUMAN NEEDS ON THE RADAR SCREEN

Irv Katz
 Former Executive Director,
 National Human Services Assembly

FOSTERING SUSTAINABLE ORGANIZATIONS

Shannon Ellis
 Project Director
 CompassPoint

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SAN FRANCISCO FOOD BANK: COMMUNITY SERVICE DAY

PRE-REGISTRATION ONLY

11:45 am - 4:00 pm
Bus leaves from Marriott Mission Street entrance promptly at 12:00 pm

Thank you to the San Francisco Marin Food Bank for this opportunity to make a difference while we are in San Francisco.

No open toe shoes will be allowed. This event is sold out. Please check at the desk by the bus entrance on Mission Street to see if there are any spaces available.

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CCAP ORIENTATION

2:30 pm – 3:30 pm
Salon 3

Representatives from the Certified Community Action Professional Program (CCAP) program will provide information about the program and how to apply. This is an excellent opportunity to learn more about one of Community Action's signature programs promoting and recognizing Community excellence, leadership, vision and values. Hear about the benefits of having "CCAP" after your name and consider applying for the program.

Dr. Jim Lopresti, CCAP

CCAP Program Director
 Community Action Partnership
 Washington, DC

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COMMUNITY ACTION AT THE BALLGAME

San Francisco Giants vs Chicago Cubs

Game time is 7:15 pm

Shuttles will depart the Marriott Mission Street entrance starting at 5:30 pm. Shuttles will be limited.

You must have a pre-purchased ticket to the ballgame.

If you choose not to take the shuttle bus, you may get to AT&T Park by public transportation or walking.

Information sheets will be available to direct you if you want to walk or try the public transportation.

Enjoy the Game!



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Check your **SD Daily News**
 online and at the Registration Desk each morning for
 changes, additions and corrections to the schedule

REGIONAL CAUCUS MEETINGS

4:00 – 5:00 p.m.
Lower B2 Level

Attendees will caucus by region to discuss regional programs and issues.

- **REGION I – SALON 1**
Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont
- **REGION II – SALON 2**
New Jersey, New York, Puerto Rico, and U.S. Virgin Islands
- **REGION III – SALON 3**
Delaware, Maryland, Pennsylvania, Virginia, Washington DC, and West Virginia
- **REGION IV – SALON 4**
Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee Virginia
- **REGION V – SALON 5**
Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin
- **REGION VI – SALON 6**
Arkansas, Louisiana, New Mexico, Oklahoma, and Texas
- **REGION VII – SALON 10**
Iowa, Kansas, Missouri, and Nebraska
- **REGION VIII – SALON 11**
Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming
- **REGION IX – SALON 12**
Arizona, California, Hawaii, Nevada, and Trust Territories
- **REGION X – SALON 13**
Alaska, Idaho, Oregon, and Washington

NEWCOMER'S WELCOME SESSION

5:30 – 6:00 pm
Nob Hill AB

If you are new to the Partnership or this is your first time at a Community Action Partnership Annual Convention join with your colleagues and our vendors. Board members, Partnership CEO, and staff will offer a warm welcome. Learn how to get the most out of this special, very busy, week.

Tom Tenorio, CCAP
Board Chair

Denise Harlow, CCAP
Chief Executive Officer

Avril Weisman
Chief Administrative Officer

Jarle Crocker, Ph.D.
Director of Training and Technical Assistance

Barbara Ledyard, CCAP
Project Director

Tiffney Marley, CCAP, NCRT
Project Director

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WEDNESDAY, AUGUST 26

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CONVENTION REGISTRATION

8:00 am – 5:00 pm
Yerba Buena South Registration Desk, Lower B2 Level

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OPENING BREAKFAST

7:15 a.m.
Yerba Buena South Registration Desk, Lower B2 Level

Please arrive promptly to the Opening Session. Breakfast will be served until 8:15 am.

OPENING SESSION

8:00 am – 10:15 am
Yerba Buena Ballroom
Lower B2 Level



Dr. Blanca Enriquez



Robert Garcia

Dr. Blanca Enriquez, Director of Head Start, Washington, DC; **Robert E. (Bob) Garcia**, Regional Administrator, Administration for Children and Families, U.S. Department of Health and Human Services; and **Willie Brown**, former Mayor of San Francisco, will deliver welcome remarks.



Willie Brown

STUCK IN THE DEFAULT DRIVE: WHY AMERICANS STRUGGLE TO IMAGINE THE GREAT SOCIETY AND HOW YOU CAN HELP

Susan Nall Bales
Founder and President
FrameWorks Institute
Washington, DC

Opening Session

CONVENING THE 2015 COMMUNITY ACTION PARTNERSHIP ANNUAL CONVENTION

Thomas P. Tenorio, CCAP, Board Chair, Community Action Partnership

PRESIDING AND WELCOME

Denise L. Harlow, CCAP, Chief Executive Officer, Community Action Partnership

PRESENTATION OF COLORS

Travis Airforce Base Honor Guard, Fairfield, CA

NATIONAL ANTHEM

Jaclyn Mattson, Butte County Community Action Agency, Chico, CA

INVOCATION

John A. Heath, Executive Director, CalCAPA

WELCOME REMARKS

Michele Montoya, Region IX Representative, Community Action Partnership

Dr. Blanca Enriquez, Director, Office of Head Start, Washington DC

Robert Garcia, Regional Administrator, Region IX, ACF, HHS, San Francisco, CA

Jeannie Chaffin, CCAP, Director, OCS, Washington, DC

*Linné K. Stout, Director, California Department of Community Services and
Development, Sacramento, CA*

Cynthia Zwick, Region IX President

Brian Angus, President, CalCAPA, Fresno, CA

Preston Prince, President, NAHRO, Fresno, CA

Rev. Arnold G. Townsend, Board Chair, EOC of San Francisco, CA

OPENING KEYNOTE ADDRESS

**Stuck in the Default Drive: Why Americans Struggle to Imagine the
Great Society and How You Can Help**

Susan Nall Bales

Founder and President of the FrameWorks Institute, Washington, DC

What are the pictures in their heads when Americans talk about poverty and inequality, opportunity and mobility? Drawing from more than 15 years of original social science research with people around the country, Susan Nall Bales of the FrameWorks Institute will share insights into the way people model their world and draw conclusions about what solutions would help or hurt. New FrameWorks research on how people think about human services, child development

and social determinants offers important insights into the stories advocates must tell if we are to help people rethink the society we could be.



Susan Nall Bales

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TRACKS

- LG Leadership & Governance
- A Advocacy
- M Management
- CED Community Economic Development
- MC Marketing/ Communications
- IP Innovative Programs
- D Data/Analysis



National Community Action Foundation
Connecting Communities to Washington Since 1961

**Hear about the important work being done
by CAAs for Veterans!**

Check out these sessions:

- **MINI-GENERAL: COMBATING HOMELESSNESS PANEL: AN OVERVIEW OF TRANSFORMING COMMUNITY MODELS**, THURSDAY, 9:00 – 10:00 am, C1, Golden Gate, Lower Level
- **EQUIPPING CAAS TO BETTER SERVE VETERANS**, Wednesday, 10:30 – 12:00 noon, Pacific C
- **SSVF-DRIVING IMPACT: THE CASE FOR LOCAL, EVIDENCE-BASED COORDINATION IN VETERAN AND MILITARY FAMILY SERVICES AND THE AMERICASERVES INITIATIVE**, Wednesday, 1:30 – 3:00 pm, Pacific B
- **THE ART OF PROVIDING SUPPORTIVE SERVICES TO HOMELESS VETERANS IN RURAL AND URBAN COMMUNITIES**, Thursday, 2:00 – 3:30 pm, Juniper



EXHIBIT HALL

8:00 am– 5:00 pm
Golden Gate Ballroom, A & B
B2 Level

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LG | BOARD GOVERNANCE AND THE NEW STANDARDS

10:30 am - 12:00 noon
Salon 1

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams, Agency/ Association Staff

What are the roles and responsibilities of the board of directors? What exactly does a Community Action agency require of the board in Standard 5.1 – 5.9? Who is ultimately responsible for the organization? Where are we at risk as an organization?"

Denes L. Tobie, CPA

Partner
Wipfli LLP
Madison, WI

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LG | PATHWAYS TO EXCELLENCE, WHAT'S NEW AND SOME OLD POTHOLES TO MISS

10:30 am - 12:00 noon
Salon 2

Presentation Level: Beginning
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff

The session will go over the new updates to the Standards of Excellence approved during the spring. The session will also look at some of the common mistakes that often show up on submissions.

Tom Wagstaff, CCAP

President/CEO
CAPUP
Richmond, VA

Janice Daku, CCAP

Elder Services Manager
Western Maine Community Action
East Wilton, ME

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IP | SKILLS WORKERS NEED TO SUPPORT BUNDLED SERVICES

10:30 am - 12:00 noon
Salon 3

Presentation Level: Beginning
Intended Audience: Agency/Association
Staff

With all the discussion about the value of bundling services, one of the questions agencies must address is: what skills are needed to create service plans that include comprehensive, integrated services? This workshop will explore the principles and practices of bundled services.

Barbara Mooney

Liaison
Temple University
Waynesburg, PA

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We have some outstanding workshops for Board Members!

Please check the program for session descriptions:

- BOARD GOVERNANCE AND THE NEW STANDARDS, Wednesday, 10:30 – 12:00 noon, Salon 1
- ADVANCING YOUR BOARD TO BECOME BEST IN CLASS, Wednesday, 3:30 – 5:00 pm, Salon 2
- BOARDS THAT LEAD: BECOMING AN EFFECTIVE NON-PROFIT BOARD, Thursday, 2:00 – 3:30 pm, Salon 2
- CAP AGENCY MERGER ALTERNATIVES, Wednesday, 1:30 – 3:00 pm, Nob Hill A
- TOOLS AND TECHNIQUES FOR EFFECTIVE BOARD LEADERSHIP, Wednesday, 1:30 – 3:00 pm, Salon 13

CCAPs IN MEMORIAM

JUNE BAILEY, CCAP EMERITUS

STEPHANIE BATES, CCAP

CHARLES BRAITHWAIT, CCAP

CURTIS BROOKS, CCAP

LILLIAN BROWN, CCAP

JACK BURCH, CCAP

JOE CANTRILL, CCAP

CHRISTY CARROLL, CCAP

JOAN CLINE, CCAP

JACQUETTE COLE, CCAP

JOAN COTE, CCAP

HARVEY DAVIS, CCAP

LEONARD DAWSON, CCAP

HERBERT DIMAIO, CCAP

RICHARD GERNERT, CCAP

BARB GOLDSTEIN, CCAP

OSCAR GRIFFITH, CCAP

TRACY HICKERSON, CCAP

KATE HOWARD, CCAP

RONALD LEE LOGSDON, CCAP

DOROTHY BARKSDALE
MIMS, CCAP

LORI PHILLIPS, CCAP

MARTIN "MICKEY"
ROSEN, CCAP

HAL SCHULTZ, CCAP

SARGENT SHRIVER,
HONORARY CCAP

WINNIE SIBLEY, CCAP

CHRISTINE VAUGHN, CCAP

THOMAS WOOD III, CCAP

LINDA YOUNT, CCAP

M | PREPARING FOR THE AUDIT

10:30 am - 12:00 noon

Salon 4

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff

What is an audit? Why do I have to have one? If I prepare all the work papers, what does my auditor really do? In this updated session, learn the secrets from a real-life auditor and become informed about the practices auditors do not usually reveal to their clients while performing an audit.

George O. Persekian

Senior Accountant
Wipfli LLP
Rockford, IL

M | FROM ON THE BRINK TO BOOMING

10:30 am - 12:00 noon

Salon 5

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams

Using the case study of an actual agency that overcame adversity and went from almost closing to having a solid vision for the next 5 years, we highlight the key areas that initiated success and how these concepts can be applied to any agency in the country.

D. Scott Caldwell

President
Caldwell Business Group, LLC
Amarillo, TX

Magi York, CCAP

Executive Director
Panhandle Community Services
Amarillo, TX

M | PERFORMANCE MANAGEMENT: BEYOND EVALUATIONS

10:30 am - 12:00 noon

Salon 6

Presentation Level: Beginning
Intended Audience: Agency/Association Staff

Where is the majority of management time spent in your agency or department? Likely, it's on employee issues and other HR requirements. In this session, we will focus on performance management as a process, including up-to-date job descriptions, employee orientation, performance appraisals, compensation plans, and employee training and development. This session will cover Organizational Standards 7.3, 7.4, 7.6, 7.8, and 7.9 and will also provide confidence in how effective performance management can be a simple and achievable formula, even in today's changing environment.

Shelly R. Schwane

Consultant
Wipfli LLP
Madison, WI



NASCSP

Interested in hearing the latest on updates to CSBFG Performance Management?

Check out these sessions:

- PERFORMANCE MANAGEMENT UPDATE | Wednesday, 10:30-12:00
- NATIONAL PERFORMANCE INDICATORS (NPIs) – A CROSSWALK OF PERFORMANCE INDICATORS WITH OTHER SIMILAR PROGRAMS | WED. 1:30 – 3:00
- A WALK THROUGH THE 58 ORGANIZATIONAL STANDARDS FOR PRIVATE CEES | Wednesday, 3:30 – 5:00
- WALKTHROUGH OF TOOLKITS FOR ORGANIZATIONAL STANDARDS | Thursday, 2:00 – 3:30
- PERFORMANCE MANAGEMENT – ANALYSIS AND USE OF DATA | Thursday, 2:00 – 3:30

M | MAXIMIZE THE HUMAN POTENTIAL OF YOUR STAFF, BOARD AND PROGRAM PARTICIPANTS

10:30 am - 12:00 noon

Salon 10

Presentation Level: Beginning
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff

Tools and techniques will be presented and demonstrated that generate self-sufficiency outcomes.

Robert Swanson

RS Consulting
Seattle, WA

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**D | SO WE'VE GOT THE DATA...
NOW WHAT? ANALYZING
COMMUNITY ASSESSMENT
DATA TO MAKE PROGRAM
DECISIONS**

10:30 am - 12:00 noon

Salon 11

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff

Census statistics, community information, agency data all go into community assessments but what does all this mean for program planning? This interactive workshop will discuss ways to look at the data we collect in practical and realistic ways to use for both short term and long range agency planning.

We may not have the ability to see the future but a strong community assessment can help us be ready for the future programs and services we provide.

Janet Buckley

Head Start Director
Mobile Community Action, Inc.
Mobile, AL

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**M | TECHNOLOGY SOLUTIONS
TO ACHIEVE INCREASED
PRODUCTIVITY AND GREATER
CUSTOMER SATISFACTION**

10:30 am - 12:00 noon

Salon 12

Presentation Level: Beginning
Intended Audience: Board Members,
Executive Leadership Teams

IVR, online cloud, SMS text and mobile apps, can help you empower your customers to book their appointments over the phone or over the web

at any time 24/7. Also send automated notifications & alerts via outbound IVR phone call, text, email and push notifications. See how this technology process can help you increase efficiency, reduce expenses and allow your staff to focus on doing what they do best – deliver benefits to those in need.

Reba Hough-Martin, CCAP

Deputy Director
Palmetto Community Action
Partnership
Charleston, SC

Dr. Anantha Lakshmanan Ph.D.

Director of Technology
IT FrontDesk, Inc.
Nashville, TN

Glenn Harris

Director of Sales and Marketing
IT FrontDesk, Inc.
Nashville, TN

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*The staff of
Community Action Partnership
would like to thank the
Board of Directors
for all their hard work and support
throughout the year.*

CED | INNOVATIVE CROSS-SECTOR PARTNERSHIPS AND NEW OPPORTUNITIES FOR IMPROVING FAMILY FINANCIAL RESILIENCY

10:30 am - 12:00 noon
Salon 13

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

In this session, you will hear from leaders from the health, banking, and other sectors leading cross-sector collaborations aimed at improving households' financial resiliency. Learn how new cross-sector models and innovations are working to achieve outcomes.

Leilani Barnett

Regional Manager
Federal Reserve Bank of San Francisco
San Francisco, CA

Georgette Bhatena

Executive Director of Global Philanthropy
JPMorgan Chase
San Francisco, CA

Debra Oto-Kent

Executive Director
Health Education Council
West Sacramento, CA

Solana Rice

Project Director
CFED
San Francisco, CA

IP | FINANCIAL EMPOWERMENT AND COMMUNITY ACTION - PARTNERSHIP THAT WORKS!

10:30 am - 12:00 noon
Salon 14

Presentation Level: Beginning
Intended Audience: Agency/Association Staff, State CSBG Administrators

In 2008, there was one Financial Empowerment Center in New York City. Today, this financial counseling model, led by the Cities for Financial Empowerment Fund (CFE Fund), has spread to 13 additional communities around the country – including Lansing, Michigan where the City has teamed up with a Community Action Agency to provide this important service. Participate in this workshop to hear real world examples of how financial counseling can be a public service and the promising ways the City of Lansing is working with their CAA provider to help clients reduce debt, increase savings, bank the unbanked and improve credit

scores. Learn how your agencies can spearhead partnerships with local governments and see how CAAs can be the future of the Financial Empowerment Center movement.

Amber Paxton

City of Lansing
Office of Financial Empowerment
Lansing, MI

Tamara Lindsay

Principal
Cities for Financial Empowerment Fund, Inc.
New York, NY

MC | REFRAMING HUMAN SERVICES: STRATEGIES TO GET HUMAN NEEDS ON THE RADAR SCREEN

10:30 am - 12:00 noon
Salon 15

Presentation Level: Intermediate
Intended Audience: All

How can the Community Action Network more effectively frame messages about the importance and impact of its work to connect with key stakeholder groups and the general public? This session will cover the results of a major national study conducted for the National Human Services Assembly on how the public “frames” their understanding of human services. It will share research and recommendations on the cultural and linguistic “frames” the general public uses to understand our sector, how our communication strategies can backfire when they don’t take these frames into account, and how we can “re-frame” the way we communicate about human needs and human services in ways that will resonate with the American people.

Irv Katz

Former Executive Director
National Human Services Assembly
Washington, DC

**SAN FRANCISCO
COMMUNITY ECONOMIC DEVELOPMENT BUS TOUR**

Thursday, August 27, 1:30 pm – 4:00 pm
**Bus will depart the Marriott Mission Street entrance
by 1:45 pm**

This tour is part of the CED track and is limited to the first 50 participants who sign up at the registration desk prior to Thursday.

Host: Federal Home Loan Bank of San Francisco and the California Community Economic Development Association (CCEDA). See page 47 for details

LG | WORKING BETTER TOGETHER: AN EXPLORATION OF SHARED SERVICES AND MERGERS

10:30 am - 12:00 noon
Nob Hill A

Presentation Level: Advanced
Intended Audience: Agency/Association Staff, Executive/Leadership Teams

Faced with government budget cuts and increased competition for funding, many nonprofits are exploring various alternatives for sharing or combining resources – from consolidating administrative functions to jointly managing programs – to further their missions or increase their effectiveness. This session will examine the practical and legal implications of these various options, including unique issues

associated with government funding.

Eleanor Evans

Executive Director & General Counsel
CAPLAW
Boston, MA

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IP | WIOA IMPLEMENTATION: WHAT HUMAN SERVICES AGENCIES AND ADVOCATES NEED TO KNOW

10:30 am - 12:00 noon
Nob Hill B

Presentation Level: Intermediate
Intended Audience: All

The Workforce Innovation and Opportunity Act of 2014 (WIOA) began its first year of implementation on July 1, 2015 – and State, Regional, and

Local four-year plans will be completed in early 2016. The new WIOA law designates Community Action Agencies as required One-Stop partners, and encourages alignment and coordinated planning for Employment and Training Activities carried out under the Community Services Block Grant. In this workshop, we will discuss several key provisions of the law, as well as federal guidance and proposed regulations that are driving state and local WIOA decisions. We will explore local opportunities to capitalize on the momentum of WIOA planning and implementation to build career pathways to good jobs by braiding and blending funding, and by working with the one-stop system to prioritize effective



Broaden Your Horizons
Join the LEARNING COMMUNITIES
RESOURCE CENTER for Sessions

Focused on Promising Practices and Organizational Change

- **MINI GENERAL: MOVING CAP FAMILIES AHEAD, TWO GENERATIONS AT A TIME**, Thursday, 9:00 am, Salon 9
- **SKILLS WORKERS NEED TO SUPPORT BUNDLED SERVICES**, Wednesday, 10:30 am, Salon 3
- **AN OVERVIEW OF YOUR MONEY, YOUR GOALS TOOLKIT: HOW IT CAN HELP YOU!**, Wednesday, 10:30 am, Pacific I
- **YOUR MONEY, YOUR GOALS TRAIN-THE-TRAINER**, Wednesday, 1:30 pm, Salon 10
- **EVALUATING AND IMPROVING COMPLEX PROGRAMS**, Wednesday, 1:30 pm, Nob Hill C
- **PEER LEARNING: A SCALABLE AND COST-EFFECTIVE TRAINING AND T.A. APPROACH FOR CAAS AND THEIR CLIENTS**, Wednesday, 1:30 pm, Juniper
- **RESULTS OF THE NATIONAL SURVEY OF CAAS ON ANTIPOVERTY STRATEGIES** Wednesday, 1:30 pm Pacific J
- **USING DATA FOR EFFECTIVE STORYTELLING**, Wednesday, 3:30 pm, Nob Hill C
- **INTEGRATING FINANCIAL EMPOWERMENT IN CAA PROGRAMS**, Wednesday, 3:30 pm, Pacific C
- **AGENCY TRANSFORMATION – CREATING EFFECTIVE BUNDLED SERVICE DELIVERY FOR MAXIMUM PARTICIPANT OUTCOMES**, Thursday, 2:00 pm, Salon 1
- **THE LEARNING COMMUNITY – AN APPROACH TO BUILDING CAA CAPACITY** Thursday, 10:30 am, Pacific B
- **DATA DRIVEN FUNDING: OUTCOMES THAT MATTER**, Friday, 9:15 am, Salon 10

employment and training, adult education, and supportive services for low-income individuals and those with barriers to economic success.

David Socolow

Director, Center for Postsecondary and Economic Success
CLASP
Washington, DC

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MC | DOES MARKETING HAVE A PLACE IN THE NON PROFIT WORLD?

10:30 am - 12:00 noon
Nob Hill C

Presentation Level: Beginning
Intended Audience: Board Members, Executive Leadership Teams, Agency/ Association Staff

For many nonprofits, marketing & communications take a backseat to program activities and most discretionary funds. It's more important to fulfil your mission than have a nice brochure. But effective marketing strategies can help to advance your mission. Marketing is how you raise awareness to your cause, engage volunteers, stimulate giving, access institutional donors and, most importantly, connect with your beneficiaries.

Lynne V. Jones, CCAP

Strategy and Communications Officer
Fresno EOC
Fresno, CA

Sareen Bedoyan-Creede

Public Relations Specialist
Fresno EOC
Fresno, CA

Kristine Morgan

Marketing and Communications Specialist
Fresno EOC
Fresno, CA

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IP | OPPORTUNITIES FOR CAAS IN CHILD CARE

10:30 am - 12:00 noon
Nob Hill D

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/ Association Staff

The recent flood of research in nutrition, brain development, and the importance of parenting skills has resulted in an agreement of universities, advocacy organizations, HHS, the White House and even Congress in support of a rapid expansion of investment in children from prenatal to age five. It is a rare and wonderful thing when all the stars are in alignment. This workshop will explore ways that CAA can expand their role in early childhood development and child care.

Jim Masters

Knowledge Worker
Center for Community Futures
Berkeley, CA

Elizabeth "Biz" Steinberg

Executive Director
Community Action Partnership of San Luis Obispo
San Luis Obispo, CA

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IP | SUMMER FOOD: IT'S NOT YOUR LUNCH LADIES LUNCH PROGRAM

10:30 am - 12:00 noon
Juniper

Presentation Level: Beginning
Intended Audience: Agency/Association Staff

Nutrition assistance program defend against hunger; ensuring the most vulnerable Americans have the energy they need to perform at work and school. Children are particularly vulnerable to hunger and poor nutrition when school is out. The intent of the Summer Food Service Program (SFSP) is to

serve nutritious meals during the summer months when school is not in session. Administering the SFSP can be a daunting task. This workshop will provide you with the knowledge and tools for a fun, successful summer food program that will assist the USDA to reach their goal of ending childhood hunger.

Christopher Greenwood, CCAP

Community Health and Wellness Coordinator
City of Rockford Human Services
Rockford, IL

Delicia Harris

Outreach Worker
City of Rockford Human Services
Rockford, IL

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LG | PERFORMANCE MANAGEMENT UPDATE

10:30 am - 12:00 noon
Club Room

Presentation Level: Intermediate
Intended Audience: All

Hear the latest update to the CSBG Performance Management System including implementation of CSBG Organizational Standards; ROMA Next Generation and NPIs; and State Plans and the State and Federal Accountability Measures. Community Action Partnership, NASCSP, and OCS will be on hand to discuss developments and answer questions.

Jarle Crocker, Ph.D.

Director of Training and Technical Assistance
Community Action Partnership
Washington, DC

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IP | CHANGING LIVES AND EMPOWERING PEOPLE

10:30 am - 12:00 noon
Pacific A

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

This session will underscore CAAs' role in anti-poverty efforts and propose a frame of action that empowers individuals, organizations and communities that shows promise through academic research efforts. Join an experienced CAA leader along with the Yale researcher who is using qualitative methodologies to identify themes and strengths associated to increase the outcomes and efforts of CAANH. Raters coded relevant themes and these results will be presented alongside an overview of the work that has gone on in New Haven to address families in need.

Amos Lee Smith

President/CEO
Community Action Agency of New Haven
New Haven, CT

Derrick Gordon, Ph.D.

Yale University
New Haven, CT

IP | THE LEARNING COMMUNITY - AN APPROACH TO BUILDING CAA CAPACITY

10:30 am - 12:00 noon
Pacific B

Presentation Level: Beginning
Intended Audience: All

The needs of low-income families in America continue to change and grow in complexity. As a result, Community Action Agencies must also be adaptive and ever-evolving in response to the low-income families and communities they serve locally within the US. The Partnership regards the Learning Community as a transformational model for accelerating learning, engaging with best-practices and promoting organizational and social change. During this session, an update will be provided about the Learning Community and opportunities

for the entire CSBG Network to engage with its resources.

Tiffany Marley, CCAP, NCRT

Project Director
Community Action Partnership
Washington, DC

IP | EQUIPPING CAAs TO BETTER SERVE VETERANS

10:30 am - 12:00 noon
Pacific C

Presentation Level: Beginning
Intended Audience: All

Veterans often face tremendous challenges following discharge from the military. It is essential that CAAs serving veterans be equipped to understand the challenges veterans face, and offer impactful programs to assist them and their families. This session will provide an analysis of the challenges facing the veteran community, and highlight best practices for CAAs that serve them

Col. James McDonough, Jr. (Ret.)

Senior Director of Community Engagement & Innovation
Syracuse University Institute for Veterans and Military Families
Syracuse, NY

A | THE WHAT, WHO AND HOW OF ADVOCACY

10:30 am - 12:00 noon
Pacific H

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams, Agency/ Association Staff

During this session participants will: Discuss advocacy strategies. Learn how to develop an effective advocacy campaign. Discuss how to identify and enlist the right partners and develop compelling messages. Learn ways to deliver a story in the most effective manner. Increase the awareness on how to become

more active, while engaging other community members to do the same. Discuss the power of service and the obstacles to meeting the needs of others, and ways to overcome those obstacles. Develop an Advocacy Plan and a new found respect and joy for advocating.

Ayana Bias

Community Liaison and Director of Volunteer Services
Advocacy & Volunteer Services Division
United Planning Organization
Washington, DC

IP | AN OVERVIEW OF YOUR MONEY, YOUR GOALS TOOLKIT: HOW IT CAN HELP YOU!

10:30 am - 12:00 noon
Pacific I

Presentation Level: Beginning
Intended Audience: All

While financial empowerment has long been identified as part of the solution to poverty, what has not been clearly identified is the pathway to achieving economic security which ultimately leads to upward mobility. This workshop will provide an introduction overview to "Your Money, Your Goals: A financial empowerment toolkit for social services programs", developed by The Consumer Financial Protection Bureau. Presenters will explore various methods of utilizing the toolkit.

Patty Avery

Financial Empowerment Program Specialist
Consumer Financial Protection Bureau
Washington, DC

Sonji Dawson Johnson

Program Specialist
Community Action Partnership
Washington, DC

IP | THE ART OF RURAL PHILANTHROPY: ADDRESSING INNOVATIVE COMMUNITY SOLUTIONS

10:30 am - 12:00 noon
Pacific J

Presentation Level: Intermediate
Intended Audience: Executive Leadership Teams

Nonprofit organizations play a vital role in improving the quality of life in our rural communities. Yet, in comparison to their urban counterparts rural nonprofits repeatedly lack access to resources, funding opportunities, and collaborative partnerships. In this session we will use the Rural Philanthropy Days model to discuss what it takes to organize rural nonprofits, regional stakeholders, government officials, and grantmaking institutions in identifying and addressing community issues, creating collaborations, and improving the impact of rural nonprofit and community-based organizations.

Maria Fabula

Chief Executive Officer
Community Resource Center
Denver, CO

M | HR RESOURCES FOR CAAs

10:30 am - 12:00 noon
Sierra A

Presentation Level: Intermediate
Intended Audience: Agency/Association Staff

Researching helpful guidance and tools covering a multitude of human resource topics can be an all-consuming task. Save yourself the time as we pinpoint specific sources of information that will help you address critical HR areas including employment policies and procedures, workplace safety, emergency preparedness, wage comparability, hiring,

staff development, succession planning and more. Share great resources that you've discovered and learn about others by attending this session.

Ken Ackerman

Virtual CAP Project Manager
Ohio Association of Community Action Agencies
Columbus, OH

CCAP LUNCHEON

(ticketed event/pre-registration is required)

12:00 pm - 1:30 pm
Salon 9

LG | METRICS BASED BOARD GOVERNANCE: WHAT GETS MEASURED GETS DONE!

1:30 - 3:00 pm
Salon 1

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

In the 21st Century, the Boards of Directors of Community Action Agencies need to make informed decisions based on organizational data collected and presented in an easily understandable manner. This workshop will present a suite of tools developed at the United Planning Organizations to improve operational efficiency and effectiveness, while providing the Board of Directors with a sound basis for decision making. The workshop will demonstrate how the use of simple dashboards and reports can significantly transform Board meetings and assure the success of the organization and its customers.

Daniel Ofori-Addo

Director of Outcome Reporting
United Planning Organization
Washington, DC

LG | STRATEGIC PLANNING NUTS AND BOLTS

1:30 - 3:00 pm
Salon 2

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff

This session will address the core elements of a board-led, staff engaged, agency-wide strategic planning process. Strong organizations have a plan for the future based on good information and an understanding of the capabilities of the organization. Strategic planning can take many forms and does not need to be complex to be effective. Leave this session with the core components of the planning process, tasks for board and staff, methods for data gathering, and knowledge of the role an overlay that ROMA Provides.

Jarle Crocker

Director of Training and Technical Assistance
Community Action Partnership
Washington, DC

LG | TOP 10 RISKS FACING COMMUNITY ACTION AGENCIES

1:30 - 3:00 pm
Salon 3

Presentation Level: Intermediate
Intended Audience: All

Most Community Action leaders are well aware that they must embrace risk to make a positive difference in their communities. Yet too often, risk assessment and risk management efforts are too narrowly focused and miss the big-picture dangers that leave a mission in peril. This entertaining and thought-provoking workshop forecasts 10 risks most likely to threaten your Community Action Agency's

success in the year ahead. Learn practical tips to help your agency steer clear of legal liability and other mission-draining consequences of misunderstood or overlooked risks.

Melanie Herman

Executive Director
Nonprofit Risk Management Center
Leesburg, VA

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LG | MANAGING YOUR LEADERSHIP STYLE: ENERGIZING LEADERSHIP THROUGH PERSONALITY TYPE PREFERENCE AND VALUES ALIGNMENT

1:30 - 5:00 pm
Salon 4

Presentation Level: Intermediate
Intended Audience: Board Members, Agency/Association Staff, Executive/Leadership Teams, State CSBG Administrators

Leadership is the collective energy capacity of a living organization that spawns new realities and systemic social change for all. Leaders create organizational culture. Have you discovered that if people do not get what they want, they take it anyway, anyhow? You have to work with and through people to actualize the organizational purpose and intent.

Dr. Michael Gaffley

Program Professor
Cultureal Talent Consultants
Fort Lauderdale, FL

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M | PREPARING AN AGENCY-WIDE BUDGET

1:30 - 3:00 pm
Salon 5

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff

Your funders and community of

taxpayers and donors need to understand how you use money and the impact you have on your client—the community. In this session we will discuss proven methods to create a dynamic and transparent agency-wide revenue plan and budget that connect your community to the services you provide and the impact you have.

George O. Persekian

Senior Accountant
Wipfli LLP
Rockford, IL

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M | THE MONITORING MAP AND THE SUSTAINABILITY MINDSET

1:30 - 5:00 pm
Salon 6

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams

Getting Clear on Your Dual Bottom Line: Community Action Agencies must always balance the mission focus of our work with the financial realities of operating our agencies. Regularly tending to both – and recognizing their deep interconnections – is key to developing sustainable organizations. This highly interactive and practical session gives leaders hands on practice with a tool known as the Matrix Map, a structured process to assess the financial return and mission impact of core activities. During this session, participants will be introduced to the tool, start to apply it to their own organizations, and identify next steps for how they might use the Matrix Map to structure critical conversations with board and staff about the strengths and vulnerabilities of the organization's current business model. Partnership CEO Denise Harlow often states the book Sustainability Mindset (Jossey-

Bass) should be mandatory reading for CAA leaders. Come hear how to put the text into practice during this 3-hour intensive training.

Shannon Ellis

Project Director
CompassPoint
Oakland Community Action
San Francisco, CA

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IP | YOUR MONEY, YOUR GOALS TRAIN-THE-TRAINER

1:30 - 5:00 pm
Salon 10

Presentation Level: Beginning
Intended Audience: All

CAAs across the country are using the Consumer Financial Protection Bureau's "Your Money, Your Goals (YMYG)" financial empowerment toolkit. This four-hour, interactive training will equip CAA staff with how to use the YMYG tools to help clients set financial goals; manage their income, understand their credit; choose financial products that meet their needs; and protect their money.

Scott Bennett

State Director
Fair Credit Foundation
Salt Lake City, UT

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A | USING STORIES EFFECTIVELY TO ADVOCATE, EMPOWER AND MORE

1:30 - 5:00 pm
Salon 11

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff

Develop skills to use personal stories effectively as an advocacy tool, to enhance reports and development campaigns, to get media coverage and to empower customers in a variety of settings from job interviews to court

hearings. Participants will learn to develop stories as well as to coach others through the process of developing and sharing stories for a variety of purposes.

Kim McMann, CCAP

CSBG Training Coordinator
New York State Community Action Association
Guilderland, NY

M | COMPASSION FATIGUE - HEALING THE HELPER

1:30 - 5:00 pm

Salon 12

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Community Action staff work with people who are often chronically in despair and are dealing with difficult life circumstances. Staff can be profoundly affected by the work they do. Compassion Fatigue refers to the emotional and physical erosion that occurs when staff in helping professions are unable to refuel and regenerate. This workshop will focus on taking stock of stressors, looking for ways to enhance self-care, developing resiliency skills, and committing to small but attainable changes that will help to stabilize work/life balance.

Angela Hirsch, CCAP

Community Services Director
Central Missouri Community Action
Columbia, MO

Jackie Rivera

Health Administrator
Central Missouri Community Action
Columbia, MO

LG | TOOLS AND TECHNIQUES FOR EFFECTIVE CAA BOARD LEADERSHIP

1:30 - 5:00 pm

Salon 13

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams

The foundation of a healthy, strong, CAA is rooted in its understanding of what it means to be a tripartite board. In this interactive session, we will use case studies to explore how board members of both public (governmental) and nonprofit grantees fulfill the Community Services Block Grant (CSBG) mandate to "fully participate in the development, planning, implementation, and evaluation of the [CSBG] program." We will also address composition and selection requirements for each of the three board sectors (public, low-income, and private), discover effective ways to recruit and develop board members, and explore key responsibilities of CAA boards, including the board's role in the implementation of the new CSBG Organizational Standards. Throughout the session we will highlight different tools and resources focused on helping CAA boards strengthen their understanding of tripartite board governance.

Christopher Logue, Esq.

Staff Attorney
CAPLAW
Boston, MA

Veronica Zhang, Esq.

Staff Attorney
CAPLAW
Boston, MA

M | WINNING WORK

1:30 - 3:00 pm

Salon 14

Presentation Level: Beginning
Intended Audience: Board Members, Executive Leadership Teams

Leaders are responsible for setting the team's vision and ensuring their team delivers excellence. They are also responsible for building the business itself. Yet often, the path to leadership is based on performance in the work of the organization, not building the business of the organization. In this engaging and interactive workshop, you will learn a framework for building new business. You will learn how to analyze competitive advantage, minimize risk, ensure profitability, grow the business, and where you fit into this process.

Julie Jakopic

Founder and CEO
iLead Strategies
Alexandria, VA

CED | OVERVIEW OF COMMUNITY ECONOMIC DEVELOPMENT

1:30 - 3:00 pm

Salon 15

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams

CCEDA has provided direct technical assistance to nonprofit community economic development organizations for over 10 years. CCEDA receives support from the public and private sector to assist organizations in project development ranging from real estate development (affordable housing, commercial office and retail and community facilities), business development (social enterprise development, business

technical assistance), lending (debt and equity investment, micro, new and small business lending) and provides assistance in program services which will support these efforts (individual assets building, homeownership and business services).

Ralph Lippman

Executive Director
California Community Economic
Development Corporation
Los Angeles, CA

Glenn Sanada

Director of Technical Assistance
California Community Economic
Development Corporation
Los Angeles, CA

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**M | CAP AGENCY MERGER
ALTERNATIVES**

1:30 - 3:00 pm
Nob Hill A

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive Leadership Teams

Many CAP Agencies are struggling to remain viable. The administrative and central costs are becoming more and more challenging. Agencies are having to choose between keeping the doors open and providing direct services to clients we serve. Boards everywhere are being asked to look at mergers with neighboring CAP Agencies to mitigate these challenges. When they do the research, they often find more questions and roadblocks before them than good reasons to merge. Some of these roadblocks include: a) forced Head Start re-competition, b) agency history and good name in the community, and c) staff fears of job security. There are proven ways to accomplish shared cost savings with neighboring CAPs and other nonprofits without formal mergers. Join an experienced Executive Director

and the agency's Board Chair as they share their experience, walk through their model using Administrative Agreements, and discuss their non-merger model navigated tough issues such as Head Start re-competition and name changes.

Harlan Tardy

Executive Director
Arrowhead Economic Opportunity
Agency, Inc.
Virginia, MN

Steve Rauko

Board Chair
Arrowhead Economic Opportunity
Agency, Inc.
Virginia, MN

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**IP | WORKING WITH FATHERS
TO STRENGTHEN FAMILIES:
PROMISING PRACTICES**

**AND RESOURCES FROM THE
NATIONAL RESPONSIBLE
FATHERHOOD CLEARINGHOUSE**

1:30 - 3:00 pm
Nob Hill B

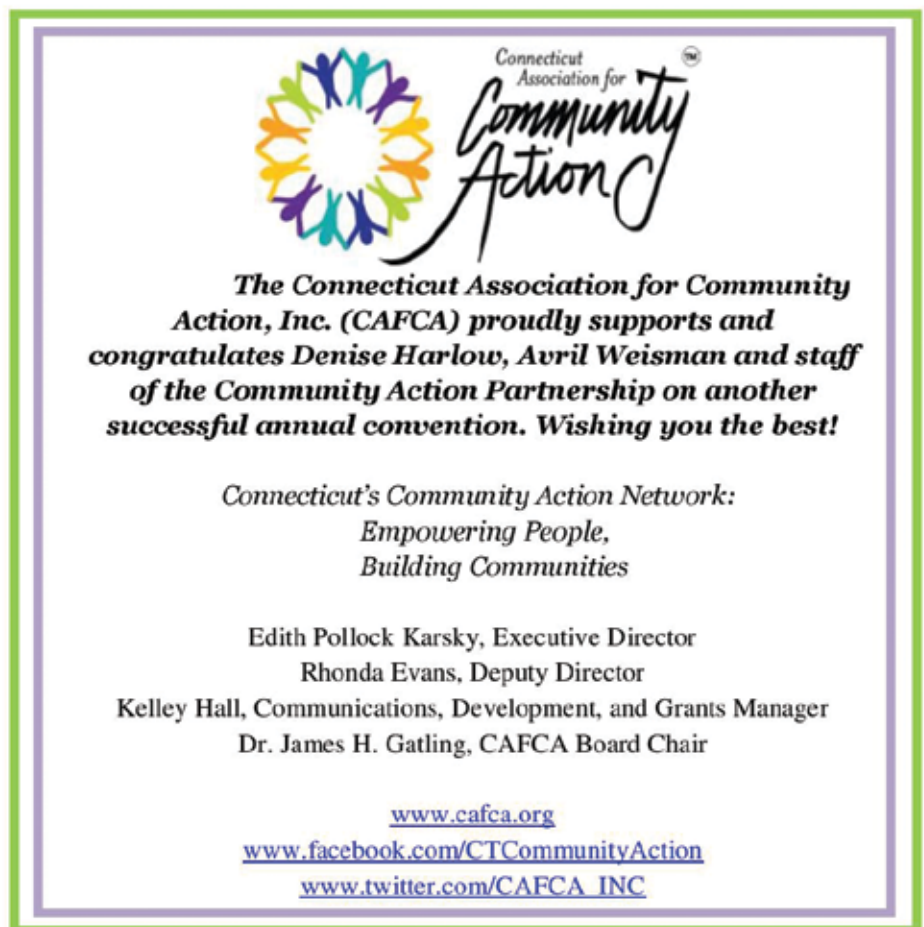
Presentation Level: Beginning
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff

Join us for a conversation about how your CAA can work with fathers to improve child well-being and help families achieve goals of economic security.

Nigel Vann

Senior Technical Associate
ICF International/National
Responsible Fatherhood
Clearinghouse
Silver City, NM

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IP | EVALUATING AND IMPROVING COMPLEX PROGRAMS

1:30 - 3:00 pm
Nob Hill C

Presentation Level: Intermediate
Intended Audience: Agency/Association Staff, Executive/Leadership Teams, State CSBG Administrators

This session will identify effective interventions among discrete, well-defined programs that can be held constant over time and place. Additionally it will explore approaches for complex and systematic interventions, such as place-based, policy or systems reform efforts. Also, the effectiveness factors across proven and promising interventions will be highlighted. Finally, strategies for documenting short-term and ongoing progress towards achieving outcomes will be presented.



Lisbeth "Lee" Schorr

Senior Fellow
Center for the Study of Social Policy
Washington, DC

CED | EMERALD CITIES AND HIGH ROAD JOBS

1:30 - 3:00 pm
Nob Hill D

Presentation Level: Beginning
Intended Audience: Board Members, Executive Leadership Teams

Emerald Cities local directors and stakeholders will discuss their efforts towards building

sustainable economies, tracking environmental health and improving environmental outcomes. Emerald Cities works to increase energy efficiency of our buildings while prioritizing low-income communities for reduced energy costs. We support creation of high quality union jobs in the energy efficiency sector and strengthen pathways to career-track jobs for low income disadvantaged residents through Community Workforce Agreements (CWAs).

Avni Jamdar

Emerald Cities San Francisco
Director
San Francisco, CA

Tara Merchant

Emerald Cities Oakland Director
Oakland, CA

IP | PEER LEARNING: A SCALABLE AND COST-EFFECTIVE T/TA APPROACH FOR CAAS AND THEIR CLIENTS

1:30 - 3:00 pm
Juniper

Presentation Level: Beginning
Intended Audience: All

T/TA programs are costly and time consuming and don't always reach all who need the services. Whether you represent a state association or a CAA, peer learning programming offers a way to reach a larger audience, facilitate rapid learning and change, and build a peer network that fosters capacity building. This workshop outlines the essential elements of creating your own Peer Learning Cluster program and offers case studies to illustrate the methodology's application for CAAs as well as target groups of clients or partners agencies.

Catherine Marshall

Capbuilders
Pleasanton, CA

Amanda Sharpe

Tehama County Department of
Social Services
Red Bluff, CA

D | NATIONAL PERFORMANCE INDICATORS (NPIS) - A CROSSWALK OF PERFORMANCE INDICATORS WITH OTHER SIMILAR PROGRAMS

1:30 - 3:00 pm
Club Room

Presentation Level: Intermediate
Intended Audience: All

We have identified data elements related to indicators of success in a single life domain that are commonly reported by CAAs to many different funding sources. Each of the sources requires different specificity of performance that they consider success. These resources are brought together by local CAAs as they seek to assist families move toward self-sufficiency using an agency level Theory of Change. This session will focus on understanding how the different elements of success, which may be reported in narrowly focused indicators for other resources, are combined in the NPIS as a way to measure and report overall CSBG success related to the Six National Goals.

Barbara Mooney

Research Fellow
NASCS
Washington, DC

IP | COMMUNITY LEADERSHIP ALIGNMENT LEADS TO COMMUNITY TRANSFORMATION

1:30 - 3:00 pm
Pacific A

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams

The benefits of aligning community institutions against community and family poverty are obvious. However, that the greatest roadblock to success is that the leaders simply haven't spent the pre-requisite time building relationships, understanding each other's agency view of the issues being faced and embracing a community agenda and vision.

Community leaders, including the CAA CEO, Housing Authority CEO, school and other institutional executives will share how they join together to address community issues by the redeployment of capacities that has transformed the community's landscape.

Brian Angus

Chief Executive Officer
Fresno EOC
Fresno, CA

Michele Cantwell-Copher

Administrator, Educational Services
Fresno County Office of Education
Fresno, CA

Preston Prince

CEO/Executive Director
Fresno Housing Authority
Fresno, CA

Emilia Reyes

Executive Director
First 5 Fresno County
Fresno, CA

MC | STATE ASSOCIATION'S CRITICAL ROLE IN COMMUNICATIONS

1:30 - 3:00 pm
Pacific B

Presentation Level: Intermediate
Intended Audience: State Associations

When a CAA is in crisis, being prepared to navigate the media is critical. Both the CAA and State Association need to be prepared. Join two experienced State Associations Executive Directors to discuss the process

of good crisis communication planning prior to and during intensive media focus, working with Community Action Agency staff and board, the State CSBG Office, and local and state media outlets and more.

Arnie Anderson

Executive Director
Minnesota Community Action Partnership
St. Paul, MN

Phil Cole

Executive Director
Ohio Association of Community Action Agencies
Columbus, OH

IP | DRIVING IMPACT: THE CASE FOR LOCAL, EVIDENCE- BASED COORDINATION IN VETERAN AND MILITARY FAMILY SERVICES AND THE AMERICASERVES INITIATIVE

1:30 - 3:00 pm
Pacific C

Presentation Level: Intermediate
Intended Audience: All

This session will focus on the much needed coordination, collaboration, and collective purpose among organizations that serve veteran and military families. Based on the white paper published by Syracuse University's Institute for Veterans and Military Families, the session will offer attendees a greater understanding of the gaps in services that exist for veteran families and will examine the role of collective impact.

Col. James McDonough, Jr. (Ret.)

Senior Director of Community Engagement & Innovation
Syracuse University Institute for Veterans and Military Families
Syracuse, NY

A | SETTING THE STAGE TO MAKE POVERTY REDUCTION A PRIORITY IN 2016

1:30 - 3:00 pm
Pacific H

Presentation Level: Beginning
Intended Audience: Board Members, Agency/Association Staff

The nation is well into another presidential election cycle and this time the candidates are talking a lot more about poverty and income inequality. But, they're not always having the right conversation about the challenges and the solutions we know work to reduce it. This interactive session will examine the 2016 media and political landscape in contrast to 2012, and provide participants with practical tactics, tools, and resources to amplify their work locally and nationally, hold candidates accountable, and change the conversation. Participants will also have the opportunity to share communications strategies with one another and learn from Center for American Progress staff about their resources to amplify the voice of Community Action this election cycle, including TalkPoverty.org, its story network, and other action resources..

Erik Stegman

Director of Field Outreach and Advocacy
Poverty to Prosperity Program
Center for American Progress
Washington, DC

A | BEYOND SERVICE DELIVERY: FINDING A PLACE FOR COMMUNITY ACTION IN THE WORK OF SOCIAL JUSTICE

1:30 - 3:00 pm
Pacific I

Presentation Level: Advanced
Intended Audience: Executive/Leadership

Teams, Board Members, State CSBG Administrators

Community Action Agencies work diligently to address the effects of poverty. However, focusing only on the effects will not end poverty. We must also begin to address systemic oppression as the root cause of poverty. This will require that our agencies shift our focus to address racism, income inequality, and economic exploitation. Addressing systemic oppression, while also continuing to deliver needed services, will require the adoption of social justice practices and pro-active tools for community engagement and mobilization. As such, a community action paradigm shift is in order.

Luke Black

Equal Voices Facilitator
Arizona Community Action
Association
Phoenix, AZ

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LG | RESULTS OF THE NATIONAL SURVEY OF CAAs ON ANTIPOVERTY STRATEGY

**1:30 - 3:00 pm
Pacific J**

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff

The Partnership surveyed CAAs to identify the strategies they thought would help expand opportunity for people with low incomes, and of those strategies which ones their CAAs would like to help bring about.

Jim Masters, CCAP

Knowledge Worker
Center for Community Futures
Berkeley, CA

Allen Stansbury

Senior Associate
Center for Community Futures
Berkeley, CA

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M | MINDFULNESS AND THE WORK OF COMMUNITY ACTION

**1:30 - 3:00 pm
Sierra A**

Presentation Level: Beginning
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff

The workshop will look at what constitutes Mindfulness, the Science of Mindfulness, the History of Mindfulness, the Benefits of Mindfulness, the application of Head Start

***Iowa, Kansas, Missouri, & Nebraska
Region VII sends our best wishes
for a great 2015 Annual Convention!***



***Community Action:
Empowering Families,
Transforming Communities***

children, ex-offenders, victims of domestic abuse and others. It will explore the use of Mindfulness with staff to increase focus, cooperation, and deal with stress. The workshop will include some basic practices that can be experienced and used later.

Ted Edlich

Former Chief Executive Officer
Total Action For Progress
Roanoke, VA

RAFFLE DRAWING IN THE EXHIBIT HALL

3:00 - 3:30 pm
Golden Gate Ballroom AB

Join our loyal exhibitors in the Exhibit Hall. Fill out the raffle form in your tote ball for the drawing—you must be present to win!

*Raffle Drawing &
Coffee in the
Exhibit Hall
3:00 - 3:30 pm*

LG | KATRINA TEN YEARS LATER

3:30 - 5:00 pm
Salon 1

Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

It has been 10 years since Hurricane Katrina hit New Orleans. Join the President and CEO of the Total Community Action, New Orleans' Community Action Agency, for a discussion on how the city is doing and the role TCA has played in its recovery. Hear about some opportunities to see results for yourself during our Management

and Leadership Training Conference (MLTC) next January when we head to New Orleans.

Thelma French

President and CEO
Total Community Action
New Orleans, LA

LG | ADVANCING YOUR BOARD TO BECOME BEST IN CLASS

3:30 - 5:00 pm
Salon 2

Presentation Level: Beginning
Intended Audience: Board of Directors

Striving for excellence should be recognized as an ongoing process for your agency's board. Does your board function like a well-oiled machine by operating on all cylinders and never missing a beat? Accountability and optimum performance are essential now more than ever! This workshop will provide tools to help you build a framework that will ensure your board is effectively carrying out its role and fulfilling all its responsibilities.

Ken Ackerman

Virtual CAP Project Manager
Ohio Association of Community Action Agencies
Columbus, OH

M | SUCCESSION PLANNING: AN INTRODUCTION TO TALENT MANAGEMENT

3:30 - 5:00 pm
Salon 3

Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

As their funding, program, and management needs change, it is critical that nonprofit and CSBG-eligible agencies raise their capacity for finding and elevating new leaders. By proactively identifying and developing

leaders within the organization, you can save money, increase staff engagement, and impact the achievement of your vision and goals. The session covers Organizational Standards 4.5 and 7.9, expanding the approach to succession from executive replacement to emerging leader development across the organization.

Shelly R. Schwane

Consultant
Wipfli LLP
Madison, WI

Seth Finestack

Senior Manager
Wipfli LLP
Madison, WI

M | BUILDING A FINANCIAL POLICIES AND PROCEDURES MANUAL

3:30 - 5:00 pm
Salon 5

Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Organizations are required to have written fiscal policies and procedures, but many struggle to keep them current. This presentation will provide you with a model for developing compliant policies and procedures, and a process for keeping the manual current, as stated in Standard 8.10. We will also discuss changes to your manual resulting from implementation of the new Uniform Guidance. Attend this session to learn how to stay in compliance and at the same time, build a useful reference for your staff.

Janet S. Johnson, CPA

Senior Manager
Wipfli LLC
Madison, WI

D | A COMPREHENSIVE CASE MANAGEMENT SYSTEM, CRT'S STEPS-TO-SUCCESS

3:30 - 5:00 pm
Salon 14

Presentation Level: Advanced
Intended Audience: Executive/Leadership Teams

After spending a year with no success trying to find the right case management system to meet the needs of our agency, Community Renewal Team decided to develop its own system. A comprehensive, yet intuitive system that provides our case managers with the proper tools needed to meet the ever changing needs of our families. Our system, STEPS is aligned with ROMA goals and combines a comprehensive assessment with quantifiable outcome tracking.

Joe Stanford

Director of Information Technology
Community Renewal Team
Hartford, CT

Chris McCluskey

Vice President, Housing and Community Services
Community Renewal Team
Hartford, CT

CED | HEALTHY FOOD STRATEGIES, PROJECTS AND PROGRAM

3:30 - 5:00 pm
Salon 15

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams

Five years ago, CCEDA conducted two regional meetings in California to bring local community organizations active in bringing healthy foods to impoverished communities. In these sessions, it was clear that there was a definite process that brought food from "farms to tables" and that there were

many opportunities and rolls community organizations could play to foster and enhance this process. At the same time there were many gaps in services that proved to be opportunities for income generation, job creation and entrepreneurship (startup and expansion of businesses). Since that time, CCEDA has been working with organizations throughout the country active in bringing healthy foods into "food deserts". In this session, CCEDA will present what the many opportunities are for community organizations and present successful programs.

Ralph Lippman

Executive Director
California Community Economic Development Corporation
Los Angeles, CA

Glenn Sanada

Director of Training and Technical Assistance
California Community Economic Development Corporation
Los Angeles, CA

LG | COMMUNITY ACTION AND HEAD START: KEYS TO A HARMONIOUS MARRIAGE

3:30 - 5:00 pm
Nob Hill A

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/ Association Staff, State CSBG Administrators

Head Start and Community Action have a 50 year history. Why are we still struggling to get along? We will explore practical ways to strengthen the relationship between Head Start and Community Action, and share experiences from our happy marriage.

Tai Blythe

Associate Director
Pace CAA/ CAPTech Consulting
Vincennes, IN

Dr. Bertha Proctor

CEO/HS Director
Pace CAA/ CAPTech Consulting
Vincennes, IN

D | MEASURING THE IMMEASURABLE: DEMONSTRATING IMPACT ON AND SUCCESS FOR INDIVIDUALS, FAMILIES AND COMMUNITIES

3:30 - 5:00 pm
Nob Hill B

Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Funders, donors, boards, and policy makers are demanding proof that what we do matters and what impact we are having with the investments they make in us. In this session, you will learn how 54 CAPs in Region X use "universal" theories of change and combine rigorous academic and private research with agency subject matter expertise to transform their work, tell their story and access new funding sources.

You will come away with the skills and a practical understanding of how to use provided tools to create your own tools, build employee and client engagement, and gain consensus among community collaborators. Participants will receive a copy of an accepted theory of change that their organizations can adopt or modify for its use. We will discuss specific examples of how CAAs are using these tools and approaches to strengthen relationship with funders and board members.

Tim Johnstone

Chief Strategy Officer
Hopelink
Redmond, WA

D | USING DATA FOR EFFECTIVE STORYTELLING

3:30 - 5:00 pm
Nob Hill C

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Building on the principle of “No stories without numbers, and no numbers without stories,” we will explore together what kind of data and what kind of stories make the most persuasive arguments to support the work of Community Action Agencies.

Lisbeth “Lee” Schorr

Senior Fellow
Center for the Study of Social Policy
Washington, DC

IP | WEATHERIZATION PLUS HEALTH

3:30 - 5:00 pm
Nob Hill D

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

This presentation will discuss NASCSP’s Weatherization Plus Health initiative. Weatherization Plus Health is developing a systematic inventory and analysis of healthy housing-related practices and collaborations related to the WAP at all levels. This inventory will be available online, facilitating access to healthy housing-related resources and programs for WAP stakeholders in order to foster peer exchange, dissemination of best practices, and, ultimately, enhance the partnerships and referral processes between WAP and Healthy Homes providers and thus to address more completely health and safety of low-income homes.

Jenae Bjelland
Executive Director
NASCSP
Washington, DC

IP | STRATEGIES FOR HELPING PEOPLE MAKE A LIVING

3:30 - 5:00 pm
Juniper

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff

To expand opportunity and enhance economic opportunity, we must change the rules under which the economy operates. This workshop will present findings from the white paper about how to bring this about.

Jim Masters, CCAP

Knowledge Worker
Center for Community Futures
Berkeley, CA

Allen Stansbury

Senior Associate
Center for Community Futures
Berkeley, CA

D | INDICATORS OF COMMUNITY SUCCESS

3:30 - 5:00 pm
Club Room

Presentation Level: Advanced
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

We will be sharing ideas from the field regarding community level work being done by the Community Action Network and our partners. Some projects, outcomes and indicators will be discussed and participants will be asked to contribute their ideas.

Barbara Mooney

Research Fellow
NASCSP
Washington, DC

IP | PASITOS: INNOVATIVE AND CUTTING EDGE, TWO-GENERATIONAL APPROACH TO SCHOOL READINESS FOR SPANISH LANGUAGE FAMILIES

3:30 - 5:00 pm
Pacific A

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

After spending a year with no success trying to find the right case management system to meet the needs of our agency, Community Renewal Team decided to develop its own system. A comprehensive, yet intuitive system that provides our case managers with the proper tools needed to meet the ever changing needs of our families. Our system, STEPS is aligned with ROMA goals and combines a comprehensive assessment with quantifiable outcome tracking.

Marta Flax Tilling, MSW

Assistant Director
Community Action Partnership of Sonoma County
Santa Rosa, CA

LG | TRIBAL CSBG INFORMATION SESSION

3:30 - 5:00 pm
Pacific B

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators, Tribal

This information session is for current and potential Tribal CSBG grantees. We will provide an overview of the Tribal CSBG direct-funding process and Tribal Plan development. We will also discuss best practices in Tribal CSBG performance management systems and programming, and highlight training resources available to grantees. We will have plenty of time for

discussion, so please bring your questions.

Nicole Oxendine

Director, Tribal Technical Assistance
Lux Consulting Group, Inc./
CSBG TA Program
Silver Spring, MD

IP | INTEGRATING FINANCIAL EMPOWERMENT IN CAA PROGRAMS

3:30 - 5:00 pm
Pacific C

Presentation Level: Beginning
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff

Financial Empowerment programs are a perfect fit for CAAs. The ultimate goal is to support clients' efforts to rise above day-to-day survival to financial independence and empowerment. Incorporating this financial capability approach does require change to the standard safety net service delivery approach in which many CAAs are positioned for. This session will focus on financial capability resources and program strategies available for CAAs. Additionally, CAAs, who are currently enhancing their programs and services with financial capability elements, will

also share what they are learning about making this important change to service delivery.

Catherine Marshall

Capbuilders
Pleasanton, CA

Erin Waddell, M. Ed.

Social Service Program Supervisor
Department of Community Services
Louisville, KY

Mark Berndt

Administrative Services Analyst II
Community Action Partnership of
Riverside County
Riverside, CA

IP | THE CROSS SECTION OF HEALTH WITH COMMUNITY ACTION

3:30 - 5:00 pm
Pacific H

Presentation Level: Beginning
Intended Audience: All

There has been increased recognition of the impact of the social disparities of health. Community Action is often at the apex of health and human services in local communities and the implementation of the Affordable Care Act will only increase this intersection. Join a local CAA that has focused its recent efforts on the health side

of the equation and how your CAA may consider amplifying its work and focus on health.

S. Troy Christensen

Chief of Operations and Strategy
Tacoma, WA

IP | THE ROLE OF COMMUNITY ACTION AGENCIES IN AFFORDABLE CARE ACT OUTREACH AND ENROLLMENT

3:30 - 5:00 pm
Pacific I

Presentation Level: Intermediate
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff

A panel presentation focuses on the experiences of several community action agencies in providing Outreach and Enrollment under the Affordable Care Act. Lessons learned and best practices will be discussed.

Janice E. Daku, CCAP

Elder and Health Navigator Services
Director
Western Maine Community Action
East Wilton, ME

LeAnna Watson

Program Coordinator
Blue Grass Community Action
Partnership
Frankfort, KY

Duane Yoder

President
Garrett County Community Action
Committee, Inc.
Oakland, MD

Pamela Guthman

Chief Executive Officer
Indianhead Community Action
Ladysmith, WI

Evelyn Mercado

Community Services Manager
HOPES Community Action
Partnership
Hoboken, NJ



WEDNESDAY NIGHT AT THE MOVIES: SELMA
Join us this evening at 6:30

Photo permission from Paramount Studios

LG | A WALK THROUGH THE 58 ORGANIZATIONAL STANDARDS FOR PRIVATE CEEs

3:30 - 5:00 pm
Pacific J

Presentation Level: Beginning
Intended Audience: All

This session will provide attendees with an overview of the 58 COE-developed CSBG Organizational Standards for nonprofit CAAs as well as review how and why they were developed. Organizational Standards are an important element of Community Action accountability and if you are not familiar with the content of the Organizational Standards, this session will provide you the foundation you need to help your CAA move forward.

Cashin Yiu

Special Assistant to the CEO/
Program Associate
Community Action Partnership
Washington, DC

CED | SAFELINK: YOUR CLIENTS' CONNECTION TO EMPLOYERS, EMERGENCY SERVICES AND FAMILY

3:30 - 5:00 pm
Sierra A

Presentation Level: Beginning
Intended Audience: Agency/Association Staff

SafeLink Wireless is a Lifeline supported service which provides low-income individuals with a free cellphone and monthly minutes. During this session more details about the program will be provided. Additionally, this session will cover how

CAAs can participate, the new reimbursement structure and how to order materials.

Joy Burwell

Consultant
SafeLink
Washington, DC

WEDNESDAY NIGHT AT THE MOVIES: "SELMA"

6:30 - 8:30 pm
Salon 9

Join with your friends and colleagues to view the Oscar winning 2014 movie "Selma." This unforgettable true story chronicles the tumultuous three-month period in 1965, when Dr. Martin Luther King, Jr. led a dangerous campaign to secure equal voting rights in



The members of the Nevada Community Action Association would like to thank the Community Action Partnership, for continuing to inspire others and hosting training opportunities to help us meet the mission of Community Action.

- Carson City Health Department
- Churchill County Social Services
- Las Vegas Urban League
- Lyon County Human Services
- Community Services Agency
- White Pine Social Services
- Community Chest
- Nye County Health & Human Services
- Douglas County Social Services
- Frontier Community Action Agency
- Lincoln County Social Services
- Consolidated Agencies of Human Services
- State of Nevada CSBG Office

the face of violent opposition. The epic march from Selma to Montgomery culminated in President Johnson signing the Voting Rights Act of 1965, one of the most significant victories for the civil rights movement. The story of Dr. Martin Luther King, Jr and his brothers and sisters in the movement prompted change that forever altered history.

Discussion to follow.

THURSDAY, AUGUST 27

CONVENTION REGISTRATION & TICKET SALES

8:00 am – 5:00 pm

Yerba Buena South Registration Desk, Lower B2 Level

COMMUNITY ACTION EXHIBIT HALL

8:00 am – 12:00 noon

Golden Gate Ballroom AB

COFFEE IN THE EXHIBIT HALL

8:00 - 8:45 am

Golden Gate Ballroom AB

MINI GENERAL SESSIONS

Please select from one of the following five “Mini-General” sessions. We are offering fewer sessions during this block to allow attendees to focus on specific critical topics.

9:00 – 10:15 AM

COMBATING HOMELESSNESS PANEL: AN OVERVIEW OF TRANSFORMING COMMUNITY MODELS

9:00 - 10:15 am

C1, Golden Gate, Lower Level

The panel will provide a discussion on the trends and state of homelessness, the efficacy of cutting edge programs, and models aimed at eradicating it. After introductions by David Bradley, Executive Director of the National Community Action Foundation in Washington, DC, each panelists will offer a 10 minute presentation with slides, followed by Q and A. The panel will include representatives from four organizations offering various perspectives on programs combating homelessness, including:

- National Alliance to End Homelessness
- Syracuse University’s Institute for Veterans and Military Families
- Swords to Plowshares
- Economic Opportunity Council of Suffolk, Inc. Community Action Agency

Introductions by David Bradley

Executive Director
National Community Action Foundation
Washington, DC

Nan Roman

President and CEO
National Alliance to End Homelessness
Washington, DC

Col. James McDonough, Jr. (Ret.)

Senior Director of Community Engagement & Innovation
Syracuse University Institute for Veterans and Military Families
Syracuse, NY

Adrian Fassett

President and CEO
Economic Opportunity Council of Suffolk, Inc. Community Action Agency
Patchogue, NY



Dave Lopez

Deputy Director for Programs and Operations
Swords to Plowshares
San Francisco, CA

RACE AND EQUITY IN COMMUNITY ACTION: A NATIONAL AGENDA

9:00 - 10:15 am

Salons 1-3

The events of 2014–2015 in Charleston, Ferguson, Baltimore, Staten Island, and many other communities that didn’t reach the national spotlight have been heart wrenching. Many of those impacted reflect the people and communities that CAA’s serve nationally. Join Oakland’s Police Chief and CAA leaders from Baltimore, Oakland, Long Beach and Rochester to discuss how communities can come together to address these challenges holistically. Speakers will include programs such My Brother’s Keeper, Elev8, and the Community Action’s REES Initiative. All attendees in this session will have an opportunity to submit their ideas and local community best practices for national review and consideration by CAA’s as possible solutions in their communities.

MODERATORS:

Darick Simpson

President and CEO
Long Beach Community Action Partnership
Long Beach, CA

Estelle Clemmons

OCAP Manager
Oakland Community Action Partnership
Oakland, CA

SPEAKERS:

Sean Whent

Chief of Police, City of Oakland
Oakland, CA

James Norman, CCAP

President and CEO
Action for a Better Community
Rochester, NY

Lori Cunningham

Director, Baltimore Community
Action Partnership
Baltimore, MD

Josefina Alvarado

Safe Passages Elev8 Oakland
Oakland, CA

**COMMUNITY ECONOMIC
DEVELOPMENT: HEALTHY
NEIGHBORHOODS**

9:00 - 10:15 am

Salon 8

The "Healthy Neighborhood" concept is reflected in many contemporary public and private community development policies, funding, programs and services. In this session we will look at three neighborhoods in San Francisco and Oakland which have adopted and implemented Healthy Neighborhood strategies

as part of their community development efforts.

John Moon

Federal Reserve Bank of San
Francisco
San Francisco, CA

Joshua Simon

East Bay Asian Local Economic
Development Corporation

Luis Granados

Mission Economic Development
Agency
San Francisco, CA

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SAN FRANCISCO COMMUNITY ECONOMIC DEVELOPMENT BUS TOUR

Thursday, August 27, 1:30 pm – 4:00 pm

Bus will depart the Marriott Mission Street entrance by 1:45 pm

This tour is part of the CED track and is limited to the first 50 participants who sign up at the registration desk prior to Thursday.



Host: Federal Home Loan Bank of San Francisco and the California Community Economic Development Association (CCEDA)

No other Region, County or City in the United States has experienced the dramatic increase in housing costs over the last 10 years. This demand is creating enormous pressure on low and moderate income communities, many changing overnight as developers are buying properties that housed low income families, demolishing them and turning them into high rise condominiums selling for "Manhattan Prices." Conversely, the City of San Francisco has focused policies and programs to protect neighborhoods, provide needed services and increase the number of affordable housing units.

Community Development Organizations have spearheaded the fight to protect neighborhoods. Participants in this tour will have a chance to see neighborhoods such as the Mission District, Fillmore, South of Market, Tenderloin and Chinatown Communities. Participants will hear from local service and development groups as well as City leaders active in providing needed housing and services.

The tour will stop in two of the neighborhoods that have adopted "Healthy Neighborhood" strategies. Each neighborhood will be represented by leaders who will discuss their strategies for saving and improving their neighborhoods. Some walking involved.



Mission Economic Development Agency received a United States Department of Education program grant under the "Promise Neighborhood" program. This award was established for the improvement of educational outcomes for students in distressed urban and rural neighborhoods. You will hear and see how this organization has integrated this program into their economic development programs and projects designed to create employment opportunities through entrepreneurship.

Chinatown Community Development Corporation's goal is to create a comprehensive vision of community that includes a quality environment, healthy neighborhood economies, and active volunteer associations. The organization is committed to empowering low-income residents, building coalitions, embracing diversity and advocating for social and economic justice. The organization has acquired, rehabbed and saved affordable housing units and built several major new construction projects.

**Debbie Weinstein****Erik Stegman**

ADVOCACY – WHAT’S AHEAD FOR CONGRESS AND 2016: THE FEDERAL POLICY LANDSCAPE AND HOW TO SHIFT THE NATIONAL CONVERSATION ABOUT POVERTY

9:00 - 10:15 am
Salon 7

As our nation enters another presidential election cycle issues such as income inequality and poverty are becoming a front and center topic. This provides us with a unique opportunity, but too often the media and policymakers are having the wrong conversation about solutions. At the same time, Congress is gearing up for another big fight about funding and many of our most critical programs will be on the table for cuts. Community Action agencies have a key role to play as experts in alleviating poverty and they can also help shift the national conversation in the right direction.

Led by Debbie Weinstein of the Coalition on Human Needs and Erik Stegman of the Center for American Progress, this session will provide an overview of the current federal policy landscape as it relates to anti-poverty programs with key insights about how funding battles may affect them. Presenters will also highlight opportunities to take action at the community and national level to advocate for these programs. Finally, participants will learn about new communication tools

and resources that will help amplify the voice of Community Action, push back on harmful messages, and shift the national conversation to support the right policy solutions.

Erik Stegman

Associate Director
Center for American Progress
Washington, DC

Debbie Weinstein

Executive Director
Coalition on Human Needs
Washington, DC

MOVING CAP FAMILIES AHEAD, TWO GENERATIONS AT A TIME

9:00 - 10:15 am
Salon 9

In the United States today, the families most likely to live in poverty are young parents with young children. We all want to see families thrive, but fragmented approaches that address the needs of children and their parents separately leave either the child or parent behind and dim each family's chance at success. Two-generation approaches work with children and their parents simultaneously to harness the family's full potential and put the entire family on a path to permanent economic security. Join Ascend at the Aspen Institute's Senior Program Manager Sarah Haight and Garrett County Community Action Committee's Vice President Strategic Initiatives Paige Teegarden for an interactive discussion on these approaches and how they can be applied to your organization. Attendees will have an opportunity to hear about an exciting new initiative to spur two-generation action from Community Action Partnership's Learning Community Resource Center Project Director Tiffney Markey and brainstorm ideas to build on

your existing strength and try out a 2G approach.

Sarah Haight

Senior Program Manager
Aspen Institute
Washington, DC

Pam Teegarden

Vice President of Strategic Initiatives
Garrett County Community Action Committee

Tiffney Marley, CCAP, NCRT

Project Director
Community Action Partnership
Washington, DC

COMMUNITY ACTION PARTNERSHIP GENERAL SESSION

ANNUAL MEMBERSHIP MEETING

10:30 - 11:00 am
Yerba Buena Ballroom

Community Action Partnership Reports to the Membership:

Please note: In accordance with our by-laws, only current Community Action Partnership members are eligible to vote on reports or resolutions brought before the membership. Attendees may pick up a membership card at the "Member and Information" desk in the Registration area.

Chair's Report

Thomas Tenorio, CCAP

CEO's Report

Denise Harlow, CCAP

Program Super Committee Report

Biz Steinberg

Rob Goldsmith, CCAP

Co-Chairs

Business Super Committee Report

Brad Manning

Cindy Dannenbring

Co-Chairs

Strategic Vision Committee

Dalitso Sulamoyo, CCAP

Peter Kilde

Co-Chairs

NATIONAL PARTNER UPDATE**11:00 – 11:30 am****Eleanor Evans, Esq.**

Executive Director and General Counsel
Community Action Program Legal Services (CAPLAW)
Boston, MA

Jenae Bjelland

Executive Director
National Association for State Community Services Programs (NASCSPP)
Washington, DC

Adrian Fassett

NCAF Board Chair
President and CEO
Economic Opportunity Council of Suffolk, Inc. Community Action Agency
Patchogue, NY

Yasmina Vinci

Executive Director
National Head Start Organization
Alexandria, VA

Nan Roman

President and CEO
National Alliance to End Homelessness
Washington, DC

LEGISLATIVE UPDATE**11:30 – 12:15 pm**

Hear the latest update on CSBG Reauthorization/H.R. 1655, current trends, and critical issues impacting the Community Action Network.

**David Bradley**

Executive Director
National Community Action Foundation
Washington, DC

LUNCH (on your own)

IP | AGENCY TRANSFORMATION - CREATING EFFECTIVE BUNDLED SERVICE DELIVERY FOR MAXIMUM PARTICIPANT OUTCOMES

2:00 - 3:30 pm**Salon 1**

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

This session will highlight Community Action Duluth which is employing a new philosophy and service delivery model and is ensuring all participants receive coordinated, holistic and comprehensive services – resulting in improved employment and financial outcomes for families. Additionally lessons learned from participants in the Bundled Services Learning Cluster will also be shared.

Sarah Priest

Director of Asset Development and Financial Services
Community Action Duluth
Duluth, MN

Mary Virtue

President
Cornerstone Consultants
Shohola, PA

LG | BOARDS THAT LEAD: BECOMING AN EFFECTIVE NON-PROFIT BOARD

2:00 - 3:30 pm**Salon 2**

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams

Does your board struggle to understand its oversight responsibilities? This workshop, presented by active board members of the Fresno EOC, will share how they are empowered to lead in their organization. Conventional trainings often unwittingly urge board members to think

SUPPORTING THE COMMUNITY ACTION MOVEMENT SINCE 1975

Michigan Community
ACTION
Helping member agencies change lives

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Okemos, MI 48864 Fax 517.321.7504
www.michigancommunityaction.org

and govern like managers. This workshop will urge you to lead and direct the agency effectively and collaboratively, tapping into your agency's full potential. Learn to lead in deeper and more substantive ways, through mutual trust, with a focus on shared decision making resulting in a better governed organization.

Rev. Paul McCoy

Board Chair
Fresno EOC
Fresno, CA

Linda Hates

1st Vice Chair
Fresno EOC
Fresno, CA

Yvette Quiroga

Chair, CEO Evaluation
Member, Human Resources
Committee
Fresno EOC
Fresno, CA

Esther Cuevas

Chair, Planning Committee
Fresno EOC
Fresno, CA

Charles Garabedian

Chair, Finance Committee
Fresno EOC
Fresno, CA

Tim Bakman

Chair, Audit Committee
Fresno EOC
Fresno, CA

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LG | LEADER TO LEADER

2:00 - 3:30 pm

Salon 3

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams

As a leader in your organization, you have a unique responsibility to help people succeed. In fact, your entire definition of success is built upon the success of those around you. How do you do this? How do you evolve from simply managing to the more

complex and rewarding world of leadership? In this session we will work together to answer these questions and help you develop a personal plan that will enhance your ability to lead and succeed.

Steve Lipton

Partner
Wipfli, LLP
Madison, WI

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**D | PERFORMANCE
MANAGEMENT- ANALYSIS AND
USE OF DATA**

2:00 - 3:30 pm

Salon 5

Presentation Level: Advanced
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff, State CSBG
Administrators

This session will consider how needs assessment data can be linked to the agency service and outcome data and how they can "make meaning" from the connections they find. Presenters will help agencies understand how local agency Theories of Change and the national TOC can be used to help the agency "think through" their performance management practices..

Barbara Mooney

Research Fellow
NASCSP
Washington, DC

Jenae Bjelland

Executive Director
NASCSP
Washington, DC

Lauren Cook

Program Analyse
NASCSP
Washington, DC

Rae Tamblyn

Research & Communications Analyst
NASCSP
Washington, DC

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**M | OVERVIEW OF THE NEW
PROCUREMENT REGULATIONS
(STANDARD 8.11)**

2:00 - 3:30 pm

Salon 6

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff, State CSBG
Administrators

Understanding the rules governing how you can and cannot spend federal dollars is a key to fiscal management and overall compliance in your organization . . . and these rules have changed. Even though OMB has given non-Federal entities an extra year to implement the new procurement requirements, you may benefit

*Thank
you to our
Region
IX Host
Committee
and to
our hard
working
Community
Action
Volunteers*

from implementing sooner rather than later. In this session, we will provide an overview of the new procurement regulations as outlined in Standard 8.11. We'll also give you best practices for incorporating the changes into your fiscal policies and procedures.

Janet S. Johnson, CPA

Senior Manager
Wipfli LLC
Madison, WI

M | IS HR READY? BALANCING COMPLIANCE AND EFFECTIVE POLICIES

2:00 - 3:30 pm
Salon 10

Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Are your HR practices helping, hindering, or having little impact on your organization's goals? Policies and procedures can be too long and not user friendly. Leveraging Wipfli's Model Human Resources Policies and Procedures, we'll share how a functional manual can help ensure compliance with federal and state regulations such as OCS's Organizational Standards. This session will cover Organizational Standards 7.1, 7.2, and 7.7, taking a sound approach to showing you how to create or update policies and procedures that promote consistency in dealing with employee and organizational matters.

Shelly R. Schwane

Consultant
Wipfli LLP
Madison, WI

MC | PRIVATE WORK/PUBLIC IMAGE

2:00 - 3:30 pm
Salon 11

Presentation Level: Intermediate
Intended Audience: All

Empower your Community Action Agency as you build upon or recreate your public image. You will learn how to demonstrate your organization's local and regional impact, not only socially but economically, and manage your publics and key stakeholders perceptions. Learn how your positive image helps to increase confidence, legitimizes your agency's existence and reinforces trust in the important work you do in your local community and how it contributes to increasing Community Action's national awareness.

Lynn Grogan, CCAP

Senior Operations/Communications Manager
California Community Action Partnership Association
Sacramento, CA

M | CAN YOU SPELL "EXCELLENCE" IN YOUR ALPHABET SOUP OF PROGRAMS?

2:00 - 3:30 pm
Salon 12

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams

Trouble managing portfolios of programs & deliver services that meet needs of the local community? Restricted by mandated programs that dictate activities & with minimal resources to pursue innovative ways to deliver services? There is a tool that easily communicates how cost-effectively you're operating to your internal and external stakeholders. The CAP/BSI free resource guide. Learn how to develop a capacity to plan for results, measure outcomes of your work, demonstrate how programs

and services contribute to the outcomes and communicate results to internal & external stakeholders.

Juliete Bastian

Sennior Associate
Balanced Scorecard Institute
Cary, NC

CED | COMMUNITY ACTION FINANCIAL INSTITUTE (CAFI)

2:00 - 3:30 pm
Salon 13

Presentation Level: Beginning
Intended Audience: All

The Partnership's board's commitment to Economic Development led it to develop the Community Development Financial Institute. CAFI is a developing CDFI that will serve the Community Action Network with capital for projects impacting communities. This session will provide an update on the development of CAFI, provide an overview of the types of projects it hopes to fund, and solicit attendee input into future development.

Rob Goldsmith, CCAP

President/CEO
People Inc.
Abingdon, VA

Denise L. Harlow, CCAP

Chief Executive Officer
Community Action Partnership
Washington, DC

IP | COMPREHENSIVE COMMUNITY NEEDS ASSESSMENT WEB BASED TOOL: POSITIONING YOURSELF AS AN EXPERT ON POVERTY

2:00 - 3:30 pm
Salon 14

Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

Completing a Comprehensive Community Needs Assessments can be a time consuming task, but necessary for meeting CSBG Organizational Standards, completing grants, assessments, and communicating with your legislators. The Comprehensive Community Needs Assessment tool makes gathering the statistical data a simple process, leaving time for deeper analysis and recommendation. The tool collects information from a variety of State and Federal sources, and compiles into a single downloadable and editable report. This session will discuss the importance of conducting a needs assessment, the process for accessing and using the online tool, and the opportunity to develop a similar tool in your state.

Jayna Gray

System Administrator
Missouri Association of Community Action
Jefferson City, MO

Natalie Kramer

Program Support Specialist
Community Action Partnership
Washington, DC

LG | LESSONS FROM THE 2015 AWARD FOR EXCELLENCE WINNER- KCEOC

2:00 - 3:30 pm
Salon 15

Presentation Level: Intermediate
Intended Audience: All

Winning the Community Action Partnership Award for Excellence is a challenging process. Join this year's winning team from KCEOC as they discuss getting to an unduplicated count of customers served across a complex and multi-service CAA. They will also discuss how they use their data for decision making at the board and staff levels. Critical lessons from peers will be presented, given the needs of today's CAAs.

Paul Dole, CCAP

President/CEO
KCEOC
Barbourville, KY

M | WALKTHROUGH OF TOOLKITS FOR ORGANIZATIONAL STANDARDS

2:00 - 3:30 pm
Nob Hill A

Presentation Level: Beginning
Intended Audience: All

The CSBG Organizational Standards are here as of October 1st. The Partnership's T/TA division and the CSBG Organizational Standards Center of Excellence have developed a number of tools to help CAAs meet the Standards. Join the Partnership's Director of Training and Technical Assistance for a review of new and existing tools and a walk-through of both

print and online resources that can assist the board and staff of CAAs be prepared to meet this challenge head on.

Jarle Crocker

Director of Training and Technical Assistance
Community Action partnership
Washington, DC

D | PARTICIPANT TRACKING SOFTWARE – HOW TO EVALUATE AND EXAMPLES

2:00 - 3:30 pm
Nob Hill B

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

In this session, presenters will briefly review their experiences in evaluating participant-services-outcome tracking software and provide several critical questions and tools that

50 years after President Johnson called the nation to action, Oregon Community Action Agencies continue to fight poverty. Community Action provides high-quality, innovative anti-poverty services that address specific local needs. By forming local, regional and national partnerships and providing a continuum of targeted services, Community Action has become an essential, easy-access resource for low-income Oregonians.



“ I have called for a national war on poverty. [...] We do this, first of all, because it is right that we should. ”

President Lyndon B. Johnson

Our sincere gratitude to the staff and leadership of Community Action Partnership for a productive and engaging 2015 Annual Conference in San Francisco, CA.



www.caporegon.org

can be used to help others in evaluating the systems. We will then review 2 or 3 systems—showing basic information about the systems, and some of their pros and cons. Finally, we'll answer questions about software system evaluation.

Paige Teegarden

Vice President of Strategic Initiatives
Garrett County Community Action
Oakland, MD

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LG | COMMUNITY ACTION: A MILLENNIAL'S PERSPECTIVE FOR THE FUTURE

2:00 - 3:30 pm
Nob Hill C

Presentation Level: Beginning
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff, State CSBG
Administrators

Hear millennials discuss what it takes to engage millennials. At 50 years old, many Community

Action Agencies have hit a mid-life crisis and may have lost touch with the original meaning of the War on Poverty. Nonprohthub.org reports that 74% of millennial leaders believe they can change the world. This generation of driven people entering the workforce is eager, willing, and excited about taking on society's challenges. How can Community Action Agencies sustain this workforce and prosper from it? You may find that it's not so different than what all employees need.

Baldev Birk

Business Development Officer
Fresno EOC
Fresno, CA

Sara Lopez

Family/Community Partnerships
Specialist
Fresno EOC
Fresno, CA

Evelyn Gonzalez

Anti Human Trafficking Advocate

Fresno EOC
Fresno, CA

Alexandros Acedo

Social Studies Teacher
School of Unlimited Learning
Fresno EOC
Fresno, CA

Alina Contreras

Data Analyst
Fresno CDFI
Fresno, CA

Ana Medina

Senior Business Development Officer
Fresno CDFI
Fresno, CA

.....

A | ENERGY EQUITY: SOCIAL JUSTICE FOR COMMUNITY ACTION PARTICIPANTS

2:00 - 3:30 pm
Nob Hill D

Presentation Level: Advanced
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff, State CSBG
Administrators



- *Are you responsible for CSBG IS/Annual Report?*
- *Do you need to generate a comprehensive analysis of all clients served by the agency and their outcomes?*
- *Has your executive director or management team asked for a 'dashboard' to help manage the agency toward particular goals?*

Do you feel like {this} when trying to get **unduplicated counts and the results of your agency work?**

We want your input! Come to registration desk or go to survey monkey (completely anonymous) <https://www.surveymonkey.com/r/DataChallenges>

The Partnership is jointly sponsoring work with NASCSP to create a better data dictionary for the IS/Annual Report and potentially create data standards that could help agencies more easily and cost effectively share data across various systems.

The information we gather will be used to inform this process beginning with workshop Friday 9:15 -10:45

"Unduplicated Counts and Agency-wide Data: Can Data Standards help?" If you are your organization's "data geek" or just interested in these questions, we encourage you to come contribute to the conversation.

Participants will engage in an interactive session which will enable agency leaders, board members and community advocates to gather information, communication tools and empowered ability to educate consumers, organizations and young adults about all forms of energy sources and related costs, access and choices that improve their quality of life. An important outcome of this session will be the acquisition of techniques for establishing an energy equity educational model for participants of the LIHEAP service.

Dr. Joyce Dorsey

Chief Executive Officer
Fulton Atlanta Community Action
Authority
Atlanta, GA

**IP | THE ART OF PROVIDING
SUPPORTIVE SERVICES TO
HOMELESS VETERANS IN RURAL
AND URBAN COMMUNITIES**

2:00 - 3:30 pm

Juniper

Presentation Level: Beginning
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff

Many veterans will re-enter civilian life in the next few years and unfortunately face unemployment, homelessness, or other hardships impacting them as well as their families. This session will offer insight into the supportive services needed to ensure veteran families adjust well and thrive.

Dave Lopez

Deputy Director for Programs &
Operations, Swords to Plowshares,
San Francisco, CA

Naomi Ray

SSVF Program Manager, Missouri
Valley Community Action Agency,
Marshall, MO

IP | HEAD START TOWN HALL

2:00 - 3:30 pm

Club Room

Presentation Level: Beginning
Intended Audience: Community Action/
Head Start

Head Start is commemorating its 50th anniversary this year. But with longevity comes change. Join our annual Head Start Town Hall for a discussion of the issues and challenges facing Head Start. Topics will include the proposed National Proposed Rule Making/NPRM and the proposed changes to Head Start, monitoring, Designation Renewal System/DRS issues, Head Start Reauthorization, and much more.

MODERATOR:

Elizabeth "Biz" Steinberg

Executive Director
San Luis Obispo CAP
San Luis Obispo, CA

SPEAKERS:

Dr. Blanca Enriquez

Director, Office of Head Start
Administration for Children and
Families
Department of Health & Human
Services
Washington, DC

Yasmina Vinci

Executive Director
National Head Start Association
Alexandria, VA

**D | COMMUNITY ACTION
IN THE 21ST CENTURY:
INFERENCES DERIVED BY
APPLYING SPATIAL DATA
VISUALIZATION TECHNIQUES!**

2:00 - 3:30 pm

Pacific A

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff, State CSBG
Administrators

In the process of helping the low-income residents living in each of the 50 states to become

self-sufficient, Community Action Agencies collect and record an exceptionally large volume of data. This workshop will present fascinating spatial data visualizations of the state level aggregates of this data in addition to other data available through the US Census Bureau and the Bureau of Labor Statistics. Participants will have the opportunity to discuss intuitions engendered by the spatial visualizations and also be introduced to spatial data visualization tools and learning resources.

Daniel Ofori-Addo

Director of Outcome Reporting
United Planning Organization
Washington, DC

**LG | STATE ASSOCIATION
CAPACITY AND RESOURCE
DEVELOPMENT**

2:00 - 3:30 pm

Pacific B

Presentation Level: Beginning
Intended Audience: State Associations

Vibrant and effective State and Regional Associations are critical to the Community Action T/TA infrastructure—we need them to be healthy and thriving organizations. Join State Association leaders who have been successful in growing and diversifying funding and programs as they discuss what it takes to sustain and grow an association to meet local CAA needs.

Lana Shope, CCAP

Executive Director
Iowa Community Action Association
Des Moines, IA

IP | AN INNOVATIVE MODEL TO BUILD FINANCIAL ASSETS FOR VULNERABLE POPULATIONS IN SONOMA COUNTY

2:00 - 3:30 pm
Pacific C

Presentation Level: Intermediate
Intended Audience: Agency/Association Staff, Executive/Leadership Teams

CAP Sonoma established a Community and Economic Development model that focuses on five financial strategies to build assets for our most vulnerable residents. The model focuses in the core areas of: Housing, Job Creation, Education, Financial Management and Community Engagement. The model is developed as a continuum of services offered to households and effectively promotes a two-generational approach, youth and adults. The workshop will provide the attendees an overview of the model and how to utilize each core strategic area to enhance self-sufficiency for each household served.

Marlyn Garcia

Associate Director
Community Action Partnership of Sonoma County
Santa Rose, CA

Jason Carter

Program Manager
Community Action Partnership of Sonoma County
Santa Rose, CA

Lucy Hernandez, CCAP

Director of Operations & Development
Community Action Partnership of Sonoma County
Santa Rose, CA

.....

**KEEP YOUR BADGE
WITH YOU AT ALL
TIMES! IT IS YOUR
ENTRANCE TICKET FOR
ALL EVENTS!**

LG | ISN'T IT TIME YOU WROTE A BOOK ON YOUR LIFE AND WORK?

2:00 - 3:30 pm
Pacific H

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

The workshop will cover the following topics: Distilling your message. Finding an audience. Creating a timeline. Using a writing coach. Getting something on paper. Using colleagues and contacts in the community and the CAA network as a source of feedback. Finding a publisher. Learning about the advantages of self-publishing and hybrid publishers. Marketing your book. The personal and agency benefits of becoming an author. Getting started. Creating a community action writers club to provide support and encouragement. Ted is the author of the upcoming book: Navigating the Nonprofit Rapids: Strategies and Tactics for Running a Nonprofit Company.

Ted Edlich

Former Chief Executive Officer
Total Action for Progress
Roanoke, VA

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M | THE ROLE AND IMPACT OF PUBLIC CAAS AND CSBG IN AMERICA'S LARGEST CITIES

2:00 - 3:30 pm
Pacific I

Presentation Level: Beginning
Intended Audience: Public CAAs

Some of America's largest cities are served by Public Community Action Agencies and are using CSBG to address poverty in creative and impactful ways. This panel will discuss the strategies most effective in using CSBG to impact poverty alongside other city resources.

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IP | BUILDING CAPACITY FOR COMMUNITY ACTION: ENGAGING RESIDENTS THROUGH LEADERSHIP ACADEMIES

2:00 - 3:30 pm
Pacific J

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

San Diego County's CAP set out to expand the number of low-income residents trained to lead projects focused on improving

AFFINITY GROUPS

3:45 - 4:45 pm
Salons 1 thru 6 (as below)

Join colleagues with similar roles and interests for discussion and networking during the informal Affinity Groups. These groups will be an opportunity to engage in small table discussions on issues that matter to you, think about how the Partnership can better support or engage you in its work, and provide you with connections to connect with once you leave San Francisco. Each group will be provided a moderator and questions to get the discussion going. Check the board by the Registration Desk for a final list of groups being held this afternoon but some of the groups in development include:

1. Certified ROMA Trainers
2. CCAPs
3. Members of the Millennial Generation
4. Communications/Marketing/Branding
5. Finance Directors
6. Board Members

2015 Awards Gala

Yerba Buena Ballroom
6:30 pm

WELCOME

*Thomas P. Tenorio, CCAP
Chair, Community Action Partnership*

INVOCATION

*Rev. Paul McCoy
Board Chair, Fresno EOC, Fresno CA*

Introduction of Board of Directors and Special Guests

PRESIDING

*Denise L. Harlow, CCAP
CEO, Community Action Partnership*

*2015 Award for Excellence
KCEOC Community Action Partnership
Barbourville, Kentucky*

DINNER SERVICE

*Certified Community Action Professionals Class of 2015
Recognition of Recertified Community Action Professionals*

*Robert M. Coard Innovation Award
Ted Edlich
Roanoke, Virginia*

*Jayne Thomas Grassroots Volunteer Recognition Award
Thomas "Tank" Strickland
Knoxville-Knox CAC, Knoxville, Tennessee*

*Sargent Shriver Achievement Award
Luis Chavez
Fresno Economic Opportunities Commission, Fresno, California*

CLOSING REMARKS

Denise L. Harlow, CCAP

the health, safety and well-being of their neighborhoods. The Resident Leadership Academy (RLA) provides community leaders with skills to identify areas of improvement in neighborhoods and then seek resources to make change happen. Learn more about RLA and how San Diego is leveraging it for the future of Community Action.

Maggie Lujan

Program Director
San Diego County Community
Action Partnership
San Diego, CA

Juana Duenas

Program Manager
San Diego County Community
Action Partnership
San Diego, CA

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COMMUNITY ACTION PARTNERSHIP AWARDS GALA

5:15 – 6:30 pm
Yerba Buena Ballroom Foyer

Mix and Mingle Cash Bar

6:30 pm – 9:30 pm
Yerba Buena Ballroom

Join with your friends and
colleagues for this memorable
evening.

.....

FRIDAY, AUGUST 28

.....

ROUND TABLE DISCUSSIONS WITH LIGHT BREAKFAST – SPONSORED BY WIPFLI

8:00 - 9:00 am
Yerba Buena Ballroom 8-9

Enjoy a continental breakfast to
get our final 2015 Convention

day off to a good start. Select
a topic at one of the many
tables we will have, where
people can gather to learn,
share, and dialogue about issues
that are most important and
relevant to them. Select from
issues and topics such as Board
Governance; Social Media and
Communications; Head Start;
CED; Resiliency; and many others
that will be available to join
before our final workshops and
closing session.

.....

D | WHY MILLIONS OF PEOPLE CAN NO LONGER MAKE A LIVING

9:15 - 10:45 am
Salon 1

Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association Staff

*The Board and Staff of the Community
Action Partnership would like to thank our*

COMMUNITY ACTION PARTNERSHIP MEMBERS!

*Your continued support of the Partnership's efforts
is invaluable and makes all we do possible.*

The American Dream is in trouble. The middle class has been shrinking for 30 years and continues to be squeezed. This workshop will review the macro economic causes behind it.

Jim Masters, CCAP
Knowledge Worker
Center for Community Futures
Berkeley, CA

Allen Stansbury
Senior Associate
Center for Community Futures
Berkeley, CA

.....

**LG | INSPIRE:
INTER-ORGANIZATIONAL
NETWORKING AND STRATEGIC
PLANNING INSTEAD OF
REPLICATION OF EFFORTS**

**9:15 - 10:45 am
Salon 2**

Presentation Level: Intermediate
Intended Audience: All

Strategic planning is an important process undertaken routinely and systematically to help organizations maximize their full potential. It is rare to see non-profit organizations utilize strategic planning as a networking opportunity and take part in strategic planning across non-profit organizations. This workshop session will provide a case study/overview

of an inter-organizational and collaborative strategic planning process between two small community-based non-profit organizations. Participants gain insights on why and how two executive directors solicited the support of a university faculty member to assist them in a strategic planning process that integrated both their non-profit organizations. This workshop presentation offers an example of how community based non-profit organizations can plan cooperatively with other community based non-profit organizations to leverage their organizational resources and be in a stronger position to increase communal impact and secure competitive funding.

Pamela Ross McClain, PhD
University of Michigan
Flint, MI

Lillie Williams
Saginaw County CAC, Inc.
Saginaw, MI

Michelle McGregor
Executive Director/CEO
First Ward Community Center
Saginaw, MI

.....

**LG | SUCCESSFUL PROGRAM
GOVERNANCE STRATEGIES**

**9:15 - 10:45 am
Salon 3**

Presentation Level: Intermediate
Intended Audience: Agency/Association
Staff, Executive/Leadership Teams

Effective Head Start governing bodies provide support and direction to guide organizations. When parents are more knowledgeable about the contents of the Head Start Act, the likelihood increases that they will successfully make every effort to ensure that children receiving Head Start services are being properly developed. Understanding the policies and the structure of program governance will ensure a strong Head Start program that will function as mandated in the Act. Knowing the decision making process will prevent any unnecessary internal conflict and/or legal issues in the future.

Melvin Gravely
Chief Executive Officer
The Gravely Group
Columbus, OH

.....

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**COMMUNITY ACTION PARTNERSHIP ANNUAL CONVENTION 2016
JW MARRIOTT
AUSTIN, TX
AUGUST 30-SEPTEMBER 2, 2016**

M | ESTIMATING PROGRAM COSTS THROUGH PROGRAM OUTCOME EARNINGS ANALYSIS**9:15 - 10:45 am**
Salon 5

Presentation Level: Intermediate
Intended Audience: Agency/Association Staff

How a Program Outcome Earnings Program Plan (POEPP) can provide a guide to determine programs cost. The POEPP is detailed showing how National Performance Indicators (NPI's) outcomes and cost rates establish earnings which a program needs to generate to cover its program expenses. Examples of NPI driven outcomes and estimated earnings outline how program costs are allocated.

Mark S. Koiwai, CCAP

Senior Program Evaluator
United Planning Organization
Washington, DC

CED | RECOGNIZING AND DEVELOPING SOCIAL ENTERPRISE OPPORTUNITIES**9:15 - 10:45 am**
Salon 11

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

This session will explore best practices for agencies looking to explore or expand social enterprise as a way of creating new and diversified revenue sources, and this presentation will map out a course to move from "business concept" to start-up. Discussions will include identifying physical and intellectual capacity, developing a set of criteria that meets agency values, goals, objectives and outlines a process to move the concept through a series of checks and balances. Included in the presentation will be discussion on the importance

and necessity of developing a business plan and the exploration of various financing options.

Gary Joseph

Food Services/Transit Systems/
Enterprise Officer
Fresno EOC
Fresno, CA

LG | STATE ASSOCIATIONS AND T/TA: BUILDING LOCAL CAPACITY FOR IMPACT, ORGANIZATIONAL STANDARDS, ROMA, AND IMPROVED AGENCY PERFORMANCE**9:15 - 10:45 am**
Salon 12

Presentation Level: Intermediate
Intended Audience: State Associations

The work of State Associations in assisting local agencies is critical. This session is for State Association staff and board members and will focus on how we leverage the resources invested in State Associations and the RPICs to help agencies navigate Organizational Standards and ROMA, as well as implement programs based on the best information on how to support families and their move out of poverty.

MC | GETTING YOUR FEET WET: SOCIAL MEDIA 101**9:15 - 10:45 am**
Salon 13

Presentation Level: Beginning
Intended Audience: Agency/Association Staff

Social Media, despite its undeniable appeal and growing usage among people of all age groups, can still be a bit scary for nonprofit marketers and communication managers. This presentation will help new users by introducing the top five social media sites, sharing the basics of

content strategy and inspiring the confidence to move ahead with a social media presence.

Melissa Bohacek, CCAP

Communications Manager/Executive Assistant
Northwest Indiana Community Action
Crown Point, IN

Anna Schoon, CCAP

Planning and Business Development Director
Northwest Indiana Community Action
Crown Point, IN

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A | ADVOCACY: CREATING A REALISTIC PLAN THAT GETS RESULTS

9:15 - 10:45 am
Salon 14

Presentation Level: Intermediate
Intended Audience: Board Members, Agency/Association Staff, Executive/Leadership Teams

Learn how to set achievable advocacy goals and create an action plan to reach them. In this session you will learn best practices for setting advocacy goals, developing strategies based on your agency's unique assets, and identifying measurable indicators that will help you monitor your progress. The field of advocacy planning and evaluation is rich with tools and guides. You'll leave with many of the best plus resources for further learning.

Margaret Eaton
Consultant
MargaretEaton.com
St. Louis, MO

IP | UP TO OUR EYEBALLS IN VI-SPDATS: HOW OUR CAA IS TRANSFORMING OUR COMMUNITY BY ENDING HOMELESSNESS

9:15 - 10:45 am
Salon 15

Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff, State CSBG Administrators

Being the Single Point of Entry for the homeless has allowed our CAA to begin transforming our community. By using the referral sources that CAA's have been known for, we have been able to get permanent housing for people that will improve their quality of living and decreased their use of public services. By embracing the Housing First

model, we have been able to work with people where they are in order to get them services that they desperately need while saving money to the community. Come learn how your CAA can transform and be part of the solution to end homelessness.

Angie Walker, CCAP
Housing Advocate
City of Rockford Human Services
Rockford, IL

Jennifer Jaeger, CCAP
Community Services Director
City of Rockford Human Services
Rockford, IL

IP | HOW TO BUILD, MAINTAIN AND GROW A SUCCESSFUL INFORMATION TECHNOLOGY (IT) PROGRAM THAT WILL EMPOWER YOUR COMMUNITY TO SELF-SUFFICIENCY

9:15 - 10:45 am
Nob Hill A

Presentation Level: Intermediate
Intended Audience: Agency/Association Staff, Executive/Leadership Teams

By 2020, over 750,000 new IT jobs will be created in the US. UPO has transformed communities by implementing a customized IT training program that focus on developing skills in high-demand occupations with an average salary of \$40,000. Through collaborative partnerships, certification, soft skills, and internship low income individuals are able to earn an industry recognized certification in the IT industry. This workshop will examine pathways to self sufficiency and job retention by building, maintaining and growing a pool of certified trainees with marketable in demand IT skills.

Dianna Guinyard
Division Director
United Planning Organization
Washington, DC

Reginald Glenn
Program Coordinator
United Planning Organization
Washington, DC

Robin Coates
Job Developer
United Planning Organization
Washington, DC

Raymond E. Bell
President
the H.O.P.E. Project
Washington, DC

IP | INNOVATIVE APPROACHES FOR FINANCIAL AND ECONOMIC EMPOWERMENT

9:15 - 10:45 am
Nob Hill B

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

This session will explore best practices for integrating employment, financial coaching, and income supports services to help families achieve economic security. Presenters will discuss new research illustrating the improved outcomes that clients can achieve when receiving integrated services, as well as strategies for operationalizing that approach. LISC will provide a national perspective, while Community Action Agency leaders will highlight the innovative employment and entrepreneurship programs into which they have incorporated financial coaching and income supports access.

Seung Kim
Program Director, Family Income & Wealth Building
LISC
Chicago, IL

Sarah Rankin
Senior Research Associate
LISC
Chicago, IL

IP | SHIFTING TOWARDS SOLUTIONS - A BUNDLED APPROACH TO WHOLE CUSTOMER CARE

9:15 - 10:45 am
Nob Hill C

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Douglas County is a suburban community which has begun to shift the model of care for vulnerable residents away from emergency services towards a bundled, solutions-based approach. In designing DC Cares, the public CAP leveraged federal funds to build strategic partnerships, take the program to scale, and create customized solutions for each customer. This presentation will cover the implementation of the full ROMA cycle, demonstrate the value of strategic collaboration, and explore an engagement model of support to demonstrate how resources may be bundled together to create solutions.

Rand Clark

Community of Care Navigator
Douglas County
Castle Rock, CO

A | RAISE ARIZONA: A COMMUNITY PARTNERSHIP FOR LIVING WAGES

9:15 - 10:45 am
Nob Hill D

Presentation Level: Advanced
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff

In 2014, Arizona Community Action Association (ACAA) launched an innovative project designed to build new partnerships between businesses, consumers, and community action. Raise Arizona: A Community Partnership for Living Wages recruits businesses

who voluntarily commit to pay all their workers a living wage and then promotes those businesses to consumers. A living wage provides earnings sufficient for a family to stay out of poverty and off social services. This session will explore how Community Action can expand beyond service delivery, engage new partners, and increase our impact

Kelly McGowan

Deputy Director
Arizona Community Action Association
Phoenix, AZ

Luke Black

Equal Voices Facilitator
Arizona Community Action Association
Phoenix, AZ

IP | BUILDING CAPACITY TO ADDRESS YOUTH POVERTY

9:15 - 10:45 am
Juniper

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

This session will highlight one agency's collaborative efforts to establish a continuum of care to support opportunity youth. The workshop will include an overview of building partnerships to address youth poverty and the formation of a Collaborative, including identifying key stakeholders. In addition, the session will discuss branding the consolidation of resources to promote youth self-sufficiency. Field Specialists from the Employment and Training service programs, Local Conservation Corps/Youthbuild, and Homeless and Runaway Youth (RHY) programs will lead the session.

Michelle L. Tutunjan

Sanctuary Director
Fresno EOC
Fresno, CA

Jeff Davis

Director, Employment and Training Services
Fresno EOC
Fresno, CA

Shawn Riggins

Local Conservation Corps/YouthBuild
Fresno Director
Fresno EOC
Fresno, CA

D | UNDUPLICATED COUNTS AND AGENCY-WIDE DATA: CAN DATA STANDARDS HELP?

9:15 - 10:45 am
Club Room

Presentation Level: Intermediate
Intended Audience: Agency/Association Staff

In this workshop / work session, we'll describe the Partnership and NASCSP efforts to create data standards that could help local agencies better manage for results in the typical complex CAP data environment. We'll briefly describe other data standards from other fields. Then using examples and information from a network survey, we'll delve into the barriers and ask you to help us think about how as a network we can better address these challenges including thinking about data definitions and standards. If you are your organization's "data geek" or just interested in these questions, we encourage you to come contribute to the conversation.

Paige Teegarden

Vice President of Strategic Initiatives
Garrett County Community Action
Oakland, MD

CED | APPLYING CARBON CAP-AND-TRADE REVENUE TO MOTORISTS IN DISADVANTAGED COMMUNITIES

9:15 - 10:45 am
Pacific A

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff, Board Members

Valley Clean Air Now has been operating Tune In & Tune Up, a vehicle smog repair assistance program in low-income communities in California's San Joaquin Valley, for the past decade. Tune In & Tune Up recently added the option of subsidized vehicle replacement thanks to the California Air Resources Board that includes an additional level of funding to encourage low-income drivers to choose electric vehicles. The program has proven to be very successful, as low-income motorists from some of California's most environmentally and economically disadvantaged communities have retired their pre-1996 high-emitting vehicles and traded up to hybrids and electric vehicles. Tune In & Tune Up customers have reported substantial economic benefits from their new vehicles, including reduced transportation costs, increased savings toward long-term goals such as down payments on homes, and advances at work. The strategy of directing carbon reduction revenues toward environmentally and economically disadvantaged communities so far shows great promise in producing quantifiable benefits in these areas.

Tom Knox
Valley CAN
Sacramento, CA

IP | COMMUNITY ACTION AGENCIES AND YOUTHBUILD—A STRONG PARTNERSHIP MODEL

9:15 - 10:45 am
Pacific B

Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams, Agency/Association Staff, Board Members

This panel will highlight what is working well for the several dozen CAAs that sponsor YouthBuild programs around the country. The benefits and challenges of establishing such partnerships will be discussed, and the panel will include all perspectives, including a current YouthBuild student.

David Abromowitz
Chief Public Policy Officer
YouthBuild USA
Washington, DC

Wallace Sibley
Executive Director, Quad Area
Community Action Agency, Inc.,
Hammond, LA

Phil Matero
Founder and CEO
YouthBuild Charter School of
California
Los Angeles, CA

Samuel Johnson
Student
Fresno EOC YouthBuild
Fresno, CA

CLOSING GENERAL SESSION

TAKING THE FEAR OUT OF THE FUTURE

11:00 - 11:45 am
Yerba Buena Ballroom
Salons 8-9



Richard Heinberg

Climate change, resource depletion, financial fragility, geopolitical instability—it's enough to make you lose sleep! And no, these dangers are not being exaggerated by the media; indeed, in most instances they are being downplayed. Our existing industrial economy is headed toward a fundamental shift, and poor people are likely to feel the heat first. But system change could be a good thing if we embrace resilience principles and work toward a more local and fair post-fossil fuel society. Leading-edge foundations and non-profits see opportunities amid the warning signs and are mobilizing a resilience-based strategy for change that starts with low-income communities.

Richard Heinberg
Senior Fellow-in-Residence
Post Carbon Institute
Santa Rosa, CA

CLOSING COMMENTS FROM THE COMMUNITY ACTION BOARD CHAIR

11:45 am - 12:00 noon
Yerba Buena Ballroom
Salons 8-9

Thomas Tenorio, CCAP
Board Chair
Community Action Partnership

12:00 noon

2015 Community Action Partnership Convention adjourned. Thank you for joining us in San Francisco.

IN MEMORIAM

*The Community Action Network
mourns the loss of Leonard
Dawson, one of the founders of
Community Action Partnership
(NACAA), and a former Executive
Director of Coastal Georgia CAA.
He was a pioneer in the movement
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Booth 308

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Booth 310

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Booth 402-403

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Hamid Kelishadi, President & CEO
Lucy Mendez, Business Development
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Booth 403

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Linda Eisenhart, End User Support
Margaret Power, PhD.
President
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Washington, DC 20001
(202) 628-4900
www.opportunitystudies.org

EOS provides assistance to Community Action Agencies, community-based organizations, and their partners for initiatives that make communities more sustainable and improve the well-being of low- and moderate-income families and individuals; we offer research and analysis to help identify, develop and manage new opportunities to mobilize partnerships.

Booth 105

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Linda Eisenhart, End User Support
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Booth 206

Fulcimus, LLC

Theodore Stocker, Managing Partner
John Chen, Managing Partner
41 Salcombe Street
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(617) 209-9674
principals@fulcimus.com
www.fulcimus.com

Fulcimus, LLC develops software for nonprofits who need lean, powerful solutions for managing their data. Its key product, Codect, is a data warehousing system that allows Community Action Agencies to collect and visualize data across multiple systems and programs for complete and accurate reporting.

Booth 103

Group Workcamps

Jeff Thompson, Director
Bob Turley, Developer
P.O. Box 599
Loveland, CO 80503
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bturley@group.com

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Sammie Rayner, Head of Partnerships
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Booth 207

Healthy Tribes

Michael Meyer
Robert Parisian
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Fax: (571) 323-2102
healthcareta@namsinc.org
www.acf.hhs.gov/programs/healthy-tribes-general

The Healthy Tribes program provides information and resources to promote enrollment by American Indians and Alaska Natives in Medicare, the Children's Health Insurance Program and with insurance available through the Health Insurance Marketplace. The resources and project is the U.S. Department of Health and Human Services.

Booth 205

Irwin Siegel Agency, Inc.

Kenneth Chappell
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MTTC provides leadership training to cultivate high performance teams, mental toughness and emotional intelligence to handle crises and conflict, and effective communication skills to improve employment engagement and strengthen overall organizational health.

Booth 307

continued on page 64

Missouri Association for Community Action

2014 William Street
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(573) 634-2969
Fax: (573) 636-9440
hlockard@communityaction.org
www.communityaction.org

Missouri Association for Community Action is the membership association of the 19 Missouri Community Action Agencies. MACA works to build the capacity of the Community Action network and advocate for low income families.

Booth 209

Mutual of America

Thomas E. MacMurray, Sr. VP
320 Park Avenue
New York, NY 10022-6839
(212) 224-1689
Fax: (212) 224-2527
tom.macmurray@mutualofamerica.com
www.mutualofamerica.com

Booth 106

NASCSP

Lauren Cook, Program Analyst
111 K Street, NE, Suite 300
Washington, DC 20002
(202) 624-5866
Fax: (202) 624-8472
lcook@nascsp.org
www.nascsp.org

NASCSP is the premier national association charged with advocating and enhancing the leadership role of states in preventing and reducing poverty.

Booth 101

National Community Action Foundation (NCAF)

David Bradley, Executive Director
PO Box 78214
Washington, DC 20013
(202) 842-2092 | Fax: (202) 842-2095
info@ncaf.org
www.ncaf.org

Booth 405

National Head Start Association

Kenneth Braswell, Director
Edward Condon, Senior Director
Professional Development Services
1651 Prince Street
Alexandria, VA 22314
(703) 739-7568
econdon@nhsa.org
www.nhsa.org

Booth 404

National Responsible Fatherhood Clearinghouse

Kenneth Braswell, Director
Recaan Harb, Research Assistant
9300 Lee Highway
Fairfax, VA 22031-1207
(703) 225-2846
Fax: (703) 934-3790
recaan.harb@icfi.com

NRFC is an Office of Family (OFA) funded national resource for fathers, practitioners, programs/Federal grantees, states, and public interested in supporting strong fathers.

Booth 306

Office of Community Services

Anamita Gall, Exhibitor
9300 Lee Highway
Fairfax, VA 22031-1207
(703) 934-3603
Fax: (703) 934-3740
anamitagall@icfi.com
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Booth 102

Outcome Results System

John Hume, Certified Trainer
1858 Charter Lane, Ste. 103
Lancaster, PA 176040-8080
(717) 295-9712
Fax: (717) 295-9796
jhume@designdatacorp.com
www.outcomeresults.com

ORS is a stable application to track client demographics, the services and goals for your client and report what you have done for State and Federal progress reports. With over 400 built in, customizable reports.

Booth 107

Safelink Wireless

Joy Burwell
Nadia Arroyo
9700 NW 112th Avenue
Miami, FL 33178
(202) 263-2971
jburwell@amplifypublicaffairs.net
www.safelink.com

Safelink is a federal Lifeline program that provides a free cell phone and free airtime each month to eligible low-income individuals. Some of the benefits of Safelink include use in an emergency and assistance seeking and retaining employment by having the ability to communicate with employers.

Booth 201

Shah Software, Inc.

Jagat Shah, President
1 Collinway Place
Dallas, TX 75230
(800) 968-2748
Fax: (432) 224-1014
jshah@shahsoftware.com

Shah Software has been providing Client Tracking and Case Management solution to Community Action Agencies since 1994. An agency wide tracking system ensures comprehensive reporting and tracking clients across all different programs.

Booth 302

Springfield College School of Professional and Continuing Studies

Marisol Guevara, Director of Recruitment and Admissions
263 Alden Street
Springfield, MA 01109
(413) 748-3742
Fax: (413) 748-3557
mguevara@springfieldcollege.edu
www.springfieldcollege.edu

Springfield College offers accredited undergraduate and graduate programs in human services for adults passionate about helping others. Classes are held two weekends a month at 10 regional campuses. our work experience, trainings, and certifications will save you time and money. We look forward to talking with you and get you started!

Booth 104

T.H.O. Software Solutions

Connie J. Everson
Tom H. O'Neal
212 Third Avenue N., Suite 317
Minneapolis, MN 55401
(612) 339-1505
Fax: (612) 339-6034
cjeverson@thosoftware.com
www.thosoftware.com

For the past 30 years T.H.O Software Solutions has provided grant accounting and client tracking software to Community Action agencies and other nonprofits. T.H.O Software specializes in working with individual agencies or groups of agencies to design software that meets their specific operation and reporting requirements.

Booth 210

continued on page 65

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105	FOOD & BEVERAGE					
104	106	205	206	305	306	405
	107	204	207	304	307	404
103	108	203	208	303	308	403
102	109	202	209	302	309	402
101	110	201	210	301	310	401
ENTRANCES						

U.S. Census Bureau

Lia Bolden, Data Dissemination Specialist
Luz Castillo, Data Dissemination Specialist
Armando Mendoza, Data Dissemination Specialist
Exhibit Program
Washington, DC 20233
Phone: (202) 631-2127
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Booth 102

Vitamin Angels

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Santa Barbara, CA 93101
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amicka@vitaminangels.org
www.vitaminangels.org

For over 20 years, Vitamin Angels has been helping at-risk pregnant women, new mothers and children under five, gain access to life changing vitamins and minerals in the US and abroad.

Booth 109

Wipfli, LLP

Brian Gaumont, Client Dev. Advisor
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Booth 304-305

Zoo-phonics, Inc

Charmaine Turpin, National Sales Director
20950 Ferretti Road
Groveland, CA 95321
(209) 962-5030
Fax: (209) 962-4320
charmaine@zoo-phonics.com
www.zoo-phonics.com

The Zoo-phonics Program is a kinesthetic, multi-sensory approach to learning language arts. Classroom kits will be showcased. Training available.

Booth 208

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Booth 102	Office of Community Services
Booth 103	Fulcimus. LLC
Booth 104	Springfield College School of Professional and Continuing Studies
Booth 105	Economic Opportunity Studies
Booth 106	Mutual of America
Booth 107	Outcome Results System
Booth 108	U.S Census
Booth 109	Vitamin Angels
Booth 110	CAP Systems, Inc.
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Booth 202	Caseworthy
Booths 203	Healthy Tribes
Booth 204	CAP60
Booth 205	Healthy Tribes
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Booth 209	Missouri Association for Community Action
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Booth 302	Shah Software
Booth 303	IT Front Desk, Inc
Booth 304-5	Wipfli, LLP
Booth 306	National Responsible Fatherhood Clearinghouse
Booth 307	Mental Toughness Training Center
Booth 308	AFCPE
Booth 309	Group Workcamps
Booth 310	Client Track, Inc.
Booth 401-2	Community Action Partnership
Booth 403	COPA
Booth 404	National Head Start Association
Booth 405	National Community Action Foundation

Alexandros Acedo

COMMUNITY ACTION: A MILLENNIAL'S PERSPECTIVE FOR THE FUTURE

Alexandros Acedo is a social studies teacher at Fresno EOC's School of Unlimited Learning. Taking his history back a little further, he was born in San Francisco, CA in 1984 and moved with his family to Fresno in 1988 after his father accepted an employment opportunity. Directly out of high school, Alex moved to Berkeley, where he earned a Bachelor's Degree in Political Science. In 2012, Alex received a Master of Arts degree in Education with a concentration in equity and social justice. Since then, his efforts have been directed towards furthering the mission of "liberty and justice for all"

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Brian Angus

COMMUNITY LEADERSHIP ALIGNMENT LEADS TO COMMUNITY TRANSFORMATION

For the past 40 years, Brian Angus has held responsible management positions in community action agencies (CAA) in four regions of the United States, including serving as CEO in three. As chief executive of Fresno EOC, Mr. Angus has reignited innovation in the agency, one that is leading community transformation. He is regarded widely as a leader, innovator, and entrepreneur. The hallmark of his career has been building community and regional coalitions around urgent human and economic issues.

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Tim Bakman

BOARDS THAT LEAD: BECOMING AN EFFECTIVE NON-PROFIT BOARD

Tim Bakman is the President of Bakman Water Company, a dedicated water utility service provider for Southeast Fresno. An entrepreneur at heart, he has navigated the company's growth into the 21st century, now serving over 12,000 residents. Also widely considered a quiet philanthropist, he is involved in numerous community projects for those less fortunate. He has been a Board Commissioner for Fresno EOC

since 2002, and has filled numerous political appointments, most in support of access to safe, reliable drinking water, schools, and sports.

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Patty Avery

YOUR MONEY, YOUR GOALS TRAIN-THE-TRAINER and AN OVERVIEW OF YOUR MONEY, YOUR GOALS TOOLKIT: HOW IT CAN HELP YOU

Patty Avery is a program specialist in the Consumer Financial Protection Bureau's Office of Financial Empowerment, and serves as program manager for Your Money, Your Goals, a toolkit and training program for a range of intermediaries that serve low-income consumers.

Susan Bales

OPENING KEYNOTE SPEAKER

Susan Nall Bales is founder and President of the FrameWorks Institute, and a Visiting Scientist in the Department of Society, Human Development, and Health at the Harvard School of Public Health. She has lectured at Pitzer College, and served as a visiting scholar at Brandeis University's Heller Graduate School for Social Policy and Management. She is a contributing member of the National Scientific Council at Harvard University's Center on the Developing Child. She is also a Visiting Scholar in Education at the Harvard Graduate School of Education.

Leilani Barnett

INNOVATIVE CROSS-SECTOR PARTNERSHIPS AND NEW OPPORTUNITIES FOR IMPROVING FAMILY FINANCIAL RESILIENCY

Leilani Barnett leads multi-sector collaborations to overcome community development problems by building on local assets. Her work includes Healthy Communities initiatives, cross-sector strategies, and innovative investment approaches. Through public/private/community-based partnerships, Leilani helps low- and moderate-income communities and families. Leilani has held a California real estate broker's

license. She received a B.A. from Brown University and a Master's degree in City and Regional Planning from U.C. Berkeley. She is based in Davis.

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Anna Barth

HOW LIVES WERE CHANGED: A PRELIMINARY LOOK AT A LOW-INCOME WEATHERIZATION PROGRAM IN NORTH DAKOTA

Anna M. Barth, LGSW, grew up in Minnesota as the youngest daughter of a Baptist minister. She graduated with a BSW and MSW from the University of North Dakota. She has experience working with young women without a positive support system facing a crisis pregnancy, as well as victims of domestic violence. She also has an interest in evaluation. In the past she worked at a non-profit organization that offers services to women experiencing a crisis pregnancy. She previously presented at the 2011 annual program meeting of the Council on Social Work Education.

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Sareen Bedoyan-Creede

DOES MARKETING HAVE A PLACE IN THE NON PROFIT WORLD?

Sareen Bedoyan-Creede is Public Relations Specialist at Fresno EOC. She has experience in developing impactful messaging plans for diverse audiences. Her skills & abilities have been honed representing clients such as Disney & Warner Bros. and through experience at Allied Integrated Marketing, the largest entertainment marketing firm in the US. She is a respected spokesperson with media, constituents, and policy makers. Mrs. Bedoyan-Creede studied Business Administration with emphasis in Marketing/Business Communication from the prestigious USC Marshall School of Business.

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Raymond E. Bell

HOW TO BUILD, MAINTAIN AND GROW A SUCCESSFUL INFORMATION TECHNOLOGY(IT) PROGRAM THAT WILL EMPOWER YOUR COMMUNITY TO SELF-SUFFICIENCY

Raymond E. Bell is the founder of R. Emmanuel Bell Consulting, a training company. In 2009 Bell founded the H.O.P.E. Project, also known as the "Harvard of the Hood". The H.O.P.E. Project has been called one of the best I.T. career training programs in the country by the President of the Help Desk Institute. Mr. Bell has received numerous awards for his work including the 2014 R.I.S.E. Demonstration Center Innovator of the Year, 2014 BDPA Washington DC Chapter Member of the Year, Nation Builder Award. He has been featured in several national papers, broadcasts, and media outlets.

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Scott Bennett

YOUR MONEY YOUR GOALS TRAIN-THE-TRAINER

Scott Bennett is part of the management team at Fair Credit Foundation (FCF) where he serves as the State Director of the Utah Individual Development Account Network. Scott was 1 of 25 trainers nationwide participating in the Consumer Financial Protection Bureau's Financial Empowerment Toolkit Pilot Project, equipping social services staff with information and tools to increase their clients' financial capability. Scott prepares Fair Credit Foundation's staff for certification and teaching. Scott Bennett has a Master's in Public Administration. He is a certified personal finance counselor.

Georgette Bhatena

INNOVATIVE CROSS-SECTOR PARTNERSHIPS AND NEW OPPORTUNITIES FOR IMPROVING FAMILY FINANCIAL RESILIENCY

Georgette Bhatena has held a wide range of responsibilities. Most recently she worked at Citi as the Community Relations Officer of the East Bay for five years. Prior to that role, she worked more broadly in community and economic development at the Federal Home Loan Bank of San Francisco, Bank of America, and the Federal Reserve Bank of San Francisco.

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Ayana Bias

THE WHAT, WHO AND HOW OF ADVOCACY

Ayana Bias was born in raised in S.E Washington DC blocks away from the UPO "Petey Greene Center where she oversees the Advocacy and Volunteer Services Division. Born the 5th child of 8 by community activist her passion was always to serve the community that formed in shaped her being. After seeing the changes in her community, and witnessing the struggles of her peers, she decided to pursue a career that will allow her to help others through community service. She has a B.S in Business Administration and MSA in Organizational Development from Trinity University.

Baldev Birk

COMMUNITY ACTION: A MILLENNIAL'S PERSPECTIVE FOR THE FUTURE

Baldev Birk is a Business Development Officer with Fresno Community Development Financial Institution. He has been with Fresno EOC for the past 4 years and was previously a Payroll/Quality Assurance Accountant with the Fresno EOC Finance office. As a resident of Fresno since childhood and a child of immigrants, Baldev has seen the impact that the agency has on Fresno's community. Baldev is a graduate of Fresno State's Craig School of Business and received his degree in Business Administration with emphasis in Finance. He is currently taking the Certified Public Accountant exam.

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Jenae Bjelland

WEATHERIZATION PLUS HEALTH and NATIONAL PARTNER UPDATE

Jenae Bjelland is the Executive Director of the National Association for State Community Services Programs (NASCSPP). Prior to accepting the position of Executive Director, Ms. Bjelland was the Director of Healthy Homes for NASCSPP and previously the Director of Research for NASCSPP. She brings fifteen years of experience in the

anti-poverty and energy efficiency network – working at the local, state and national level. Ms. Bjelland is results driven, adept in analyzing process management, data, and technology needs and is certified as a National Results Oriented Management and Accountability (ROMA) trainer.

Luke Black

RAISE ARIZONA: A COMMUNITY PARTNERSHIP FOR LIVING WAGES and BEYOND SERVICE DELIVERY: FINADING A PLACE FOR COMMUNITY ACTION IN THE WORK OF SOCIAL JUSTICE

Luke Black is the Equal Voices Facilitator for the Arizona Community Action Association. Luke works to educate and foster the development of strategies to end poverty through social justice. Luke aims to find creative and new ways to engage others in social change and foster opportunities for communities to raise their voices. Luke holds an MA in Transformational Leadership from Seattle University and an MS in Justice Studies from Arizona State University. Luke has trained in nonviolent civil resistance, advocacy, social movement, leadership development, and anti-racism.

Tai Blythe

COMMUNITY ACTION AND HEAD START: KEYS TO A HARMONIOUS MARRIAGE

Tai Blythe has a Master's in Leadership Development and a Bachelor's in Psychology with a minor in Sociology. Efficiency and compliance are her specialty. During her tenure as Associate Director of a CAP, she has worked through the use of technology and has developed streamlined systems. Tai is also a Lead Consultant for CAPTech Consulting.

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Melissa Bohacek

GETTING YOUR FEET WET: SOCIAL MEDIA 101

Melissa Bohacek attended The Ohio State University where she earned her Bachelor's degree in Psychology with a Minor in English.

Melissa began her career in direct service to vulnerable populations as a MR/DD Residential Specialist, Wx Building Analyst and Parent Educator. Drawing on her strengths in English, she obtained employment at two of the country's major market newspapers: The Columbus Dispatch and the Cincinnati Enquirer where she remained until joining NWICA where she creates messages that motivate and inspire people to engage with our organization.

MBOHACEK@NWI-CA.ORG

David Bradley

LEGISLATIVE UPDATES

For more than 30 years, David Bradley has been one of Washington's leading advocates on behalf of low-income programs. In 1981, David helped found the National Community Action Foundation (NCAF). As a private non-profit organization funded solely by non-governmental contributions, NCAF represents funding and policy interests of the nation's 1000 community action agencies before Congress and the Executive Branch.

In this role at NCAF, David was the primary architect of the Community Services Block Grant (CSBG). Besides the CSBG, David's legislative activities include Weatherization Assistance, the Low Income Home Energy Assistance Program, Head Start, and job training programs. In his role at NCAF, David has also helped power CAPLAW, a legal resource center for the Community Action Agencies (CAA) network and CAPPAC, a Political Action Committee.

Janet Buckley

SO WE'VE GOT THE DATA...NOW WHAT? ANALYZING COMMUNITY ASSESSMENT DATA TO MAKE PROGRAM DECISIONS

Janet Buckley is currently the Head Start Director at Mobile Community Action, Inc. Prior to coming back to Mobile she was Special Projects Coordinator with Training and Technical Assistance Services at Western Kentucky University and has over 30 years experience in a variety of Head Start, Community

Action, and non-profit programs. Her training materials on community and self-assessment have been disseminated nationally. She has a BA in Communications from SUNY Geneseo, a M.Ed. from the University of South Carolina, and a Certificate in Non-Profit Management from Duke University.

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Joy Burwell

SAFELINK: YOUR CLIENTS' CONNECTION TO EMPLOYERS, EMERGENCY SERVICES AND FAMILY

Joy Burwell has been working as a consultant for SafeLink since 2010. This includes working with the Partnership and its members.

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D. Scott Caldwell

FROM ON THE BRINK TO BOOMING

D. Scott Caldwell is an entrepreneur who has developed a passion for the advancement of non-profit agencies. He specializes in project development and management; fundraising; goal development and strategic planning; business perspective integration; personnel recruiting and retention; human resource management; policy making; leadership development; public speaking; and, stakeholder/group facilitation. He is currently President of CBG, an outsourcing consultancy that works with non-profits to help them develop their agencies. He holds a BBA and MBA in management.

SCALDWELL@CALDWELLBG.COM

Jason Carter

AN INNOVATIVE MODEL TO BUILD FINANCIAL ASSETS FOR VULNERABLE POPULATIONS IN SONOMA COUNTY

Jason Carter has been with Community Action Partnership of Sonoma County for over seven years and has a vast array of experience in youth development, program design and implementation, and is passionate about his role with launching a new and innovative approach to the Agency's strength-based organizational development.

Jason is currently the Program Manager for Youth Connections. Jason has worked at various levels within human services organizations including Petaluma People Services, Unified School Districts, and other community-based agencies.

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Rand Clark

SHIFTING TOWARDS SOLUTIONS - A BUNDLED APPROACH TO WHOLE CUSTOMER CARE

Rand Clark is the Community of Care Navigator in Douglas County. His current responsibilities include building the safety-net of support for vulnerable residents in the county, managing DC Cares, an innovative collaborative which provides self-sufficiency solutions for customers and administers the County's CSBG program. Rand is a certified ROMA trainer and WrapAround facilitator who works directly with residents working to achieve self-sufficiency.

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James Clausell

LEADERSHIP, GOVERNANCE, AND FINANCIAL REPORTING

James Clausell is the managing principal of Clausell & Associates, CPA's, P.C. The firm is a full service firm specializing in auditing, accounting, tax advisory and financial services to not-for-profit (particularly Community Action Agencies) and for-profit organizations. He also serves as a business advisor to many clients and boards of directors (including BB&T, North Carolina A&T State University, and ISFA). He is currently serving on the AICPA Executive Peer Review Committee in the State of Georgia, and is also serving on the National AICPA Peer Review Board.

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Robin Coates

HOW TO BUILD, MAINTAIN AND GROW A SUCCESSFUL INFORMATION TECHNOLOGY(IT) PROGRAM THAT WILL EMPOWER YOUR COMMUNITY TO SELF-SUFFICIENCY

Robin Coates joined (UPO) in 2014

PRESENTER BIOS

and is currently Job Developer with the UPO/YouthTech Training Program. Robin's responsibilities include establishing partnerships with business and industry representatives to market and promote the IT program. Prior to joining UPO, Robin was a Program Analyst with the District Government where she focused on Business Development and Strategic Partnerships in the Workforce Development Division. Robin received her BS in Education from the University of the District of Columbia and received her Masters from The George Washington School of Business.

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Emily Cohen

LEVERAGING TECHNOLOGY TO DRIVE ENGAGEMENT

Emily Cohen has worked with homeless individuals and families for the past 10 years in direct services and as a public policy advocate. Emily currently serves at the Director of Programs at Project Homeless Connect where she oversees the Every Day Connect program and develops new initiatives to meet participants' resource needs. Prior to joining the PHC team, she was the Associate Director of Policy at One Family, Inc in Boston and has served at the Children's Program Coordinator at Hamilton Family Center.

Lauren Cook

WEATHERIZATION PLUS HEALTH

Lauren Cook is the CSBG Team Lead at the National Association for State Community Services Programs (NASCSPP). Prior to accepting the position of CSBG Team Leader, Ms. Cook was a Program Analyst at NASCSPP and supported both CSBG and WAP services. Ms. Cook has experience serving adults with chronic mental illness, homeless individuals and families, disabled and elderly adults, and immigrant and refugee populations both in a direct service and community organizing capacity. She has several years of experience in working

with homeless individuals and families in the District of Columbia, Maryland, and Virginia. She also brings experience in community organizing in San Diego and benefits coordination for disabled and elderly populations throughout California. Ms. Cook holds a Bachelor of Social Work from Salisbury University and a Master of Social Work from San Diego State University and is committed to reducing poverty in the U.S.

Jarle Crocker

PERFORMANCE MANAGEMENT UPDATE and STRATEGIC PLANNING NUTS AND BOLTS

Dr. Jarle Crocker, Director of Training

and Technical Assistance. Dr. Crocker has over 12 years of experience managing training and technical assistance to public agencies and nonprofits engaged in community building initiatives from the local to the national level. His expertise includes extensive direct practice work in the areas of strategic planning, performance measurement, community involvement, systems reform, financing strategies, and the design of public policy consensus-building processes. His areas of content experience focus on early childhood systems and services, juvenile justice, children's exposure to violence, community-based development, work supports,

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and education reform. He has a doctorate from George Mason University's School for Conflict Analysis and Resolution where he also serves as adjunct faculty teaching graduate classes on organizational change and the design and facilitation of public policy consensus-building processes.

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Monik Crumble

BRIDGING THE GAP BETWEEN AGENCY LEADERSHIP AND CLIENTS

Monik Crumble has a four (4) year old enrolled at the Franklin Head Start center. Monik is a single parent, with an Associate Degree in Liberal Studies. In addition to regularly volunteering in her child's classroom, she is also the Chairperson for the program's County-Wide Policy Council overseeing the decision making activities of over 65 members, participated in the Board's 2015 strategic planning retreat, and participated in the 2015 National Head Start Association's 50th Anniversary Conference.

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Esther Cuevas

BOARDS THAT LEAD: BECOMING AN EFFECTIVE NON-PROFIT BOARD

Esther Cuevas serves as the Vice President of Business Development at the Economic Development Corporation serving Fresno County (EDC) where she oversees all departments with the primary mission to market Fresno County as the premier location for business prosperity. She has built a career portfolio of providing professional technical assistance to local companies and those looking to expand or relocate while building effective corporate locations campaigns for niche businesses alike. Ms. Cuevas is a huge advocate of the Central Valley and has been a board member of Fresno EOC since 2014.

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Teresa Curtis

EXPANDING ACCESS MAPPING WORKSHOPS: A COMMUNITY-BASED TOOL FOR INCREASING OUTREACH AND INFORMING PLANNING and INVESTIGATING PARTNERSHIPS THAT ENGAGE WISCONSIN'S DIVERSE COMMUNITIES: A CO-AUTHORING APPROACH

Teresa Curtis, MPH is a State Specialist for the University of Wisconsin-Cooperative Extension's Nutrition Education Program. She provides leadership to program planning, delivery, and evaluation as it relates to underserved low-income audiences. In addition, Teresa co-facilitates organizational level projects that promote sustainable and equitable engagement of colleagues and community members. Teresa is also a facilitator for UW-Colleges and Extension's Multicultural Awareness Program and a member of the leadership team for Extension's Diversity, Equity and Inclusion Community of Practice.

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Janice Daku, CCAP

THE ROLE OF COMMUNITY ACTION AGENCIES IN AFFORDABLE CARE ACT OUTREACH AND ENROLLMENT and PATHWAYS TO EXCELLENCE, WHAT'S NEW AND SOME OLD POTHOLES TO MISS

Janice Daku has over 30 years of management experience—10 years in a for-profit environment, over 25 years with a non-profit Community Action Agency. She is a Certified Community Action Professional (CCAP); National Community Action Partnership Commissioner on the CCAP Commission and Awards for Excellence Commission; Certified ROMA trainer; grant writing/fundraising; Human Resources; public speaking; marketing and public relations; partnership/collaboration building; group facilitation; presenter at national, regional, state, and local conferences; award-winning newspaper editor.

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Jeff Davis

BUILDING CAPACITY TO ADDRESS YOUTH POVERTY

Jeff Davis, Jr., Employment and Training Services Department Director, Fresno EOC.

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Tracey Dixon

LEADERSHIP, GOVERNANCE, AND FINANCIAL REPORTING

Tracey Dixon serves as a partner with Clausell & Associates, CPAs. Her primary responsibility is to serve as audit lead and technical reviewer and she has over 17 years of experience performing audit engagements. Her specialties include indirect cost negotiations, OMB Circular A-133 audits, community action agencies, and colleges and universities.

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Juana Duenas

BUILDING CAPACITY FOR COMMUNITY ACTION: ENGAGING RESIDENTS THROUGH LEADERSHIP ACADEMIES

Juana Duenas is the CAP San Diego Program and Contracts Manager. Ms. Duenas has been part of the San Diego CAP team for 13 years. She has a background in public administration with experience managing multiple public assistance programs, including CalWORKs, CalFresh, Medi-Cal and General Assistance. She is passionate about CAP's Mission as it relates to helping families achieve their full potential.

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Margaret Eaton

ADVOCACY: CREATING A REALISTIC PLAN THAT GETS RESULTS

Consultant Margaret Eaton has designed and run advocacy programs for non-profit organizations across the country on issues ranging from women's health to fair wages to criminal justice reform. In 2013, as part of a regional initiative, Margaret helped Missouri non-profits integrate proven advocacy planning and evaluation tools

into their work. She has also helped community action agencies in Mo, Ia, and Ne with resource development and strategic planning.

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Michael Elkins

PARTNERSHIPS BUILD SELF-SUFFICIENCY

Michael Elkins is CAP Riverside Asset Development Programs Manager. He has an MPA degree, and a Bachelor's degree, from Cal Baptist University. He has completed several self-sufficiency financial literacy courses, including Crown Finance, and Financial Peace University. As a 19 year Army Veteran previous Veterans Services Coordinator he worked to increase partnerships with other service providers, as well as community members, to increase services provided to Veterans and families. He understands the need for partnerships to increase agencies' interoperability in providing community services.

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Blanca Enriquez

OPENING SESSION AND HEAD START TOWN HALL

Dr. Blanca Enriquez is the director of the Office of Head Start. She has been an administrator and supervisor of Head Start programs since 1987. Blanca has been active in early childhood education for more than 40 years. Most recently, she was the executive director of a Texas Head Start program that has won many local, state, and national awards for excellence. She also served on the Texas State Secretary's Advisory Committee on Early Childhood Education and was appointed by former President George W. Bush as an advisory board member for the National Institute for Literacy. She holds a master's of education degree from the University of Texas at El Paso and a doctorate in education administration from New Mexico State University.

Maria Fabula

THE ART OF RURAL PHILANTHROPY: ADDRESSING INNOVATIVE COMMUNITY SOLUTIONS

Maria Fabula, President and Chief Executive Officer for the Community Resource Center, is a true innovator in the nonprofit sector. Over the past eighteen years, Maria has become an expert in nonprofit management, fund development, volunteer engagement, and collaboration. In 2014, Maria was appointed by Colorado's Governor for a three year term on the Governor's Commission on Community Service. Her leadership has led to milestone improvements to the Rural Philanthropy Days Program, by further engaging funders and community members around pioneering solutions for our rural communities.

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Adrian Fassett

MINI GENERAL: HOMELESS VETS

Adrian Fassett has been the President/Chief Executive Officer of the Economic Opportunity Council of Suffolk, Inc., New York, since 1992. Mr. Fassett oversees a workforce of over 100 individuals with an agency budget of over 10 million dollars. Mr. Fassett has previously held various positions with the EOC of Suffolk including, grants and special projects assistant, foster care director and chief operations officer. He has also worked as a teacher in the Longwood School District. He was also the assistant director for Project Upward Bound, the assistant director of the Higher Education Opportunity Program, as well as the director for the Freshman Preparatory Program while employed at Dowling College in New York.

Michael W.G. Gaffley

MANAGING YOUR LEADERSHIP STYLE: ENERGIZING LEADERSHIP THROUGH PERSONALITY TYPE PREFERENCE AND VALUES ALIGNMENT

Dr. Michael W. G. Gaffley, CYC-P is program professor and graduate of NSU and is a certified professional

development specialist. He teaches courses in Human Resource Development, Human Resource Management, Leading Change, and Diversity. He has keynoted, presented and inspired at various national and international conferences around the world. He is the recipient of numerous meritorious and academic awards for his accomplishments in difficult times.

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Marlyn Garcia

AN INNOVATIVE MODEL TO BUILD FINANCIAL ASSETS FOR VULNERABLE POPULATIONS IN SONOMA COUNTY

Marlyn Garcia has been with Community Action Partnership of Sonoma County for over four years. She holds a MA degree in School Counseling from California Polytechnic State University San Luis Obispo. She is bilingual in English and Spanish and has a lot of experience working with diverse and low income populations. She currently serves as the Assistant Director of the Community & Economic Development Department. Her experience includes day to day program operations, program planning and implementation, grants development and program evaluation, and delivery of direct services.

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Robert E. (Bob) Garcia

OPENING SESSION WELCOME REMARKS

Robert E. (Bob) Garcia is the Regional Administrator, Administration for Children and Families, U.S. Department of Health and Human Services. With over 25 years of Federal government service, Mr. Garcia is the principal representative of the Administration for Children and Families (ACF) in Region 9, which includes responsibility for a broad range of Federal programs that address the social and human services needs of children and families. These programs are administered by States, Territories, Tribes, and other grantees in Arizona, California, Hawaii, Nevada, and the

Outer Pacific. The largest of the programs are Temporary Assistance for Needy Families, Child Support Enforcement, Head Start, Child Care, Child Welfare, and services to Runaway and Homeless Youth.

Reginal Glenn

HOW TO BUILD, MAINTAIN AND GROW A SUCCESSFUL INFORMATION TECHNOLOGY(IT) PROGRAM THAT WILL EMPOWER YOUR COMMUNITY TO SELF-SUFFICIENCY

Reginald Glenn is the Program Coordinator for the YouthTech program where he manages and coordinates the daily function of the program. A former contracting officer technical representative (COTR) for DC Government, Job developer, case manager, consultant, and administrator for programs in multiple states, Mr. Glenn has over 25 years developing and empowering hard to serve clients. Through his in-depth knowledge of training programs he has developed a vast experience and knowledge of running programs with clients who may have several difficult barriers towards training.

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Evelyn Gonzalez

COMMUNITY ACTION: A MILLENNIAL'S PERSPECTIVE FOR THE FUTURE

Evelyn Gonzalez was born and raised in Fresno County. Prior to her career in community action, Evelyn served in the United States ARMY Reserves. In March 2005 she began working for Fresno EOC Sanctuary Transitional Living Center (TLC), assisting homeless youth ages 18-24 in becoming self-sufficient adults. While at TLC, she also worked in with Sanctuary Street Outreach to the Streets program. Currently Evelyn is an Anti-Human Trafficking Advocate with the Central Valley Against Human Trafficking project. Evelyn graduated from California State University-Fresno with a Bachelors in Criminology.

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Melvin Gravely

SUCCESSFUL PROGRAM GOVERNANCE STRATEGIES

Melvin Gravely has 20 years of excellence in training programs for numerous Head Start Agencies and Associations. Melvin has trained 100 programs in Head Start compliance in the areas of program area content and program governance. Melvin is a Registered Parliamentarian with the National Association of Parliamentarians, the President of the Ohio Chapter of Parliamentarians, and a Certified Parliamentarian Trainer with the American Institute of Parliamentarians. Melvin is also the Parliamentarian for the National Academy of Television Arts and Science and the National Medical Association.

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Jayna Gray, CCAP

COMPREHENSIVE COMMUNITY NEEDS ASSESSMENT WEB BASED TOOL: POSITIONING YOURSELF AS AN EXPERT ON POVERTY

Jayna Gray has worked as the System Administrator for the Missouri Association for Community Action Agencies for the past 3 years. Prior to joining the State Association office she worked with many different state programs, including Special Health Care Needs and Women, Infant and Children (WIC) programs. Jayna holds her BS in Psychology and became a National Certified ROMA trainer in 2014.

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Christopher Greenwood

SUMMER FOOD: IT'S NOT YOUR LUNCH LADIES LUNCH PROGRAM

Christopher Greenwood has worked as the Community Health and Wellness Coordinator for the City of Rockford Human Services Community Action Agency for 8 years. Chris received a Bachelor of Arts from Judson University and a Master of Public Health (emphasis in Community Health) from Walden University. Chris has been instrumental in creating and implementing successful Social

Norms Campaigns, Public Policy Initiative, Responsible Beverage Service training and developing, coordinating and implementing vital summer food program in two counties serving those most vulnerable for food insecurity.

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Dianna Guinyard

HOW TO BUILD, MAINTAIN AND GROW A SUCCESSFUL INFORMATION TECHNOLOGY(IT) PROGRAM THAT WILL EMPOWER YOUR COMMUNITY TO SELF-SUFFICIENCY

Dianna Guinyard is the Adult Education & Training Division Director at UPO. She's responsible for the management and coordination of a variety of training programs and initiatives including YouthTech IT, Hospitality, Commercial Driving Licensing, and Culinary Arts Training. Previously she served as the Director for UPO Community Services Division, where she was responsible for programs within the organization and ten sub-grantees throughout Washington, DC. She has a MS degree in Social Work from the University of Georgia and has worked in non-profit organizations for over thirty-five years.

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Daisy Gutierrez

BRIDGING THE GAP BETWEEN AGENCY LEADERSHIP AND CLIENTS

Daisy Gutierrez is a participant of WIC, Head Start, Transitional Living Centers and LIHEAP and has experienced many degrees of the benefits Fresno EOC has to offer. In her own words, "If I ever become a millionaire, I've already told myself that I will donate money to Fresno EOC so that they can continue to help others as they have helped my family and me! I love Fresno EOC!" Daisy is the epitome of an EOC success story and our strive to help the community!

LINDA.HAYES@VA.GOV

Bruce Hagen

HOW LIVES WERE CHANGED: A PRELIMINARY LOOK AT A LOW-INCOME WEATHERIZATION PROGRAM IN NORTH DAKOTA

Bruce Hagen started working in weatherization for Dakota Prairie Community Action in 1982. In 2009, he took a position with the North Dakota Department of Commerce as a Residential Energy Specialist. His duties included training, monitoring, and working on software the state is developing. In 2013 he became Weatherization Program Manager. He oversees the Building Code/ADA Program, Third Party Inspection Program, Manufactured Home Installation/SAA Program, and the Energy Conservation Grant for Public Buildings.

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Michael Hanson

COMMUNITY LEADERSHIP ALIGNMENT LEADS TO COMMUNITY TRANSFORMATION

Michael Hanson has been superintendent of California's fourth largest school district, Fresno Unified since 2005. He currently serves as the President of the CORE Districts, a non-profit organization consisting of ten districts serving over one million students in California. The CORE Districts received an unprecedented waiver from No Child Left Behind legislation in 2013 and 2014 for its innovative accountability system and highly-productive and meaningful collaboration. Mr. Hanson is a proud alumnus of UCLA as well as Harvard Graduate School of Education and Syracuse School of Education.

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Delicia Harris, CCAP

SUMMER FOOD: IT'S NOT YOUR LUNCH LADIES LUNCH PROGRAM

Delicia Harris has served as the Outreach Worker for the City of Rockford Human Services Community Action Agency for 7 years. Her history in the prevention arena date back 8 years with a concentration in gang and domestic violence. Delicia has earned both a Bachelor of Arts and a Master of Organizational Leadership from

Judson University. Utilizing the Strategic Prevention Framework model, Delicia has worked with a coalition to implement a Social Norms Campaign and work with communities on Public Policy Initiatives to implement Responsible Beverage Service Training.

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Linda Hayes

BRIDGING THE GAP BETWEEN AGENCY LEADERSHIP AND CLIENTS

Linda Hayes has lived in Southeast Fresno for over 39 years, and currently lives in Clovis. She currently works as a Supervisory Program Analyst in Mental Health at the VA Central Health Care System where she has worked for the past 15 years and has a total of 29 years of government employment experience. Ms. Hayes is involved in the various community committees and has served as a Fresno EOC Board Commissioner since 2012, is currently the Second Vice Chair and sits on the Finance and Grandparent committees.

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Richard Heinberg

CLOSING SPEAKER

Richard is a Senior Fellow of the Post Carbon Institute and is widely regarded as one of the world's foremost Peak Oil educators. He has authored a dozen award-winning books; scores of essays and articles that have appeared in such journals as *Nature Journal*, *Reuters*, *Wall Street Journal*, *The American Prospect*, *Public Policy Research*, *Quarterly Review*, *Yes!*, and *The Sun*; and on web sites such as *Resilience.org*, *TheOilDrum.com*, *Alternet.org*, *ProjectCensored.com*, and *Counterpunch.com*.

Melanie Herman

TOP 10 RISKS FACING COMMUNITY ACTION AGENCIES

Melanie Herman is the Executive Director of the Nonprofit Risk Management Center. A prolific author of a more than fifteen books on various risk management topics,

Melanie has delivered countless workshops, seminars, and keynote presentations for organizations simply unwilling to leave success to chance.

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Lucy Hernandez

AN INNOVATIVE MODEL TO BUILD FINANCIAL ASSETS FOR VULNERABLE POPULATIONS IN SONOMA COUNTY

Lucy Hernandez serves as the Director of Operations & Development at Community Action Partnership Sonoma County. She has a B.A. from Cal State Chico and has over 16 years of experience administering, managing and developing over 30 Community Action and Regional level programs. Her strengths are in building strong partnerships, develop relationships, leverage resources effectively and maximize delivery of services through a collective impact model. She serves as a board member on the Hispanic Chamber of Commerce, First 5 Evaluation Committee and the Mayor's Gang Taskforce Policy.

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Danielle Hile, CPA

LEADERSHIP, GOVERNANCE, AND FINANCIAL REPORTING

Danielle Hile serves as partner with the firm. Her primary responsibility is to serve as audit lead and technical reviewer and she has over 15 years of experience performing audit engagements. Her specialties include international taxation, OMB Circular A-133 audits, and for-profit entities. She serves as a board member of the Institute of Student Financial Aid and Administrative Services and is a member of the AICPA and Georgia Society of CPAs.

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Angela Hirsch, CCAP

COMPASSION FATIGUE - HEALING THE HELPER

Angela Hirsch, CCAP is the Community Services Director for Central Missouri Community Action, a position she has held

PRESENTER BIOS

since 2005. Energy assistance, Step Up to Leadership, family support and development and community organizing are some of the initiatives overseen by Ms. Hirsch in an eight county region throughout Central Missouri. In this work, Ms. Hirsch administers the Community Services Block Grant (CSBG), the Low Income Home Energy Assistance Program (LIHEAP), the Missouri Work Assistance Program (MWA) and oversees the Foster Grandparent Program for CMCA.

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Reba Hough-Martin

IVR: AUTOMATED APPOINTMENT SCHEDULING & REMINDERS MADE EASY FOR COMMUNITY ACTION AGENCIES and TECHNOLOGY SOLUTIONS TO ACHIEVE INCREASED PRODUCTIVITY AND GREATER CUSTOMER SATISFACTION

Mrs. Reba Hough-Martin is the Deputy Director at the Palmetto Community Action Partnership in

Charleston, South Carolina located in Region IV. She has over twenty years' experience as a SEACAA service provider and manager and family service worker. She also is a CCAMP ROMA trainer and mentor. She has a Masters in Hospital Administration and she is a CCAP candidate.

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Jennifer Jaeger

UP TO OUR EYEBALLS IN VI-SPDATS: HOW OUR CAA IS TRANSFORMING OUR COMMUNITY BY ENDING HOMELESSNESS

Jennifer Jaeger is the Community Services Director for the City of Rockford Human Services Departments. Jennifer has a BS from Seton Hall University. Jennifer is responsible for program oversight, compliance, staff and budgets for over nine million dollars in federal and state funded programs including CSBG, DHHS, LIHEAP, Weatherization, HUD Continuum of Care & ESG, FEMA Emergency Food

& Shelter Program, Summer Food Service Program (USDA funded) and Partnerships for Success through SAMHSA, as well as other smaller local and private grants and funding sources.

Avni Jamdar

EMERALD CITIES AND HIGH ROAD JOBS

Avni Jamdar has directed the San Francisco office of Emerald Cities since 2011. She advances energy efficiency project opportunities; negotiates community workforce agreements with San Francisco Building Trades unions, community organizations and building owners; and collaborates with workforce training organizations and city/county departments to advance high-road jobs and career pathways for disadvantaged communities. Jamdar has been instrumental in developing the Energy, Water and Solar Retrofit project of the Mission Housing Development Corp. and is working

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Denise Sellers
Dr. Yvonne Beckles Thomas
Angel Walker



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to scale a region-wide affordable housing energy retrofits program. She also studied the role the infrastructure sector can play in moving the state's under-educated young adults into good-paying jobs with career ladder opportunities. Jamdar holds a Master's degree in city planning from the University of California, Berkeley, and a diploma in architecture from the Center for Environmental Planning and Technology in Ahmedabad, India.

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Julie Jakovic

WINNING WORK

Julie Jakovic is a nationally recognized and respected coach, facilitator, and strategist known for her pragmatic optimistic approach. Before launching her own firm, iLead Strategies, Julie built and led successful teams in her work as vice president and human services practice leader at the Development Services Group, at ICF International, at The Finance Project, and at the National Association for State Community Services Programs. Julie was awarded the Ann Kagie National Community Services award by the National Association for State Community Services Programs.

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Janet Johnson, CPA

OVERVIEW OF THE NEW PROCUREMENT REGULATIONS

Janet Johnson is one our lead trainers on federal regulations including the new Uniform Guidance, internal controls and fiscal best practices. She is always eager to share her knowledge and skills with clients by providing education on how to implement new processes—and change old ones—that have effective internal controls and save time and money. In addition, Janet is a coauthor of Wipfli's Model Accounting and Financial Policies and Procedures Manual (recently updated it to comply with the Uniform Guidance).

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Sonji Dawson Johnson

AN OVERVIEW OF YOUR MONEY, YOUR GOALS TOOLKIT: HOW IT CAN HELP YOU!

Ms. Dawson Johnson currently serves as the Program Specialist on the Learning Community Resource Center team and the Risk Mitigation Training and Technical Assistance team. She has more than 20 years of experience in program management, grant coordination, and meeting and event planning. Ms. Dawson Johnson has provided training and technical assistance in the following areas of leadership development, needs assessment, organizational standards, and meeting facilitation. Ms. Dawson Johnson has a Master degree in Management with a focus in Leadership..

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Lynne V. Jones, CCAP

DOES MARKETING HAVE A PLACE IN THE NON PROFIT WORLD?

Lynne V. Jones holds a BS in Computer Science and a MA in Public Administration. Ms. Jones has 15 years of work experience in computer support, training, consulting and graphic design. She also taught computer curriculum at a four-year college. Ms. Jones has been active with non-profits for over 20 years, working directly within the community in various roles. With her diverse background and her organization and crisis management skills, Ms. Jones has led the Strategy and Communications Department at Fresno EOC for the past three years.

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Gary Joseph

RECOGNIZING AND DEVELOPING SOCIAL ENTERPRISE OPPORTUNITIES

Gary Joseph is the Food Service/ Transit Systems/Enterprise Officer for the Fresno Economic Opportunities Commission (Fresno EOC). Mr Joseph has been with the Agency for 27 years and oversees a budget of \$14 million dollars. He also oversees the Financial Independence Committee that evaluates social enterprise ideas. Prior to his employment with Fresno

EOC he held various management positons with United Airlines within the Food Services Division. He is engaged with his Agency as they take on the many aspects of fighting poverty in the communities they serve.

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Mansfield Key III

KEY'S ABC TO LEADERSHIP

Mr. Key is a Growth Development Strategist, International Motivational Speaker, Consultant, Speech Writer, and Social Entrepreneurial. He has impacted the lives of over a million people through presentations, programs, and products. He is known mostly for his ability to use music, drama, and motivational teachings to educate and empower people. Today he travels the world sharing messages of hope to inspire others to believe the impossible is possible. He believes everyone has something special, but sometimes they need others to help them discover it.

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Seung Kim

INNOVATIVE APPROACHES FOR FINANCIAL AND ECONOMIC EMPOWERMENT

Seung Kim is Program Director for Family Income and Wealth Building at Local Initiatives Support Corporation (LISC). She leads LISC's income and asset-building work, including a national network of over 75 Financial Opportunity Centers in 33 cities around the country. Prior to joining LISC, she worked as a financial coach at one of the early Financial Opportunity Centers in Chicago, as well as a consultant launching and providing technical assistance to FOCs in Chicago and nationally. Ms. Kim previously worked in finance and holds an MBA from Northwestern University.

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Brian King

CONFRONTED BY COMMUNITY, PROVOKED TO ACTION: NEW PERSPECTIVES AND APPROACHES TO COMMUNITY ACTION

Brian King, at the tender age of 8, found the allure of gangs

insurmountable. He joined the renowned Black Gangster Disciples (BGD), numbering over 100,000 in south Chicago. Over the next 35 years he became a feared leader of the BGD. At a major intersection in his life, Brian turned his life around, founded Fresno Street Saints, and devoted all of his attention and energy to rebuilding lives and neighborhoods in Fresno, CA. Brian is often called to address audiences, including national audiences in the thousands. Participants will find his story inspiring and stimulating!

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Tom Knox

APPLYING CARBON CAP-AND-TRADE REVENUE TO MOTORISTS IN DISADVANTAGED COMMUNITIES

Tom Knox manages a variety of public affairs programs throughout California, with two decades of experience in issues management and coalition building at the grassroots level. Tom founded and manages Valley Clean Air Now, a qualified IRS 501(c)3 nonprofit funded by Chevron, which is dedicated to positive and proactive approaches to improving air quality in California's San Joaquin Valley. Their signature program, Tune In & Tune Up, is sponsored by the San Joaquin Valley Air Pollution Control District and has received two of California's most prestigious environmental honors, CCEEB's Edmund G. "Pat" Brown Award and the Governor's Environmental and Economic Leadership Award.

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Mark Koiwai

ESTIMATING PROGRAM COSTS THROUGH PROGRAM OUTCOME EARNINGS ANALYSIS

Mark Koiwai is the Senior Program Evaluator at United Planning Organization. As contract monitor for fee for services subgrantees and in-house Program Outcome Developer he assist subgrantees, Division Directors and Senior Managers established and implement their program's annual outcome earnings plans and strategies. As member of Program Operations Division

executive team, he monitors program outcome earning plans and their outcomes and recommends needed adjustments.

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Tom Knox

APPLYING CARBON CAP-AND-TRADE REVENUE TO MOTORISTS IN DISADVANTAGED COMMUNITIES

Tom Knox manages a variety of public affairs programs throughout California, with two decades of experience in issues management and coalition building at the grassroots level. Tom founded and manages Valley Clean Air Now, a qualified IRS 501(c)3 nonprofit funded by Chevron, which is dedicated to positive and proactive approaches to improving air quality in California's San Joaquin Valley. Their signature program, Tune In & Tune Up, is sponsored by the San Joaquin Valley Air Pollution Control District and has received two of California's most prestigious environmental honors, CCEEB's

Edmund G. "Pat" Brown Award and the Governor's Environmental and Economic Leadership Award.

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Natalie Kramer

COMPREHENSIVE COMMUNITY NEEDS ASSESSMENT WEB BASED TOOL: POSITIONING YOURSELF AS AN EXPERT ON POVERTY

Natalie Kramer currently serves as a Program Support Specialist on Community Action Partnership's Training and Technical Assistance Team. Her work includes providing innovative program support for several initiatives, including the Learning Community Resource Center, the Risk Mitigation Center, and the Organizational Standards Center of Excellence. Kramer has extensive experience in data and research projects, including political research and analysis of legislative issues pertaining to working families in Missouri; leading evaluation efforts on a state campaign to



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increase access to health care; and utilizing data to develop a client resource manual in response to identified community needs. Prior to working with the Partnership, Ms. Kramer worked with the Coalition on Human Needs as a Census Poverty Data and Outreach consultant coordinating efforts of organizations around the country. Kramer earned a Master's Degree in Social Work from Washington University in St. Louis where she concentrated in community development, anti-poverty advocacy, and organizational management. She received her Bachelor's Degree in Sociology from Wake Forest University.

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Anantha Lakshmanan

**IVR: AUTOMATED APPOINTMENT
SCHEDULING & REMINDERS MADE EASY FOR
COMMUNITY ACTION AGENCIES**

Dr. Lakshmanan is the Director of Technology at ITFrontDesk Inc. He was the primary lead for the development and design of the Community Action automated scheduler. He has worked with Community Action Agencies in Region IV to help them customize an automated appointment scheduling system and he has implemented this software solution at CAA's across the country for over 10 years. Dr. Lakshmanan received his Doctorate in Engineering from McGill University in Canada.

Ralph Lippman

**HEALTHY FOOD STRATEGIES, PROJECTS AND
PROGRAM and
OVERVIEW OF COMMUNITY ECONOMIC
DEVELOPMENT**

Ralph Lippman became involved in the development and revitalization of communities when "urban renewal" razed his apartment building. During that decade he worked for the Community Redevelopment Agency of the City of Los Angeles and lectured in public affairs at Pepperdine University and the University of Southern California. Ralph is presently the director of

the California Community Economic Development Association. CCEDA's two hundred twenty members produce results through a range of community building strategies. CCEDA provides its members a clearinghouse for information and action that advance the field and elevate the discussion through continuing education, technical assistance, and advocacy.

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Steve Lipton

LEADER TO LEADER

Steve Lipton, leader of Wipfli LLP's Nonprofit and Government Practice, helps organizations improve their leadership and focus. Through facilitation of strategy development, leadership methods, and organization governance, he helps leaders stay focused on their community and outcomes. As a leader of a large organization and a volunteer serving on several nonprofit boards, Steve is able to share creative solutions based on real-world experience.

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Dave Lopez

**COMBATTING HOMELESSNESS PANEL: AN
OVERVIEW OF TRANSFORMING COMMUNITY
MODELS and
THE ART OF PROVIDING SUPPORTIVE
SERVICES TO HOMELESS VETERANS IN RURAL
AND URBAN COMMUNITIES**

Dave Lopez serves as the Deputy Director form Programs & Operations for Swords to Plowshares. In this role he oversees the Supportive Services Programs that include the Employment and Training Services Units in San Francisco and Oakland; the Front Line Drop-In Health & Social Services unit; and three Supportive Services for Veteran Families (SSVF) Programs. Dave has done a lot of community work in the strategic planning and launch of the 25-Cities Initiative, the Coordinated Assessment and Referral Tool, the CAHP System, as well as the coordination of SSVF services within the CoCs that the two Priority 1 SSVF Programs operate in.

Sara Lopez

**COMMUNITY ACTION: A MILLENNIAL'S
PERSPECTIVE FOR THE FUTURE**

Sara Lopez is a Family/Community Partnerships Specialist with Fresno EOC-Early Head Start program. She has been with Fresno EOC for almost 10 years and has actively worked in the early education field. Sara has worked alongside a diverse community of families and early childhood professionals. She is passionate about early childhood education, community action and continues working to foster change in the community. Sara received a Bachelors in Liberal Studies and Master of Arts in Education with an Early Childhood Emphasis from California State University-Fresno.

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Maggie Lujan

**BUILDING CAPACITY FOR COMMUNITY
ACTION: ENGAGING RESIDENTS THROUGH
LEADERSHIP ACADEMIES**

Maggie Lujan is the Program Director for San Diego County's CAP/Refugee Services. Maggie's career has included front-line work as a social worker, programmatic design and evaluation, strategic planning, and operational management for health and social services programs. She has a B.A. in Urban Studies from the University of San Diego and a MPA from San Diego State University.

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Leroy Major

**CONFRONTED BY COMMUNITY, PROVOKED
TO ACTION: NEW PERSPECTIVES AND
APPROACHES TO COMMUNITY ACTION**

Leroy Major had a lengthy history of gang involvement in Fresno before transforming his life and turning his attention toward rebuilding lives and neighborhoods. A high school dropout, Leroy got a second chance at Fresno EOC's Local Conservation Corps where he completed training in demand occupations, continued his education, and participated in life skills exercises. Leroy is today one of the dependable recreation aides supporting the community-

transforming work of the Fresno EOC Fresno Street Saints Program.

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Tara Marchant

EMERALD CITIES AND HIGH ROAD JOBS

Tara Marchant, Emerald Cities Oakland Director, brings seven years of experience in energy efficiency policy and workforce development, including four years at EC Oakland. Marchant works across a host of stakeholder organizations to bring a collective effort to retrofitting large-scale buildings in Alameda County to be more energy efficient and produce family-wage jobs. As the creator and program manager of the Greenlining Institute's Green Assets Program (now the Environmental Equity program), Marchant worked with advocates and elected officials to include communities of color and low-income communities in California's commitment to going green. In addition, she co-authored a report calling for economic opportunity in under-served communities: *Greening Our Neighborhood & Putting Americans to Work: A Case for Carbon Reduction & Job Creation*.

Tiffany Marley, CCAP, NCRT

MINI-GEN, MOVING CAP FAMILIES AHEAD TWO GENERATIONS AT A TIME and THE LEARNING COMMUNITY, AN APPROACH TO BUILDING CA CAPACITY

A product of Community Action, Tiffany has more than 17 years of higher education administration, community faith-based and nonprofit experience. In her current capacity as the Project Director for the Community Action Partnership's Learning Communities Resource Center, she manages the center operations, grant management processes and facilitates the national Learning Community focused on identifying effective practice models for the CSBG Network to address the causes and conditions of poverty.

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Catherine Marshall

PEER LEARNING: A SCALABLE AND COST-EFFECTIVE T/TA FOR CAAS AND THEIR CLIENTS AND INTEGRATING FINANCIAL EMPOWERMENT IN CAA PROGRAMS

Catherine Marshall has used peer learning methods for over fifteen years to build the capacity of nonprofits and Community Action Agencies. She is a technical adviser to the Community Action Partnership's Learning Community Project, content expert of the Financial Empowerment Learning Cluster and the principal author of the white paper, *Strengthening Community Action with Sustainable Learning Communities*. Co-presenter, Amanda Sharp is the Director of the Tehama County DSS and the Executive Director of the Tehama County CAA.

Jan Masaoka

LEADERSHIP DAY KEYNOTE

Jan Masaoka is CEO of the California Association of Nonprofits (CalNonprofits), a statewide policy alliance of nearly 10,000 nonprofits speaking to government, philanthropy, and the public at large. CalNonprofits recently released the first-ever economic impact study of California's nonprofits: *Causes Count: The Economic Power of California's Nonprofit Sector*. With offices in San Francisco, Los Angeles and Sacramento, CalNonprofits works with legislators and regulators to strengthen the business and regulatory climate for nonprofits.

Jim Masters

OPPORTUNITIES FOR CAAS IN CHILD CARE and RESULTS OF THE NATIONAL SURVEY OF CAAS ON ANTIPOVERTY STRATEGY and STRATEGIES FOR HELPING PEOPLE MAKE A LIVING and WHY MILLIONS OF PEOPLE CAN NO LONGER MAKE A LIVING

Jim Masters has been worked in Community Action since 1966. He was an OEO Field Representative. He worked in the New York City CAA. He was the Interim Executive Director at two other CAAs. He

has helped design and install every planning management system required of CAAs, from GAP (1967) to GPMS (1978--1981) to the CSBG IS (1981--1987) to ROMA (1993 - 1996) to ROMA Next Generation (current). He has written many workbooks funded by OCS for CAA management. He wrote the history of Community Action for the 2014 convention.

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Kim McMann, CCAP

USING STORIES EFFECTIVELY TO ADVOCATE, EMPOWER AND MORE

With decades of experience presenting workshops and trainings, as well as a history of storytelling experience, Kim McMann combines her commitment to Community Action with her belief in the power of storytelling in this workshop. With a graduate degree in Elementary Education, a Bachelor's degree in Communication she has a long history of creating engaging workshops on a variety of topics.

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Col. James McDonough (Ret.)

SSVF--EQUIPPING CAAS T BETTER SERVE THE COMMUNITY and SSVF - DRIVING IMPACT: THE CASE FOR LOCAL, EVIDENCED-BASED COORDINATION IN VETERAN AND MILITARY FAMILY SERVICES AND THE AMERICASERVES INITIATIVE and SSVF--THE ART OF PROVIDING SUPPORTIVE SERVICES TO VETERAN FAMILIES

Colonel James McDonough, Jr (RET.) is the Managing Director for Community Engagement and Innovation at the Institute for Veterans and Military Families at Syracuse University (IVMF). Before joining the IVMF, McDonough served as Senior Fellow for Veterans Affairs at the New York State Health Foundation; President and CEO of the Rochester, NY-based Veterans Outreach Center Inc; and Director of the New York State Division of Veterans' Affairs. He is a 26-year veteran of the U.S. Army, including service in Germany, Korea, and Kuwait in support of Operation Iraqi Freedom.

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Paul McLain-Lugowski

CONFRONTED BY COMMUNITY, PROVOKED TO ACTION: NEW PERSPECTIVES AND APPROACHES TO COMMUNITY ACTION

Paul McLain-Lugowski has over the past 25 years presented to audiences at the local, state, and national level. He is the former founder of two innovative youth programs – the Sanctuary Youth Shelter, and Fresno Local Conservation Corps, both nationally recognized for innovation and strong outcomes. As Fresno EOC's Chief Innovation Officer, Paul is responsible for leading the agency to greater engagement for innovative development of programs and solutions to pressing issues. He also heads the agency's fund development office.

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Chris McCluskey

A COMPREHENSIVE CASE MANAGEMENT SYSTEM, CRT'S STEPS-TO-SUCCESS and PERSONAL STORY GATHERING FOR THE TALKPOVERTY STORY NETWORK

Chris McCluskey oversees all of CRT's Supportive Housing and Shelter programs; Community Services and Money Management; Employment & Training; and Veterans initiatives. He has helped to design some of CRT's most innovative programs, including our nationally award-winning Byrne project for chronically-homeless ex-offenders and Veterans Crossing for homeless veterans. McCluskey has a B.S. from Southern Connecticut State University. He serves on the Executive Committee of the Connecticut Association of Non-Profits' Criminal Justice Sector division.

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Paul McCoy

BOARDS THAT LEAD: BECOMING AN EFFECTIVE NON-PROFIT BOARD

Reverend Paul McCoy has been a Fresno County resident for almost 60 years and holds a bachelor's degree in Public Administration from California State University, Fresno. He has been Senior Pastor of New Light for New Life Church of God for the

past 28 years. He has dedicated many hours of service to the community through memberships and leadership positions in the Local Chapter of the NAACP, the Local Conservation Corps Advisory Committee and West Fresno Faith-Based Organization. He has been a Board commissioner for Fresno EOC for the past 20 years.

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Kelly McGowan

RAISE ARIZONA: A COMMUNITY PARTNERSHIP FOR LIVING WAGES

Kelly McGowan is the Deputy Director for the Arizona Community Action Association where she has worked since 2010. Kelly works with Arizona's 11 Community Action Agencies to coordinate programming that innovatively and effectively moves 200,000+ individuals annually out of poverty. Prior to her work with ACAA, she was the Special Projects Coordinator for the Arizona Department of Economic Security. Kelly received her Bachelor's Degree in English Literature from Marymount Manhattan College and her Master's Degree in Social Work from Arizona State University.

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Michell A. McGregor

INSPIRE: INTER-ORGANIZATIONAL NETWORKING AND STRATEGIC PLANNING INSTEAD OF REPLICATION OF EFFORTS

Michelle A McGregor, a native of Detroit Michigan graduated from the Detroit Public School District and attended Michigan State University where she earned a Bachelor of Science degree in Nutritional Sciences with Dietetics and a Master of Science degree in Human Nutrition studying African American Men, Fruit and Vegetable intake as it relates to Prostate Cancer Risk. Michelle has presented her research at the American Dietetic Association Conference and various symposiums. After completing her education at Michigan State University, Michelle relocated to Saginaw Michigan to assist in the establishment of Kingdom Life Ministries, International.

Barbara Mooney

SKILLS WORKERS NEED TO SUPPORT BUNDLED SERVICES and INDICATORS OF COMMUNITY SUCCESS and PERFORMANCE MANAGEMENT-ANALYSIS AND USE OF DATA

Barbara Mooney is a Research Fellow, with NASCSP's ROMA Next Generation Center of Excellence. She is the Director of the Association of Nationally Certified ROMA Trainers, and is co-author of Introduction to ROMA. Dr. Mooney also works with the CSBG Region 3 RPIC with Temple University's National Family Development Board which leads the training effort for Strengths-based Family Workers. She is an Adjunct Professor at Waynesburg University and has conducted numerous research and evaluation projects for both private and government funded programs and services.

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Kristine Morgan

DOES MARKETING HAVE A PLACE IN THE NON PROFIT WORLD?

Kristine Morgan is a graphic designer and photographer with 13 years of experience in print and digital media. She has worked as a graphic designer, project manager, and photographer in software publishing, web agencies, real estate, and the non-profit sector. Her photography has been published in Family First magazine as well as several rental publications. Ms. Morgan's mentions include shooting for developer Granville Homes, Ronald McDonald House of Central California, and the Army National Guard. Currently, Ms. Morgan is the Marketing and Communications Specialist at Fresno EOC.

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Salam Nalia

BRIDGING THE GAP BETWEEN AGENCY LEADERSHIP AND CLIENTS

Salam Nalia holds an MBA and two Bachelor's degrees – in Finance and in Accounting. He is an accomplished international business professional, community advocate,

and dedicated Chief Financial Officer for Fresno EOC. He also serves as CEO of Fresno CDFI. Throughout his career he has come to be regarded for his skillful leadership, development and management of financial systems, guiding numerous boards with his strategic financial acumen. He is also an innovator, having founded Fresno CDFI, and is in the process of forming My Community Credit Union.

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Daniel Ofori-Addo

COMMUNITY ACTION IN THE 21ST CENTURY: INFERENCES DERIVED BY APPLYING SPATIAL DATA VISUALIZATION TECHNIQUES! and METRICS BASED BOARD GOVERNANCE: WHAT GETS MEASURED GETS DONE!

Daniel Ofori-Addo is the Director of Outcome Reporting at the United

Planning Organization (UPO) where he manages program performance measurement and analysis, outcome evaluation and program analytics. Mr. Ofori-Addo holds a Bachelor of Arts Degree in Economics and Computer Science, a Master of Arts Degree in Applied Economics and a Master of Science Degree in Management Information Systems. He is currently a PhD Student at George Mason University's School of Policy, Government and International Affairs, and a 2014 recipient of the Nonprofit Roundtable's Future Executive Directors Fellowship.

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Debra Oto-Kent

INNOVATIVE CROSS-SECTOR PARTNERSHIPS AND NEW OPPORTUNITIES FOR IMPROVING FAMILY FINANCIAL RESILIENCY

Debra Oto-Kent is executive director of the Health Education Council, which is dedicated to promoting healthy communities and preventing disease among at-risk populations. Ms. Oto-Kent founded the Council in 1991 after working for more than 13 years in the nonprofit health sector. She received her undergraduate degree in health science and safety studies from San Diego State University and her master's degree in health education and behavioral science from UCLA's School of Public Health.

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Nicole Oxendine

TRIBAL CSBG INFORMATION SESSION

Nicole Oxendine is the Director of Tribal Technical Assistance for Lux Consulting Group, Inc. She has served as the Program Director for the Tribal CSBG TA Program since December 2013. Nicole brings over 20 years of experience working with Tribal programs at the national and community level. She has held senior positions at a variety of leading national organizations, including the National Women's Law Center, the Smithsonian's National Museum of the American Indian, and the Children's Defense Fund.

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Rebecca Paradiso de Sayu

INVESTIGATING PARTNERSHIPS THAT ENGAGE WISCONSIN'S DIVERSE COMMUNITIES: A CO-AUTHORING APPROACH


Rebecca Paradiso de Sayu, PhD, MSW is an evaluation outreach specialist at the University of Wisconsin-Cooperative Extension. Rebecca has expertise in the areas of participatory action research; participatory evaluation; systems change related to issues of inclusion, equity and diversity; and qualitative research methods. An experienced researcher, educator and presenter, Rebecca enjoys the opportunity to connect with individuals, organizations and communities that share a commitment to the alleviation of poverty.

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The Community Action Poverty Simulation is a unique tool that allows participants to step into the daily lives of individuals in poverty and experience the struggle of trying to find the resources to make it through a month. For more information visit:

www.povertysimulation.org



Ryan Peasley

TECHNOLOGY PLANNING SIMPLIFIED

With 13+ years of experience, Ryan Peasley is a consultant on the information technology (IT) management team in Wipfli LLP's Madison office. He provides consulting services to help clients manage their IT environment. Ryan strives to provide excellent service and maintain a professional and trusting relationship with each of his clients.

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George Persekian

PREPARING AN AGENCY-WIDE BUDGET and PREPARING FOR THE AUDIT

George Persekian is part of Wipfli LLP's nonprofit and government practice. As an industry as an auditor, he enjoys working with clients to ensure they receive exceptional value for all services provided. Looking beyond the audit, George is always eager to help clients identify areas they can streamline for improvement to maximize their success. He is solution oriented and listens to clients to understand their whole organization, not just the financial side.

Sarah Priest

AGENCY TRANSFORMATION - CREATING EFFECTIVE BUNDLED SERVICE DELIVERY FOR MAXIMUM PARTICIPANT OUTCOMES

Priest has been in the Community Action world since 2005. She first worked as program coordinator for Arrowhead Economic Opportunity Agency (AEOA) in Virginia, MN and has been with Community Action Duluth since 2007. She graduated from St. Olaf College in Northfield, MN with political science and sociology/anthropology degrees. Sarah is the Chair of Duluth Affordable Housing Coalition, the President of the YWCA of Duluth and member of the County's Public Health and Human Services Advisory Committee. She enjoys people and cultures, biking, skiing, skjoring, sailing, and hikes with her dog Max.

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Preston Prince

COMMUNITY LEADERSHIP ALIGNMENT LEADS TO COMMUNITY TRANSFORMATION

Preston Prince is the CEO/Executive Director of the Fresno Housing Authority which serves over 50,000 residents in California's Central San Joaquin Valley. Under his direction for the past 8 years, the organization has developed over 1,700 units of affordable housing and brought over \$248 million of development to the area. He has over 25 years of experience in housing development and policy, and serves in various capacities at the community, regional and national levels, including being actively involved with the National Association of Housing and Redevelopment Officials (NAHRO).

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Dr. Bertha Proctor, CCAP

COMMUNITY ACTION AND HEAD START: KEYS TO A HARMONIOUS MARRIAGE

Dr. Proctor is Lead Consultant for CAPTech Consulting, and a certified Senior Human Resource Professional. Leadership and staff development are her forte stemming from advanced education in Communications, Human Resource Development, and Educational Leadership. She is currently the CEO of Pace CAA and the Head Start Director. Board Development and Executive Leadership are her primary focus areas..

Andrew Quinn

HOW LIVES WERE CHANGED: A PRELIMINARY LOOK AT A LOW-INCOME WEATHERIZATION PROGRAM IN NORTH DAKOTA

Andrew Quinn, PhD, LCSW, is an associate professor of Social Work at the University of North Dakota. He is currently the PI on a grant to examine the effects of weatherization services on low income clients' mental and physical health. He previously served as a PI on a grant to study the return on investment outputs for an IDA program in North Dakota. Dr. Quinn has presented to both international and national audiences. He is a frequent presenter at the Council on Social Work's

annual program meeting.

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Sarah Rankin

INNOVATIVE APPROACHES FOR FINANCIAL AND ECONOMIC EMPOWERMENT

Sarah Rankin is a Senior Research Associate at LISC, leading research and analysis on community development initiatives including the Financial Opportunity Centers' financial coaching and education/ training. Prior to joining LISC, Ms. Rankin was a Program Manager at CFED, and earned a Master of Public Policy degree at Duke University.

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Naomi Ray

THE ART OF PROVIDING SUPPORTIVE SERVICES TO HOMELESS VETERANS IN RURAL AND URBAN COMMUNITIES

Naomi Ray serves as Program Manager for Supportive Services for Veteran Families with Missouri Valley Community Action Agency. Ms. Ray spent 21 years in the United States Air Force with numerous overseas deployments during Desert Shield/ Desert Storm, Bosnia/Herzegovina, and Mogadishu. She retired from the USAF in February 2002. After retiring she taught Middle School for 5 years before joining the Missouri Valley Community Action Agency Team as a Community Outreach Specialist. Ms Ray has a Bachelor of Science from the University of Maryland, College Park in Government & Politics and a Master of Arts in Teaching along with 57+ hours of post graduate in Elementary Administration from the University of Central Missouri.

Sammie Rayner

LEVERAGING TECHNOLOGY TO DRIVE ENGAGEMENT

Sammie Rayner leads Partnerships & Strategy for HandUp, a crowdfunding website for people in need in the US. Before joining HandUp, Sammie co-founded and served as Executive Director for Lumana, a microfinance organization in West Africa. Sammie is passionate about market-based solutions to poverty and excited to

bring her experience internationally to tackle urban poverty in the U.S.

Solana Rice

INNOVATIVE CROSS-SECTOR PARTNERSHIPS AND NEW OPPORTUNITIES FOR IMPROVING FAMILY FINANCIAL RESILIENCY

Solana Rice is a Project Director on CFED's Field Engagement team. In this role, Ms. Rice leads several initiatives to support the state and local policy advocacy efforts of leaders in the Assets & Opportunity Network. Prior to CFED, Ms. Rice worked as an Associate Director for PolicyLink. Ms. Rice has 15 years of experience in the asset-building field. Ms. Rice holds a Master in City Planning degree from MIT and a Bachelor's degree in architecture from Washington University in St. Louis.

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Shawn Riggins

BUILDING CAPACITY TO ADDRESS YOUTH POVERTY

Shawn Riggins, Local Conservation Corps/YouthBuild Fresno Director

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Jackie Rivera

COMPASSION FATIGUE - HEALING THE HELPER

Jackie Rivera is the Health Administrator for Central Missouri Community Action. In her role, she oversees all health impact services for children and families enrolled in the Head Start program. In addition, Ms. Rivera seeks out innovative opportunities to ensure that all CMCA staff have opportunities to improve their own health through training and activities.

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Nan Roman

COMBATting HOMELESSNESS PANEL: AN OVERVIEW OF TRANSFORMING COMMUNITY MODELS" and THE NATIONAL PARTNER UPDATE

Nan Roman is President and CEO of the National Alliance to End

Homelessness, a public education, advocacy, and capacity-building organization. She is a leading national voice on the issue of homelessness. Under her guidance, the Alliance has successfully identified and promoted innovative strategies for ending homelessness that have been adopted by communities across the country. In her role, Ms. Roman works closely with members of Congress and the Administration, as well as with officials and advocates at the state and local levels. She collaborates with Alliance partners to educate the public about the real nature of homelessness and effective solutions. She has researched and written on the issue of homelessness, regularly speaks at events around the country, and frequently serves as an expert on the issue for the media. Her unique perspective on homelessness and its solutions comes from more than 20 years of local and national experience in the areas of poverty and community-based organizations.

Glenn Sanada

HEALTHY FOOD STRATEGIES, PROJECTS AND PROGRAM and OVERVIEW OF COMMUNITY ECONOMIC DEVELOPMENT

Glenn Sanada was the development director for a non-profit community development organization for 12 years before joining the start up team

for the Bank of America Community Development Bank. In his 13 years with the Bank, he was involved with the development of the Bank's affordable housing lending program and served as a Senior Vice President and Regional Manager for the Community Development Lending Group. Glenn now manages the Training and Technical Assistance programs for the California Community Economic Development Association.

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Olga Sanchez

PARTNERSHIPS BUILD SELF-SUFFICIENCY

Olga Sanchez is the Program Manager for CAP Riverside's Dispute

Resolution Center and runs a mediation program that services all of Riverside County. She has a Bachelor's degree in Psychology & Criminology from the University of California, Irvine and an MPA degree from Cal Baptist University. She has been involved with Peer Mediation for the past 15 years and is also an enthusiastic public speaker and periodically talks to various civic organizations on topics such as leadership, communication, persuasion, decision making, and emotional intelligence.

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Anna Schoon

GETTING YOUR FEET WET: SOCIAL MEDIA 101

Anna Schoon leads Northwest Indiana Community Action's needs assessment, strategic planning and business development efforts, providing the organization with expertise in its pursuit of excellence. She has led programs through start-up, survival, turnaround and growth phases and has 15 years of experience in designing and implementing quality improvement systems as well as data-driven, long-term strategic planning. Ms. Schoon holds a Bachelor's degree in Social Work from Goshen College and is currently pursuing an MA from Loyola University Chicago.

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Lisbeth "Lee" Schorr

EVALUATING AND IMPROVING COMPLEX PROGRAMS AND USING DATA FOR EFFECTIVE STORYTELLING

Lee Schorr is a Senior Fellow of the Center for the Study of Social Policy. Her work is currently focused on efforts to broaden the conventional understanding of evidence as applied to the design, improvement, and evaluation of complex initiatives, and on promoting a results orientation to the reform of social policies and programs. With a group of colleagues, she recently founded The Friends of Evidence, which works to strengthen the role of evidence in efforts (public and philanthropic, local, regional, and national) to ensure the wise allocation of scarce

resources, and to improve outcomes among the children and families who are not faring well in today's society.

Shelly Schwane

IS HR READY? BALANCING COMPLIANCE AND EFFECTIVE POLICIES and PERFORMANCE MANAGEMENT: BEYOND EVALUATIONS and SUCCESSION PLANNING: AN INTRODUCTION TO TALENT MANAGEMENT

Shelly Schwane is a consultant in Wipfli's Nonprofit and Government Practice. She shares her diverse background in data analytics, program development, and operational planning to help clients infuse viability into their missions and thrive as community leaders. Driven by a passion for social change, Shelly's goal is to strengthen her clients through fair and equitable wage structures, change management, and understanding of generational differences. She also provides client trainings and

presents at conferences on a variety of human resources, leadership, and organizational development topics.

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Amanda Sharp

PEER LEARNING: A SCALABLE AND COST-EFFECTIVE TRAINING AND T.A. APPROACH FOR CAAS AND THEIR CLIENTS

Amanda Sharp is the Director of Social Services, Public Authority and Community Action Agency for Tehama County, California. Her CalWORKs Welfare to Work program has been recognized at the regional and state level for innovation, community engagement, partnership and program efficiencies that resulted in strengthening families and communities. Ms. Sharp has worked primarily in workforce, community and economic development and adult education for nearly 20 years. Ms. Sharp received her MBA from California State University..

Amos L. Smith, MSW, LCSW

CHANGING LIVES AND EMPOWERING PEOPLE

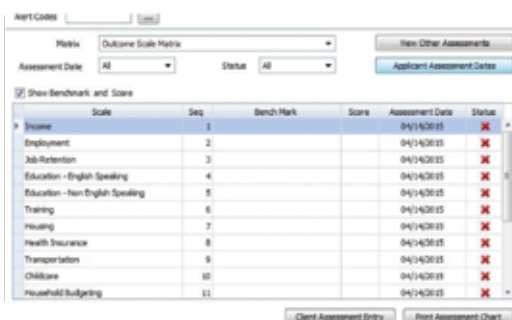
Amos L. Smith is the President and CEO at the Community Action Agency of New Haven, Inc., (CAANH) since May 2006. CAANH has a budget of \$20.4 million for an organization that serves 35,000 individuals and approximately 11,500 families. CAANH covers a span of 25 towns and has a staff of 50 employees. During his tenure at CAANH, he has turned the agency around with many notable achievements that included: creating a new Board of Directors, demanding fiscal accountability from within the agency and amongst our funders, hiring more skilled and educated staff, creating the Passport to Prosperity™, achieving Best Practice standards, and moving the agency to a new location. His newest venture focuses on a five block radius from the new location to collaborate

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with the community on every level of need. Mr. Smith is currently the President of the New England Community Action Partnership (NECAP) and Vice President of the Connecticut Association for Community Action (CAFCA).

David Socolow

WIOA IMPLEMENTATION: WHAT HUMAN SERVICES AGENCIES AND ADVOCATES NEED TO KNOW

Mr. Socolow is Director of the Center for Postsecondary and Economic Success, where he leads CLASP's work to advance state and federal policies that increase access to and success in workforce development, career pathways, and postsecondary education for low-income, lower-skilled adults. Mr. Socolow has worked to promote workers' economic security in federal and state government, on Capitol Hill, and in both union and corporate roles. He served for four years as Commissioner of the New Jersey Department of Labor and Workforce Development, after serving as Director of New Jersey's Unemployment Insurance Division, and as Senior Advisor to the Deputy Secretary in the U.S. Department of Labor. Mr. Socolow was also Vice President of Corporate Affairs at Pinnacle Foods Inc.; as chief of staff to a Member of Congress; and as legislative representative at the AFL-CIO.

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Shannon Sparks

INVESTIGATING PARTNERSHIPS THAT ENGAGE WISCONSIN'S DIVERSE COMMUNITIES: A CO-AUTHORING APPROACH

Shannon Sparks, PhD, is an Assistant Professor in the Department of Civil Society and Community Studies in the University of Wisconsin-Madison School of Human Ecology. She holds a joint appointment with the American Indian Studies Program and also works on a contract basis with Program Development and Evaluation at University of Wisconsin-Extension. Dr. Sparks is an applied, qualitative researcher who utilizes community-based approaches to examine issues related

to social justice and health inequity in partnership with minority and underserved communities across the state of Wisconsin.

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Joe Stanford

A COMPREHENSIVE CASE MANAGEMENT SYSTEM, CRT'S STEPS-TO-SUCCESS and PERSONAL STORY GATHERING FOR THE TALKPOVERTY STORY NETWORK

Joe Stanford is responsible for planning, directing and managing the IT Department to ensure systems and computer operations meet current and future operational and decision-making requirements. Stanford's experience in IT management spans 31 years. His responsibilities include managing multisite information system organizations, telecommunications, budgeting and project management. Stanford was awarded a Bachelor of Information Technology in Computer Systems from American InterContinental University, and completed the Project Management Certificate Program from Villanova University.

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Allen Stansbury

WHY MILLIONS OF PEOPLE CAN NO LONGER MAKE A LIVING and RESULTS OF THE NATIONAL SURVEY OF CAAS ON ANTIPOVERTY STRATEGY and STRATEGIES FOR HELPING PEOPLE MAKE A LIVING

Allen Stansbury is the Senior Associate at the Center for Community Futures. His focus is on public policy research and analysis, much of it published on the Center website. He has been presenting his research to the California Community Action Partnership and NCAP during the last 3 years. Previously, he was the Director of Government Relations for a Professional Trade Association and a department head for the City of Berkeley. He holds a Masters in International Economic and Political Assessment, with emphasis on international development and a BA in International and Comparative Government.

Eric Stegman

PERSONAL STORY GATHERING SETTING THE STAGE TO MAKE POVERTY REDUCTION A PRIORITY IN 2016 and MINI-GENERAL: ADVOCACY

Erik Stegman is the Director of Field Outreach and Advocacy for the Poverty to Prosperity Program at American Progress. In this role, he leads the team's advocacy and outreach strategy, working with a national network of grassroots advocates and coalition partners to build the public and political will to dramatically reduce poverty. He also leads the development of the "Half in Ten Annual Poverty and Inequality Indicators Report" and develops policy and analysis supporting opportunity for rural and American Indian and Alaska Native populations.

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Elizabeth "Biz" Steinberg

OPPORTUNITIES FOR CAAS IN CHILD CARE

Biz Steinberg is CEO of Community Action Partnership of San Luis Obispo, Inc.

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Rae Tamblyn

PERFORMANCE MANAGEMENT-ANALYSIS AND USE OF DATA

Rae Tamblyn is NASCSP's research and communications analyst. She has a B.A. in Sociology/Anthropology and American Racial and Multicultural Studies from St. Olaf College in MN. Her background includes program evaluation and survey analysis work in both English and Spanish. She was first drawn to NASCSP due to her strong belief in the need for efficient communication and data usage between organizations working on different aspects of poverty reduction in the US.

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Marta Flax Tilling

PASITOS: INNOVATIVE AND CUTTING EDGE, TWO- GENERATIONAL APPROACH TO SCHOOL READINESS FOR SPANISH LANGUAGE FAMILIES

Marta Flax Tilling, Assistant Director, has worked at Community Action Partnership of Sonoma County for ten years managing the agency's school readiness programs which provide services to low-income, Spanish-speaking families with children 0-5. Marta has a Master's Degree in Social Welfare from UC Berkeley and a California Multi-Subject teaching credential with CLAD Certificate. Marta has been committed to improving the lives of young children, both through directly impacting vulnerable families and advocating for systems change that will uproot poverty.

Denes L. Tobie

BOARD GOVERNANCE AND THE NEW STANDARDS

As a partner in Wipfli LLP's Nonprofit and Government Practice, Denes Tobie oversees audit engagements and consulting opportunities. She works with clients to maintain compliance with laws and regulations. She also oversees the NGP's training practice, training agencies in regulations, best practices, and governance. Denes enjoys presenting the results of Wipfli's work and helpful recommendations to the board of directors and management teams.

Michelle L. Tutunjian

BUILDING CAPACITY TO ADDRESS YOUTH POVERTY

Michelle L. Tutunjian is Director, Fresno EOC Sanctuary and Youth Services.

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Sarah Janes Ugoretz

EXPANDING ACCESS MAPPING WORKSHOPS: A COMMUNITY-BASED TOOL FOR INCREASING OUTREACH AND INFORMING PLANNING

Sarah Janes Ugoretz, MA, is a Doctoral Student in Environment

and Resources in the University of Wisconsin-Madison's Nelson Institute for Environmental Studies and works as a Program Manager with University of Wisconsin-Extension's Program Development and Evaluation unit. Sarah is continuing her training as an applied qualitative researcher and has worked extensively with small-scale agrarian-based populations in Mexico. Through her dissertation, she is exploring women-managed household gardens in rural El Salvador and the implications for household resilience.

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Maiyer Vang

BOARDS THAT LEAD: BECOMING AN EFFECTIVE NON-PROFIT BOARD

Maiyer Vang is currently working for Fresno Unified School District under the Parent University Department. She is a Primary Language Instructional Specialist where her focus is to help empower parents by engaging them in the community. She has also worked at the City of Fresno for Former Councilmember Blong Xiong as his Council Assistant where she gained experience in advocacy work, outreach efforts, and networking with various community members and leaders in the City of Fresno and other cities throughout the Central Valley. She has been a Board commissioner for Fresno EOC since 2013.

Nigel Vann

WORKING WITH FATHERS TO STRENGTHEN FAMILIES: PROMISING PRACTICES AND RESOURCES FROM THE NATIONAL RESPONSIBLE FATHERHOOD CLEARINGHOUSE

Since 1988, Mr. Nigel Vann has worked as manager, trainer, technical assistance provider, and consultant for many programs for fathers and families in the United States and England. His main focus has been helping public and private agencies develop services that recognize and include the needs of fathers, with an emphasis on providing parenting and relationship support. He has provided

assistance to programs in 40 States; facilitated more than 50 training workshops; and written six published articles. He is the main author of the NRFC's Responsible Fatherhood Toolkit: Resources From the Field.

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Mary Virtue

AGENCY TRANSFORMATION - CREATING EFFECTIVE BUNDLED SERVICE DELIVERY FOR MAXIMUM PARTICIPANT OUTCOMES

Mary Virtue is the founder of Cornerstone Consultants and has worked with a wide range of social service organizations, Community Action Agencies, national associations, networks, foundations, and businesses. Ms. Virtue specializes in strategic change – supporting organizations with strategic planning, organizational development, institutional learning, and evaluative systems. She published a report for the Ford Foundation titled Advancing Racial Equity: Lessons for Philanthropy. Recently she also has served as a consultant to ROMA Next Generation Center of Excellence.

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Tom Wagstaff, CCAP

PATHWAYS TO EXCELLENCE, WHAT'S NEW AND SOME OLD POTHOLES TO MISS

Tom Wagstaff has six years years in Community Action; he is a CCAP, Peer Reviewer, and ROMA Trainer Candidate; he has a BS in Accounting and an MPA.

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Angie Walker

UP TO OUR EYEBALLS IN VI-SPDATS: HOW OUR CAA IS TRANSFORMING OUR COMMUNITY BY ENDING HOMELESSNESS

Angie Walker is a Housing Advocate for the City of Rockford. Angie received a BS from Illinois State University and a Master of Public Administration from Capella University. Angie manages the Single Point of Entry System for the homeless in a two county area. She also coordinates and oversees the planning and data collection for all homeless agencies for the Point-in-Time count of the homeless. She is a member of the street team

which actually goes out in search of the homeless on that night. Angie sits of the board of the Rock River Homeless Coalition and the United Way Impact Council.

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Debbie Weinstein

MINI-GENERAL: ADVOCACY

Deborah Weinstein came to the Coalition on Human Needs as its new executive director in June of 2003. Debbie brings over thirty years of advocacy experience to CHN on a wide range of issues at both the state and federal level. Prior to coming to CHN, Weinstein served for nine years as director of the Family Income division of the Children's Defense Fund. At CDF she worked on policy strategies to lift children and their families out of poverty, including Temporary Assistance for Needy Families (TANF), child support, jobs and wages, housing, nutrition, unemployment insurance, and equitable tax policy.

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Cashin Yiu

A WALKTHROUGH THE 58 ORGANIZATIONAL STANDARDS FOR PRIVATE CEES

Cashin Yiu started with the Community Action Partnership in January of 2011 as the Program Support Specialist for the National Training Center (NTC). From 2013-2015 she worked as Program and Event Coordinator where she assisted in research, data-tracking, and outreach for the Organizational Standards Center of Excellence, Risk Mitigation T/TA Center, Learning Communities Resource Center, and National Training Center projects. She is currently Special Assistant to the CEO/Program Associate where she splits her time between Partnership special projects and the T/TA team.

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Magi York, CCAP

FROM ON THE BRINK TO BOOMING

Magi York is the CEO of Meliora Partners, Inc., a company that specializes in providing management consulting services to community action agencies. She is the current acting Executive Director for PCS and has served as Executive Director of Mid-Iowa Community Action, Inc. from 1996 to 2007. Ms. York is a Certified Community Action Professional. Her achievements include the Robert Tyson Award and Ann Kagie Service Award. She has served as President of Iowa Community Action Network; DOE National Advisory Council and managed the DOE Weatherization program from 1989 to 1994.

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*See you in 2016
in Region 6
August 3 -
September 2
JW Marriott
Austin, TX*



salt lake community action & head start
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179,736 Volunteer hours donated by low income individuals	15,059 Received energy efficient weatherization services	864 Obtained & maintained affordable housing
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Our mission is to empower individuals, strengthen families, and build communities through self-sufficiency and education programs.





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