

## **HomeAid Hope for the Homeless Benefit with Lily Tomlin**

### **What to expect as a Silent Auction Mobile Bidder**

#### **1. Registration to Bid Before the event (even if you do not plan to attend):**

- a) Click on the link to the HomeAid Silent Auction website
- b) Click on the Registration for Silent Auction tab
- c) Fill out your information and enter your Credit Card info
- d) You will receive a text from us with a link to your bidder number
- e) Start Bidding!

#### **2. Bidding – Using your Smart Phone:**

- a) Click on the link found in the automated text message
- b) Notice that the link also contains your bid number. Once logged in, this number will also display on your home screen.
- c) When prompted, confirm your name
- d) Search packages by number, keyword, category, or pull up packages with no bids by selecting “No Bid Pkgs”
- e) Select Details/Bid to bid on a package
- f) You can bid the next increment, set a max bid, or simply “Watch” packages. If you enter the highest max bid on a package, the system will automatically place bids in your favor until your max bid is reached or until the auction closes.
- g) To purchase a package at the Buy Now price, click on the Buy Now button located in the upper right-hand corner of the package detail page. Do not enter the Buy Now price in the field for max bid.
- h) To make a donation to the DreamCatcher project, click on the Dreamatcher button on your home screen and choose a preset amount or enter the amount you wish to donate and select Submit!

#### **3. Up to and During the event:**

- a) If you are outbid, you will be notified via text message.
- b) You can keep an eye on packages you’ve bid on or are watching by going to “My Bids,” a blue button located at the right of your home area.

#### **4. After the event:**

- a) Watch the event timer in the upper left. As soon as the silent auction closes, the guest with the highest bid will win.
- b) Under “My Bids” you can check your winning packages.
- c) Make your way to check-out or directly to item pickup to retrieve your items. If you do not attend the event, your items can be picked up at the HomeAid office in Walnut Creek after May 17<sup>th</sup>!

Using your phone to bid in 3 easy steps, a 1 minute video:

<http://greatergiving.wistia.com/medias/r7eh9zkw04>