

## Conflict Resolution That Builds More Loyal Customers

How to deal with conflict in person as well as on the Web quickly in a 24hr=7 day a week world.

*With Course Instructor: Martin Brossman*



1-4:00 p.m.

**Wednesday,  
May 27, 2015**

**Ramada Plaza, Kill Devil Hills**



How to be effective in the presence of conflict with clear ways to make fast decisions in difficult situations.

Experience conflict as the doorway to enhanced relationships & productivity

Implement a practical perspective on handling conflict, resulting in a win-win solution

Presenter for the course is Martin Brossman. Martin has a passion for helping small businesses micro businesses, associations and other organizations, work smarter, utilize the resources of the Internet, and integrate their online marketing efforts with their traditional marketing. Social Media is a big part of that.

Martin Brossman has been training on Social Media for Business in North Carolina since 2006, and teaches all across North Carolina. See [NCsmallBusinessTraining.com](http://NCsmallBusinessTraining.com)) for more information about Martin and his company.

Cost to Attend Is \$25 Chamber members, \$35 non-members

**To Register: Call (252) 441-8144 or on-line at  
[www.outerbankschamber.com/conflict](http://www.outerbankschamber.com/conflict)**

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