

Case Transmit Audit – Chats Article

By Scott Riddle

Have you ever received a followback request from the Region asking to send a case because they received a Follow Up or Correction record from you? Upon researching the case in your database, you find that it was transmitted in the past and you're left wondering why the region is asking for a case that was supposedly sent years ago. You create a retransmit, send it to the Region, and hope that's the end of the issue. But a month or two later you get another request...

Let's back up and review the process of sending information to the Region. When a case is initially completed in your hospital software, it is written to a *New Case* transmit file (files with an "XAA" file extension). Once your hospital software knows the case was written to a *New Case* transmit file, it will then provide any new information in a *Follow Up* ("XFU") or *Correction* ("XCO") file. Hopefully, this sounds logical. But what if the *New Case* file was never loaded into the California Cancer Registry's database management system (a.k.a. Eureka)? Those poor Follow Up and Correction records are "orphaned" because we don't have their parent cases.

If you are receiving more than one or two requests a year then perhaps you might want to consider having the CRGC perform a **Case Transmit Audit**. The audit involves identifying cases shown to have been transmitted from your hospital database but not received in Eureka. The final results, along with any necessary remedial suggestions, are provided back to the hospital once all of the identified cases are loaded into Eureka.

As incentive to volunteering for a Case Transmit Audit, the identified cases will be loaded with the Timeliness calculation exempted - but this offer is only good for the first audit. This means that you will not lower your On Time timeliness with any identified cases. Reporting facilities participating in the process will have the satisfaction of knowing that all the cases transmitted to the California Cancer Registry have been received and loaded into the central database.

Participation in a Case Transmit Audit is simple and relatively easy for most reporting facilities. *There are specific situations* where the CRGC can also review and update the identified cases to pass current edits and create a transmit file as part of the audit. If your facility is interested in participating in the Case Transmit Audit, contact Winny Roshala at (916) 779-0313 for more detailed information.