

Automotive Service Professionals



Automotive Service Association Midwest

Now serving Missouri, Kansas, Iowa, Nebraska, Arkansas and Oklahoma

Kansas City Area Automotive Service Professionals



Process & Procedure webinar training by Maylan Newton

This webinar focuses on the very foundation of what it means to run a productive shop. Without processes & procedures how will our employees know how to handle the customers properly and reliably, how will our technicians check out vehicles for your customer's maximum benefit, and how will we, as owners, consistently manage our business? These are vital implementations for a consistent customer experience, both at the counter and in the service bays.

This webinar, coupled with examples of local shops own processes & procedures, will give you the necessary tools to improve communication, productivity and profit within your own business.

Tuesday, June 16, 2015
6:30- 8:30 pm

LOCATION:

Minsky's Pizza
7198 Renner Road
Shawnee, KS 66217

ASA members - \$25

Non-Members - \$30

Includes dinner & training

Space is limited—RSVP by June 12th

Registration Form

Company: _____ Phone: _____

Attendees: _____

Credit Card : _____

Name on the Card: _____

Exp. Date: _____ CVC Code: _____

Billing Address: _____ Zip: _____

Fax to 816.817.2260
Or call ASA-Midwest at 816.781.5801



Coming Soon to Kansas City:

July
NO MEETING

Tuesday, August 11
Employee Appreciation
Kansas City Royals

Tuesday, September 15
Generation "Why":
Your Next Customer
With Mike DeLaCruz, Kukui

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