



Gardena Direct

Providing Service to the Community through Technology

The City of Gardena has launched its new *GardenaDirect App* which is usable on smart phones, computers, and tablets. The new app, which is free to the public, will provide the community an easy way to receive updates about what is happening in Gardena, submit requests for service, and track their requests. In addition to the variety of services *GardenaDirect* offers, one of its best features is that it allows an individual to communicate with City staff “real-time” via the app.

Once the app is downloaded, a user is able to report public nuisances (graffiti, potholes, illegal dumping, etc.) and track the resolution of their request using their smartphone, tablet or computer. Residents can also take a picture of the problem and send it in. The *GardenaDirect* app automatically knows the location of the problem, and the submitter will be able to follow their request, from the initial report to resolution, right from their smartphone.

GardenaDirect is an example of City leadership’s commitment to improve the quality of life for those who live, work, and play in Gardena. Being able to access city services in the fastest and the most efficient manner through *GardenaDirect* is a pro-active approach to ensure this goal is carried out. If you have any questions regarding the app, please contact: *Stephany L. Santin* ssantin@ci.gardena.ca.us