

Providing Laboratory Data to Support Quality and Transparent Care



For the past four years, Sonora Quest Laboratories has sent data for 23,000 patient encounters to the The Network on a daily basis. Currently, a total of seven million laboratory results from Sonora Quest Laboratories are available in The Network and accessible to all of its participants.

“We wanted to make this information available to the health care community in a medium that physicians can retrieve,” said David Moore, Chief Information Officer for Sonora Quest Laboratories. “If you are a health care organization or provider that participates in The Network, you don’t have to take additional steps to access this data or establish a connection with multiple entities to obtain the data.”

Sonora Quest Laboratories has a long history with supporting the creation of a statewide health information exchange (HIE). David Dexter, the company’s president and chief executive officer has been an active participant on the boards of both Arizona Health-e Connection (AzHeC) and the Health Information Exchange of Arizona (HINAz) and currently serves on these boards. Additionally, Sonora Quest Laboratories promotes The Network to its customers through the efforts of their sales and marketing teams. If customers ask questions about The Network of a technical nature, they also will involve their technical teams to assist with those queries.

Moore notes that the more health care providers, laboratories and other groups, such as long-term care participate in The Network, the more meaningful the access and exchange of health data will be, and he encourages participation. “We think long-term that the benefit of having a statewide health information exchange (HIE) is the foundation to better care and better quality for all Arizona patients and consumers.”