

Automotive Service Association Midwest

Now serving Missouri, Kansas, Iowa, Nebraska, Arkansas and Oklahoma

St. Louis Area Automotive Service Professionals



New Service Industry Trends Independent Shop Owners Need to Know

Training presented by Don Suftko, President of BG Services Food provided by BG Services



Tuesday, January 12, 2016 *6:30- 8:30 pm*

> LOCATION: Forest Park Community College Automotive Department 5600 Oakland Ave St. Louis, MO 63110

\$20 for ASA-Midwest Members \$25 for Non-Members

> Includes dinner & training RSVP BY January 5th

Join us for this important discussion regarding current trends in our industry. Learn what OEMs are doing to keep customers out of independent shops. Discover tools to help you keep customers coming in and how to grab and maintain new customers. We will also be discussing how to build a strong business around preventive maintenance and how to start replacing the lost gross margins in tires and the reduction in less and less repairs needed to today's new cars.

So much has been happening over the past 2 years with new cars and maintenance schedules that independent shop owners need to know what trends are happening so we can get our 3-5 year plans ready to deal with the change. *Are you ready?*

Registration Form		SAVE
Company:	Phone:	- THE
Attendees:		
Credit Card :		_
Name on the Card:		Coming Soon to St. Louis:
	CVC Code:	FEBRUARY 9 — Hunter Alignment Training
	Zip: to 816.817.2260 Midwest at 816.781.5801	– MARCH 8 Details Coming Soon!

You may request the sender not to send future faxes to your fax machine by calling 866.205.9658, ext 60940 or faxing 816.817.2260 and identifying the number of your fax machine. InfoFax distributed by ASA Midwest—www.asa-midwest.org ASA Midwest * 244 W Mill St., Suite 105 * Liberty, M0 64068