



## **Quality Control**

All Home Upgrade projects may be assigned a random quality control inspection. If your home is chosen, you will be notified by email and phone once your Participating Contractor submits all final paperwork to the Home Upgrade program to schedule your inspection.

- Home Upgrade Quality Control inspections help ensure high standards are met
- Independent experts will review your contractor's work
- Experts check for safety issues and quality, and provide recommendations
- Inspections typically last about 3 hours

**Home Upgrade Inspector Contact Information** 



homeupgrade@rhainc.com



(626) 363-2551





## **Carbon Monoxide Safety**

For your safety, we require a Combustion Safety Test before and after your Home Upgrade project. This helps keep you safe by detecting carbon monoxide concerns in your home.

- Contractors are trained and use special equipment to detect dangerous carbon monoxide sources
- The testing will show you if any combustion appliances (stove, furnace, water heater, etc.) in your home are unsafe
- Testing will inform you about carbon monoxide concerns during and after your project





877) 785 -2237



http://tenres.com/homeupgrade