



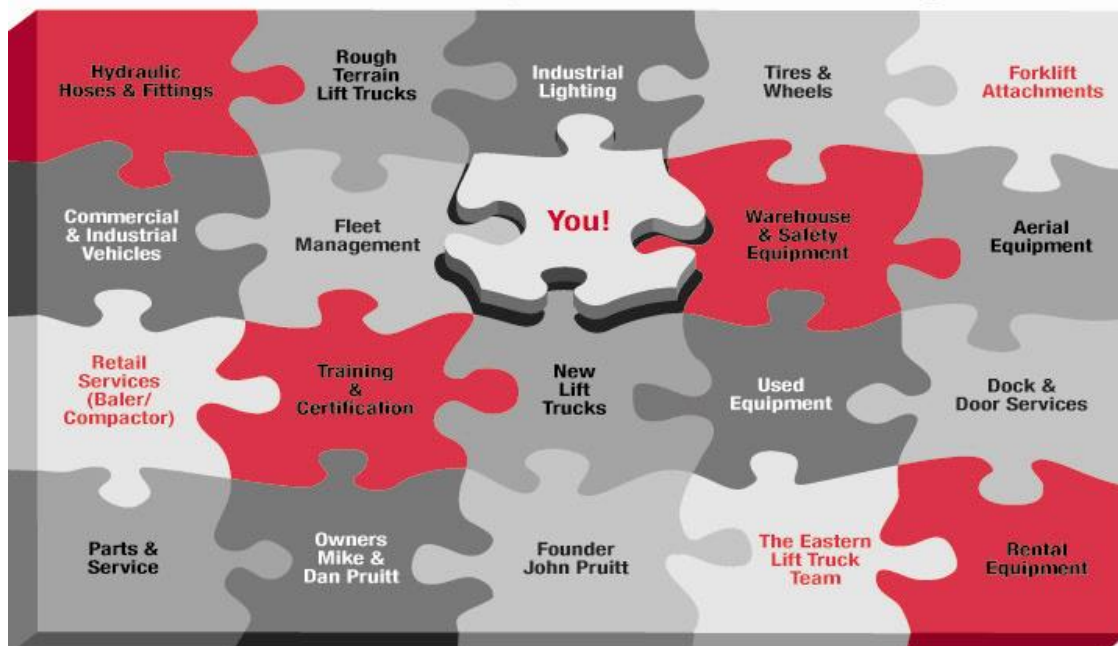
March 2015 | Issue 10 | Training Our Employees/Technicians

Dear friends and associates of Eastern Lift Truck Co.,

Welcome to Part 2 of our Training Department e-newsletter.

Did You Know... Eastern Lift provides operator and technical training and certification for our employees? We strive to make sure all of our employees are knowledgeable, productive and most of all, safe. Keep reading to learn more!

Puzzled how to handle your material handling issues?



Eastern Lift Truck Company, Inc. offers solutions!

In addition to our customers, we also make sure our employees/technicians are given the proper and necessary safety education, training and certification. Our Training Department even holds a monthly safety meeting where various topics are discussed, including accidents and near misses.



Employee/Technician Course Offerings

- Basic Operator Training and Re-Certification
- ANSI Inspection Training
- Hazard Communication
- Technical Programs
 - Various technical programs with senior employees or with trainers who have attended Yale's trainer courses
- Yale's Training Knowledge Center Modules
 - Our techs and sales team are encouraged to take Yale's Training Knowledge Center modules
 - TKC users participate in online courses and complete certification exams
 - For techs: Maintenance, Service, Master and Elite certification
 - For sales: Truck Sales, Aftermarket Sales and Industry Exploration certification



- New Employee Safety Orientation
 - All of our technicians who go through new employee safety orientation are issued a training certificate upon successful completion
 - Classroom instruction and practical training on: Back Safety, Defensive Driving, PPE (Personal Protective Equipment) and Respiratory Protection
- MSHA Compliance
 - Some of our technicians are MSHA Compliant (Mining and Safety Hazard Act) so that they can work on equipment at various job sites
 - Techs go through a refresher course every year, and First Aid / CPR is part of this training



Contact Us Today!

For general inquiries, please contact Laurie Delp at 888-779-5438 x913 or ldelp@easternlifttruck.com

For more information about our Technical Programs, please contact Jen Fritz at 717-515-1053 or jfritz@easternlifttruck.com

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