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The Latest News & Original Reporting from the California Governor's Office of Emergency Services

FEMA Phones and Help Available at Disaster Recovery Centers

by Brad Alexander on September 29, 2015

(https://caloesnewsroom.files.wordpress.com/2014/10/cal-oes_fema-horizontal.jpg)

Many survivors of the recent wildfires in Lake and Calaveras counties have lost both landline and cellular telephone service. The Federal Emergency Management Agency wants them to know that two Disaster Recovery Centers (DRCs) have operational phone lines and are staffed with FEMA representatives who are ready to help residents register for disaster assistance.

Two DRCs are currently open in Calaveras and Lake counties:

The Calaveras County DRC in San Andreas:	**The Lake County DRC in Middletown:**
891 Mountain Ranch Rd.	21256 Washington St.,
San Andreas, CA	Middletown, CA
Hours of operation until further notice:	**Hours of operation until further notice:**
Monday – Friday 8 a.m. to 6 p.m.	Tuesday, Sept. 29 – Tuesday, Oct. 6
Saturday 9 a.m. to 4 p.m.	8 a.m. to 7 p.m.
Sunday 12 p.m. to 4 p.m.	

The DRCs serve as one-stop-shops for survivors. Specialists from the state of California, FEMA, the Small Business Administration and voluntary organizations are working at the DRCs to answer questions, help survivors apply for federal assistance and provide referrals to community groups.

Applicants may visit a DRC to check the status of their application, update their application or inquire about other forms of assistance.

Applicants can also register for assistance online at **DisasterAssistance.gov (https://mail.ces.ca.gov/owa/redir.aspx?SURL=jmeRqIWEBsmWwAf460wxruJQWtlxVeVVR-4HGghj_N2fYulbGMnSCGgAdAB0AHAAOgAvAC8AdwB3AHcALgBkAGkAcwBhAHMAdA** or by calling the FEMA helpline, **800-621-FEMA (3362)**, **TTY 800-462-7585;** 711 or Video Relay Service (VRS), call **800-621-3362.**

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