



Los Angeles  
Section  
The Global Voice of Quality™

# ASQ-LA QUALITY NEWS

January 2016



## IN MEMORIAM

January 2016

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Welcome to the 1st Edition of 2016 ASQLA Newsletter. This is a sad month since we lost our good friend, Bill Trappen, on December 7th. A tribute will be published in the next Newsletter.

We are looking forward to seeing you at our January 13th Member Meeting at Mattel in El Segundo. Mattel is located at 333 Continental Blvd, El Segundo, CA. This meeting provides an opportunity to network with other Quality Professionals, learn about quality topics and earn 0.3 Recertification Units. Registration and networking starts at 5:30 PM. The meeting runs from 6:00 to 7:30 PM. Provided, at no charge; Crackers, Cookies, Coffee & Water . If you plan to attend the meeting, YOU MUST RSVP to: Chen Low 310-334-7044, pager 310-353-8293 or e-mail ChenLow\_88@hotmail.com. by Noon on Monday, January 11th , so that he can provide the list of attendees to Mattel Security. ASQ-LA is looking forward to your attendance at this month's program.

[\]Press here for a pdf version of the Newsletter.](#)

Harold Martinez  
ASQLA Newsletter Editor



# January 13, 2015 Member Meeting

## **Risk Management and Its Implementation**

*Designing Out Unacceptable Risk  
Targeted at General Industry (Medical Device, Aerospace,  
Electronics, Food, and plus others as requested)*

Presentation by  
Barry Craner  
ASQ Fellow  
Adjunct Professor

Barry Craner has taught Risk Management to Biomedical, Aerospace, and as an MSQA Program Professor, to those in many industries, including toys, farming, military, hospitals, etc. Barry is a consultant in Quality Assurance and Regulatory Affairs, was Vice President, QA/RA for Stellartech Research Corporation, Fellow of ASQ, Past Chair ASQ Biomedical Division, Past Chair ASQ San Diego Section, Past Chair ASQ Northern California Discussion Group (twice), Full Professor (Adjunct), California State University, Dominguez Hills, MSQA Program, and Instructor, University of California Graduate Certification Programs in Medical Devices and Regulatory Affairs, and has taught Risk Management to personnel from Aerospace, Electronics, Toys, Hospital Admin, Medical Device, Food Producers, others since 2005. He was the 2008 Recipient of ASQLA Simon Collier Quality Award. In 2010 he was recipient of the Marvin Rosenbaum Distinguished Service Award (ASQ Biomedical Division Service), and the Stanley Marash Scholarship (presented at International Quality Control conference in Tel Aviv, Israel.) In 2014, the ASQ Biomedical Division named the Barrett C. Craner Scholarship to aid young QA professionals in their career pursuits.



Los Angeles  
Section 0700  
ASQLA

Hosted by:



Holiday Inn  
Torrance, CA



## Risk Management and Its Implementation Designing Out Unacceptable Risk Targeted at General Industry (Medical Device, Aerospace, Electronics, Food, and plus others as requested)

Barry Craner  
ASQ Fellow  
Adjunct Professor

### Day 1 Five Workshops – Thursday, January 14, 2016

Risk Management Standards, publications (ISO14971, AS9100C, GHTF, ISO31000, others)  
Hazard Identification and Analysis (HA) – Workshops for Product and Process Hazards  
Product and Process Fault Tree Analysis (FTA) – Workshops in Product and Process FTA  
Product, Failure Modes & Effects Analysis (FMEA) – Product FMEA Workshops

### Day 2 Four Workshops – Friday, January 15, 2016

Process, Use Failure Modes and Effects Analysis (FMEA) – Process and Use FMEA Workshops  
Hazards and Critical Control Point Analysis (HACCP) – HACCP Workshop  
Risk Management File (RMF)  
Process and Design Analysis Examples – Short Workshop in awareness of these processes  
Software Risk Management Examples  
Human Factors Analysis Discussion and Examples  
Multi-faceted Case Studies (Medical Device, Aerospace, Electronics, Food, others as requested)  
CD with multiple public domain resources will be given out at the end of the second day

### Cost – \$250 for the 2-Day Workshop

Includes: Continental Breakfast with Coffee, Tea and Assorted Breakfast Pastries  
Three Course Plated Lunch  
*CD with public domain resources given out at the end of the Day 2!*

### Questions – Chen Low, Arrangements Chair

310.334.7044; 310.353.8293

[chenlow\\_88@hotmail.com](mailto:chenlow_88@hotmail.com)

### The Instructor:

Barry Craner has taught Risk Management to Biomedical, Aerospace, and as an MSQA Program Professor, to those in many industries, including toys, farming, military, hospitals, etc. Barry is a consultant in Quality Assurance and Regulatory Affairs, was Vice President, QA/RA for Stellartech Research Corporation, Fellow of ASQ, Past Chair ASQ Biomedical Division, Past Chair ASQ San Diego Section, Past Chair ASQ Northern California Discussion Group (twice), Full Professor (Adjunct), California State University, Dominguez Hills, MSQA Program, and Instructor, University of California Graduate Certification Programs in Medical Devices and Regulatory Affairs, and has taught Risk Management to personnel from Aerospace, Electronics, Toys, Hospital Admin, Medical Device, Food Producers, others since 2005. He was the 2008 Recipient of ASQLA Simon Collier Quality Award. In 2010 he was recipient of the Marvin Rosenbaum Distinguished Service Award (ASQ Biomedical Division Service), and the Stanley Marash Scholarship (presented at International Quality Control conference in Tel Aviv, Israel.) In 2014, the ASQ Biomedical Division named the Barrett C. Craner Scholarship to aid young QA professionals in their career pursuits.



# ASQLA Chair's Message

## January 2016

Fellow quality professionals, greetings and a happy new year!

Congratulations on your career and your involvement and continued interest in ASQ and your ASQ Los Angeles section. As volunteer leaders, we pool our time and efforts to maintain our organization and assure that your membership participation yields valuable experiences.

As we say goodbye to 2015, we bid a fond farewell to one of our own. Bill Trappen was an accomplished quality professional and educator, a decent human being, and our friend who gave back to the community for many years. We miss you, Bill.

\*\*\*

2016 brings new challenges and opportunities. As many of you are aware, a major revision to ISO 9001 has just been published and one of the areas receiving increased emphasis is risk-based thinking. We are hosting a 2-Day Risk Management workshop at the Holiday Inn in Torrance on January 14<sup>th</sup> and 15<sup>th</sup>. Details about this workshop can be found on our [asqla.org](http://asqla.org) website as well as our newsletter. Please sign up ASAP if you plan on attending.

In addition to leading the workshop, Barry Craner will also give us a one-hour overview presentation on the same topic during our January 13<sup>th</sup> member meeting at Mattel.

We listened to your voices from your survey responses and we are considering topics such as ISO9001:2015, Quality in Health, Design of Experiment, Quality in Leadership, and Data Management as upcoming presentation topics and we are also planning networking events for 2016.

So stay informed, stay involved, keep voicing your feedback, and inquire about opportunities. Here's to a good start to a new year!

Sincerely,

A handwritten signature in black ink, appearing to read 'Alan Wang'. The signature is stylized with overlapping loops and a long horizontal stroke at the end.

Alan Wang, MSQA, ASQ CQA  
ASQ Los Angeles Chair

# NEW AND RENEWAL MEMBERS IN

## DECEMBER 2015

NAME	BUSINESS	TITLE
Qadeer M Syed	Northrop Grumman	Manager Supplier Support & QE
Julio Maldonado		
Margaret LW Pazirandeh	MP Quality Systems Consulting	Dir, Corp QA and GMP Compliance
Arie Menachem	US Food & Drug Administration	Associate Dir, Compliance - Consent Decree
Ruben F.-J. Balmaceda		Auditor
Nora M Warschaw	UCLA Health System	Clinical Laboratory Manager
Mark Johnson	OneLegacy	
Nigel I. Felix	Command Packaging	Quality Manager
Jesus Nunez Sandoval		Quality Engineer
Stephanie Bittner	Woodward HRT	
Carla Hentz	OneLegacy	
Rodolfo Contreras	Sugar Foods Corporation	
Kylie A. Welker	IMAX POST/DKP INC.	Executive Assistant
Georgiana Lester	Lester Lithograph	
Raymond Wilson		Inspector
Yanping Ma	EPC	Associate
Mario Bejarano	California Cryobank LLC	Quality Assurance Associate I
Paul-Arthur Talmard		Director
Abraham Romo	Southern California Edison	Quality Manager
Elenitsa Y. Viviano	HRL Laboratories	Sr. Quality Engineer
Shielvy Wong		
Yunyi Liu		Engineer
Timucin Sui	Spaceship Propulsion Tech	
Macleana Samuels		
Amelia Hokett	Thibiant International	
Alex Rosenberg	Redline Detection	
Linda Garnier	Herbalife	
Irma Delgadillo		

# NEW AND RENEWAL MEMBERS IN

## DECEMBER 2015<sup>(CONT)</sup>

NAME	BUSINESS	TITLE
Barbara Juncosa		
Chris Dehaven		
Amy Beekley		
Carlos Ornelas	First Source LLC	
Saira Vargas	Second Sight Medical Products, Inc	
Rodrigo Acosta	B&B Manufacturing	
Rowena Quizon	Herbalife	
Bryce Taira	King's Hawaiian	Analyst
Pierre Penalzoa	DJO Global	
Hana Raap	Amgen Inc	
Ashwaq Yusuf	Herbalife International	
Julian Gamba	Honda Performance Development	
Joseph Alaniz	IMAX	
Arin Yeghoian		
Lucy Marrero	Child & Family Center	
Cheryl Courier	Amgen	
Thao Nguyen		
Pauline Parra	Mercury Insurance Group	
Jaafar Nabih Skafi	Dx Biosamples	Manager
Zafer Mudar	Lockwood, Andrews & Newnam, Inc.	Sr. Project Manager
Sally Maliski		
Dustin Tagawa		
Monica Lopez	Wallner Expac	Quality & Process Engineer
Lauren A Denson		

# ASQ Section 700 Certification Preparation Courses

ASQ CERTIFICATION	CQE	CQA	CSSGB	CMQ/OE	CSSBB
EXAM DATE	June 4, 2016	June 4, 2016	June 4, 2016	October 1, 2016	October 1, 2016
ASQ EXAM FEE	\$269	\$269	\$209	\$339	\$309
APPLICATION DEADLINE	August 17, 2016	August 17, 2016	August 17, 2016	August 17, 2016	August 17, 2016
<b>CLASS NAME</b>	<b>ENGINEER</b>	<b>AUDITOR</b>	<b>GREEN BELT</b>	<b>MANAGER</b>	<b>BLACK BELT</b>
REGISTRATION DEADLINE	April 2, 2016	April 2, 2016	April 2, 2016	July 30, 2016	July 30, 2016
FIRST CLASS	April 16, 2016	April 16, 2016	April 16, 2016	August 13, 2016	August 13, 2016
LAST CLASS	May 21, 2016	May 21, 2016	May 21, 2016	September 24, 2016	September 24, 2016
NO CLASS	N/A	N/A	N/A	September 3, 2016	September 3, 2016
DAY	Saturday	Saturday	Saturday	Saturday	Saturday
HOURS	8 a.m. to 1:30 PM	8 a.m. to 1:30 PM	8 a.m. to 1:30 PM	8 a.m. to 1:30 PM	8 a.m. to 1:30 PM
# OF CLASSES	6	6	6	6	6
INSTRUCTOR	Dr. Cathy Martin	Lane Parrott	Dr. Joe DeSimone	Lane Parrott	Dr. Joe DeSimone
INSTRUCTOR	Dr. Joe DeSimone	N/A	TBD	N/A	N/A
HOURS/RU	33/3.3	33/3.3	33/3.3	33/3.3	33/3.3

Courses will be conducted at the Phenomenex Training Facility, located at 2341 West 205<sup>th</sup> Street, Torrance, CA 90501

**COURSE FEES:** Non-Member: \$500, ASQ Member: \$350 and Unemployed Member: \$200. Unemployed ASQ Members must provide Evidence of unemployment status, prior to first class.

**NOTE:** Courses without five (5) students by the Registration Deadline will be cancelled.

Tuition Checks must be received before the second class. Make checks payable to ASQ LA Section 0700. Credit cards are not accepted

Each course will be taught using a Primer, which can be brought into the exam. Primers cost (\$60 - \$80) and are available from the Quality Council of Indiana at [www.qualitycouncil.com](http://www.qualitycouncil.com). After 5 students have registered for the applicable course, \$10 discounts may be obtained by calling 800-660-4215. Also, please purchase the Texas Instruments TI-30XA calculator.

Students are responsible for registering for the ASQ Exam prior to the application deadline. ASQ Exam Registration Fees are in addition to the class fess and are paid directly to ASQ.

**REGISTRATION:** Provide cell phone and ASQ Member Number to [Lanep@phenomenex.com](mailto:Lanep@phenomenex.com)

# MSQA - Internet Program Schedule – Subject to Occasional Changes

## SPRING 2016

First Day of Class Jan. 5    Last Day to Register Jan. 2    Last Day of Class Apr. 5

Course	Title	Instructor
QAS 510.41 CN: 22853 a course in college calculus is required	Advance Probability/Statistic (3 units)	Steven Schuelka (sschuelka@csudh.edu)
QAS 511.41 CR: 22854 (3 units)	Quality Function Management & TQM	William Trappen (btrappen@csudh.edu)
QAS 511.42 CN: 22855 (3 units) QAS 511.41 must have 25 Students before students can enroll in QAS 511.42	Quality Function Management & TQM	Bhavan (Bob) Mehta (bmehta@csudh.edu)
QAS 513.41 CN: 22856 (3 units) Requires completion of QAS510	Statistical Quality Control & Sampling	Dan Dunahay (ddunahay@csudh.edu)
QAS 514.41 CN: 22858 (3 units) Requires completion of QAS510	Adv. Experimental Design	Dan Dunahay (ddunahay@csudh.edu)
QAS 515.41 CN: 22860 (3 units)	Human Factors in Quality Assurance	Jim Clauson (jclauson@csudh.edu)
QAS 516.41 CN: 22861 (3 units) Requires completion of QAS510	Measurement and Testing Techniques	Emil Hazarian (ehazarian@csudh.edu)
QAS 518.41 CN: 22862 (3 units)	Quality Project Management	William Trappen (btrappen@csudh.edu)
QAS 526.41 CR: 22863 (3 units) Requires completion of QAS511	Supplier Quality Assurance	Robert Spencer (rspencer@csudh.edu)
QAS 530.41 CN: 22864 (3 units)	Statistical Quality Control for Service	Pam Dunahay (pmdunahay@csudh.edu)
QAS 531.41 CN: 22865 (3 units)	Customer Satisfaction & Quality Assurance	Robert Spencer (rspencer@csudh.edu)
QAS 532.41 CN: 22924 (3 units) Completion of QAS 511 is recommended	Quality Assurance for the Service Delivery Process	Keith Fulton (kfulton@csudh.edu)
QAS 535.41 CN: 22926 (3 units) Completion of QAS 511 is recommended	Lean Thinking	Gerald VerDuft (gverduft@csudh.edu)
QAS 539.41 CN: 22932 (3 units) Completion of QAS 511 is recommended	Good Manufacturing Practices	Kim Niles (kniles@csudh.edu)
QAS 542.41 CN: 22933 (3 units) Completion of QAS 511 is recommended	Risk Management	Barrett (Barry) Craner (bcraner@csudh.edu)
QAS 598.41 CN: 22934 Must have 18 units of QAS course work completed and the GVAR before enrolling in this course	Directed Research (3 units)	Milton Krivokuca (mkrivokuca@csudh.edu)
QAS 599.41 CN: 22935 Requires completion of QAS598 Thesis and Project Committees and GVAR	Thesis/Project (3 units)	Milton Krivokuca (mkrivokuca@csudh.edu)
QAS 600.41 CN: 22936 (0 units) (Costs 1 unit) Thesis and Project Committees	Graduate Continuation Course	Milton Krivokuca (mkrivokuca@csudh.edu)

Registration begins on October 1st. QAS course fees for spring 2016 are \$305.00 per unit or \$915.00 per three unit course.



# ASQLA LEADERSHIP TEAM

## MEETING SCHEDULE

Time: 5:30P - 6:00P Networking & Dinner

6:00P - 8:00P Meeting

Location: CSUDH Extended Education Bldg. 1300  
Deans Conference Room  
1000 Victoria St.—Carson, CA 90745

Contact: Alan Wang, Chair

(310) 383-2393 — awang@spectrumchemical.com

Date: January 6, 2016



2016

### Officers & Committee Chairs of ASQ Los Angeles Section 700

[www.asqla.org](http://www.asqla.org)

#### ELECTED OFFICERS 2016

CHAIR: Alan Wang, 310-383-2393, awang@spectrumchemical.com

PAST CHAIR: Catherine Martin, 310-616-0936, Catherine\_Martin@raytheon.com

SECRETARY: Ron Lombano, 310-864-2898, Ronald\_A\_Lombrano@raytheon.com

TREASURER: Elizabeth Rowshan, 805-405-4795 ElizabethHires@gmail.com

#### COMMITTEE CHAIRS 2016

**Membership:** Lisa Uhrig, 310-283-1197, lisa@uhrigconsulting.com

**Financial Audit:** Michael Schaffer, 310-895-0802, michael@psychemedics.com

**Performance Awards and Recognition (PAR):** open chair

**Voice of the Customer:** Rebecca Collins, 310-607-7438, Rebecca\_Collins@raytheon.com

**Arrangements:** Chen Low, 310-334-7044, chenlow\_88@hotmail.com

**Awards and Recognition:** Jim Morrison, 310-541-1417, jamamorr@aol.com

**Simon Collier Quality Award:** Bill Trappen, 760-822-7718, tankerwht@aol.com

**CSUDH Liaison:** Open

**Education:** Lane Parrott, 310-489-9018, lanep@phenomenex.com

**Certification/ Re-certification:** Joe DeSimone, 424-772-6371, jrdesimone@msn.com

**Communications Chair:** Rhonda Y. Hayes, 310-334-0381, ryhayes@

**Job Listing:** Armen Yeghoian, 818-912-9272, Armen2049@yahoo.com

**Newsletter Editor:** Bill Trappen, 760-822-7718, tankerwht@aol.com

**Newsletter Publisher:** Harold Martinez, 310-214-1606, martinez2004@verizon.net

**Publicity & Advertising Chair:** Alan Wang, 310-383-2393, awang@spectrumchemical.com

**Social Media:** Bryan Garcia, 562-885-1309, bg108060@gmail.com

**Website Chair:** Vjarn Pantoovmanich, 323-777-0077, vpantoovmantich@teledyne.com