



25th Anniversary Video for State Offices of Rural Health (SORHs)

Frequently Asked Questions

What will my customized video look like?

Each customized video will begin with the national video/audio plus add one minute of state specific images, logos and/or audio.

Here is a link to South Carolina's customized video:

<https://youtu.be/lem9xn1a-x0>

How many photos am I able to submit?

You may upload 20 photos to a shared folder. Please submit jpegs and as big as possible - the higher the resolution the better. The same applies to any logos or graphics you want to send. Any Photoshop files of logos/graphics will work too.

How do I submit photos and audio clip?

Once you submit the online order, we will send you an invitation to a Dropbox folder to upload all photos and audio clip. If you are restricted from using Dropbox, please email Donna Pfaendtner (donnap@nosorh.org) with the audio clip and photos.

How do I create an audio clip?

Audio clips can be created with your smart phone using Voice Memos. The audio should be recorded in a quiet place with no background noise.

Here is a link for step-by-step instructions:

<http://www.wikihow.com/Record-a-Voice-Memo-on-an-iPhone>

How long will it take for me to receive the customized video?

Once all materials are received, please allow 5 business days to receive the first draft of the video. You will have 3 days to review the video and provide suggestions for edits. Allow another 5 days for edits to receive the 2nd draft. You will have another 3 days to review and provide final edits. Allow 5 more days to receive the final video.

How do I get started to create a customized video?

1. After you have clicked on the [link to the online order form](#).
2. Receive email with instructions to access shared folder.
3. Upload state photos, logos and audio to shared folder.
4. Review first draft of video and provide feedback within 3 days.
5. Review second draft of video and provide feedback within 3 days.
6. Receive final video within 5 days.