



Kimberly Douglas
SPHR, CPF, SHRM-SCP

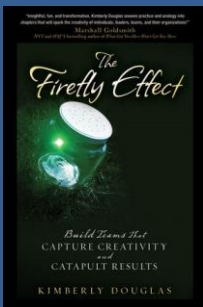
President
FireFly Facilitation, Inc.

Prior to founding FireFly seventeen years ago, Kimberly was an organization effectiveness leader for Coca-Cola; a Director of Consulting with the Hay Group; and served in HR executive roles in the hospitality, healthcare, and telecommunications industries.

Kimberly's credentials include:

- Master's degree in industrial/organizational psychology
- Certified as a Senior Professional in Human Resources (SPHR) for Life
- Certified Professional Facilitator (CPF)
- SHRM Senior Certified Professional (SCP)
- Recipient of SHRM-Atlanta's Lifetime Achievement Award

She is a sought after speaker at conferences and corporate events. Her critically-acclaimed book, The Firefly Effect, was published by Wiley in 2009.



Contact Kimberly at:
KDouglas@FireFlyFacilitation.com
770.989.7030
www.FireFlyFacilitation.com

FireFly Facilitation

Capturing *energy*. Facilitating *results*.

Why FireFly?

We will transform your group's energy and talents into tangible business results. Since we were formed in 1998, we have collaborated with hundreds of organizations. Our clients say we strike the right balance between sparking creativity and driving results. Simply put, we know how to make teams more successful. And we are honored by the fact that 88% of our business is derived from repeat clients and referrals as a testament to the effectiveness of our work.

Our Areas of Expertise

Using a collaborative and customized approach, at FireFly we work closely with our clients to design and deliver high-impact results. Our partnership begins with an assessment of your needs and objectives, and it does not end until you are 100% satisfied with the results we achieve together. Our expertise includes:

Team Effectiveness

New Leader Assimilation
Whole Brain Thinking (HBDI)
Lencioni's Team Assessment
Conflict Resolution
Leader/Team Coaching

Facilitation

Strategic Planning
Team Building
Process Improvement
Creative Problem-Solving
Critical Decision-Making

Strategic Planning & Execution

Organization/Department/Team
Blue Ocean Strategy
Business Model Canvas
Concrete Action Planning
Quarterly Reviews of Plans

Keynotes & Custom Workshops

Employee Engagement
Team Leader Effectiveness
Change Management Simulation
Innovation Simulation
Communications

A Representative Sample of Our Clients include...*



KAISER PERMANENTE®



at&t



Invesco

