

The "Identify My Casement Window Worksheet" is designed to walk you through gathering the necessary information to identify your Andersen® product, accessories and features. We recommend that you follow the product identification process so that you may:

- Purchase and receive the correct replacement part(s) for your Andersen® product
- Locate the care and maintenance guide for your Andersen® product
- Locate installation and / or replacement guides for your Andersen® product
- Receive more efficient service if contacting the Andersen WindowCare® Solution Center at 1-855-603-0692

Step 1: Locate Product Identification Label (2007 - Present)
If your product was manufactured before 2007, please skip to Step 2.
The Product Identification (ID) label was implemented on products beginning in 2007. All products manufactured 2007 - Present will have a Product ID label, which provides information on the product, size, color and other important identification details.
If your product was manufactured after 2007, please locate the Product ID label. For assistance locating the Product ID label, see the "Product Label Identification Guide (9051877)" available at andersenwindows.com or the Help Center.
Sample Product Identification Label  Once you have located the Product ID label on your casement window, record the Product ID number on the line below. Product ID Number: _____

Step 2: Locate the Andersen® Glass Logo

Locate the Andersen® glass logo on your window sash. The glass logo is etched into the glass surface and is usually located in the bottom corner.

See the Help Center article “Glass Type Identification for Andersen® Windows and Patio Door” to view additional glass logo examples.



If you have located the glass logo, please record the information displayed around the glass logo in the space provided below. Please do not include tempering info which may include the word, "tempered," and is not near the Andersen Windows triangle logo.

If you are unable to locate the glass logo on your window sash, please contact us for further assistance.

Andersen® Glass Logo Info: _____

Step 3: Visible Interior Glass Dimensions

From the interior of the home, please measure (in inches) the glass surface you can see and touch, also known as the "unobstructed glass dimension". For additional information, please see the Help Center article “How to Measure Glass in Your Andersen® Window or Patio Door”.

Record the width and height, including fractional dimensions, in the space provided below. (*example: 67 1/8"*)

Width: _____ inches **Height:** _____ inches

Step 4: Casement Window Handing

Windows are handed from the exterior of the home.



Left-Handed

Hinges are on the left side of the window.



Right-Handed

Hinges are on the right side of the window.

Step 5: Determine Casement Window Series

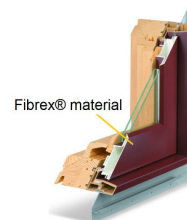
Use the identification information below to determine your casement window Series.

A-Series Casement Window

Lock



Exterior of Sash



Exterior Color



White



Sandtone



Terratone



Canvas



Prairie Grass



Forest Green



Dove Gray



Black



Cocoa Bean



Red Rock



Dark Bronze

Interior Finish

Painted Interiors



White



Birch Bark



Primed

Factory-applied stain finishes available. Product ID will provide factory-stained finish details.

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400 Series Casement Window						
		Lock 		Exterior of Sash 		
Exterior Color						
	White	Sandtone	Terratone	Canvas	Dark Bronze	Forest Green

Interior Finish						
	White	Natural				
100 Series Casement Window						
		Lock 		Interior of Sash 		
Exterior Color						
	White	Sandtone	Terratone	Canvas	Dark Bronze	Forest Green

Interior Finish						
	White	Sandtone				

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Step 6: Casement Window Operator Type and Vintage

Determine operator type and vintage based on window Series.



Split-Arm Operator



Straight-Arm Operator

For more information, see the Help Center article “Andersen® Casement Window Operators”.

Step 7: Awning Window Hardware

Determine hardware style and finish.



For more information, see the Help Center article “Casement and Awning Window Hardware Options”.

Step 8: Grille Location, Color, Pattern and Width

If your casement window has grilles, determine the grille location, color, pattern and width by selecting the link below.



For more information, see the Help Center article “Grille Styles Available for Andersen® Windows or Patio Doors”.

For more assistance with your Andersen® product, print and complete this form and send via email to support@awcustomerservice.com or fax it to 1-920-521-4039 or 1-319-226-4317. Please include your contact information.

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