

Monday, September 8th, 2014 Pre-Summit Sessions – 8:30AM - 9:45AM

<p>Session A – A Journey of TRANSFORMATION <i>Helen Edelstein, Vice President, Vocational and Therapeutic Services, Gateway Community Industries, Inc.</i> <i>Françoise Dunefsky, President & Chief Executive Officer, Gateway Community Industries, Inc.</i> <i>Mary Ann Hildebrandt, Chief Quality and Compliance Officer, Gateway Community Industries, Inc.</i></p> <p>A session to outline the steps involved in transforming a work center into a competitive, integrated business model: planning, preparation, implementation and post implementation. Summit participants are encouraged to attend this session to learn from Gateway Community Industries but also to engage in a directed discussion with the presenters and colleagues about the real challenges and opportunities involved in transformation – fiscal, cultural, operational and regulatory. If your agency is considering planning and/or in the process of “business” transformation – this is the session you cannot miss!</p>	<p>Session B – People Who Work are Healthier! Managed Care Systems Look At Employment Services <i>Michael Seereiter, President & CEO, NYSRA</i> <i>Nancy Rankin, Vice President, Policy Research and Advocacy, Community Service Society</i> <i>Additional Speakers TBA</i></p> <p>New York State has used “Medicaid Redesign Teams” to sort, review and redesign future Medicaid service operations. It is now focused on how employment does and will make and keep people healthier. This session will provide updates from a Medicaid systems look on plans for supporting people who choose to work towards their self-sufficiency.</p>	<p>Session C – Sexuality and DD: How to Help People Become Consenting <i>Perry Samowitz, NYSRA Consultant & OPWDD Region 3 Leader, Centers for Workforce Transformation</i> <i>Bobra Fyne, Assistant Coordinator of Sex Education, YAI</i></p> <p>In order for a person to engage in sexual activity, they must be consenting and if not, the quality of their life can diminish. This presentation will feature a new video that is designed to educate people with developmental disabilities on how to become a consenting adult regarding sexual activity.</p>
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Keynote Presentation – 10:00AM - 11:30AM The Future of Community Rehabilitation and Employment Services in New York State

Courtney Burke, Deputy Secretary for Health
Mario Musolino, Executive Deputy Commissioner, NYS Department of Labor

Concurrent Sessions – 11:45AM - 1:00PM

<p>Session 1 – New York’s Progress: Olmstead, Employment First & ADA <i>Roger Bearden, Special Counsel for Olmstead to Governor Cuomo</i> <i>Henry Fernandez, Associate Commissioner, NYS OMH</i> <i>Ceylane MeyersRuff, Director of Employment & Meaningful Community Activities, NYS OPWDD</i></p> <p>Hear from senior State officials on New York’s priorities and plans related to Olmstead, Employment First, ADA and other initiatives that continue to allow all individuals to live in the least restrictive settings.</p>	<p>Session 2 – CSS And Personal Services Brokering <i>Kate Bishop, Director, Division of Person Centered Supports, NYS OPWDD</i></p> <p>Join a panel of people who are themselves or have family members who receive this service funded by OPWDD. Changes in planning and billing are underway and this presentation will start off with a brief review of the policy and the subsequent changes but then the audience will hear from people for whom the service is making a difference in their lives.</p>	<p>Session 3 – Strategies for Creation of Enduring Brand Memories <i>Andy Grosso, Vice President, Business Development, NYSID</i></p> <p>Markets are shifting at an ever-increasing pace, competition is increasing feverishly and expectations seem to have no limit. With the mission of meaningful, long-term job development, how are we to better capture and hold dominant positions in the minds of our customers? This workshop will address various proactive strategies, including Active Listening, Relationship Development, Team Member Recruitment and Development, Customer Retention, and "Experience" Creation.</p>	<p>Session 4 – Are We “AWARE” Yet? <i>Sudi Kash, PhD, Director of Clinical Services, Anderson Center for Autism</i></p> <p>Brief review of Autism “AWARENESS” that leads to a group discussion about the urgent need to develop pragmatic, quality and sustainable paths to meaningful future for people on the Autism Spectrum.</p>	<p>Session 5 – Finding the Corporate Partner That is Right For You: One Agency’s Story <i>Jeff Sanderson, Executive Director, Rivershore, Inc.</i></p> <p>The presentation will provide an inside look at one agency’s motivations and approach to seeking and achieving a desired organizational partnership, in this case an affiliation. Topics include: Conditions leading to partnership exploration, an alternative paradigm to the myths we perpetuate, emotional barriers, self-interest and trust, and much more.</p>
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Membership Meeting and Awards Luncheon – 1:00PM - 2:45PM

Concurrent Sessions – 3:00PM - 5:00PM

<p>Session 6 – New York State’s Plan for Coordination Under the New Workforce Investment Opportunity Act <i>Kevin Smith, Deputy Commissioner, NYSED</i> <i>Karen Coleman, Deputy Commissioner, Workforce Development, NYS DOL</i></p> <p>WIOA is bipartisan, bicameral legislation that will improve our nation’s workforce development system and help put Americans - all Americans with and without the challenges of disability - back to work. In NY effective education and workforce development opportunities are critical. Come listen as to how as partners, Education and Labor, seek to cooperatively prepare all workers for the 21st century workforce, while helping businesses find the skilled employees they need to compete and create jobs in America.</p>	<p>Session 7 – Preparing for Managed Care: The Continuum from Autonomy to Acquisition <i>John Olsen, Partner, Health Care Group, The Bonadio Group</i> <i>Janine Mangione, Partner, Health Care Group, The Bonadio Group</i></p> <p>The New York State Medicaid Managed Care reform initiative has a primary objective of developing regional provider networks. This object will result in fewer independent service providers therefore providers will need to evaluate its strategic position related to the provider affiliation, networking and consolidation. Learn what the best course of action is for your organization to position successfully in a Medicaid Managed Care environment.</p>	<p>Session 8 – CQL’s Personal Outcome Measures® for Optimal Performance <i>Facilitated by: Ann Hardiman, Executive Director, NYSACRA</i> <i>Cathy Yadamec, Project Manager, CQL The Council on Quality and Leadership</i> <i>Christopher Fortune, Executive Director, Orange AHRC</i> <i>Candace Opalka, COO, Liberty ARC</i></p> <p>Hear from two provider agencies and a representative CQL/The Council on Quality and Leadership, an international not-for-profit who will share their stories and lessons learned in using CQL’s Personal Outcome Measures®. CQL is being used extensively by agencies in NY to provide more person centered planning, outcomes and support for individuals served by OPWDD.</p>	<p>Session 9 – Implementing the Core Competencies in Your Agency: How To Do It! <i>Perry Samowitz, NYSRA Consultant and OPWDD Region 3 Leader for Centers for Workforce Transformation</i> <i>Regis Obijiski, Deputy Director, Workforce Transformation, NYS OPWDD</i> <i>Joe MacBeth, Assistant Executive Director, NYSACRA</i></p> <p>OPWDD has recently sent an administrative memo advising agencies that by Spring of 2017 they have to be fully implementing the core competencies and code of ethics. They are also requiring agency’s to begin this process by July 2014. This session will highlight implementation strategies that will best ensure that your workforce will ultimately be transformed from caregivers to support professionals utilizing the core competencies and code of ethics.</p>
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Tuesday, September 9th, 2014

Continental Breakfast with Exhibitors – 7:45AM - 8:45AM

General Sessions – 8:45AM - 10:15AM

Session 10 - Fiscal and Operational Strategies for Success

*Facilitated by: Tina Chirico, Chief Financial Officer, Anderson Center for Autism
Robin Pierce, Director Business Services, Mountain Lake Services
Al Kaplan, Senior Policy Advisor, AHRC NYC
Amy West, Chief Financial Officer, AHRC NYC
Joanne Howard, Director, Bureau of Rate Setting, NYS OPWDD
Donna Cater, Director, Mental Hygiene Services Rate Setting, NYS DOH*

This panel will discuss the many changes facing providers as they prepare their agencies for managed care. The discussion will include rate rationalization, understanding your service cost and sharing practices for operational strategies.

Session 11 – Employment Services: Shifting Perspectives

*Wendy Quarles, Director, The Center for Human Services Education at Heritage Christian Services
Jeffrey Tamburo, Training and Organizational Development Specialist, The Center for Human Services Education at Heritage Christian Services
Joanie Parker, Director of Vocational and Day Services Initiatives, Heritage Christian Services
Panel of Employment Services Experts TBA*

This is a dynamic time for Vocational Services in NYS - we are engaged in one of the largest, impactful shift in service and funding models in a long time. This session will cause you to pause and reflect on your agency's current vocational services approach. Join colleagues from across the state to discuss: the philosophical shift, staff development and tools/models for employment services success.

Session 12 – What's New in Workforce Management Solutions

John Graham, CEO & Software Architect, MITC
Participants will learn the latest ways to utilize Workforce Management Solutions to maximize employee performance and track services in real-time. Participants will identify the many new components of Workforce Management as they pertain to Agency Best Practices. Capturing Documentation and Billing will also be discussed.

Concurrent Sessions – 10:30AM - 12:00PM

Session 13 – Alternatives to Contracts with Workshops

*Jack Campbell, Executive Director, Madison Cortland ARC
Paul Cesana, Executive Director, The Resource Center
Rick Sebastian, President/CEO, Human Technologies Corporation*

This session will share the expertise and practice of provider agencies who have implemented alternatives to contracting with their services. Hear how your colleagues have garnered successful working relationships and learn how to implement similar opportunities in your agency.

Session 14 – START – Working to Build the Bridge to Services During Crisis

*Kate Bishop, Director, Division of Person Centered Supports, NYS OPWDD
Additional Speakers TBA*

Come learn about an initiative at OPWDD to address the need for available community-based crisis prevention and intervention services for individuals with intellectual/developmental disabilities (I/DD) and co-occurring mental health (MH) and behavioral health needs. Designed to assist individuals with complex service needs to obtain treatment options in the least restrictive environment START – Systemic, Therapeutic, Assessment, Resources(Respite) and Treatment will be discussed by a small panel of OPWDD staff and providers involved in the initial rollout and able to discuss the full implementation plan to come.

Session 15 – Valuable Tools of Vocational Development – On and Off Spectrum

*Michael Camargo, LMHC, BCBA, Anderson Center for Autism
Amanda Coons, BCBA, Anderson Center for Autism*

Learn to recognize and understand the value of functional skill based teaching that leads to success in school, transition, and employment.

Session 16 – Outcome Planning Success: Understanding Data & Information for Managed Care

*David Bucciferro, Senior Consultant, Foothold Technology
Jenna Tine, Vice President, Behavioral Health Services, Goodwill Industries of Greater NY and Northern NJ*

Learn how your agency can implement data collection activities and internal system changes to successfully prepare for managed care. The need to understand your client's data and turn such data into meaningful information for measurable outcomes is critical in order to succeed in a managed care environment.

Session 17 – Building Community

Al Condoluci, CEO, Community Living and Support Services (CLASS)

This session will be an interactive look at strategies and actions for building inclusive communities. The 4 key steps of building social capital will be explored and examined.

Lunch – 12:00PM - 1:00PM

Dessert with Exhibitors – 1:00PM - 1:30PM

Once again, the Rehabilitation Summit will be held at the Saratoga Hilton in Saratoga Springs, NY.

For information about what Saratoga Springs has to offer, visit: discoversaratoga.org/nyrehab14



Plenary Session – 1:30PM - 2:45PM

Session 18 – Social Capital: The Key to Macro Change

Presented by: *Al Condeluci, CEO, Community Living and Support Services (CLASS)*

All of us are interested in a better community where all people have an opportunity for accessible and affordable homes, jobs or meaningful daytime opportunities and lifestyles of their choice. In spite of our many years of work on this goal, the outcomes in this area are still not satisfactory for people who are vulnerable due to disability or other compromises. Many of these vulnerable people find themselves in isolated situations with limited options for friendships and important social relationships. This presentation takes a close look at the reasons why our systems have not been more successful in these goals, defines and delineates the concept of social capital, and offers a community building perspective designed to shift the culture to be more inclusive and supportive to all people.

Concurrent Sessions – 3:00PM - 4:00PM

Session 19 – Middle Skill Jobs – What is Needed by Businesses in their Employees?

Melinda Mulawka Mack, Executive Director, NYATEP
Additional Speakers TBA
General overview of the Middle Skill Job gap and how NY needs to work to build a connection to these businesses through on the job training and/or Community Economic development activities that include all possible employees – with and without disabilities.

Session 20 – Cutting-Edge Enterprises: Emerging Models of Rehab Industries

Brian Bateman, Marketing Manager, NYSID
NYSID members are facing many challenges, including disabled integration, the increasing minimum wage and the possible end of commensurate wages. Yet many of our colleagues are reinventing best practices and thriving! Learn what others are doing to revamp their business operations for today's culture. We will also explore a social enterprise paradigm to decrease dependency on government funding.

Session 21 – Trauma Sensitive Schools – Invaluable Lessons

Suzanne Lavigne, Director of Community Services, Franklin County
Marcy Bright, School Links Coordinator, Franklin County
Dr. Elizabeth Meeker, Senior Consultant, NYS Success
“Systems serve survivors of childhood trauma without treating them for the consequences of that trauma; more significant, systems service individuals without even being aware of the trauma that occurred.” Harris & Fallot, 2001
- Come learn how Franklin County has begun to create a trauma informed System of Care in partnership with local school districts through implementing trauma sensitive practices. Learn about the 3 R's of Trauma Informed Care, what is the ACEs and practical steps to move towards becoming a Trauma Sensitive School.

Session 22 – Non-Profit Revitalization Act Compliance and Board Training Update

Raymond McCabe, Partner, Hiscock & Barclay
Melissa Zambri, Partner, Hiscock & Barclay
In this age of scrutiny of not-for-profits and health care providers, providing appropriate board training is imperative. This presentation will discuss suggested topics for board training and will also address required changes in corporate governance mandated by the New York Not-for-Profit Revitalization Act that took effect on July 1, 2014.

Session 23 – School Work Based Learning – Key Transition Steps

Letah Graff, Transition Specialist, Capital Region BOCES
Charles Miskovsky, Senior Coordinator, The Arc of Rensselaer
Jennifer Searing-Burke, Program Coordinator for Employment and Youth Services/Transition Coordinator, Northeast Career Planning
Ann Schnell, Transition Specialist, Community, Work & Independence, Inc.
Work-based learning (WBL) is the “umbrella” name used to identify activities which collaboratively engage employers and schools in providing structured learning experiences for students. Focused on assisting students to develop broad, transferable skills for postsecondary education and the workplace, a quality WBL program provides students with the opportunity to apply knowledge and skills learned in the classroom to real world situations. Learn how your agency's employment supports and services compliments and coordinates with a school district's efforts to prepare their students. Community Agencies that are providing WBL programs within school districts will present information on their partnerships, highlighting the successes as well as potential pitfalls in working with a school district.



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Visit NYSRA Rehabilitation Summit Exhibitors

Tuesday, September 9th, 2014 in the Gallery

Exhibitors are available all day from 7:30am to 2:30pm. Additionally, there are dedicated times in Tuesday's session agenda that will allow you to visit Exhibitors and explore new products and services for your organization.

Summit Exhibitors include representatives from businesses specializing in software compliance, accounting management, retirement programs, and transportation options.

