

The Great Safe Place: Secure Library Workplaces

Agenda:

1. The Emergency Plan In Place
 - a. When employees know what and how, they feel braver.
 - b. Does everyone know when and how to call the cops?
2. Case studies: Cautionary tales
 - a. The White-Collar Book Theft Ring
 - b. The Borderline Creepy Guy
 - c. Obnoxious, But Not Illegal
 - d. The Dangerous Parking Garage
 - e. Indifferent to Danger: The Solo Branch Employee
 - f. The Abandoned Teenagers
 - g. Not Setting the Limit: Inviting the Stalker
 - h. The Beloved Employee With Their Hands in The Till
 - i. When The First Amendment is Not Enough: Bad Guys
 - j. The Toxic Employee and Her Captive Co-workers
3. The Emergency Plan In Place
 - a. When employees know what and how, they feel braver.
 - b. Does everyone know when and how to call the cops?
4. Protecting People is about protecting the environment
 - a. Physical Safety: Clean, Bright, Safe
 - b. Enforcing the No Child Left Alone rule
 - c. Indoors and outdoors
 - d. Setting and enforcing standards for behavior
5. Protecting the Libraries Assets
 - a. What Gets Locked Up
 - b. Computer Safety
 - c. If we don't chain the books to the walls, then what?
6. Partnering with Professionals: Not the time for amateur advice
 - a. Law enforcement: police and the courts
 - b. Social services
 - c. Schools
 - d. Local agencies
 - e. Local businesses – Neighborhood watch