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Over the past two months, we have completed a SWOT analysis of ERAC in relation to safety and quality. In doing so, ERAC has solidified a new plan to implement changes related to updating our HSE Manual and Quality Manuals, which will be re-issued later this year.

In the coming months, stakeholders will see a variety of changes related to improvements associated with safety, assessments and the implementation of benchmarks for performance measurement. In addition, ERAC will be rolling out new training aids and programming. Throughout 2016, we will see the introduction of quality assessments and compliance audits as we steadily move towards ISO and OHSA standards and compliance.

Quality and continuous improvement, as it relates to international standards of excellence, will be the focus of my role over the coming months and years. I hope to meet as many Response Teams, Remedial Measures Advisors and Technical Advisors as I can in the near future as I attend Regional assessments and associated ERAC meetings. I look forward to the challenge that 2016 will bring.
