

## TILLER TIME/MEMBER CRUISE OUTINGS COMMITTEE REPORT

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*Committee Members: Pat Webster, Maureen Huston, Steve VanderVoort, Chris Garvey*

### Tiller Time

Purpose: To practice skills learned in on the water classes (*Rationale: Separate Tiller Time from Member Cruise Outings making Tiller Time specifically for practice of sailing skills*).

Member eligibility: Students who have taken the first on the water session for their class (and for the following season); new skippers (and for the following season); rusty skippers (need to work with the Tiller Time coordinator and will get 2 free tiller times. Students will be eligible to take a tiller time on the class of boats (small keel boats or cruising) on which they have been instructed. (*Rationale: We want Tiller Time to be practice, not a substitute for classes. Therefore, rusty skippers will only get 2 tiller times to practice. If they need more practice, they'll need to take a class*).

Skipper information:

- ⤴ Skipper must be a Sail Chicago skipper for at least one year and be competent and confident to allow students to take the helm and practice skills without a first mate of their choice.
- ⤴ Skippers satisfy service time requirements and earn \$50 in sailing credits after completing 5 tiller time sails and completing online surveys within 48 hours of each sail. (*Rationale for getting credits is that we want/need fairly experienced skippers to be able to do tiller times. Rationale for survey is so we can track program and monitor participant attendance*).

Cost: No cost (*rationale: We want to get students to practice so they are more likely to become skippers*)

Cancellation policy: No cancellation fee (*rationale: The way Tiller Time will be set up next year, hopefully there will not be any abuses*).

Schedule:

- ⤴ At skipper's convenience (*rationale: We need/want experienced skippers so we need to go by their schedule*).
- ⤴ Students may sign up for up to two tiller times at a time. No more than two outstanding tiller times are allowed. (*Rationale: attempt to prevent a few students from monopolizing signups*).

Coordinator: Will coordinate Tiller Time for all boats. Chris Garvey

## Member Cruise Outing

Purpose: Pleasure sail for members and guests. (*Rationale: Our marketing says we offer free sailing and if members are not skippers, this is the only way they can get out to sail*).

Member eligibility: All members and guests of members. Members must maintain a \$20 minimum balance in their account which will be held as a deposit, and charged according to the cancellation policy.

### Skipper information:

- ⤴ Skipper must be a Sail Chicago skipper for at least one year and be competent and confident to take out the boat with potentially all non-sailors, except for their first mate.
- ⤴ Skipper is allowed to bring along a first mate of their choice, except on the Ideals. (*Rationale: All other seats may be taken up with complete non-sailors. We do not need a 1<sup>st</sup> mate on the Ideals as there is so little for the 1<sup>st</sup> mate to do.*)
- ⤴ Skipper will satisfy service time after completing 5 Member Cruise Outings sails, but must fill out an online survey within 48 hours of each sail. (*Rationale for survey is to track program and participants*).

Cost: No cost to members. Guests pay \$20. (*Rationale: We want to keep it free to see how it all plays out with the new system. And, \$200 membership should allow for 10 free sails if we estimated \$20/sail, but we don't think anyone has had 10 free sails. And, we now have a new cancellation policy. We also justified our recent increase in member dues, at least in part, with the explanation that we would offer free sailing to members.*

Cancellation policy: \$20 cancellation fee for canceling less than 48 hours before the sail and for “no shows: (*Rationale: To stop the no shows and late cancellations*). \**This process needs to be determined. However, one idea is after the coordinator gets the online survey back, the cancellation fee will be determined. Either the coordinator will apply the cancellation fee or will notify someone to apply it.*

### Schedule:

- ⤴ Hunter and Colgate will offer one weekend sail each which will alternate between Friday evenings and Sunday morning. A regular weekday sail will also be offered on the Hunter. These sails need to be scheduled one month in advance and need to have skipper identified before listing them on the website. More sails can be added by the MEMBER CRUISE OUTINGS coordinator at skippers' convenience with input from program directors. (*Rationale: members need to be able to plan ahead, especially when inviting guests*).
- ⤴ Ideal and Rhodes will offer Member Cruise Outings at skipper's convenience. (*Rationale: Smaller boats with fewer seats, and we need a lot of Member Cruise Outings to be offered*).
- ⤴ Members can only sign up for one Member Cruise Outings at a time. (*Rationale: Try to control sign ups*).

Coordinator: Will coordinate member cruise outings for all boats. Person needs to be identified. (*Rationale: It's too much for one person to do Tiller Time and Member Cruise Outings coordination. The volume of work soliciting and scheduling skippers and scheduling sails warrants a coordinator position. In addition, using one person who works with program chairs can streamline the process. Also, the Member Cruise Outings coordinator and Tiller Time coordinator can work together and cover for each other as needed*).