



ACCOMMODATION BOOKING FORM

AUSTRALIAN CAR WASH ASSOCIATION

13 - 15 OCTOBER 2013

Personal Details: **Please complete one form per room**

Name : (Mr / Mrs / Miss / Ms / Mr & Mrs) \_\_\_\_\_

Address: \_\_\_\_\_

Phone (w): \_\_\_\_\_ Phone (h): \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_ Mobile: \_\_\_\_\_

Confirmation of registration will be sent to your email address if provided

Check-in Date: \_\_\_\_\_ Check-out Date: \_\_\_\_\_ Expected arrival time: \_\_\_\_\_

Check-in time: from 2.00 pm Check-out time: 10.00 am

ACCOMMODATION DETAILS:

Please indicate below your accommodation preference: subject to availability.

Resort Room - 1 x double or 2 x twin beds (please circle)

- Room Only: \$159.00 per night - Room only
- Single share including breakfast: \$181.00 per night - Includes buffet breakfast in Nouveau Restaurant for one
- Twin/Double share including breakfast: \$203.00 per night - Includes buffet breakfast in Nouveau Restaurant for two

One Bedroom Suite - 1 x king bed (can be split into 2 x single) & 1 pull out sofa, if required, small kitchenette

\*\* Limited number available at this price \*\*

- Room Only: \$209.00 per night - Room only
- Single share including breakfast: \$231.00 per night - Includes buffet breakfast in Nouveau Restaurant for one
- Twin/Double share including breakfast: \$253.00 per night - Includes buffet breakfast in Nouveau Restaurant for two

\*Two Bedroom Suites are available. To book, please call reservations on 07 5450 9591 or email groups@twinwatersresort.com.au

Overwater Lagoon Suite - 1 x king bed & 1 pull out sofa, if required

- Room Only: \$339.00 per night - Room only
- Single share including breakfast: \$361.00 per night - Includes buffet breakfast in Nouveau Restaurant for one
- Twin/Double share including breakfast: \$383.00 per night - Includes buffet breakfast in Nouveau Restaurant for two

**\*\* PLEASE NOTE A PRIVATE BREAKFAST IS INCLUDED FOR DELEGATES ON 14/10/13, THEREFORE IF YOU WILL BE STAYING THE NIGHT OF SUNDAY, 13<sup>TH</sup> OCTOBER 2013 - A 'ROOM ONLY' CHARGE WILL APPLY FOR THIS NIGHT. \*\***

\*Please note if you select breakfast included in your room rate, no refund will be provided if not consumed

\*\* Please also note if breakfast is not pre-booked with your accommodation, a higher rate will apply if breakfast is added during your stay

SHARING ROOMS:

- I will be sharing with another conference delegate. Sharers name: \_\_\_\_\_
- I will be sharing with my partner. Partners name: \_\_\_\_\_
  - Novotel Twin Waters Resort takes no responsibility for matching share partners
  - Once share accommodation is booked, any changes to your sharing arrangements may incur a surcharge

CHILDREN:

- I will be bringing my children. Number of children and ages: \_\_\_\_\_
  - Children up to and including 15 years stay for free if using existing bedding. Breakfast for the first two children in a family up to and including 15 years is complimentary if dining with a paying adult



## LE CLUB MEMBERSHIP :

- I am a member of Accor's Loyalty Program Le Club. Type of card: Classic / Silver / Platinum (please circle one)
- My membership number is: \_\_\_\_\_ Expiry Date: \_\_\_\_\_
- LeClub, our worldwide loyalty program, is free to join and allows members to earn points on their stay with any Accor Hotel or Resort. Should you wish to become a member of LeClub for this stay, please enroll online at [www.accorhotels.com/leclub](http://www.accorhotels.com/leclub)

## AVAILABILITY :

Due to limited numbers of each room type, rooms will be allocated in the order in which the registrations are received. Any bookings will be dependent upon hotel availability. Once the hotel is fully booked you will be responsible for finding alternative accommodation or we can waitlist you for any cancellations.

- If the room type I have requested is no longer available, please book the next level of accommodation
- If the room type I have requested is no longer available, please contact me to discuss my options
- If the hotel is fully booked, please waitlist me
- If the hotel is fully booked, please contact me and I shall make other arrangements

## CANCELLATION :

- Cancellation of your accommodation within 14 days of your arrival date will incur the full cost of your accommodation. It is your responsibility to advise the hotel of your cancellation.
- All cancellations must be received in writing via: Email: [Groups@twinwatersresort.com.au](mailto:Groups@twinwatersresort.com.au) OR Fax: (07) 5450 9596

## PAYMENT :

- You will receive confirmation of your registration via email within 5 working days. Please contact Novotel Twin Waters Resort on (07) 5450 9591 if you have not received confirmation within this time.
- All fees and charges stated include GST. You will receive a tax invoice upon check out.
- All reservations must be guaranteed with a credit card valid at the start date of your stay.
- Alternatively we will accept a cheque for the deposit, please attach to this form and post to the address below.
- Should you cancel and a refund is applicable (as per cancellation guidelines), your deposit will be refunded.
- Guests who do not provide a credit card or cheque will not have a confirmed booking.

### Credit Card Guarantee

Please note credit card payments will incur a 1.5% surcharge.

- I will provide my credit card as guarantee but prefer to pay by cash on check out
- I give Novotel Twin Waters Resort authorisation to charge the following credit card which is held in my name,  
for Guests: \_\_\_\_\_
- with the following charges to go on my credit card:
- |  |  |
|--|--|
| <input type="checkbox"/> All Charges               | <input type="checkbox"/> Accommodation & Meals (Food Only) |
| <input type="checkbox"/> Accommodation Only        | <input type="checkbox"/> Accommodation, Meals & Beverages  |
| <input type="checkbox"/> Accommodation & Breakfast | <input type="checkbox"/> Other – Please specify: _____     |

### Credit card Details

Type of Card	American Express / Diners / Mastercard / Visa / Bankcard		
Credit Card Number	Expiry Date / CCV Number	/	
Name of Card Holder	Authorised Signature		

### Cheque Attached

Payable to Novotel Twin Waters Resort  
Please forward payments to:

Group Reservations  
Novotel Twin Waters Resort  
PO Box 5344 Maroochydore QLD 4558  
**(Don't forget to keep a copy of this form for your records)**

Signed as acceptance of terms and conditions

Date



Please return completed form by fax, email or post to:

Novotel Twin Waters Resort

Ocean Drive, Mudjimba Beach, QLD 4564

Phone: 07 5450 9591 Fax: 07 5450 9596

Email: [Groups@twinwatersresort.com.au](mailto:Groups@twinwatersresort.com.au)

Website: [www.twinwatersresort.com.au](http://www.twinwatersresort.com.au)