





# **CCSC 2015 YEAR IN REVIEW**

#### **About CCSC**

The Christian Community Service Center (CCSC) is a coalition of churches working to reduce the effects of poverty in the local community. Our Christ-centered ministry accomplishes this through various resources: volunteerism, in-kind donations, operating a resale shop, and cash donations from the private, nongovernmental sector to include church, individual, foundation and corporate support.

The ministry's focus is to apply core business principles to the accomplishment of its mission so the agency is returning value to the community in an efficient and effective manner.

# **How We Help**

Basic Needs 10,878 unduplicated clients served CCSC provides community members in crisis immediate relief with every day necessities. *Emergency Services-Central* and *Emergency Services-Southwest* offer food, clothing and financial assistance, helping our neighbors avoid homelessness and substandard living conditions.

Employment 739 unduplicated individuals served Our organization invests in persons interested in attaining self-sufficiency through hard work. *JobNet* helps unemployed and underemployed persons access job search tools and provides life skills training. *Martha's Way* cultivates talented entrepreneurs through hands-on vocational training and job leads.

#### Youth Services 11,126 children served

CCSC supports children and teens, one of our most vulnerable populations. **Back To School** promotes academic preparedness; **Jingle Bell Express** addresses play, literacy and hunger; and the **Louise J. Moran Vision Care Program** provides vision-related services to underprivileged students.

### **A Client Story**

It was a new year for Alex. In January 2015, he relocated to Houston from California to live with family. At age 28, Alex had been unemployed for the last five years due to serious medical issues, but he was now healthy and prepared to make a fresh start. His circumstances quickly changed, however, and Alex found himself in crisis and on the edge of homelessness. He visited CCSC's Emergency Services-Central program where he received nutritious food, hygiene items, and clothing to meet his immediate needs. Volunteers quickly took notice of Alex's charismatic personality and encouraged him to explore CCSC's employment program options.

Alex followed up on the referral and registered at JobNet, where he could access multiple services to create an enduring impact on his career. He took full advantage of the program's computer lab and met with a job coach. By mid-February, Alex had secured a gratifying and self-sustaining job with a well-known hotel chain.

CCSC's caring and supportive environment made such a strong impression on Alex that he came back to volunteer as a JobNet Office Assistant – greeting and assisting others in need. This time also allowed Alex more opportunities to fine-tune his computer skills, therefore positioning himself for continued success.

Basic needs in times of trouble.

Opportunities to grow.

A place to give back to the community.

This is how CCSC helps.



**Christian Community Service Center** 

Contact us at 713-961-3993 or at ccschouston.org

## **Why CCSC Matters**



In 2015, CCSC impacted lives in the following ways:

- **29,392** Clients were supplied with nutritious food packages \*
  - **927** Households received financial assistance for electricity, water, natural gas or rent
  - 173 Individuals received medical assistance for eyeglasses, dental services or prescription medication
- **6,688** Persons were provided with gently-used clothing \*
- **4,337** Pounds of produce was harvested at the CCSC Garden to enrich clients' food packages
  - 398 Job-seekers benefitted from workshops, job leads, and one-on-one coaching, with 28% gaining employment; 75 community resource referrals were shared with clients
  - **343** Aspiring entrepreneurs participated in a unique 42-hour vocational training program; 55 job leads were shared with graduates
- **6,642** Elementary and middle school students began their academic year with new school supplies and school clothing
- **2,537** Children received new toys, books and family food packages for Christmas
- **1,947** Students received vision screening; 445 were provided professional eye exams; 382 received new prescription glasses

\*Includes duplication

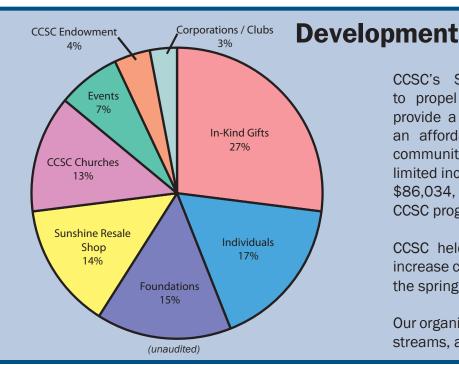


### **Volunteer Impact**

Every moment counts when it comes to volunteer time and effort. CCSC is able to accomplish its service goals only through the power of volunteers. One-time; long-term; young and old; men and women; each volunteer brings something special to the organization and every effort adds up to a huge impact in the community.

In 2015, 2,384 persons contributed 42,785 volunteer hours across the organization. Of those, 339 individuals were involved in an on-going basis. In the state of Texas, the estimated value of these donated hours is \$1,055,084, yet their impact is priceless.





CCSC's Sunshine Resale Shop generates funds to propel CCSC's mission forward. Donated goods provide a frequent change of merchandise providing an affordable and unique shopping experience for community members who are living on a fixed or limited income. In 2015, sales of donated items netted \$86,034, allowing more clients to be served through CCSC programs.

CCSC held two events in 2015 to raise funds and increase community relationships: The *Azalea Dinner* in the spring and *Grow, Gather & Give!* in the fall.

Our organization intentionally maintains diverse funding streams, as noted in the adjacent chart.