September 15, 2015

## **Group of Lincoln Benefit Life Policies that Continue to be Administered and Serviced by Allstate**

As part of the transfer of life servicing to Alliance-One Services, Inc., a licensed third party administrator, Lincoln Benefit Life (LBL) would like to take this opportunity to clarify the life policies that continue to be administered and serviced by Allstate.

- This group of policies include guaranteed term and 10-year Level Best term policies sold from Jan. 1, 2000 through December 31, 2009, as well as a limited number of Golden Achiever UL policies, which are being administered and serviced by Allstate.
- These policies remain at Allstate due to the reinsurance requirements associated with NAIC Model Regulation XXX.

## How to Determine Where a Policy is Being Serviced

Use the Policy Finder tool available on the home page of <u>LBL.com</u>, which automatically directs users to the appropriate servicing entity's website. To use the tool, follow these steps:

- 1. Go to <u>LBL.com</u>. The Policy Finder tool is located in the 'Your Policy' box on the right side of the LBL.com home page.
- 2. Enter the policy number and select 'Go'.
- 3. For life policies being serviced by LBL's third-party administrator, first-time users will be directed to create a registration; for all subsequent visits, users will simply log into the secure Life Service Center website.
- 4. This tool can currently be used for all LBL annuity contracts and life policies.

## Servicing an Allstate Administered LBL Policy

For servicing information on LBL policies administered and serviced at Allstate, either visit Accessallstate.com or call 800-525-9287.

Lincoln Benefit Life Company | 888.674.3667

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