

Your New Recology Carts

Soon, all American Canyon customers will have uniform carts for recyclables, yardwaste, and trash. Many customers have carts from other companies or carts that are colors other than blue (recyclables), green (yardwaste), and gray (trash). Crews from **Recology** are at work to assemble and deliver carts to customers. Carts that do not conform to the new style and new colors will be collected and replaced.

This guide will help customers prepare for the cart exchange. If you have questions about the cart exchange or any other service we provide, just call us during office hours, or leave a message for us after hours, at 552-3110. Check our Facebook page at facebook.com/recologyvallejoamericancanyon for updates on the cart exchange.

When will carts be delivered?

Many carts have already been exchanged. All customers should have a complete set of updated carts by the end of June.

Are all carts being replaced?

No. Many customers already have conforming carts that have the **Recology** logo. Conforming carts are blue for recyclables, green for yardwaste, and gray for trash. Only carts without the **Recology** logo or carts that do not conform to the new colors will be exchanged.

How will carts be exchanged?

Crews from **Recology** will follow your collection trucks on your regular collection day. After your non-conforming cart is emptied, the crews will collect the empty, old cart and replace it with a conforming cart. Not all types of carts (recyclables, yardwaste, trash) will be exchanged on the same collection day. There may also be some time between the visit from the collection truck and the visit from the cart exchange crew. It may take a few weeks before each customer has all three conforming carts.

Are the new carts the same size?

The new carts may have a different appearance than your old cart but they match the volume of the service that customers subscribe to.

Does my billing rate change?

No. The delivery of the conforming carts does not change the rate you currently pay for service.

Why are the carts changing?

There are two main reasons for updating the carts. Many customers in American Canyon have carts from companies other than **Recology**. These carts are many different styles and we cannot maintain them when they need service. The mismatched carts are not aesthetically pleasing when placed out for collection. The conforming carts help neighborhoods look best when they are placed out for service.

The second reason is that the conforming colors make better sense. Blue is a standard color for recyclables, green is a logical color for yardwaste, and gray works great for trash. These standardized colors make it easier for families to sort materials properly.

How long until all carts in American Canyon are exchanged?

A great deal depends on the weather. Safety for our customers and our crews is always our first concern. Rain will slow deliveries, but we expect that every customer in American Canyon will have conforming carts by the end of June.

How do I use my new carts?

The inside page of this mailer gives specific information about the conforming carts. These are the same rules that are currently in place. Continue to set out your carts as you do now. Acceptable and unacceptable materials placed in the carts have not changed. If you have any questions about services, just call us at 552-3110.

A Change for the Better



Mismatched carts, like the ones above, are being replaced by crews from **Recology American Canyon**. Conforming carts, like the ones below, give neighborhoods a more uniform look when set out for collection. The new cart colors also make more sense when sorting materials and are easier to service. This guide gives the information needed to prepare for your new carts. If you have additional questions, just call us at 552-3110.



Sorting questions? Just go to
whatbin.com
and Recology will help you sort it all out!



Proudly Employee Owned

American Canyon New Cart Guide



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Gray for Trash

- * select a 32-, 64- or 96-gallon cart
- * garbage bill based on size selected
- * extra gray garbage carts are available for extra charge
- * use for garbage that cannot be recycled
- * plastic bags may be used to line gray carts
- * **no bags outside the cart**
- * **no household hazardous waste**
- * **no privately owned trash cans**
- * **no dirt, rocks, cement, wood, furniture or large items**

Call for disposal instructions and possible additional charges for any garbage item that cannot be disposed of in the trash cart.



Green for Yardwaste

- * use for leaves, grass clippings, weeds, tree or shrub prunings
- * cut tree and shrub prunings small enough to fit inside the cart
- * lids must be closed
- * **no bread scraps or food**
- * **no plastic bags, hazardous waste, non-yardwaste materials, bags, animal feces, lumber, dirt or rocks**
- * **no garbage, recyclable materials, or any other materials**
- * **no bundles, bags, or boxes outside of cart**



Blue for Recyclables

What can be recycled?

Paper

Newspaper, boxes, bags, cardboard (flattened), magazines, catalogs, glossy paper, phone books, softcover books, shredded paper in paper bags, rinsed milk cartons, rinsed juice cartons, junk mail, envelopes, all colors of office paper.

Glass

All beverage and food containers in all colors. Empty container, rinse, and remove lid or cap.

Plastic

All #1 through #7 narrow-neck bottles (water, soda, and detergent bottles), trays and containers. All California Redemption Value (CRV) containers. Plastic tubs for margarine, butter, yogurt, etc. Empty all containers and rinse.

Metal

Food and beverage cans (aluminum, steel, and tin). Rinse. Clean aluminum pans or foil. Empty aerosol cans. Loose lids from jars.

What cannot be recycled?

Paper

- * **No hardcover books or binders**
- * **No soiled papers, food wrappings, napkins, tissues or towels**

Glass

- * **No drinking glasses**
- * **No ceramics**
- * **No window glass or mirrors**
- * **No light bulbs or fluorescent tubes**

Plastic

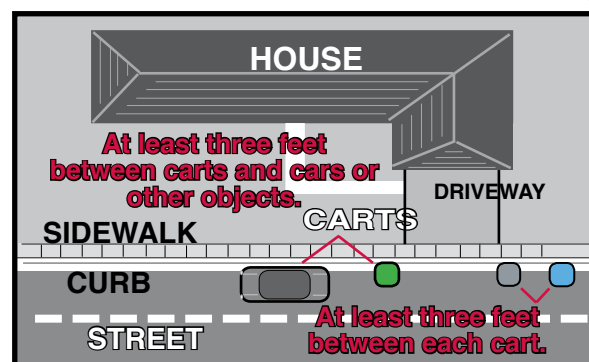
- * **No plastic-like toys, garden hoses, etc.**
- * **No plastic bags or Styrofoam**
- * **No PVC or other piping**

Metal

- * **No electronic or computer equipment**
- * **No hangers or scrap metal**
- * **No fuel tanks, propane tanks, etc.**

Used Motor Oil

Place up to two gallons of used motor oil at curbside in containers provided by **Recology American Canyon**. Call to receive free oil jugs. Place jugs next to your garbage cart on collection day so they are clearly visible to your driver.



For more details on recycling and Household Hazardous Waste click on:
recologyamericancanyon.com

Set out each cart for collection with the wheels touching the curb. The lid should open toward the street, and the handle should be in the back. Make sure that there is enough room between carts so that the automated arm from our truck can grab them. Please make sure that no cart is closer than three feet from any car or other objects. Do not block sidewalks with carts.



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