

# **Employee Spotlight – Scott Simpson, Account Manager**



# What is your job title and what does the position entail?

Account Manager. Responsible for the accounts in North East Tennessee.

# Can you tell us a little about your background and how it helps you in this position?

I worked at my previous company for 20 years. We manufactured PLC, I/O, and communication modules. I was responsible for application support, PLC training classes, and a Sales territory. Knowing the technical side, from teaching the PLC programming classes and doing support, really gave me a lot of confidence to transition into a sales position. Sales taught me how important it is for a customer to trust what you are telling them is correct. I always say that if I don't know the answer I'll find someone who does.

# What are some goals that you may have for yourself or for ACS as you start this new position?

My goals are to provide a stable home for my family and to keep gaining knowledge of new technologies.

#### What are some key lessons you have taken from your career thus far?

Strive to never become stagnant! It's feels a lot less like work if you enjoy it!

# Describe some of your hobbies - what do you like to do outside of work?

I have played quite a bit of golf in my day and still enjoy it when I have time. I really enjoy woodworking also. Taking rough cut boards and making something useful or decorative from them gives a good sense of accomplishment. I have made several things I am proud of.

#### Have you traveled or lived anywhere exotic or interesting?

I have been fortunate to have visited 17 different countries. My favorite places are Odense, Denmark (home of Hans Christian Andersen); Nice, France; San José Iturbide, Mexico; Fussen, Germany; and of course Dublin, Ireland.

### What is one thing your customers might find surprising about you?

I don't have too many secrets but you might not know that we have 4 dogs – a 5 pound poodle named Lucky (he sleeps with me every night), a black lab named Gus, an English springer spaniel named Annie, and a part Jack Russell part sneaky neighbor dog named Mickey.