Chaverware 6 in the Cloud FAQ

Q. What are the advantages of having Chaverware in the “Cloud”?
A. By having a cloud based version of Chaverware you have a variety of advantages, some of them are:
   - One can now access Chaverware and take advantage of all of its capabilities from any device with an internet browser. While there are some processor requirements and bandwidth requirements, Chaverware 6 will run on most popular browser.
   - You don’t need to upgrade your hardware when new versions come out
   - Chaverware is responsible for backup of your data
   - You don’t need to install new versions, Chaverware takes care of that for you

Q. What will happen to Chaverware 5?
A. Chaverware 5 will continue to be marketed and supported for the foreseeable future. We will continue to add minor enhancements to Chaverware 5 as necessary. For example the next versions of Peachtree and QuickBooks will be added and supported in Chaverware 5. We expect that there will be a group of clients who will desire to remain on Chaverware for a variety of very valid reasons.

Q. What will happen with ChaverWeb
A. As the “member’s portal” to their data for both editing and making donations, registering for events and paying their bill, we will continue developing ChaverWeb, adding features and capabilities. ChaverWeb will synchronize with both Chaverware 5 and 6. Some of the planned new features included school registration, membership directory and book of remembrance.

Q. What happens to my existing Chaverware 5 data when we move to Chaverware 6?
A. There is an automatic migration tool to move data from your existing Chaverware 5 system to the Chaverware 6 cloud hosted system. All data will be moved without any loss of information.

Q. Where is the system hosted and who stores the data?
A. Chaverware will be responsible for hosting both the data and the software. It will be hosted with a nationally reputable company that hosts similar types of database software systems. There will be redundant systems so that in case of outage, another server will automatically take over.

Q. Will Chaverware 6 be secure?
A. The system will be more secure than virtually any office installed versions of Chaverware. With state of the art firewalls and anti-virus automatically installed, it will be much more difficult for a hacker to break into your Chaverware. Regular Chaverware security will still be in place, restricting users to certain parts of the software as necessary.

Q. Is the pricing changing?
A. No. Chaverware 6 will continue to be sold and supported at the current rate structure that Chaverware 5 is marketed at.

Q. What happens if I lose internet connection?
A. We will make certain recommendations in terms of how to have redundant access to the internet. With the current method of Chaverware 5, if you lose power, most installations do not have sufficient back up power to continue to operate. If you lose internet connection, there are likely other ways and other devices that you can use to access your Chaverware in the cloud.