



46 Sherwood Terrace  
 Lake Bluff, IL 60044  
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## CONTINUING EDUCATION COURSES

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Company Address: \_\_\_\_\_

City, State, Zip Code: \_\_\_\_\_

Insurance License Number: \_\_\_\_\_

State Insurance License was issued in: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Each course is worth 3 credits to the insurance industry. They will be held from 9:00am-12:00pm. Registration will begin @ 8:30am. Courses will be complimentary and will be held at the United Services campus in Lake Bluff. Please email or fax registration form to us@unitedfirewater.com.

**ETHICS TO WORK BY - THURSDAY, OCTOBER 22, 2015 9:00AM-12:00PM**

The class will discuss how to identify ethical issues of the insurance business. It will also explain why ethical behavior matters for insurance professionals. It will give you a chance to practice making ethical decisions in sales and claims situations. Applicable to licenses from the State of Illinois only .

**UNDERSTANDING THE BASICS OF CONTENTS RESTORATION  
 - THURSDAY, NOVEMBER 19, 2015 9:00AM-12:00PM**

The class will focus on the logistical challenges and procedures of packing out, cleaning, and moving back contents using industry-specific tools. More specifically, it will address proper methodologies that we use to streamline the process, reduce mistakes, and protect the sensitivity of the contents being restored. Applicable to licenses from the State of Illinois only .

**WE ARE CONTINUALLY ADDING MORE COURSES SO IF YOU ARE INTERESTED IN RECEIVING EMAILS ABOUT ANY NEW COURSES, PLEASE CONTACT MONIKA AT MLIBELT@UNITEDFIREWATER.COM.**