

Three wishes for IT...

Oliver Cramer writes 'In no particular order'

One a true integrated seamless electronic health record, accessible cross organisational and professional boundaries.

Ideally customisable by users to prioritise needs (*like a desktop which has your stuff on it*).

This will be available real-time on interfaces relevant to users (*think desktop to mobile*) and link real time with clinical information systems (*no duplication, transcription errors, scanning*), access - ideally biometric - access time ideally like a flash memo delivered ideally in clusters like PACS but core functions transferrable NHS wide

Two customer/ provider interface in line with the best available - merge web presences of a good bank for security with a top hotel or airline for service and an IT/phone provider for functionality and make it work cross organisational boundaries in a locally meaningful way.

Bolt on favourites and entertainment function and get it to work on hospital wlan and link with **ONE**

Three a national self-learning and improving multi professional best practice data base with an intuitive interface (*think a mixture between doctors net, wikipedia and pistonheads*). This needs editing, managing by truly independent experts.

“...think a mixture of doctors net, wikipedia and pistonheads...”

If it works it will avoid costly duplications of errors and nurture best practice.

Numbers of clicks/of replication of ideas could

form a basis of a more meaningful awards system than current CEA or self-nominated awards from various health organisations

There you go here are my three any of them working would make the NHS a better place

Ed: All written on Oliver's iPhone, before a clinic!

Oliver.Cramer@iow.nhs.uk