Some friendly reminders regarding the upcoming Supra lockbox exchange:

- 1. If bringing in lockboxes for someone else, you need to come in the alphabetical order as assigned by Supra, **NOT BY YOUR** last name. If you are bringing in boxes for five people, you need to come in the alphabetical order of **THEIR** last name, per schedule.
- 2. If you have loaned boxes assigned to you to another REALTOR, <u>YOU</u> (or your designee) are responsible for bringing in those boxes at <u>YOUR</u> assigned time. If you do not return the boxes assigned to <u>YOU</u>, EABOR staff will review the list of returned boxes <u>AFTER</u> the conversion has been completed to see if anyone else may have returned it. If not, you will be invoiced for the actual cost of those missing lockboxes.
- 3. If you are part of a team, or have allowed other people to use lockboxes assigned to you, you are the individual they are assigned to, and responsible for the return.
- 4. Any individual (not team, not office, but individual) with ten (10) lockboxes or more is allowed to come in Monday between 9:30 10:30 AM, or at your assigned time, to pick up boxes prior to returning the old lockboxes. The old lockboxes need to be returned by 2:00 PM on Tuesday in order to be packed and shipped.
- 5. Anyone not returning their lockboxes during the two day exchange, and doing so <u>AFTER</u> the conversion, will incur a fee of \$20 per lockbox.