



Medicare

October 8, 2015

Group Number: Identification Number: Member's Name:

Dear Member:

IMPORTANT UPDATES ENCLOSED

Blue Cross and Blue Shield of Texas is happy to have you as one of our valued customers. In keeping with our desire to provide the best product and the best service available, we would like for you to review this letter and respond.

You will soon become Medicare eligible for Part A and B. Your Blue Cross and Blue Shield of Texas coverage contains a coordination of benefits stipulation that makes it necessary for us to enter your Medicare information into our system. This ensures that your claims pay timely and correctly.

It is our belief that a well informed customer is a satisfied customer. There may be information relating to your Medicare entitlement of which you are unaware. When a subscriber with BCBS becomes Medicare eligible it is very important that steps are taken to ensure proper enrollment in Part A and B.

According to the Medicare Eligible section of your contract, if you have not enrolled in Medicare Part A and B, Blue Cross and Blue Shield of 1 will process your claims as though you had elected Medicare coverage. If you choose not to enroll, in most instances, you will be held responsible for the portion of the claim payment that would have been covered by Medicare. Upon receiving your Medicare card, please forward a copy to BCBS at the address listed below.

Under the terms of your group coverage with Blue Cross and Blue Shield of Texas, Medicare will be the primary payer in the following situations:

- * When the group member or a dependent of the group member is eligible and the number of employees at the group is less than 20
- * When the group member is actively working for a Group of less than 100 employees, and the group member or a dependent is entitled to due to Disability
- * When the group member is no longer actively working, is either a retiree or on COBRA and the member or dependent is entitled to Medicare
- * When the group member or a dependent of the group member is entitled to Medicare due to ESRD (End Stage Renal Disease) while covered under an actively working member's group health plan or on COBRA, Medicare will become primary after 33 months.

For further information about Medicare Part A and B, call Medicare at 1-800-Medicare (633-4227) or 1-800-999-1118, or you can visit the website at www.medicare.gov.

If you have any questions, please feel free to contact us at (800) 521-2227.

Sincerely,

Customer Advocate - U342364 Blue Cross and Blue Shield FSU Service Center

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