# ASQ-LA QUALITY NEWS

## August 2016

Welcome to the August Edition of the ASQLA Monthly Newsletter.

We are looking forward to seeing you at our August 10th Member Meeting at Mattel 333 Continental Blvd. El Segundo, CA 90245.

This meeting provides an opportunity to network with other Quality Professionals, learn about quality topics and earn 0.3 Recertification Units. Registration and networking starts at 5:30 PM. The meeting runs from 6:00 to 7:30 PM. Provided, at no charge; Crackers, Cookies, Coffee, Water and other food items. If you plan to attend the meeting, YOU MUST RSVP to: Chen Low 310-334-7044, pager 310-353-8293 or e-mail ChenLow_88@hotmail.com. by Noon on Monday, August 8th , so that he can provide the list of attendees to Security. ASQ-LA is looking forward to your attendance at this month's program.


Harold Martinez
ASQLA Newsletter Chair

# August 10, 2016 Member Meeting

## *Your Personal and Professional Presence on Social Media*

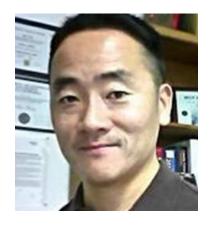*Presented by:*   **Ashley Jakubczyk**

BIOGRAPHY:

**ASHLEY JAKUBCZYK**
**Social Media Specialist, SQA Services, Inc.**

Ashley Jakubczyk is the Social Media Specialist for SQA Services, Inc., a global supplier quality services firm located in Rolling Hills, CA. Ashley holds a Bachelor's degree in English Literature from UCLA, an International Honors Certificate in Marketing Management from the USC Marshall School of Business, and currently studies Journalism at Harvard University. Ashley specializes in content creation and social network strategy, and she has been published through various news outlets including Yahoo! News, the Daily Breeze, and the UCLA Daily Bruin. You can follow her on Twitter at: @SQA_Ashley.

TOPIC:

**Your Personal and Professional Presence on Social Media**

Everything you do online leaves an impression. The key to success, especially when using social media, is to create and maintain the right impression to fuel effective advertising, networking, recruiting, and sales. This presentation explores ways to establish, enhance, and aggregate data from various social media platforms in order to build and extend your network of contacts and opportunities for both yourself and your business.

# ASQLA Chair's Message

## August, 2016

Fellow quality professionals, greetings!

Congratulations on your career and your involvement and continued interest in ASQ and your ASQ Los Angeles section. As volunteer leaders, we pool our time and efforts to maintain our organization and assure that our membership participation yields valuable experiences.

For those of you in attendance at our past June Member meeting where Rosemarie Christopher gave us a presentation about "Profiling the Science, Technology, Engineering, and Math Professionals for the New Economy, I am glad to see by the evaluations that the take-aways were very positive, as expected.

I am very much looking forward to our upcoming August member meeting as we prepare to put together a presentation about "Your Professional Presence on Social Media" because the true essence of Quality embraces the fitting employment of technology.

So stay informed, stay involved, keep voicing your feedback, and inquire about opportunities.

Cheers!

Alan Wang, MSQA, ASQ CQA
ASQ Los Angeles Chair

# NEW MEMBERS IN JUNE 2016

| Name | Company | Position |
|------|---------|----------|
| Zella Agop Cherchian | One Lambda Inc | Quality Associate /Quality Engineer |
| Jun Lin | | Supervisor |
| Victor Velazquez | | |
| Sean Niles | Stemcyte, Inc. | Quality Assurance Manager |
| Andrew Robinson | | Manager |
| Claudia Chinchilla-Reyes | Viracor-Ibt Labs, Inc. | Manager |
| Bryan Banisaba | | Consultant |
| Arlene J. Owens | Lacera | Senior Quality Auditor |
| Mary Arenas | Lacera | Quality Auditor II |
| Brittany B Bonifacio | Lacera | Quality Auditor II |
| Dana Brooks | Lacera | |
| Veronica De La Torre | Lacera | Quality Auditor II |
| Karina Diaz | Lacera | Quality Auditor II |
| Nora N. Jackson | Lacera | Senior Quality Auditor |
| Phuong Reyes | Lacera | |
| Melissa Salazar | Lacera | |
| JoAnn Trinkle | Lacera | Quality Auditor II |
| Claire Buetow | | Business Operations |
| Heather Mo | | |
| BASEL KASHLAN | | MEDICAL DIRECTOR |
| Caleb Lindley | Arup | Management Systems Manager |
| David Clark | | |
| Michael Morris | | |
| Amber Fan | | |
| Samantha Mosner | | |
| Mridu Gupta | | |
| Canybec Sulayman | | |
| Cassandra Marks | Bobrick Washroom Equipment Inc | |
| Rob Devore | Advanced Clutch Technology | |
| Dean Dierks | Dynamic Systems, Inc. | |

# ASQ Section 700 Certification Preparation Courses

| ASQ CERTIFICATION | **CQE** | **CQA** | **CSSGB** | **CMQ/OE** | **CSSBB** |
|---|---|---|---|---|---|
| EXAM DATE | December 3, 2016 | December 3, 2016 | December 3, 2016 | October 1, 2016 | October 1, 2016 |
| ASQ EXAM FEE | $348 | $348 | $288 | $418 | $388 |
| APPLICATION DEADLINE | October 14, 2016 | October 14, 2016 | October 14, 2016 | August 17, 2016 | August 17, 2016 |
| | | | | | |
| **CLASS NAME** | **ENGINEER** | **AUDITOR** | **GREEN BELT** | **MANAGER** | **BLACK BELT** |
| REGISTRATION DEADLINE | TBD | TBD | TBD | July 30, 2016 | July 30, 2016 |
| FIRST CLASS | | | | August 13, 2016 | August 13, 2016 |
| LAST CLASS | | | | September 24, 2016 | September 24, 2016 |
| NO CLASS | N/A | N/A | N/A | September 3, 2016 | September 3, 2016 |
| DAY | Saturday | Saturday | Saturday | Saturday | Saturday |
| HOURS | 8 a.m. to 1:30 PM | 8 a.m. to 1:30 PM | 8 a.m. to 1:30 PM | 8 a.m. to 1:30 PM | 8 a.m. to 1:30 PM |
| # OF CLASSES | 6 | 6 | 6 | 6 | 6 |
| INSTRUCTOR | TBD | TBD | TBD | Lane Parrott | Dr. Joe DeSimone |
| INSTRUCTOR | TBD | TBD | TBD | N/A | N/A |
| HOURS/RU | 33/3.3 | 33/3.3 | 33/3.3 | 33/3.3 | 33/3.3 |

Courses will be conducted at the Phenomenex Training Facility, located at 2341 West 205th Street, Torrance, CA 90501

COURSE FEES: Non-Member: $500, ASQ Member: $350 and Unemployed Member: $200. Unemployed ASQ Members must provide Evidence of unemployment status, prior to first class.

NOTE: Courses without five (5) students by the Registration Deadline will be cancelled.

Tuition Checks must be received before the second class. Make checks payable to ASQ LA Section 0700. Credit cards are not accepted

Each course will be taught using a Primer, which can be brought into the exam. Primers cost ($60 - $80) and are available from the Quality Council of Indiana at www.qualitycouncil.com.  After 5 students have registered for the applicable course, $10 discounts may be obtained by calling 800-660-4215. Also, please purchase the Texas Instruments TI-30XA calculator.

Students are responsible for registering for the ASQ Exam prior to the application deadline. ASQ Exam Registration Fees are in addition to the class fees and are paid directly to ASQ.

**REGISTRATION:** Provide cell phone and ASQ Member Number to Lanep@phenomenex.com

# Loyola Marymount University (LMU)
# Systems Engineering Leadership Program
# SELP 620 Quality Course

*Offered in the fall from Aug. 29 – Dec. 9, 2016.*
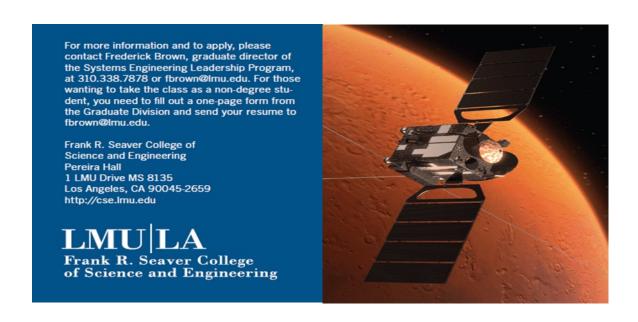*Course registration is now open.*

Course content: This course reviews the fundamental concepts that underlie the subject of managing for quality. The course presents the principles of product, processes and service quality. The body of knowledge and applied technologies include: development of quality systems, application and analysis of testing and inspection procedures, the ability to use statistical methods, familiarity with quality cost concepts and techniques, and how to establish quality improvement.

The SELP 620 course meets on Thursday evenings from 6 to 9 pm during the fall 2016 semester. The first class meeting will be Thursday, Sept 1.  The last class meeting is on Dec 8, 2016.

The course can be taken as an individual course, as a non-degree student, without being accepted into the Certificate or MS degree in Systems Engineering program.

Upon completion, this course can be counted toward a LMU Certificate in Systems Engineering or the eleven-course M.S. in Systems Engineering program if the student chooses to apply to and pursue those programs.

The instructor holds a Doctor of Business Administration in Quality Systems Management and is a highly-regarded Quality professional with over 10 years experience teaching and training Quality to professionals including 3 years as an Adjunct Instructor at LMU.



For more information and to apply, please contact Frederick Brown, graduate director of the Systems Engineering Leadership Program, at 310.338.7878 or fbrown@lmu.edu. For those wanting to take the class as a non-degree student, you need to fill out a one-page form from the Graduate Division and send your resume to fbrown@lmu.edu.

Frank R. Seaver College of
Science and Engineering
Pereira Hall
1 LMU Drive MS 8135
Los Angeles, CA 90045-2659
http://cse.lmu.edu

**LMU|LA**
**Frank R. Seaver College**
**of Science and Engineering**

# BSQA/MSQA Course Offerings

| Course # | Course Title | Units | Begin Date | End Date |
|---|---|---|---|---|
| QAS 510-41 | Advance Probability/Statistic | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 511-41 | Quality Function Management and TQM | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 511-42 | Quality Function Management and TQM | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 513-41 | Sta Quality Control Samplg | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 514-41 | Advanced Experimental Design | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 515-41 | Human Factors in Quality Assurance | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 516-41 | Measurement and Testing Techniques | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 518-41 | Quality project management | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 523-41 | Software Reliability | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 525-41 | ISO 9000 and Audit Function | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 530-41 | Statistical Quality Control for Service | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 531-41 | Customer Satisfaction & Quality Assurance | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 532-41 | Quality Assurance for the Service Delivery Process | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 538-41 | Evaluation and Outcome Analysis for Healthcare Delivery | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 598-41 | Directed Research | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 599-41 | Thesis/Project | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 600-41 | Graduation Continuation Course | 3 Units | September 1, 2016 | December 1, 2016 |
| QAS 495-41 | Mathematics for Quality Assurance | 3 Units | October 11, 2016 | December 6, 2016 |
| QAS 330-41 | Statistical Quality Control and Inspection | 3 Units | September 6, 2016 | December 6, 2016 |
| QAS 335-41 | Quality Auditing | 3 Units | September 6, 2016 | December 6, 2016 |
| QAS 347-41 | Dimensional Metrology | 3 Units | September 6, 2016 | December 6, 2016 |
| QAS 427-41 | Quality Improvement | 3 Units | September 6, 2016 | December 6, 2016 |
| QAS 445-41 | System Failure Analysis | 3 Units | September 6, 2016 | December 6, 2016 |
| QAS 498-41 | Directed Research in Q.A. | 3 Units | September 6, 2016 | December 6, 2016 |
| QAS 499-41 | Senior Project | 3 Units | September 6, 2016 | December 6, 2016 |
| NBQA 701-4 | Certified Quality Manangement/Organization Excellence Exam Prep. | 0 UNITS | August 16, 2016 | October 4, 2016 |
| NQBA 702-4 | CERTIFIED QUALITY ENGINEER EXAM PREP | 0 UNITS | October 18, 2016 | December 06,2016 |
| NQBA 703-4 | CERTIFIED QUALITY AUDITOR EXAM PREP | 0 UNITS | October 11,2016 | November 25,2016 |

# ASQLA LEADERSHIP TEAM

## MEETING SCHEDULE

Time: *5:30P - 6:00P Networking & Dinner*
*6:00P - 8:00P Meeting*

Location:  CSUDH Extended Education Bldg. 1300
Deans Conference Room
1000 Victoria St.—Carson, CA 90745

Contact:  Alan Wang, Chair

(310) 383-2393  —  awang@spectrumchemical.com

Date:  August 3, 2016

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2016

## Officers & Committee Chairs of ASQ Los Angeles Section 700

### www.asqla.org

***ELECTED OFFICERS 2016***

CHAIR:  Alan Wang,  310-383-2393,  awang@spectrumchemical.com

PAST CHAIR:  Catherine Martin,  310-616-0936,  Catherine_Martin@raytheon.com

SECRETARY:  Ron Lombano,  310-864-2898, Ronald_A_Lombrano@raytheon.com

TREASURER:  Elizabeth Rowshan,   805-405-4795 ElizabethHires@gmail.com

***COMMITTEE CHAIRS 2016***
**Arrangements:**  Chen Low,  310-334-7044,  chenlow_88@hotmail.com
**Awards and Recognition:**  Imre A. Fischer,  949-493-3914,  imrefische@aol.com
**Certification/ Re-certification:**  Joe DeSimone,  424-772-6371,  jrdesimone@msn.com
**Communications Chair:**  Rhonda Y. Hayes,  310-334-0381,  ryhayes@sbcglobal.net
**CSUDH Liaison:**  Alan Wang,  310-383-2393,  awang@spectrumchemical.com
**Education:**  Lane Parrott,  310-489-9018,  lanep@phenomenex.com
**Financial Audit:**  Michael Schaffer,  310-895-0802,  michaels@psychemedics.com
**Job Listing:**  Armen Yeghoian,  818-912-9272,  Armen2049@yahoo.com
**Membership:**  Catherine Martin,  310-616-0936,  Catherine_Martin@raytheon.com
**Newsletter Editor:**  Harold Martinez,  310-214-1606,  martinez2004@verizon.net
**Nominating Chair:**   Catherine Martin,  310-616-0936,  Catherine_Martin@raytheon.com
**Performance Awards and Recognition (PAR):** Jim Morrison,  310-541-1417,  jamamorr@aol.com
**Publicity & Advertising Chair:**  Alan Wang,  310-383-2393,  awang@spectrumchemical.com
**Simon Collier Quality Award:**  Jim Morrison,  310-541-1417,  jamamorr@aol.com
**Social Media:**  Vjarn Pantoomvanich,  323-777-0077, vpantoomvantich@teledyne.com
**Voice of the Customer:**  Open
**Website Chair:**  Vjarn Pantoomvanich,  323-777-0077, vpantoomvantich@teledyne.com