Meet The Panel

Region IX VPPPA Executive Blockbuster Session April 15th, 2015 9:30 am - 11:00 am



"The Real Value In Integrating Effective Safety Management Into Your Organization"



Joel D. Baxter
President & General Manager
Global Supply Chain
Sherwin-Williams
Cleveland. OH

Joel Baxter joined The Sherwin-Williams Company in 1990. Joel has served in a variety of roles during his 25 year career with the company in Supply Chain and Operations leading up to his current role as President and General Manager of Global Supply Chain. which he has served since 2012.

Joel is a graduate of Rice University in Houston, Texas with a BS in Business Administration. He holds an MBA in Business from Brenau University in Gainesville, Georgia.

Robert S. Bement Senior Vice President, Site Operations Palo Verde Nuclear Generating Station Arizona Public Service Company Wintersburg, AZ



Bob Bement is Senior Vice President, Site Operations for Arizona Public Service Company (APS), Arizona's largest electric company. Based in Phoenix, APS serves more than 1.1 million customers and is one of the fastest-growing investor-owned electric utilities in the United States.

Bement oversees the day-to-day nuclear operations at the Palo Verde Nuclear Generating Station, the nation's largest power producer.

Prior to joining APS in 2007, Bement served as an Organizational Effectiveness Team Member with the Institute of Nuclear Power Operations (INPO). He also held nuclear leadership positions with Arkansas Nuclear One, as the Site General Manager, and Clinton Power Station, as the Site Vice President. Bement began his nuclear career in the United States Navy as a Nuclear-Trained Electrician.

Bement graduated from the Navy Nuclear Power School and Prototype Training Unit. He acquired his Reactor Operator and Senior Reactor Operator licenses from Arkansas Nuclear One. He also graduated from the INPO Nuclear Plant Management Program, the Wharton/Energy Executive Program and the Exelon Leadership Institute.

Bement earned a Bachelor of Science degree in Physical Science from Arkansas Tech University.

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Michael Hicks
Western Region Group Vice President
Cintas Corporation
Corona, CA



Michael Hicks was raised in New Orleans, Louisiana and graduated with an engineering degree from Louisiana State University. He has been employed by Cintas Corporation since graduation and over the past 23 years has held numerous positions in engineering, process improvement, supply chain and operational leadership.

Michael recently spent 4 years in Asia leading Cintas' efforts there and is currently Operations Vice President for the Western Group residing in Southern California with his wife Paige and their daughter Caroline. When not working, Michael enjoys running and traveling.



John Roller Vice President-Operations NuStar Energy L.P. San Antonio, TX

John Roller is Vice President-Operations of NuStar Energy L.P., a Fortune 500 publicly traded master limited partnership that is one of the largest independent liquids terminal and pipeline operators in the nation.

In this role, Roller is responsible for the safety, environmental stewardship, regulatory compliance, operations, business development, P&L statement, reliability capital and strategic capital for all of NuStar's domestic terminal and associated pipeline assets. The assets in Roller's area of accountability represent 28 terminals, 3 DOT pipelines, approximately 400 employees and \$140 million in annual EBITDA.

Prior to this role, Roller served as Vice President and General Manager of NuStar's West Region from January 2007 through April 2012. In his tenure, the West Region's earnings increased by \$45 million and increased gross margin by 25% while keeping operational expenses relatively flat. He was also responsible for improvements in the region's safety performance, and under his direction, the region's total recordable incident rate decreased from 5.07 to 0.8, and the lost time incident rate decreased from 3.0 to 0.0. As a result of the safety and environmental improvements, the region received the National Safety Council Perfect Record award and National Safety Council Occupational Excellence Achievement award. Roller is a licensed Stationary Engineer and is a certified Lead Assessor of Quality Systems.

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Mamie S. Warrick
Corporate Manager
North American Parts Operations
Toyota Motor Sales
Torrance, CA



Mamie Shih Warrick is responsible for Supply Chain Strategy and Logistics for Toyota's North American Parts Operations (NAPO) which procures and distributes service parts and accessories for Toyota, Lexus and Scion in the United States, Canada, Mexico and Puerto Rico as well as exports to Toyota distributors beyond North America. A believer in Toyota's philosophy that quality products come from quality people, she has mentored associates throughout her career. She has been a speaker for The Center for Asian Pacific American Women and for the Council of Supply Chain Management Professionals to encourage women in the industry. Mamie is currently an executive sponsor for Toyota's Business Partnering Group, ToyotAbility, focused on supporting those with special needs.

Mamie joined TMS in 1986 and has since held leadership positions in the service and parts division, customer relations, financial services, human resources, and planning. She has a passion for process management around people. In her current role, she oversees Supply Chain Strategy that includes Strategic Planning, Organizational Development, Kaizen training, Systems Planning, Logistics, Industrial Engineering, Safety& Sustainability.

Ms. Warrick is the holder of a BA degree in Economics from Stanford University and a MBA in Finance from UCLA's Anderson School of Management. She resides in Los Alamitos, California, with her husband Dave. They have a daughter and a special-needs son, enjoy driving collector cars, hiking and have frequently been host parents and volunteers for AFS Intercultural Services, an organization that promotes exchange student programs worldwide.

Meet the Moderator



Mark D. Norton MAOM, RSP, CSSM Principal Norton Safety Services Tucson, AZ

Mark Norton spent more than two decades with the Arizona Division of Occupational Safety & Health. Hiring in as a safety compliance officer, he worked his way to Assistant Director for the agency, with responsibilities including ADOSH's consultation and training services statewide and compliance oversight in Southern Arizona. His role as the VPP coordinator was the one that brought him the most joy as he helped educate many employers towards a better understanding of the VPP process and benefits.

Mark worked as the EH&S Manager for the Central Arizona Project, a VPP Star site, until his retirement from government service in 2012. He now travels the country as a speaker and consultant, coaching companies and helping organizations build improvement into their safety culture.

After retiring from Government service in 2012 Mark was asked to join the faculty at UCSD as an Instructor for the OSHA Training Institute Education Center. Mark was the 2008 National VPPPA Chairman's Award winner and 2009 ASSE Southern Arizona Chapter "Safety Person of the Year".