

Identify My Gliding Patio Door Worksheet

The "Identify My Gliding Patio Door Worksheet" is designed to walk you through gathering the necessary information to identify your Andersen® product, accessories and features. We recommend that you follow the product identification process so that you may:

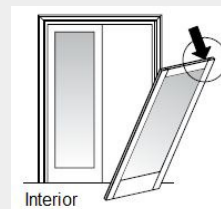
- Purchase and receive the correct replacement part(s) for your Andersen® product
- Locate the care and maintenance guide for your Andersen® product
- Locate installation and / or replacement guides for your Andersen® product
- Receive more efficient service if contacting the Andersen WindowCare® Solution Center at 1-855-603-0692

Step 1: Locate Product Identification Label (2007 - Present)

If your product was manufactured before 2007, please skip to Step 2.

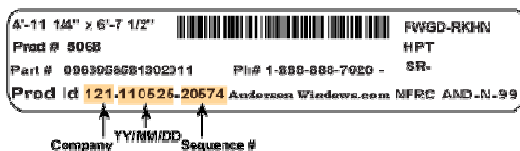
The Product Identification (ID) label was implemented on products beginning in 2007. All products manufactured 2007 - Present will have a Product ID label, which provides information on the product, size, color and other important identification details.

If your product was manufactured after 2007, please locate the Product ID label. For assistance locating the Product ID label, see the [Product Label Identification Guide \(9051877\)](#).



A-Series and 400 Series Frenchwood® Gliding Patio Doors: On Frenchwood® gliding patio door units, the Product ID label can be found on the frame and along the top edge of the patio door panel that faces the patio door frame. To access the Product ID label, the patio door panel must be removed.

Sample Product Identification Label



Once you have located the Product ID label on your gliding patio door, record the Product ID number on the line below.

Product ID Number: _____

Step 2: Locate the Andersen® Glass Logo

Locate the Andersen® glass logo on your patio door panel. The glass logo is etched into the glass surface and is usually located in the bottom corner.

See the Help Center article “Glass Type Identification for Andersen® Windows and Patio Door” to view additional glass logo examples.



If you have located the glass logo, please record the information displayed around the glass logo in the space provided below. Please do not include tempering info which may include the word, "tempered," and is not near the Andersen Windows triangle logo.

If you are unable to locate the glass logo on your patio door panel, please contact us for further assistance.

Andersen® Glass Logo Info: _____

Step 3: Visible Interior Glass Dimensions

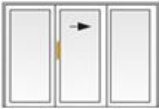
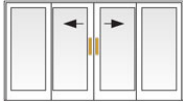
From the interior of the home, please measure (in inches) the glass surface you can see and touch, also known as the "unobstructed glass dimension". For additional information, please see the Help Center article “How to Measure Glass in Your Andersen® Window or Patio Door”.

Record the width and height, including fractional dimensions, in the space provided below. (*example: 67 1/8"*)

Width: _____ inches **Height:** _____ inches

Step 4: Gliding Patio Door Handing

Patio doors are handed from the exterior of the home.

 Opens to the Right		 Opens to the Left	
 Stationary	 → Left Operating Stationary	 Stationary ← Right Operating	 Stationary → Left Operating Stationary
 → Left Operating Stationary ← Right Operating		 Stationary ← Right Operating → Left Operating Stationary	

Step 5: Determine Gliding Patio Door Series

Use the identification information below to determine your gliding patio door Series.

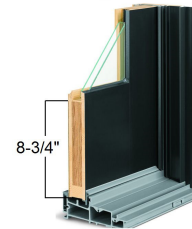
A-Series Frenchwood® Gliding Patio Door

Multi-Point Lock



Uses multi-point reachout lock with two (2) hook bolts

Interior Bottom Rail Height



White



Sandtone



Terratone



Canvas



Prairie
Grass



Forest
Green



Dove
Gray

Exterior Color



Black



Cocoa Bean



Red Rock



Dark
Bronze

Painted Interiors



White



Birch Bark



Primed



Natural

Interior Finish

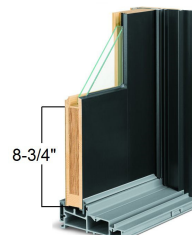
Factory-applied stain finishes are available. Product ID will provide factory-applied finish details.

400 Series Frenchwood® Gliding Patio Door

Reachout Lock



Interior Bottom Rail Height



Exterior Color



White



Sandtone



Terratone



Forest Green

Interior Finish



White



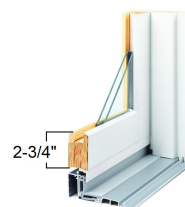
Natural

200 Series Narroline® Gliding Patio Door

Reachout Lock



Interior Bottom Rail Height



Exterior Color



White



Sandtone



Terratone



Dark Bronze

Interior Finish



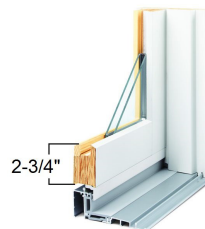
Unfinished Pine

200 Series Perma-Shield® Gliding Patio Door

Reachout Lock



Interior Bottom Rail Height



Exterior Color



White



Sandtone



Terratone



Dark Bronze



Canvas

Color of exterior and interior rigid vinyl (PVC) surface are the same.

100 Series Gliding Patio Door

2-Point Lock



Interior Bottom Rail Height



Exterior Color

Fibrex®
Material



White



Sandtone



Terratone



Dark
Bronze



Canvas



Black

Interior Finish

Fibrex®
Material



White



Sandtone

Step 6: Gliding Patio Door Hardware

Select an image below to determine hardware style and finish.



For more information, see the Help Center article “Gliding Patio Door Hardware Styles and Finish Options (1982-Present)”

Step 7: Grille Location, Color, Pattern and Width

If your gliding patio door has grilles, determine the grille location, color, pattern and width by selecting the link below.



For more information, see the Help Center article “Grille Styles Available for Andersen® Windows or Patio Doors”.

For more assistance with your Andersen® product, print and complete this form and send via email to support@awcustomerservice.com or fax it to 1-920-521-4039 or 1-319-226-4317. Please include your contact information.

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